

# Trusted Product Conformity –

Towards Digitally Traceable Quality, Safety, Social, Environmental  
Data for Products Cross-Border Sustainable Trade

8 May 2023 Salle XVII, Palais des Nations, Geneva, Switzerland

Workshop Session



**Brett  
HYLAND**



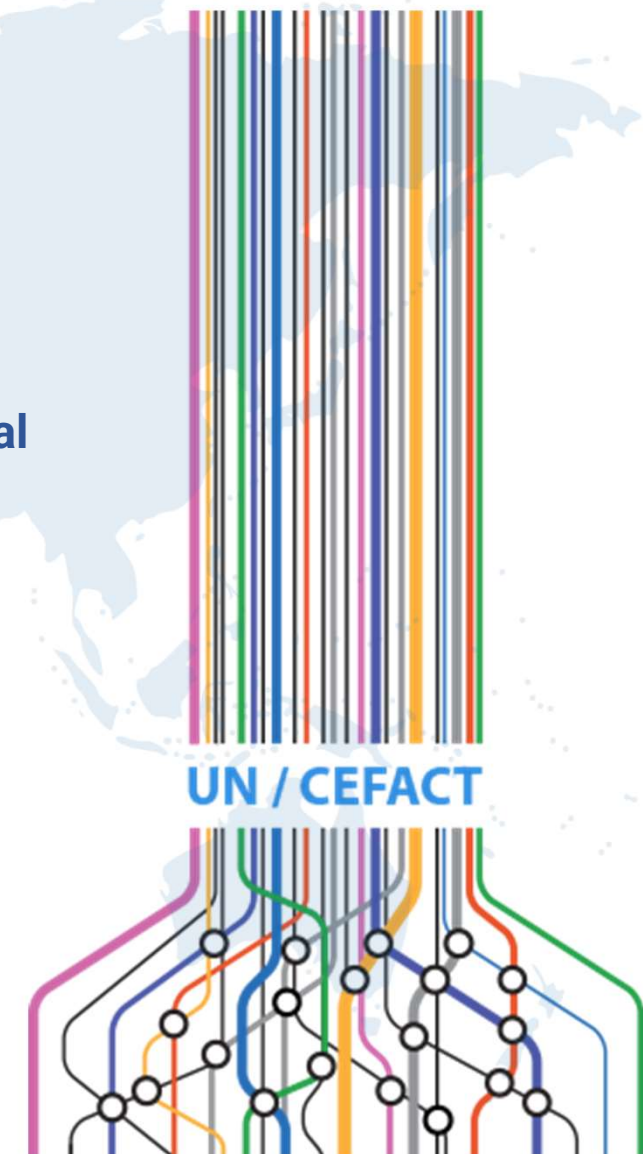
**Jie (Jeanne)  
Huang**



**Jaco  
VOORSPUIJ**



**Steve  
CAPELL**





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# Foundations for future digital product conformity systems

UN/CEFACT Project Lead  
Brett HYLAND





# Digital Product Conformity Certificate Exchange



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## White Paper Digital Product Conformity Certificate Exchange

Public Review Draft





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# Testing Inspection Certification (TIC)

For many products that we consume and interact with, TIC provides the basis for assuring:

- ✓ Safety
- ✓ Quality
- ✓ Environmental impact
- ✓ Social impact

The sector is fundamental to global trade:

- Global accreditation arrangements ensure cross-border recognition
- Operating under a well-established framework of ISO standards

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**I**nternational  
**L**aboratory  
**A**ccreditation  
**C**ooperation

**International Cooperations**

Peer evaluations of Accreditation Bodies against ISO/IEC 17011 facilitating global *Mutual Recognition Arrangements*

**I**nternational  
**A**ccreditation  
**F**orum

National (or regional)  
Accreditation Bodies

**A**ccreditation  
Competency Assessment of  
Conformity Assessment Bodies  
(CABs)

National (or regional)  
Accreditation Bodies

Laboratories  
Inspection bodies  
Reference Materials  
PT Scheme providers

**A**ccredited CABs  
Conformity assessment activities

Management system certifiers  
Product certification bodies  
Personnel certification bodies  
Verification bodies

