digitalPORT@SG™

- Singapore's Maritime Single Window

digitalPORT@SG™

Portal for One-stop Regulatory Transactions

STREAMLINED PROCESSES
Consolidated submission of up to 16 forms to three public agencies, with a dashboard to improve overall visibility of submission status

ONE-STOP PORTAL
Single platform for all regulatory transactions

3 SEPARATE SUBMISSIONS
Submission of documents for port clearance to three public agencies via separate platforms

THE NEW WAY

THE OLD WAY

GREATER TRANSPARENCY
Agencies receive homogeneous data, facilitating rapid clearance of vessels

TEDIOUS PROCESS
30 common data items filled repeatedly with different submission windows

LACK OF VISIBILITY
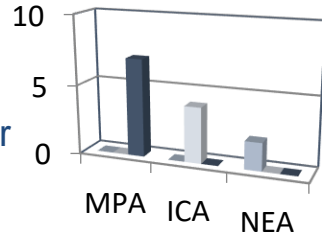Reporting complexities hinder agency communication and cooperation

When a ship arrives in Port of Singapore....
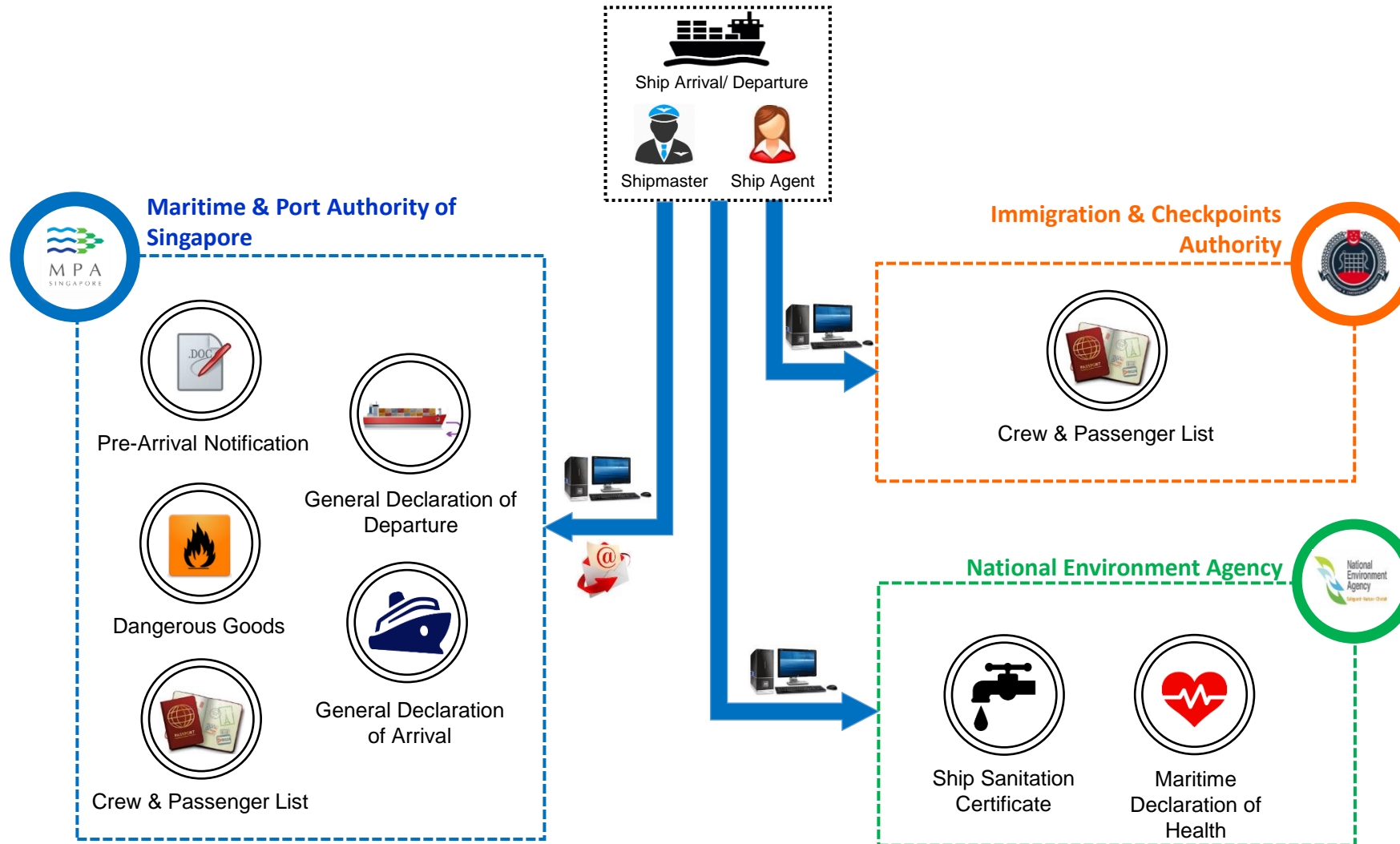
Process Pain-points Faced by the Ship Master & Agent

