

# 40<sup>th</sup> UN/CEFACT Forum

**Single Window Domain Meeting**

9<sup>th</sup> May 2023



# Know your team



Aleksei Bondarenko  
Vice Chair



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# SINGLE WINDOW DOMAIN WORK



- UN Recommendation 33 (**Updated 2020**)
  - Single Window Recommendation
- UN Recommendation 34
  - Data Simplification and Standardization for International Trade
- UN Recommendation 35
  - Establishing a legal framework for international trade Single Window

- UN Recommendation 36
  - Single Window Interoperability
- UN Recommendation 37
  - Single Submission Portal
- UN Recommendation 38
  - Trade Information Portals

# SINGLE WINDOW DOMAIN WORK



- Trade Facilitation Implementation Guide - *Establishing a Single Window itinerary*
- Technical Note on terminology for Single Window and other electronic platforms
- Core Principles for Managing Risks and Contingencies in the Operation of a Systemically Important Single Window
- Single window Assessment Methodology (*In Progress*)

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- Single window Assessment Methodology (*In Progress*)

# SINGLE WINDOW ASSESSMENT METHODOLOGY



# SINGLE WINDOW DOMAIN



**Project:** Single Window Assessment Methodology

**Supporting VC** : Aleksei Bondarenko



**Project Leads** : Joaquín Eugenio González Galván and Neelima Pamulapati

**Project Purpose** : A practical tool for evaluating and improving the implementation of Single Window Systems, which are crucial for enhancing trade efficiency and reducing transaction costs. This methodology provides guidance and a structured approach for assessing the maturity level of a single window based on international recommendations and standards

**Project Status** : Launch : 2021-07-06; Completion 2021-07-06; Publication (Plenary) 2023-11-30;

**Next Steps** : Development of Version 2 to include Case studies and Maturity Models

# Single Window Assessment Methodology

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- This paper offers guidance and a tool for assessing the implementation of a Single Window, which can be beneficial for consultants, lead agencies, and anyone interested in improving the implementation of a Single Window.
  - SWAM outlines the critical factors that should be considered when conducting a self-assessment, such as analysing the functioning and key indicators of the Single Window, surveying users to determine their level of satisfaction, and identifying areas for improvement.
  - The project will strengthen the capacity of countries to understand where they are stand and the goals and objectives of the Single Window implementation and reveal the directions for further simplification of trade procedures.
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# SWAM THREE MAIN PILLARS



## Institutional & Legal

Analysis of framework that support the SW system.



## Information Technology

framework used for the development and implementation of the SW system.



## Performance

Assessment of the SW system's performance and user engagement

# ADMINISTRATIVE MATTERS

- Registration as an Expert
  - Experts must agree to the UN/CEFACT IPR Policy and the Code of Conduct
  - Experts in UN/CEFACT only represent their own expertise (not any country or organisation)
- Approval by a Head of Delegation (HoD)
- Once approved, experts can participate in any active project

# ADMINISTRATIVE MATTERS



**Thank you for your  
attention!**