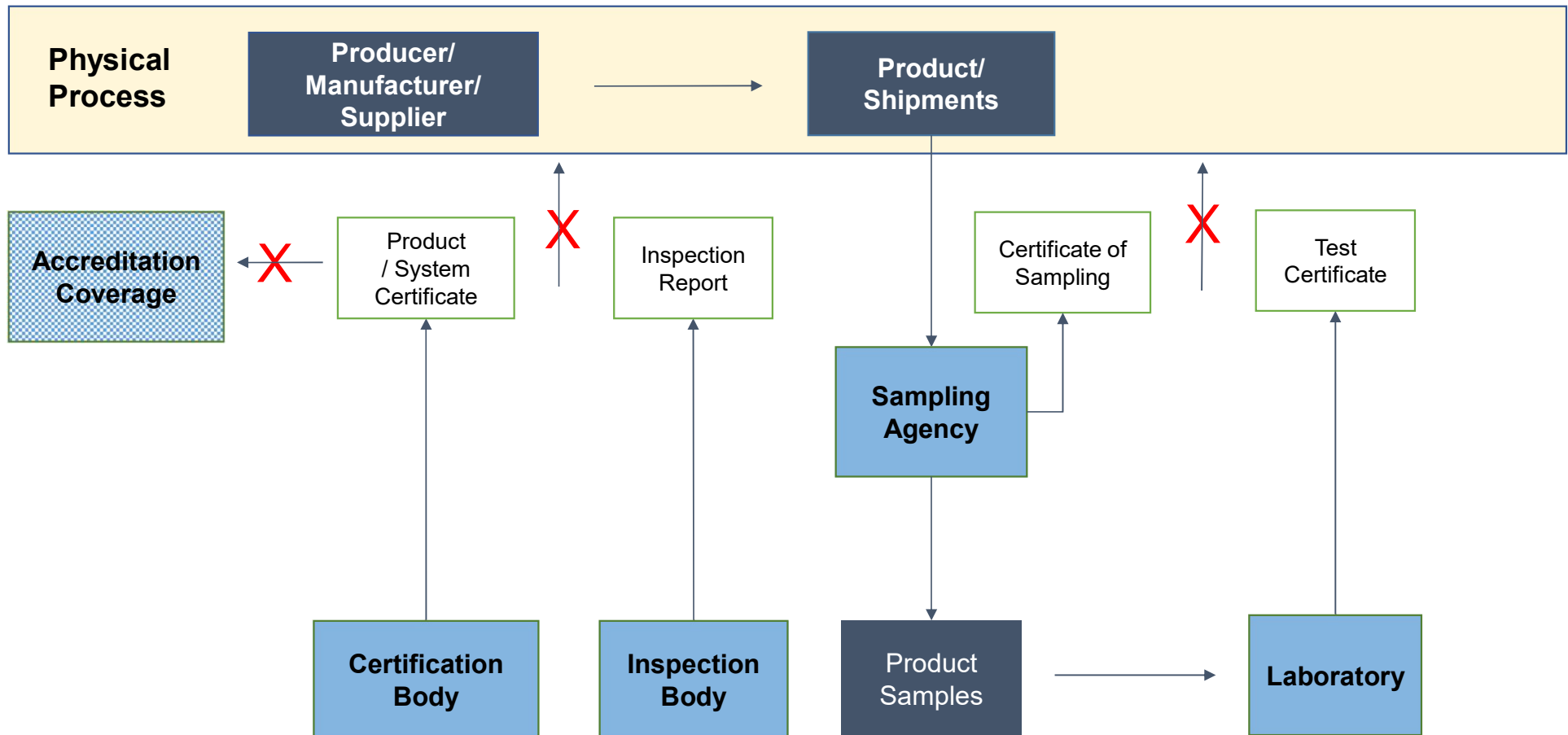


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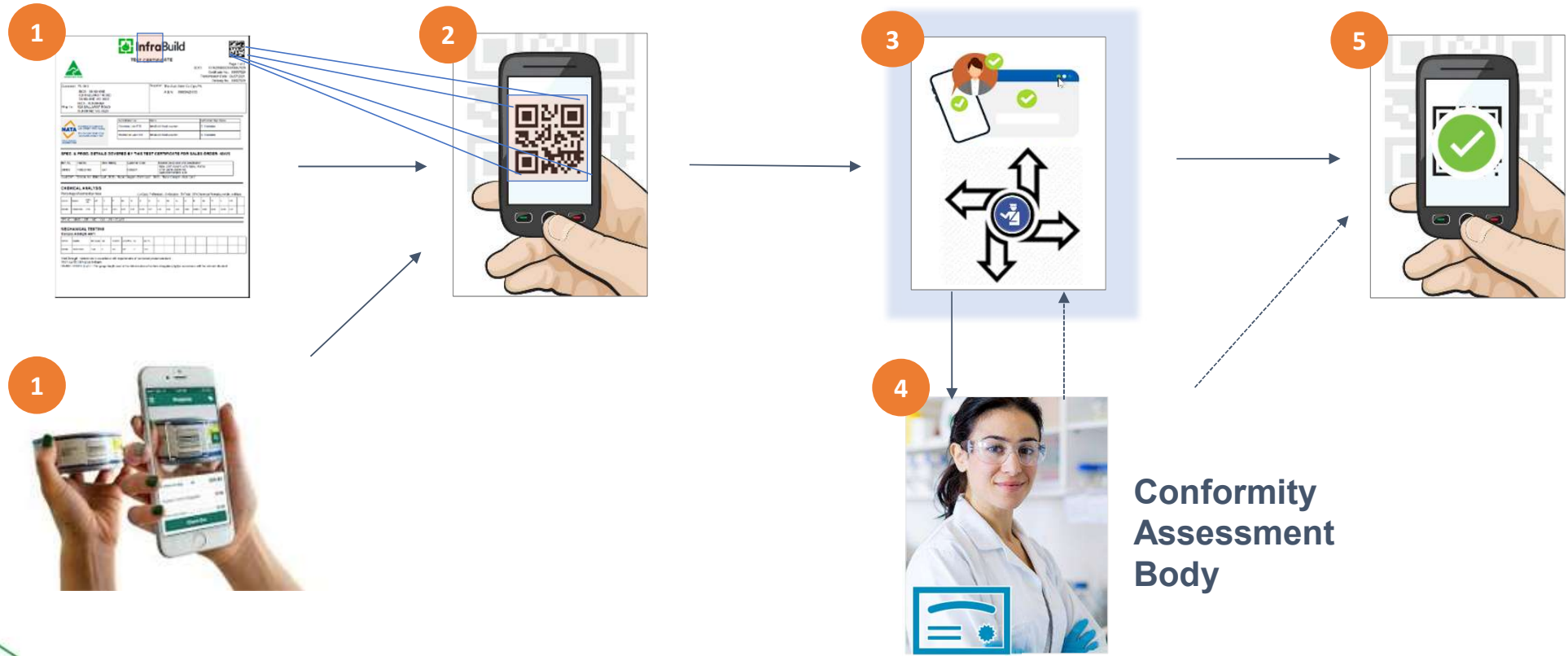


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# Lack of digital connectivity in existing systems



# Can this concept be realised?





## Our approach

1. Access to data from an original source is preferable to second-hand information.
2. Connections made between data points should be made by trusted authorities with direct knowledge.
3. Suitable technologies and standards exist and do not need to be reinvented.