Statutory Documents

16 documents for regulatory compliance;
MPA – 9 forms,
ICA – 5 forms and
NEA – 2 forms

Repetitive and Duplicated Information

30 common data items on ship, ship call, crew and pax

Different Submission Timings

Different window periods for submission

Lack of Visibility on the clearance status granted by other agencies

Multiple Platforms
Multiple platforms for ship reporting and submission of documents

Isolated Systems

Interaction among agencies only on a 'need to' basis and mainly through email and telephone
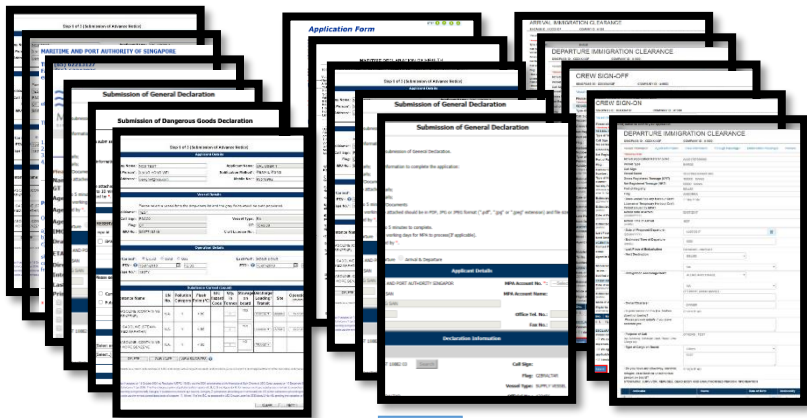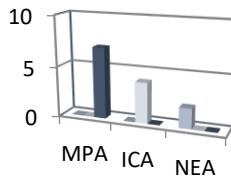
Collaborate with Agencies to harmonise the common data fields and submission timeline

Engage the shipping community to gather their feedback and suggestions, and enhance user experience.
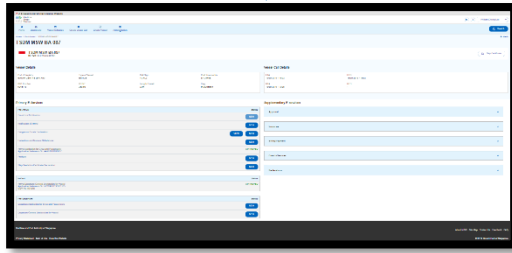
Statutory Documents

Up to **16** documents for regulatory compliance;
MPA – 9 forms,
ICA – 5 forms and
NEA – 2 forms

Multiple Platforms
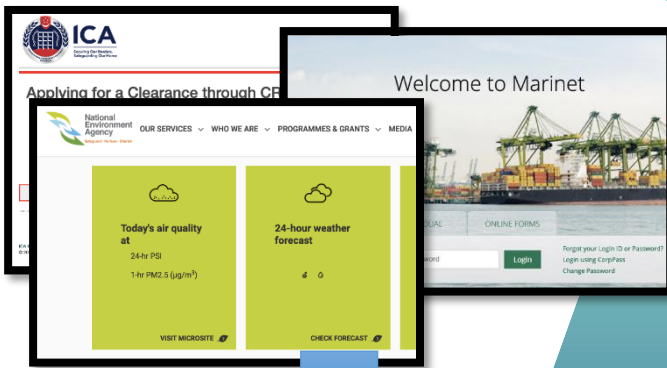Multiple platforms for ship reporting and submission of documents

