Timeline of «Single Window» development

May 2016
Implementation of Single Window environment
The Decree of the Cabinet of Ministers of Ukraine № 364 dated 25.05.2016

September 2018
Prohibition to require enterprises to submit documents in paper form
The Law of Ukraine № 2530-V dated 06.09.2018

March 2022
System of electronic declaration of humanitarian aid cargo has been developed

December 2022
Web portal «Single Window» development project included in Portfolio of projects of digitalization at State level
The Decree of the Ministry of Finance of Ukraine № 435 dated 15.12.2022

April 2023
Telegram chat-bot
The «Single Window» Principle

The interaction of enterprises, customs and state authority during control:

1) sanitary - epidemiological;
2) veterinary-sanitary;
3) phytosanitary;
4) ecological;
5) radiological

✓ the interaction of enterprises, customs and state authority is carried out according to the principle of «single window» using the information and communication system of the State Customs Service of Ukraine

✓ applies to the operations involving import and export of goods subject to state control on the customs territory of Ukraine

✓ the decision to apply this Procedure is made by the enterprise in the case of goods’ e-declaration
Layers of digital cooperation

**G2G collaboration**
Government-to-government (G2G) Information sharing between customs and partner competent authorities

**B2G collaboration**
Business-to-government (B2G) Information sharing between customs, partner competent authorities and economic operators to enable economic operators to submit customs and non-customs information at a single entry point.

**Single Window Environment for Customs**
The «Single Window» Principle

State authority

Information about:

- prohibitions on import of certain goods;
- documents needed for customs control and customs clearance

Web Service (SOAP)

SAIS

ITS «One window for international trade»

E-mail (XML)

 Customs office

Documents and information required to obtain a document of the controlling body that are necessary for customs control and customs clearance of goods

EDS

ECONOMIC OPERATOR
Dates that are offered for customs examination

<table>
<thead>
<tr>
<th>Type</th>
<th>Date of customs examination</th>
<th>Date of record</th>
<th>User of record</th>
<th>State authority</th>
</tr>
</thead>
<tbody>
<tr>
<td>Offered by declarant</td>
<td>10.11.2016 10:00:00</td>
<td>10.11.2016 9:15:57</td>
<td>we</td>
<td></td>
</tr>
<tr>
<td>Offered by state authority</td>
<td>10.11.2016 10:00:00</td>
<td>10.11.2016 9:27:26</td>
<td>SI</td>
<td>Radiological</td>
</tr>
<tr>
<td>Offered by state authority</td>
<td>10.11.2016 10:00:00</td>
<td>10.11.2016 9:39:36</td>
<td>S</td>
<td>Phytosanitary</td>
</tr>
</tbody>
</table>

List of decisions on the case

<table>
<thead>
<tr>
<th>Place</th>
<th>Type of control</th>
<th>Results</th>
<th>Comments</th>
<th>Automatic completion</th>
<th>User of record</th>
<th>Date of record</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inland</td>
<td>Phytosanitary</td>
<td>Completion of the relevant type of state control</td>
<td>Phytosanitary control is done</td>
<td>No</td>
<td>SI</td>
<td>10.11.2016 10:38:54</td>
</tr>
<tr>
<td>Inland</td>
<td>Radiological</td>
<td>Necessary to conduct an inspection of the goods</td>
<td>Necessary to carry out instrumental measurements</td>
<td>No</td>
<td>SV</td>
<td>10.11.2016 9:28:15</td>
</tr>
<tr>
<td>Inland</td>
<td>Radiological</td>
<td>Completion of the relevant type of state control</td>
<td></td>
<td>No</td>
<td>SV</td>
<td>10.11.2016 10:13:16</td>
</tr>
</tbody>
</table>

Comments to the case

Add

Обмін повідомленнями з декларантом
The «Single Window» Principle

The number of completed controls through the SW by state authorities

<table>
<thead>
<tr>
<th>Year</th>
<th>Phytosanitary</th>
<th>Veterinary-sanitary</th>
<th>Food safety</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>260568</td>
<td>120188</td>
<td>4991</td>
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<tr>
<td>2021</td>
<td>299696</td>
<td>112980</td>
<td>3385</td>
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<tr>
<td>2022</td>
<td>104987</td>
<td>104419</td>
<td>1923</td>
</tr>
</tbody>
</table>

Number of completed applications

- 2020: 286359
- 2021: 331293
- 2022: 161504

- Phytosanitary
- Veterinary-sanitary
- Food safety
### The «Single Window» Principle

#### The number of documents submitted to the SW by the state authorities

<table>
<thead>
<tr>
<th>State Agency</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>State Service of Ukraine on Food Safety and Consumer Protection</td>
<td>147</td>
<td>177</td>
<td>101</td>
</tr>
<tr>
<td>State Committee for Television and Radio-broadcasting</td>
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<td>560</td>
<td>65</td>
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<tr>
<td>Ministry of Defense</td>
<td>46</td>
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<tr>
<td>Ministry of Environmental Protection and Natural Resources</td>
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<td>28</td>
</tr>
<tr>
<td>State Agency of Fisheries</td>
<td>24</td>
<td>34</td>
<td>29</td>
</tr>
<tr>
<td>Ministry of Culture and Information Policy</td>
<td>30</td>
<td>682</td>
<td>3730</td>
</tr>
<tr>
<td>Ministry of Economy of Ukraine</td>
<td>1768</td>
<td>1784</td>
<td>1837</td>
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<tr>
<td>State Service for Export Control of Ukraine</td>
<td>113</td>
<td>65</td>
<td>48</td>
</tr>
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<td>560</td>
<td>65</td>
<td>48</td>
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<td>65</td>
<td>48</td>
</tr>
</tbody>
</table>
The State Customs Service of Ukraine welcomes you to the Unified State Information Web Portal «Single Window for International trade»

Business
- Customs declaration check in
- NCTS
- More services are available after entering the Personal Cabinet

Citizens
- Declaration on humanitarian aid
- Queues at checkpoints
- VIN check
- Import of a car
- Car calculator

Reference information
- Integrated customs tariff
- Classification of goods
- Accounts for customs payments
- Places of clearance according to the Single Window
- End points of electronic declaration
- The balance of the tariff quota

Additionally
- Telegram Bot
- Contact of customs of the State Customs Service
- Entry for state authorities
- Portal news

Registers of public information
- Access to the public information
- Persons who carry out transactions with goods
- Objects of intellectual property rights
- AEO
- Register of customs brokers

International
- Certificate of Origin Verification
Application for permission to carry out customs brokerage activities

The State Customs Service of Ukraine
The Unified State Information Web Portal
«Single Window for International trade»

Application for permission to carry out customs brokerage activities
«Single Window for International trade»

(chat-bot)
Benefits of the «Single Window» Environment

Benefits of Single Window Environment for Customs

- Time and human resources savings
- Creates a framework for interoperability
- Ensures consistent use of data
- Reduce costs and administrative burden
- Reduces the scope for fraud and error
- Streamlines processes for economic operators
- Simplifies interactions with economic operators
- Improves monitoring of the use of non-customs formalities
- Integrated data sets including all clearance-related information
- Improves digital cooperation with partner competent authorities
- Fully automated documentary controls
Benefits of the «Single Window» Environment

Benefits for economic operators

- Time savings
- Reduced administrative burdens
- Improved interactions with customs and competent authorities
- Simplified business processes for lodging customs and non-customs data

Benefits for state authorities

- Time and lower administrative costs
- Simplified interactions with economic operators
- Integrated data sets with all clearance-related information
- Improves digital cooperation with customs
- Reduced scope for fraud and error
- Efficiency gains through automated information sharing