



ASSESSING THE EMERGENCY RESPONSIVENESS OF WASH SERVICE PROVIDERS

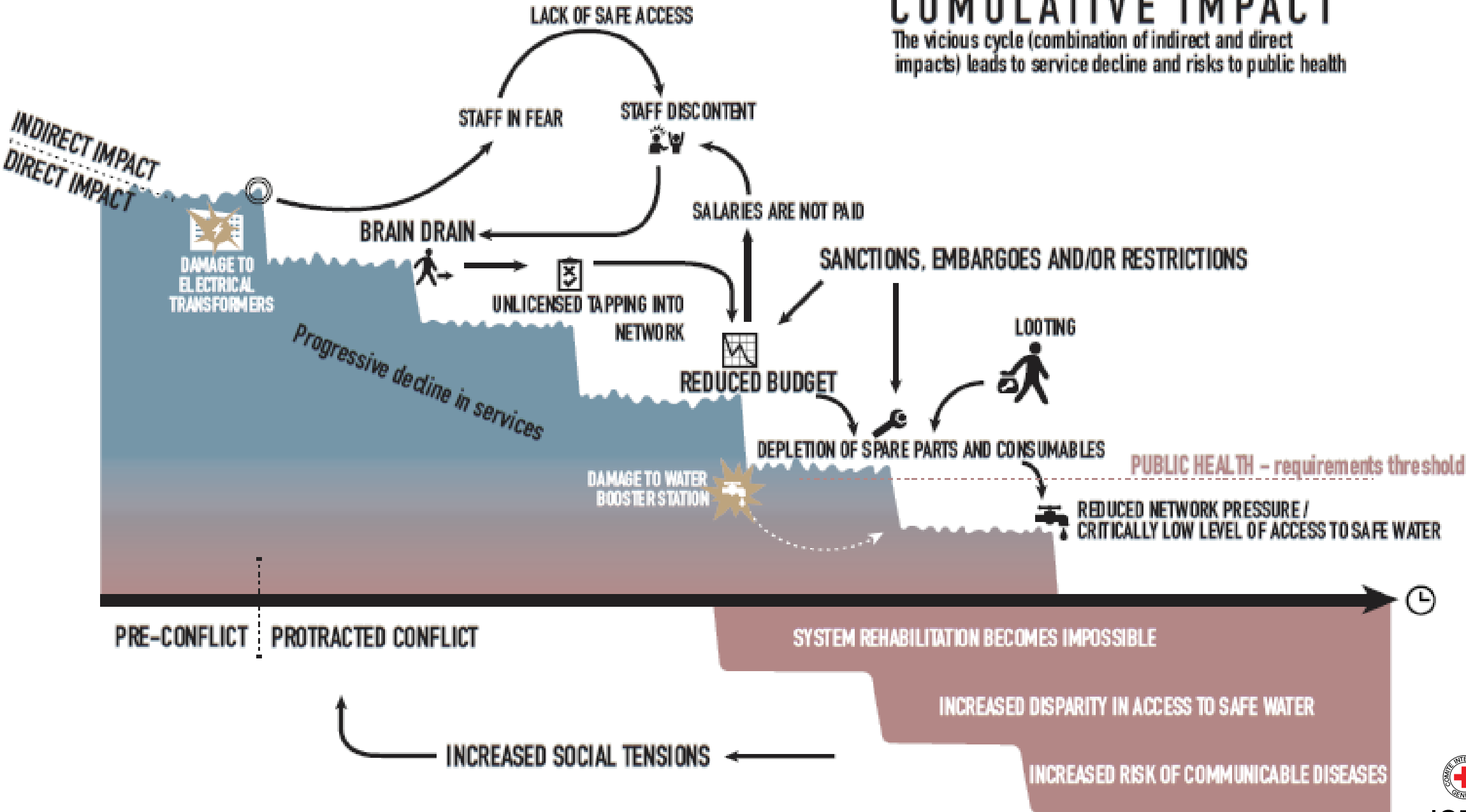
GUILLAUME PIERREHUMBERT – HEAD OF WATER AND HABITAT
INTERNATIONAL COMMITTEE OF THE RED CROSS

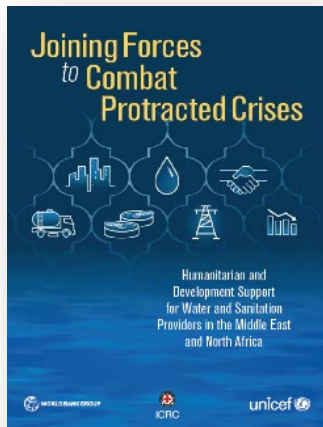


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CUMULATIVE IMPACT

The vicious cycle (combination of indirect and direct impacts) leads to service decline and risks to public health





**Pre-crisis
Vulnerability**

**Managing
services
during crisis**

**How to
stem the
rate of
decline?**

Five pernicious problems:

- 1. Inadequately governed water resources**
- 2. Aggressive competition from alternative providers**
- 3. Paralysis of high-tech facilities**
- 4. Escalating energy costs**
- 5. The cashflow crunch**



HOW TO ASSESS RESPONSIVENESS OF WASH SERVICE PROVIDERS

Pre-crisis Information:

- Baseline / key indicators and statistics

Crisis specific information:

- Affected areas and populations, impact / sectoral impact, etc...