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Certificate Identifier URL



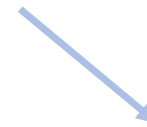
Web Menu  
or Resolver



**View certificate**  
(if permitted)

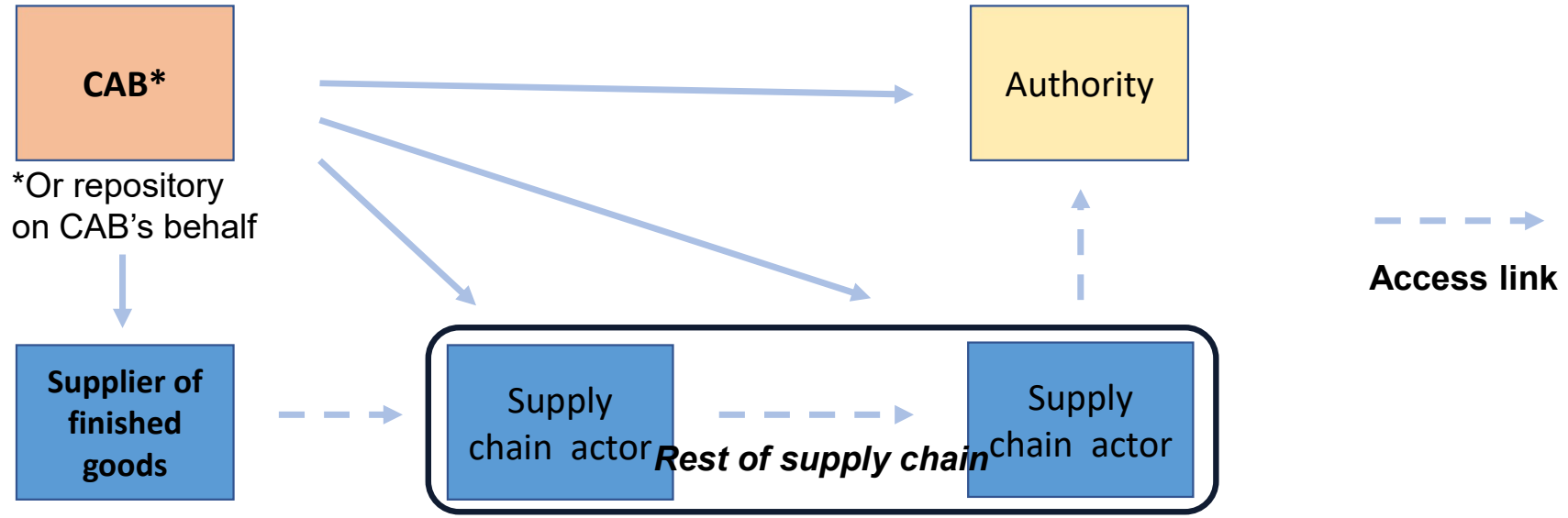


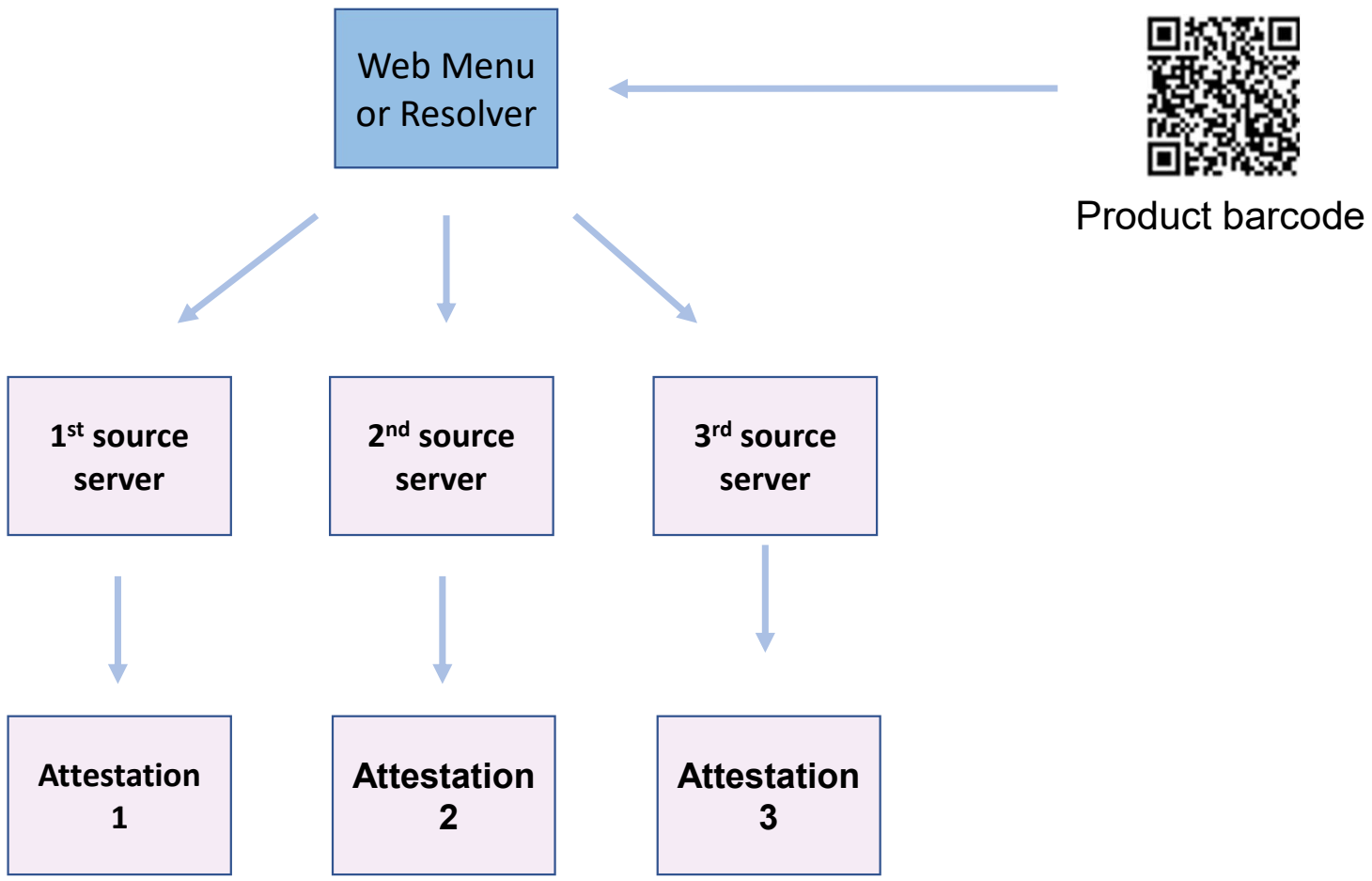
**Linked  
product ID**



**External authority**  
(if applicable)

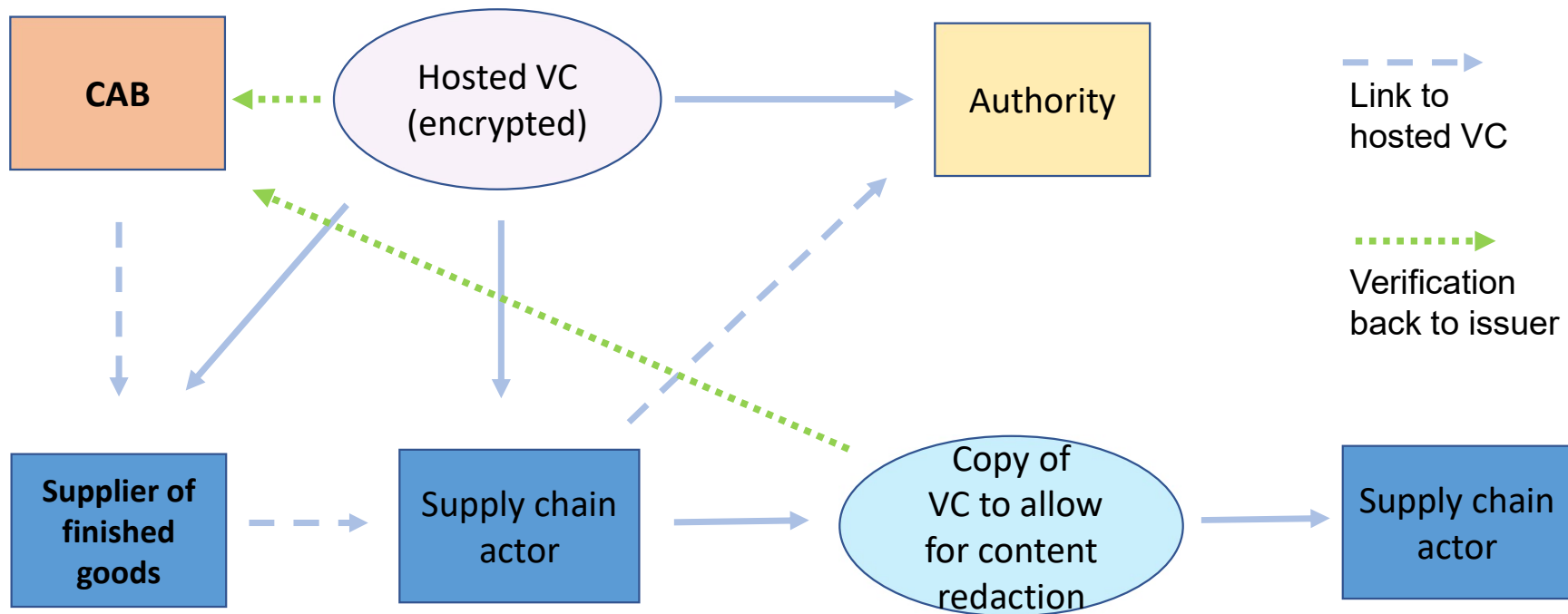
*Image adapted from diagram from UN/CEFACT Digital Product Conformity Certificate Exchange White Paper Public Review version*







# Selective redaction of data





## Conformity assessment

### - a digital building block for future supply chains

Direct electronic access to authoritative original sources could provide:

- ✓ **Trust anchors** for conformity data, to which manufacturers can point when substantiating specific product claims
- ✓ Reliably linking conformity data to **physical supply** by leveraging global data standards
- ✓ An **enabling mechanism for traceability**
- ✓ Support for **data aggregation**, via feasible models, across different economies/supply networks





# Thank you

**Brett Hyland**  
**UN/CEFACT Project Lead**



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Associate Professor University of Sydney Law School  
Jie (Jeanne) HUANG

# Legal considerations applicable to cross-border digital product conformity systems



- **Ensure outcomes:**

1. establishing a match between conformity attestations and the physical product
2. verifying the authority and status of the certificate issuers
3. constant provision for verifying along the whole supply chain that an attestation is both genuine and reflective of the current issue status.

