









Republic of Moldova: MEANS OF COMMUNICATION in the preparation and conduct of population and housing census

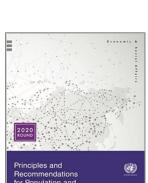
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18.09.2023



Population and Housing Census: POPULATIEI SI 2024 approaches

- In **2024**, the Population and Housing Census will be carried out on the basis of Law No. 231/2022 PHCand Government Decision No. 951/2022 on the organization and conduct of PHC
- The 2024 census will be the **third** population census since the declaration of independence of the Republic of Moldova and will be part of the 2020 global round
- **International** recommendations preparation and conduct of PHC, round 2020, are followed









- Method: personal interview using a mobile electronic device (CAPI - Computer-Assisted Personal **Interviewing**)
- Use of electronic devices
- Longer data collection period (about 2 months in 2024 compared to 14 days in 2014)
- Use of administrative data at the data processing stage
- Use of a geographic information system (GIS) at the stage of preparing the PHC, collecting data and disseminating the results
- Inclusion of some topics related to household agricultural activities
- ISO/IEC 27001:2013 on information security and ISO/IEC 27701:2019 on the protection of personal/confidential data
- Methodology for generating a unique statistical identifier for pseudonymizing personal data

Communication and promotion campaign about census (Law No. 231/2022, art. 10)статья 10)



(1) The purpose, method of organizing and conducting the census are brought to the attention of the population through the media as part of the census communication and promotion campaign

(2) The census communication and promotion campaign begins no later than eight weeks before the census date and ends with the dissemination of the final census results

(3) Information and advertising messages about the census in the media are disseminated in the form of messages of public interest

- of the NBS,
 messages of
 public interest
 are distributed
 free of charge by:
- a) public periodicals –in printed publicationsand on web pages;
- b) press agencies established by public authorities
- c) national and regional public media service providers

Goal and objectives of the communication strategy RECENSĂMÂNTUL

Goal of the strategy: Define and implement an integrated communication approach addressed to both the population and all interested parties, capable of ensuring information and motivation of all residents of the Republic of Moldova, regardless of ethnicity or social status, to participate in the conduct of the 2024 Census in a fair and responsible manner and ensure the quality of collected data.

The goals of the strategy are:

- 1) increasing the level of awareness of the population about the census;
- 2) increasing the degree of population participation in the census;
- 3) increasing the participation rate of ethnic minorities in the census;
- 4) promoting new forms of census data collection and ensuring full coverage.

Communication phases



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 The main goal is to convince authorities and development partners of the importance of conducting a census and the importance of adequate financial support for the successful completion of this ten-year undertaking.

Initial education (When? how?)

 The purpose of this stage is to inform the population that a population census will take place in 2024, and that participation in the census is, in addition to a legal obligation, a civil act.

Informing

 This stage is intended to create an atmosphere of anticipation for the census and will be of medium intensity.

Motivation (Why?)

• It is the most intensive, although the shortest in duration, and focuses on the **first two weeks of the census**. Its goal is to **mobilize** the population to participate in the census.

Reminder

 Typically, in the second part of the census, interest and curiosity in it decline and there is a decrease in activity in this regard. For this reason, it is important that in the last week or two a reminder campaign is organized to mobilize the population again to participate.

Gratitude

 Organized immediately after the completion of the census to thank all citizens, partners, reviewers for their participation.

Dissemination

Presentation/dissemination of the obtained data to the widest possible audience, in an understandable form.

Communication partnerships



Central government agencies

- The Presidency and Parliament on the importance of PHC
- **Government** active promotion of PHC (Vice Prime Minister for Digital Development promotion of digital population census, Minister of Internal Affairs communication support on issues of public order and ensuring the safety of citizens during the census, Minister of Education and Science education regarding PHC in educational institutions establishments, etc.)

Local authorities

- **District Councils** the importance of PHC for the development of local communities
- City Hall Placement of advertising materials, Specialized events in localities and regions
- Bashkanate and local authorities of Gagauzia Informing and mobilizing the population of the region, disseminating news on an overview of the population of the region
- City Halls of the municipalities of Chisinau and Balti and other regional centers with settlements predominantly inhabited by national minorities Promoting the importance of PHC for municipalities, providing free advertising space along the perimeter of municipalities, participation in news and other programs of local and central importance dedicated to the census

Civil society

- Ethnic minority NGOs on the importance of the census for communities, minorities, refugees
- Youth NGOs promotion of IDP among young people, volunteering in promotion of PHC
- Business associations promotion of PHC among employees, as part of advertising in supermarkets and on passenger transport, security companies for access of census takers to guarded residential buildings
- Libraries and cultural centers, cultural and art institutions explanation, training, placement of information materials
- **Media associations** support in the implementation of programs to promote the census, promotion among members of media associations.