Enables a more in-depth analysis:

- Indicators, patterns/trends of the crisis as well as underlying factors (pre-crisis vulnerabilities)

First step in shifting from reactive to proactive (data and information)

TOWARDS EMERGENCY PREPAREDNESS AND RESPONSE PLAN

Emergency Planning Process

- Partnerships
- Policies, Procedures, Actions and Documentation
- Scenario Planning

Emergency Response Plan Policies

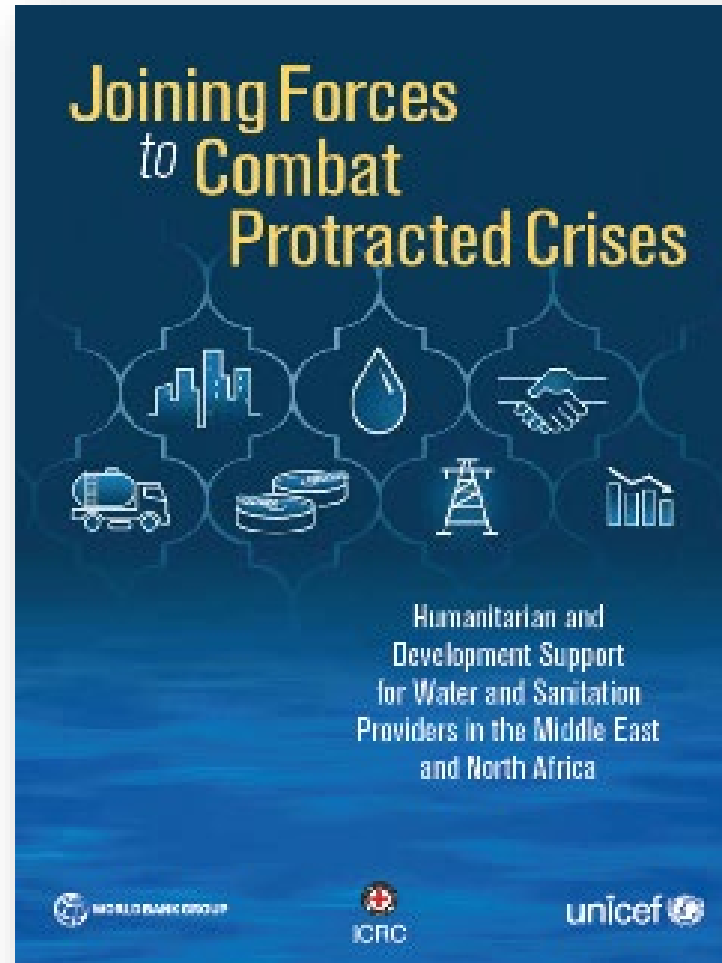
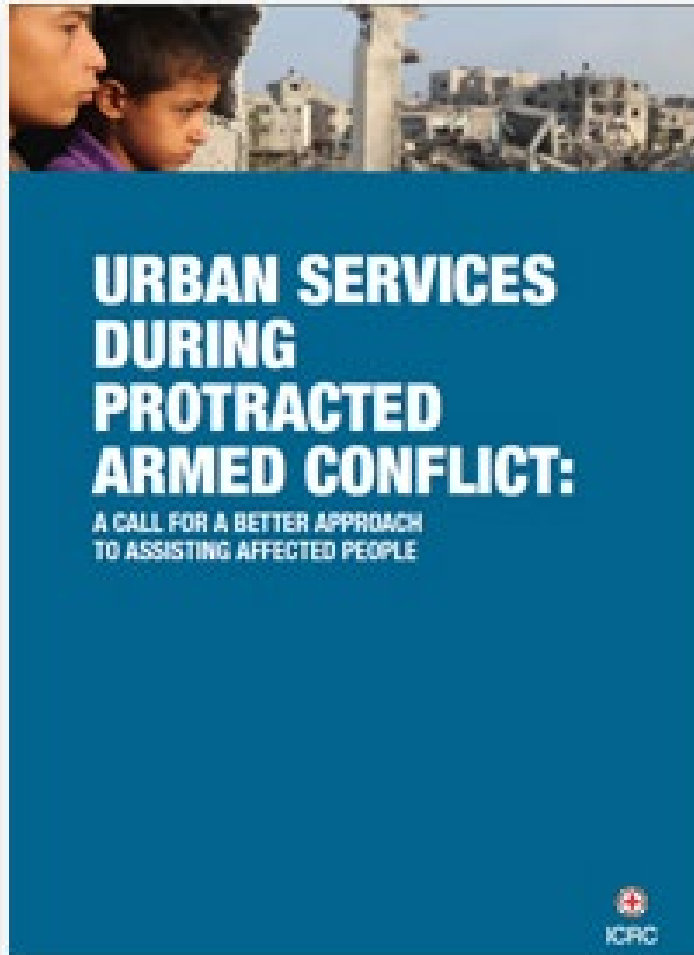
- Coordination Mechanism(s) and Procedures
- System Specific Information – Asset Inventory

- Alternative Water Sources
- Public Notification
- Pre-positioning of equipment, spare parts and consumables as well as dispatch stations
- Trainings, exercises and drills

Emergency Action Procedures

- Detailed procedures in the event of an emergency based on specific scenarios

SOME REFERENCES IF YOU WANT TO KNOW MORE ABOUT THIS TOPIC



[Urban Services during Protracted Armed Conflict: A Call for a Better Approach to Assisting Affected People \(2015\)](#)

[Joining Forces to Combat Protracted Crises: Humanitarian and Development Support for Water and Sanitation Providers in the Middle East and North Africa \(2021\)](#)



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THANK YOU

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