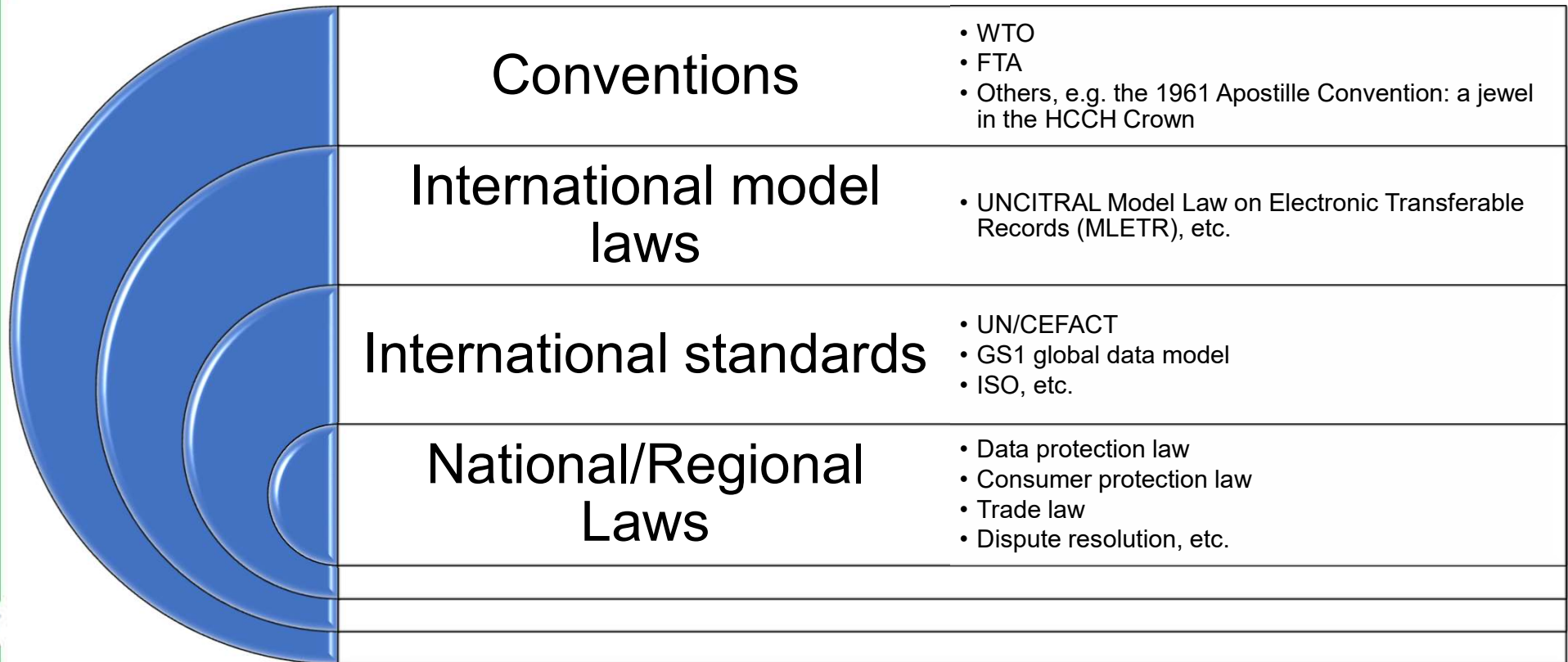
- **Legislative challenges in at least four areas:**

1. Cooperation on conformity assessment procedures in digital trade
2. Digital legal identifiers
3. Data security and integrity
4. Balancing transparency and privacy protection