Other partners

• Churches, social media influencers, public individuals/leaders, influential people within ethnic communities, ambassadors and heads of diplomatic missions

Target audience



Specialized audience Easily Reached Audience Audience difficult to enumerate Hard to reach audience Ethnic minorities Vulnerable groups Refugees

- experts and institutions for whom the census and its success are the basis for further activities
- people with an active social position, an average and above average level of education, mostly employed and used to actively participating in various social events
- which can be divided into several subgroups with slightly different characteristics. These are residents of cities and villages, with diametrically opposed social positions - either with a low level of education and low social status, or vice versa, with a high level of education and a very high social status
- it is represented by young or very old people
- in some cases they neglect to participate, in others they are in a difficult position, in other cases understanding may be hampered by linguistic factors
- mainly represented by people with disabilities, hearing or visual difficulties, single elderly people, a group requiring door-to-door communication, involvement of NGOs, volunteers, use of sign or Braille communication
- In the context of events in Ukraine, we can expect that large numbers of refugees who are difficult to reach and difficult to verify will require verification. Refugees may regard the census as a threat to their stay in the Republic of Moldova

Action plan, costs for communication ECENSĂMÂNTUL POPULAȚIEI ȘI 2024 Campaign

Stages	Period	Cost, euro
1BEFORE CENSUS		598,702
1.1 Planning	February-June 2023	_
1.2Education	June 2023 – July 2024	-
1.3 Information	February-June 2024	-
2 DURING CENSUS		153,684
2.1 Motivation	February-March 2024	_
2.2 Reminder	March-May 2024	-
3AFTER CENSUS		186,784
3.1 Gratitude	May-June 2024	-
3.2 Dissemination	May-August 2024 г.	-
Total		939,170
including by type of action:		-
development of communication	485,889	
advertising on television and rac	453,280	







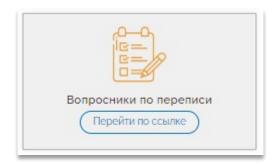


Public consultation



Census variables

December 2023



Questionnaires

(94 proposals)

17-31 March 2023

Census Logo 5–19 June 2023

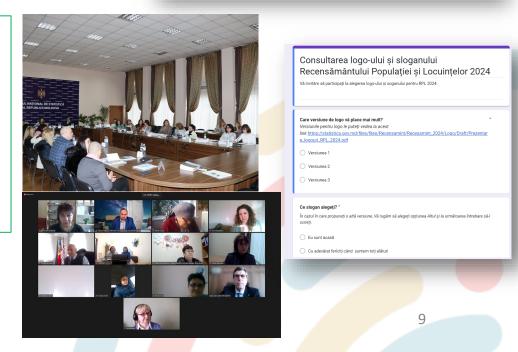






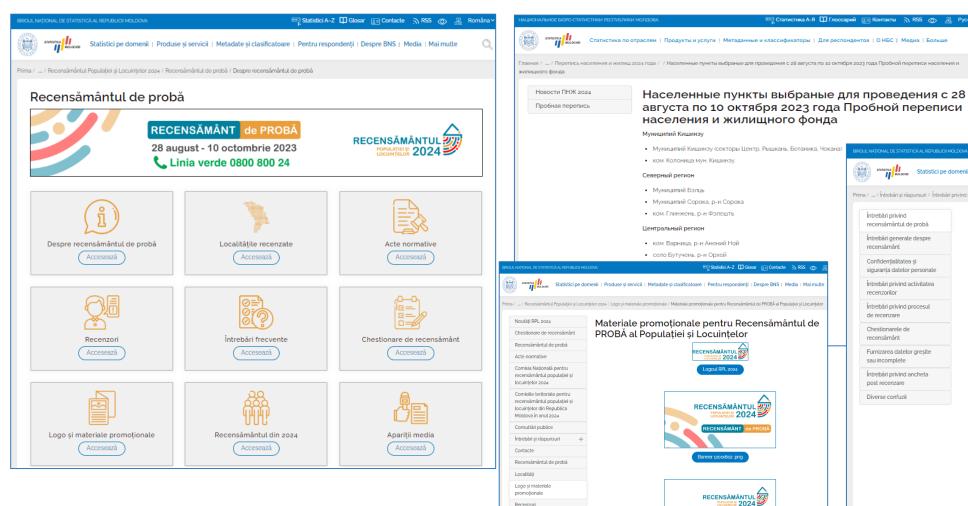
Consulted user groups:

- central government bodies and other government institutions
- local public authorities
- civil society
- academia
- development partners
- local and international experts



Transparency in census preparation

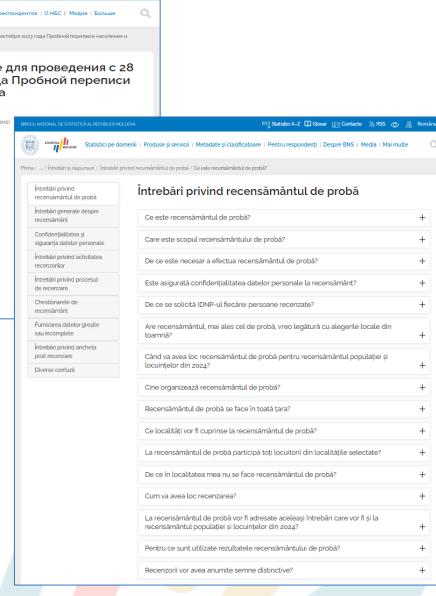




RECENSĂMÂNT

10 octombrie 2023

28 august -



Means of communication





National and territorial commissions for PHC







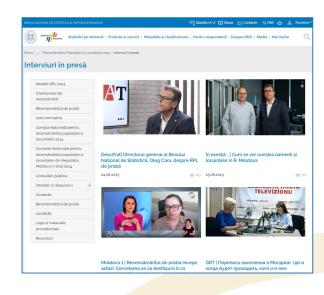
Official web-site www.statistica.gov.md



Territorial statistical offices



Mass-media outlets







ПРОБНАЯ ПЕРЕПИСЬ

28 августа - 10 октября 2023 Зелёная линия 0800 800 24













A pilot census will be held in 11 localities of the country, from August 28 to September 27, 2023, in order to test census processes, tools, electronic questionnaires, data collection applications, etc.

(September 28-October 10 allocated for Post-Enumeration Survey)



ПРОБНАЯ ПЕРЕПИСЬ

28 августа - 10 октября 2023 Зелёная линия 0800 800 24



Preventing non-responses

- Data is confidential
- Results aggregated
- Questionnaires according to international standards
- Welcome message very important
- The quality of the data depends on the responses received
- Avoiding difficult questions
- Link to obligation to participate - Population and Housing Census Law

Arguments for persuading the population to participate in the census Legal framework (clear, understandable rules and regulations) National structure (National Census Commission) Support for development partners (EU Delegation, UNFPA, etc.) Censuses are conducted throughout the world once every 10 years All citizens participate in the census The importance of everyone's participation Security and protection of personal data Data privacy Census takers are trained people The importance of statistical data for the development of a country and society бюро статистики Республики Молдова

Techniques for overcoming crisis situations Reaction to insults Communication on social networks Health and safety briefing in case of an accident

Leaflets for the enumerated population



Notification



It is left at the door when no one is home

Flyer on the door



Attached to the door handle of each household/apartment 2 days before the start of the enumeration

Booklet A5



Each respondent is offered:

- at the end of the interview
- if necessary, it can also be offered at the beginning of the interview
- may be distributed to others for information

Information posters



Poster A3

They will be hung at the entrance to public places with a large flow of people (for example, city hall, post office, library, store, ROS, etc.)



Poster A4

They will be posted at the entrance to all apartment buildings 2 days before the start of the inspection



Poster A4 (Russian)

They will be attached at the entrance to all apartment buildings in Comrat, Taraclia, Balti





ПРОБНАЯ ПЕРЕПИСЬ

28 августа - 10 октября 2023 Зелёная линия 0800 800 24



Promotional materials

- ☐T-shirt with logo
- ☐ Cap with logo
- ☐ Logo sticker for bag
- Logo sticker for tablet
- Calendar with logo (gift for households described on the pilot census)























Contact information for the population

- National Bureau of Statistics of the Republic of Moldova
- Green line 0 800 800 24
- Official website of the NBS <u>www.statistica.gov.md</u>
- Special PRP page <u>www.statistica.gov.md/RPL2024</u>
- Email: rpl2024@statistica.gov.md
- QR code (scanned by phone camera)













Thank you attention!



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