Streamline Regulatory Submission

1

Integrated Platform / SSO

2

Different Submission Timings

Different window periods for submission

Repetitive and Duplicated Information

~30 common data items on ship, ship call, crew and pax for each document

Lack of Visibility on the clearance status granted by other agencies

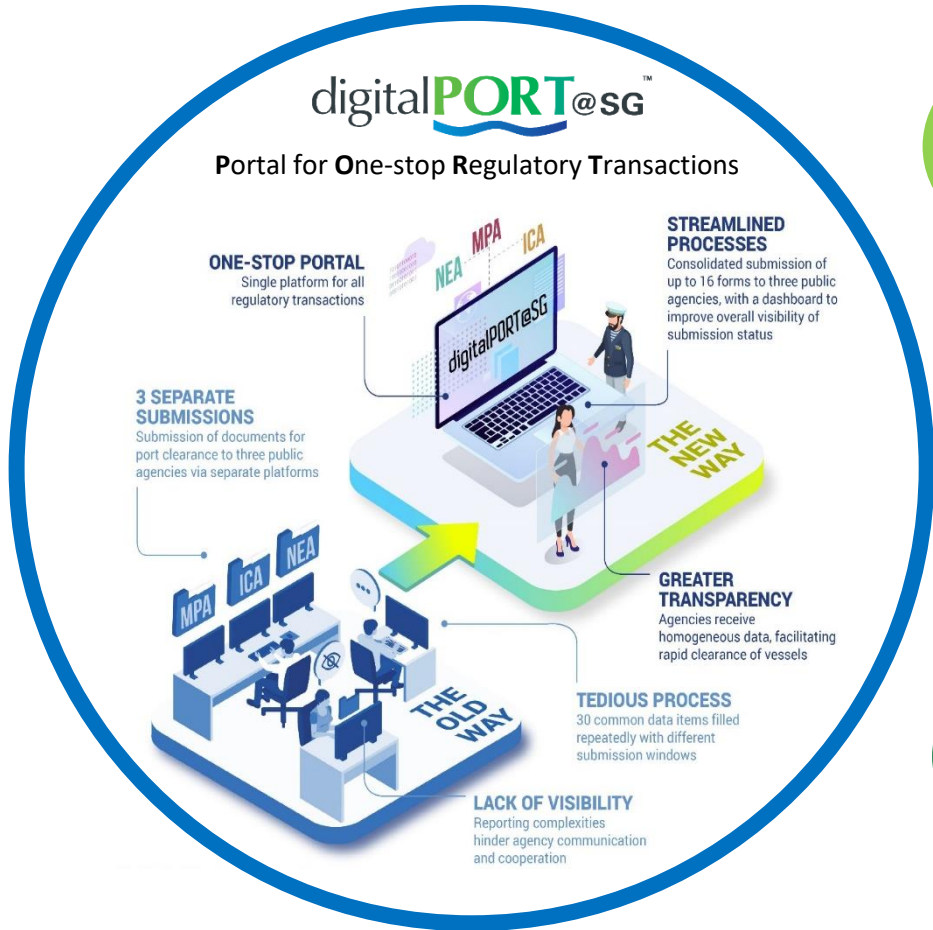| Pre-Arrival #123123123	Status
Notification of Arrival (NOA) Application No. 123123123	APPROVED
Pre-Arrival Notification (PAN) Application No. 123123123	PROCESSING
Arrival Immigration Clearance (AIC)	DRAFT
Hazardous and Noxious Substances (HNS) Application No. 123123123	APPROVED
Danger	DRAFT
Pratic	New
Ship Appli	PROCESSING

Simplify Procedures

3

Process Automation

4

System Transparency

5

PHASE 1 – **P**ortal for **O**ne-stop **R**egulatory **T**ransactions

Process Streamlining
- **30** data fields synchronized
- **100,000** man-hours annual savings to the industry (estimated)

Platform Integration
- **3** regulatory agencies

Document Digitisation & Auto-filling
- **16** statutory documents

digitalPORT@SG™ – A MARITIME SINGLE WINDOW AND MORE

digitalPORT@SG™
Just In Time Planning and Coordination Platform

Features

Just-in-Time Services
Enable JIT arrivals, departures and marine services for all stakeholders along the maritime value chain

Sea and Anchorage Space Optimisation
Optimise sea space for competing needs to support future growth

Digital Shopfront for Marine Services
A digital shopfront to easily discover and connect with service providers

Benefits

Reduce Carbon Footprints
from shorter ship turnaround time

Optimise Resources
Optimise use of service providers' resources

Greater Visibility
Greater visibility of ship's and port's resources electronically, near real-time

MPA
SINGAPORE

Thank you!