# Existing legal infrastructure already at the disposal of industry and governments





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# Thank you

**Associate Professor University of Sydney Law School  
Jie (Jeanne) HUANG**

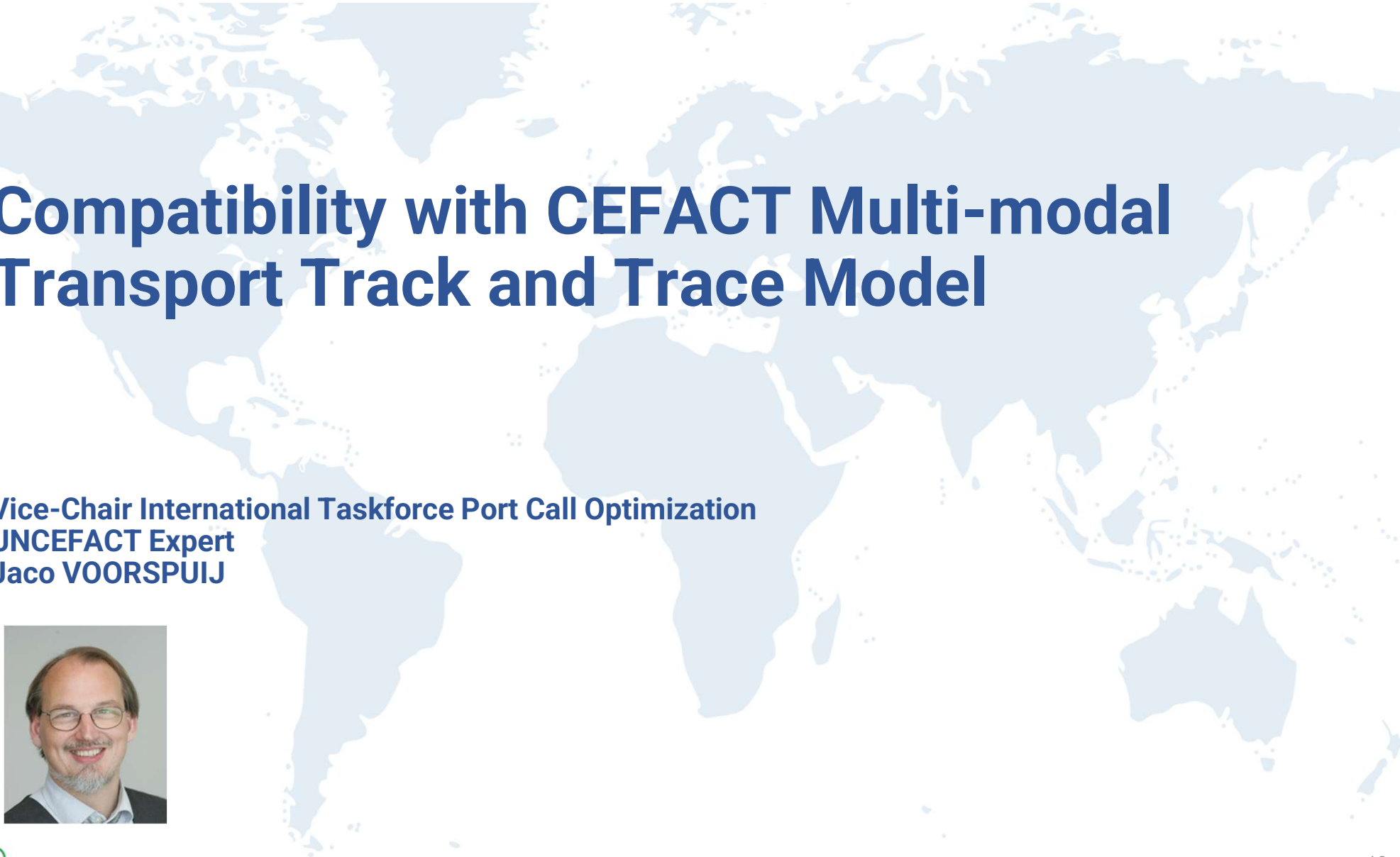




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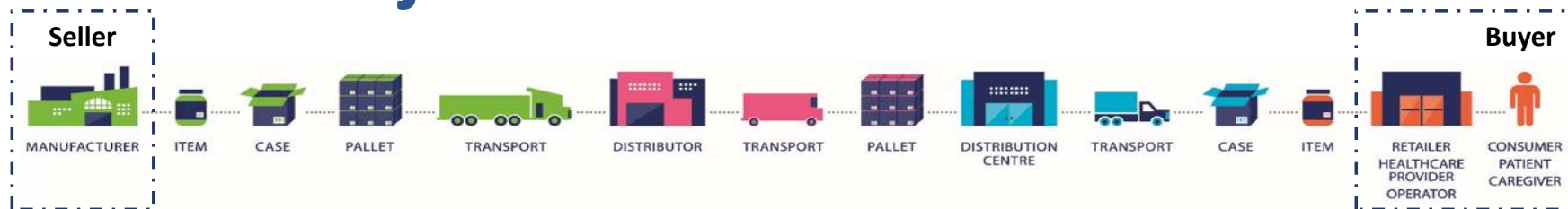


# Compatibility with CEFACT Multi-modal Transport Track and Trace Model

Vice-Chair International Taskforce Port Call Optimization  
UNCEFACT Expert  
Jaco VOORSPUIJ



# UN/CEFACT Cross Industry Supply Chain Track & Trace Project



The mission of this project: **Where is the product at any time?**

- Enable tracking and tracing of products (or assets) and information sharing in **standard** electronic format.
- Track and trace any **traded and identified items** including transport equipment or assets (e.g., box, pallet, container, etc. ... Even empty!).
- Logistic services: transport the traded goods between the **seller** and the **buyer**.



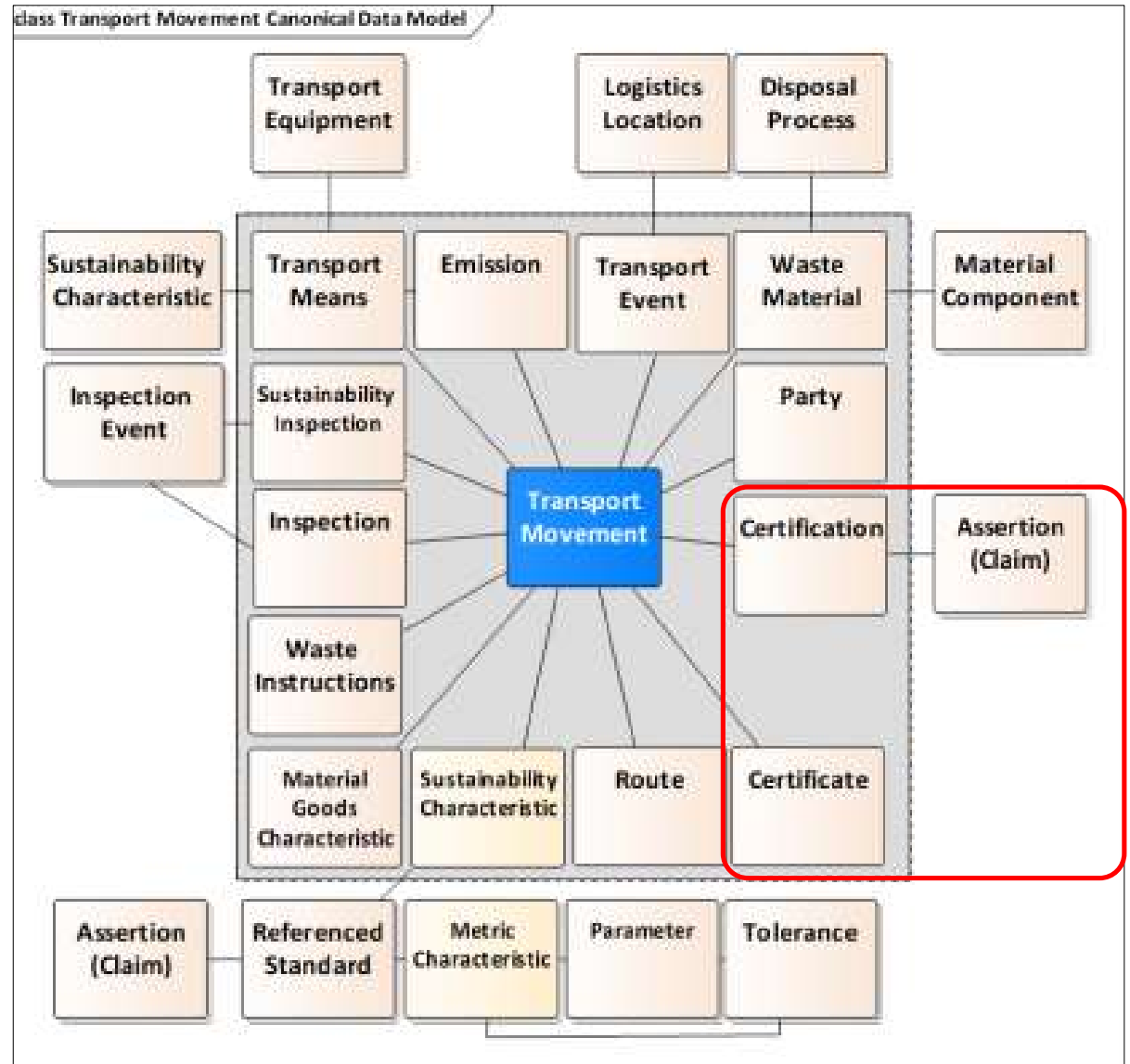
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# Transport & Logistics link to Certification

06/12/2022





## How do we ensure stakeholders know and trust the information about exactly **WHERE** Events have occurred ?

The approach basically consists of two stages :

- 1) Connect the Physical Object to the Digital World.
- 2) Find the required additional information through Linked Data.

