



# PETER EISENEGGER

**DIRECTOR**

**NATIONAL CONSUMER FEDERATION**

## **SPEAKER BIOGRAPHY**

Peter is a Director of the National Consumer Federation and co-author of their papers “A Fuller Picture” on the impact of ineffective regulation and “Fair Enough” on treating customers fairly and the use of standards.

The NCF is currently focused on home improvements to reduce energy consumption and examining the impact of R290 as a new heat pump fluid.

Peter is ANEC’s expert leading on consumer AI Trustworthiness in the European AI standardisation work. He is also a consumer expert in BSI’s Consumer and Public Interest Network.

Peter was previously ISO COPOLCO’s Key Person on Privacy and Data Protection developing the proposal that created ISO 31700 Consumer Protection: Privacy by Design of Consumer Goods and Services.

Now retired Peter spent a third of his career in digital systems development and field operations, and two thirds in product management and innovation.



## **WP.63<sup>rd</sup> Forum**

**Green, digital transformation**

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**& risk management 2 April**

**& gender considerations 3 April**

**& market surveillance 4 April**

**Conference, Geneva  
Palais des Nations H207-209  
& hybrid**

**2-4 April 2024  
14:00 – 17:30**