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## Linked Data example Transport and Logistics – Step 1

Starting from an identifier, we connect to a (series of) system/s to increase our trust in the information first presented to us.

In T&L we do something similar.

The barcode below points to a Menu of Web Source of Data for the identifier (in this a GS1 GLN) where more information regarding the identifier may be found





## Linked Data example Transport and Logistics – Step 2

Here is the simplified version of that menu

**GS1 keys - LOC No: 9429300016329**

**[Link-Type: MasterData.](#)**

Target URL: <https://portmasterdata.com/id/9429300016329>

Title: Global Location Data Platform (GLDP)



Target URL: <https://www.nzbn.govt.nz/mynzbn/opndetails/9429000000000/9429300016329/>

Title: NZ Location Registry

In this Menu you can choose the Linked Source of Data via the hyperlink.  
You may also scan the applicable barcode on this slide

Let's go to the GLDP first.







# Linked Data example Transport and Logistics – Step 3

Following the link for GLDP, it will display something like the screenshot to the right

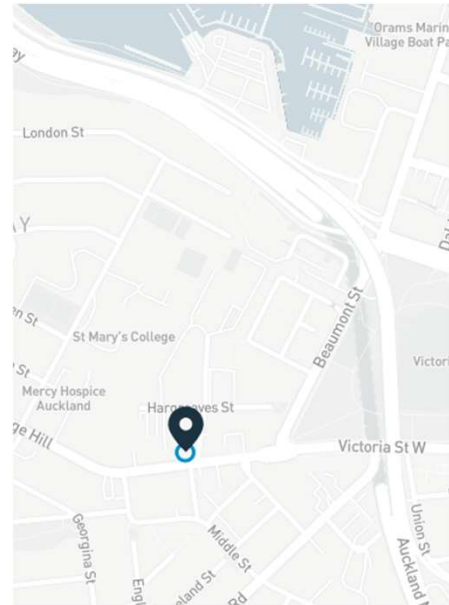
The Link took us straight to the information associated with the Location Identifier

**Bottom right you see the same links we saw on the Web-menu before**

in a nicer presentation.

GLDP retrieved those from the Web-menu service.

Clicking on <NZ Location Registry> in this GLDP screen will take you to that service operated by the NZ Government.



## GS1 New Zealand (Auckland Office)

Verified & Audited

### Global reference

Assigned id:

9429300016329

GCP

942930

### Position

Latitude:

-36.8481797

Longitude:

174.749466

### Attributes

Name:

GS1 New Zealand (Auckland Office)

### GS1 linked data

Title	Link relationship type	Media type	Language
Global Location Data Platform	<a href="https://gs1.org/voc/masterData">https://gs1.org/voc/masterData</a>	text/html	en
NZ Location Registry	<a href="https://gs1.org/voc/masterData">https://gs1.org/voc/masterData</a>	text/html	





## Linked Data example Transport and Logistics – Step 1

Starting from an identifier, we connect to a (series of) system/s to increase our trust in the information first presented to us.

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## Linked Data example Transport and Logistics – Step 2

Here is the simplified version of that menu

**GS1 keys - LOC No: 9429300016183**

**[Link-Type: MasterData.](#)**

Target URL: <https://portmasterdata.com/id/9429300016183>

Title: Global Location Data Platform (GLDP)



Target URL: <https://www.nzbn.govt.nz/mynzbn/opndetails/9429000000000/9429300016183>

Title: NZ Location Registry



In this Menu you can choose the Linked Source of Data via the hyperlink.  
You may also scan the applicable barcode on this slide

Let's go to the GLDP first.



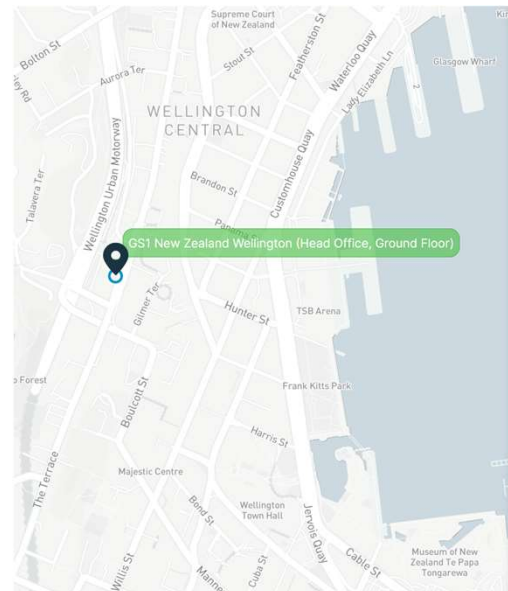
# Linked Data example Transport and Logistics – Step 3

Following the link for GLDP, it will display something like the screenshot to the right

The Link took us straight to the information associated with the Location Identifier

**Bottom right you see the same links we saw on the Web-menu before** in a more detailed presentation. GLDP retrieved those from the Web-menu service.

Clicking on <NZ Location Registry> in this GLDP screen will take you to that service operated by the NZ Government.



**GS1 New Zealand Wellington (Head Office, 2nd floor)**  
Verified & Audited

**Global reference**  
Assigned id: 9429300016183  
GCP: 942930

**Position**  
Latitude: -41.284992  
Longitude: 174.773758

**Attributes**  
Name: GS1 New Zealand Wellington (Head Office, 2nd floor)

**GS1 linked data**

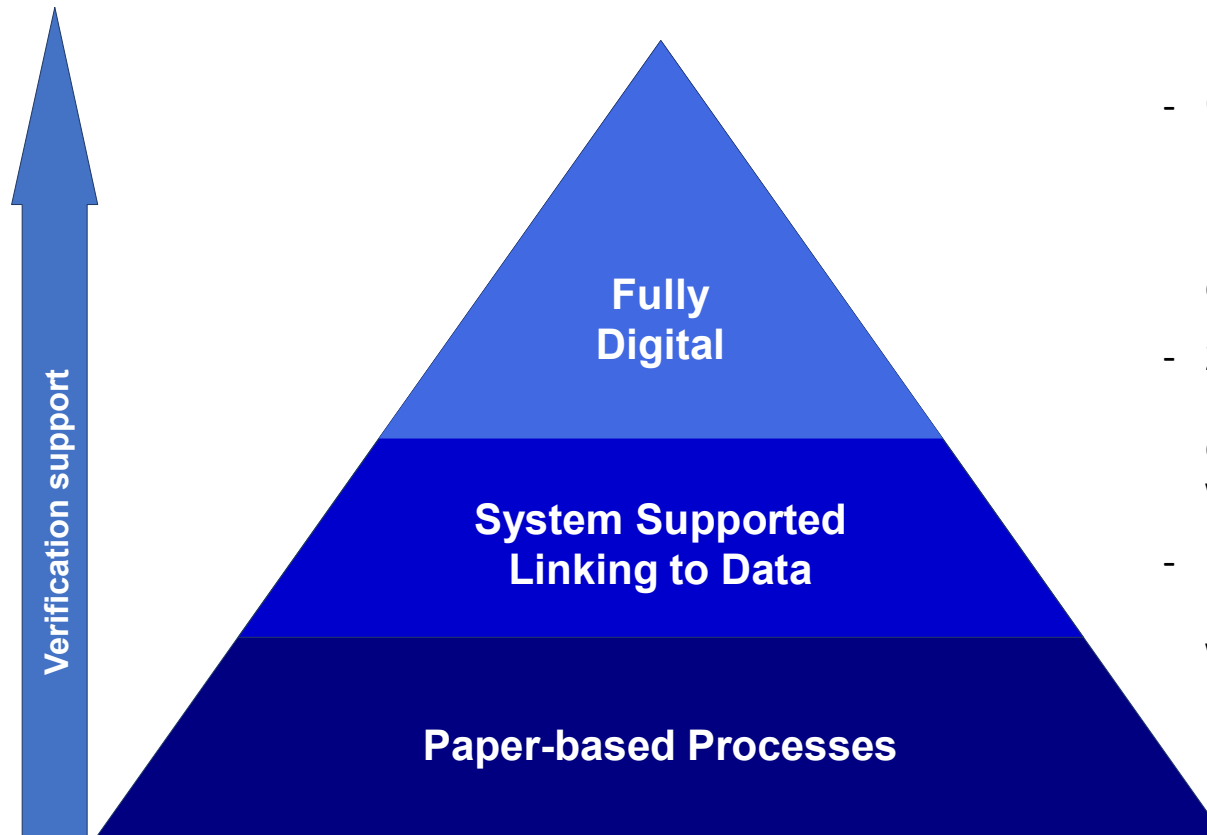
Title	Link relationship type	Media type	Language
Global Location Data Platform	<a href="https://gs1.org/voc/logisticsInfo">https://gs1.org/voc/logisticsInfo</a>	text/html	en
NZ Location Registry	<a href="https://gs1.org/voc/masterData">https://gs1.org/voc/masterData</a>	text/html	en
NZ Location Registry	<a href="https://gs1.org/voc/masterData">https://gs1.org/voc/masterData</a>	text/html	
Cartes Google	<a href="https://gs1.org/voc/serviceInfo">https://gs1.org/voc/serviceInfo</a>	text/html	en fr
Global Location Data Platform	<a href="https://gs1.org/voc/serviceInfo">https://gs1.org/voc/serviceInfo</a>	text/html	
Google Maps	<a href="https://gs1.org/voc/locationInfo">https://gs1.org/voc/locationInfo</a>	text/html	en
NZ Location Registry	<a href="https://gs1.org/voc/certificationInfo">https://gs1.org/voc/certificationInfo</a>	text/html	en





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## Putting this into perspective



- Current processes are almost entirely **paper-based** and nearly always No access to systems. No clear link between object and certificate
- 2D barcodes **Linking** certificates to **Data** enabling (some) verification of certificate and whether it is associated with the physical object at hand
- Information is exchanged in **Digital Format Only** with strong verification support



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**All levels will co-exist for the foreseeable future**





# Thank you

**Vice-Chair International Taskforce Port Call Optimization  
UN/CEFACT Expert and  
Jaco VOORSPUIJ**



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# Framing a Compelling Vision of the Future

UN/CEFACT Project Lead and Managing Director GoSource Pty Ltd  
Steve CAPELL



# The Sustainability Challenge - Greenwashing

As regulatory and consumer pressures drive up demand (and justify premium prices) for sustainable goods, so the commercial incentive to make fake sustainability claims will increase.



**EC investigation** : 59% of environmental claims had no evidence and 42% were deemed false or deceptive.

**Fast Company**: 68% of executives admit their company is guilty of greenwashing.

**Survey**: 78% of consumers believe that companies should be environmentally responsible and are willing to pay premiums for confidence in those claims.

Secretary General Guterres at COP27 2022 : **“Zero Tolerance for Greenwashing”**

[https://www.un.org/sites/un2.un.org/files/high-level\\_expert\\_group\\_n7b.pdf](https://www.un.org/sites/un2.un.org/files/high-level_expert_group_n7b.pdf)

[https://ec.europa.eu/commission/presscorner/detail/en/ip\\_21\\_269](https://ec.europa.eu/commission/presscorner/detail/en/ip_21_269)

<https://www.fastcompany.com/90740501/68-of-u-s-execs-admit-their-companies-are-guilty-of-greenwashing>

<https://blog.gitnux.com/greenwashing-statistics/>

<https://www.un.org/en/delegate/%E2%80%98zero-tolerance-greenwashing%E2%80%99-guterres-says-report-launch>



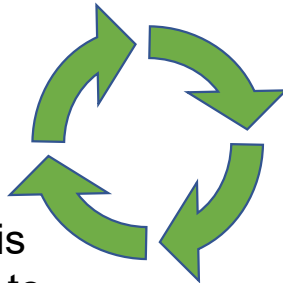
# Are we in a race to the top or to the bottom?

There is already a significant difference between consumer expectation and market behaviour. There are two plausible pathways out of this:

## Either : A race to the top

*Greenwashing is rare and has nowhere to hide*

**It's hard to fake claims**



Business is motivated to make provable claims

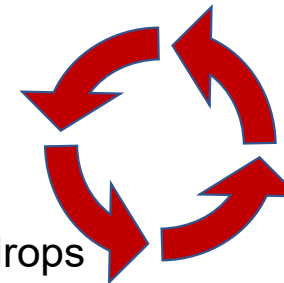
Consumer confidence improves

Higher prices are justified

## Or : A race to the bottom

*Greenwashing is ubiquitous and undetectable*

**It's easy to fake claims**



Consumer confidence drops

Even well intentioned businesses must fake claims to survive.

Low confidence means no price differential

**So we should be motivated to make it hard to fake claims! Product conformity matters**

# How are sustainability claims verified?

There are three ways that sustainability claims might be verified. They can work together

**I say it's true :**  
*prove me wrong!*



*Make claims public  
and rely on activism  
to call out fakes.*

**Important starting point  
but easiest to fake.**

**They say it's true :**  
*do you trust them?*



*Trusted authorities  
accredit certifiers who  
audit the claims.*

**Conformity certification  
makes fakes harder**

**It's self-evidently true:**  
*I can see the proof myself.*

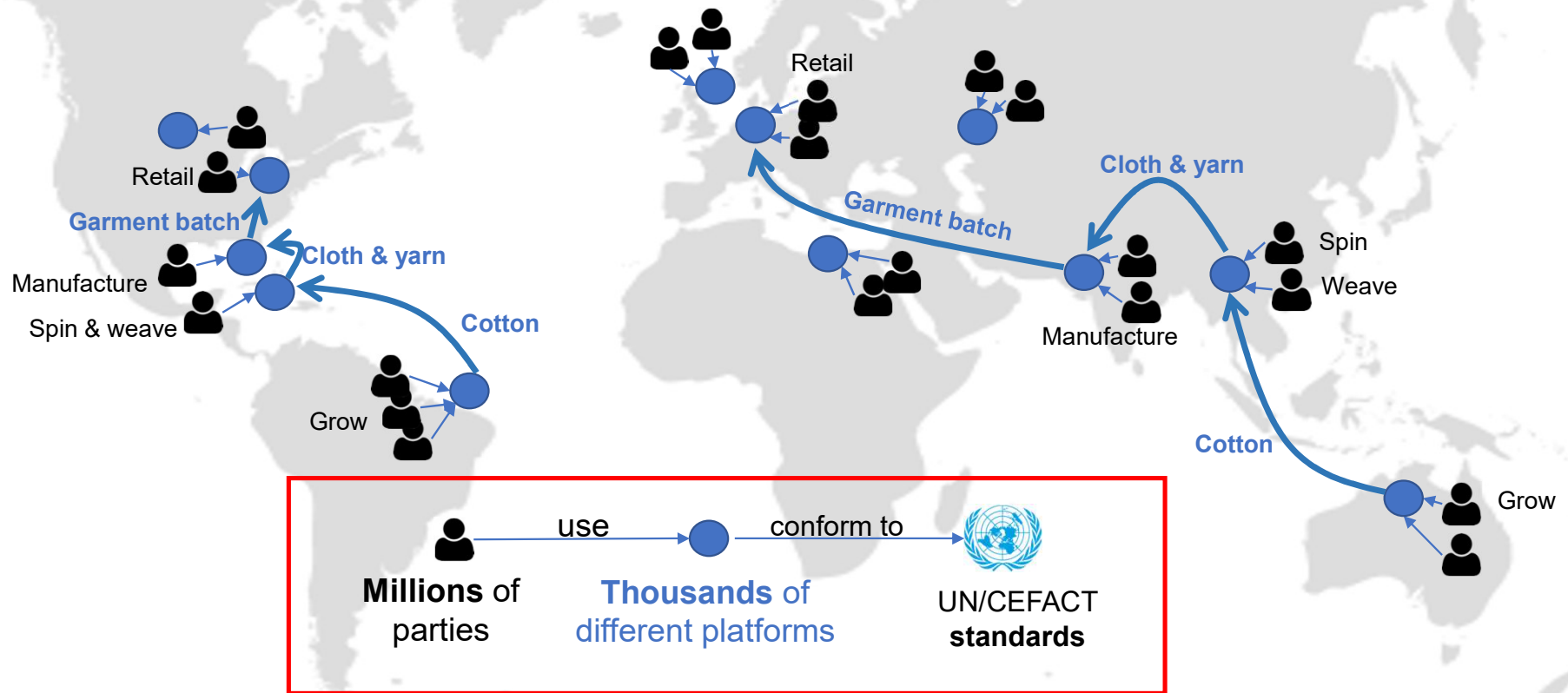


*Digitally verifiable  
traceability & transparency  
supports the claims*

**Full transparency is the  
hardest to fake**

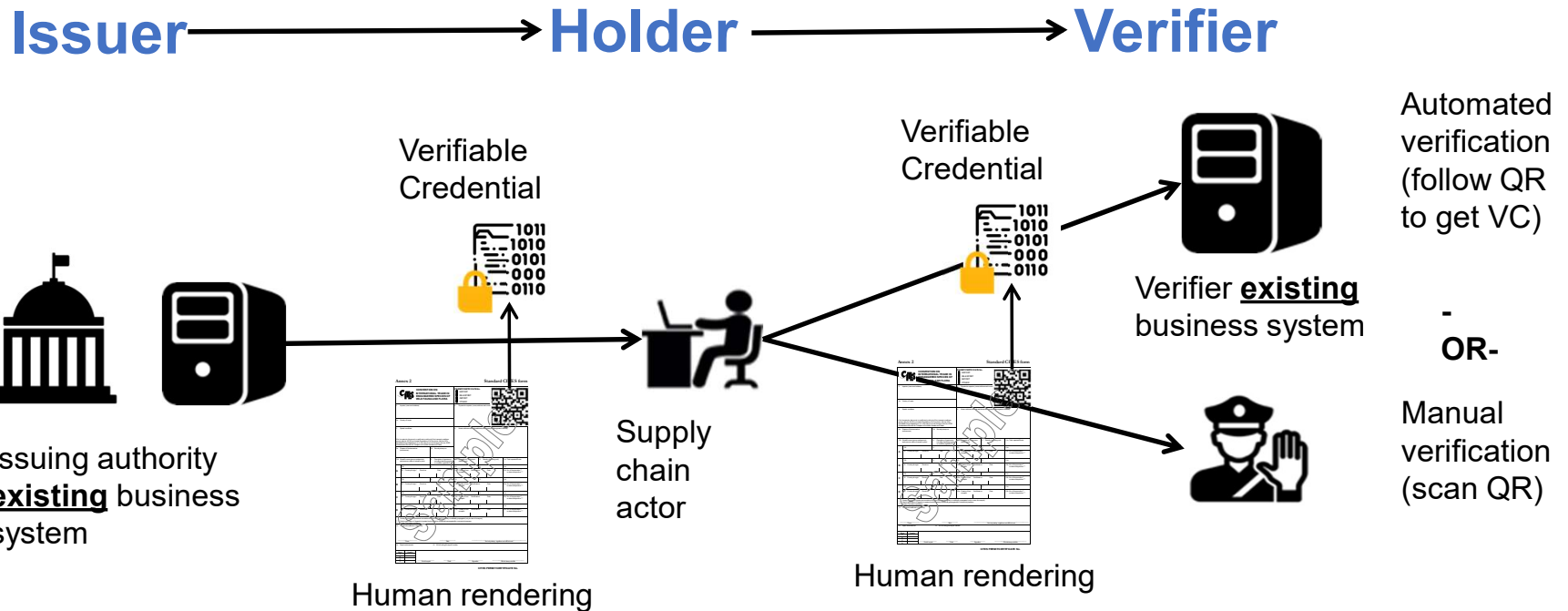
# The challenge is to join islands of data

There is no single global platform for traceability / sustainability data so we need standards to help join up the dots in a scalable way. CEFACCT mission is to facilitate development of those standards.

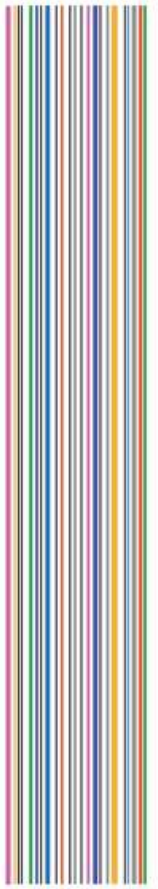


# Verifiable Credentials provide the glue

A VC is a self-contained and portable packet of verifiable data that includes a human rendering.



VCs help overcome many barriers to scalability of traceability & transparency solutions.



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# Thank you

**UN/CEFACT Project Lead and Managing Director GoSource Pty Ltd  
Steve CAPELL**





# Discussion: 'the art of the possible'

Gauging the level of interest in the ideas from today's audience.

Is this concept a worthy vehicle for ensuring that unscrupulous or unsustainable behaviour has nowhere left to hide?

Identifying possible pain points.

In moving from theory to practice, do we:

- Focus on applications, e.g., Digital product passports
- Focus on industries, e.g., Apparel, Food, Construction