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Economic Commission for Europe**Inland Transport Committee****Working Party on Rail Transport****Group of Experts on International Railway Passenger Hubs****Fifth session**

Geneva, 19–21 April 2023

Item 4 of the provisional agenda

Identification of the technical and service parameters**necessary for the definition of an international railway passenger hub****Passenger information in other transport sectors****Note by the secretariat****Introduction**

1. At the fourth session of the Group of Experts on International Railway Passenger Hubs, experts noted the importance of having a complete understanding of the manner in which information is communicated to passengers. As such, they requested that the secretariat prepare a document providing information on different types of pictograms in railway stations but also in airports and ports.

2. The Annex to this document sets out a subset of examples to further aid in the identification of possible solutions for International Railway Passenger Hubs. This document should be viewed in conjunction with the examples that are contained in the UIC document: International Railway Solution (IRS) 10181 describing user information in Railway Stations reproduced in informal document 2 (2021) for the first session of the Group of experts.

Annex

I. Airports

Figure 1
Ireland, Dublin airport



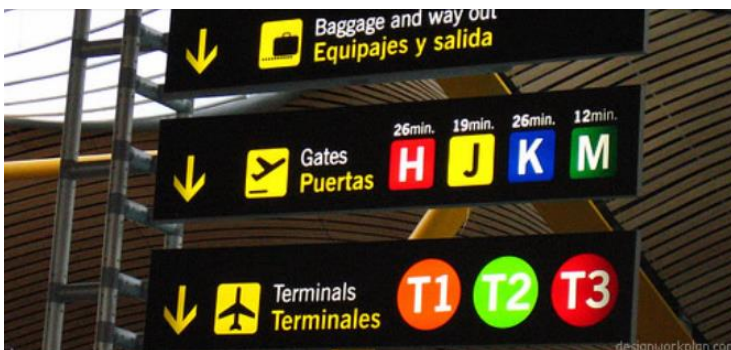
Source: Photocredit - depositphoto, jqnoc

Figure 2
Austria, Flughafen Wien airport



Source: Photocredit - depositphoto, lubo.ivanko

Figure 3
Spain, Madrid airport



Source: Photocredit - Designworkplan

Figure 4
 Spain, airport of Palma de Mallorca (sign for lost baggage)



Source: Photocredit - depositphoto, vallefrias

Figure 5
 Netherland, Schiphol Amsterdam airport



Source: Photocredit - Designworkplan

Figure 6
 Latvia, airport



Source: Photocredit - depositphoto, ursula1964

Figure 7
 Russia, Moscow, airport



Source: Photocredit - depositphoto, xload

Figure 8
Helsinki airport



Source: Photocredit - depositphoto, R1im

Figure 9
Poland, Warsaw airport



Source: Photocredit - Designworkplan

Figure 10
Denmark, Copenhagen airport



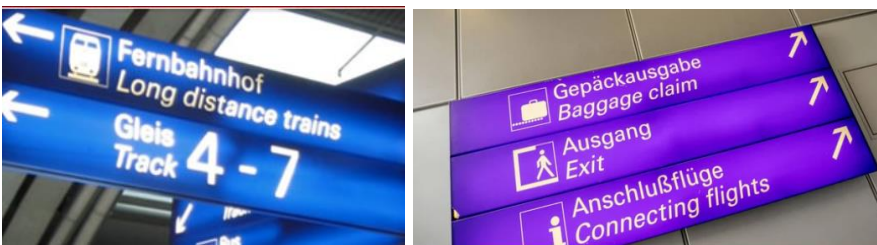
Source: Photocredit - depositphoto, jeancliac Designworkplan

Figure 11
Germany, Berlin, Schönefeld Airport



Source: Photocredit - Designworkplan

Figure 12
Germany, Frankfurt airport



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Figure 13
Malaysia, KLIA airport



Source: Photocredit - Designworkplan

Figure 14
India, Bengaluru International Airport



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Figure 15
Qatar, Doha airport



Source: Photocredit - Designworkplan

Figure 16
Canada, Alberta airport



Source: Photocredit - depositphoto, Bruno135

Figure 17
USA, Denver International airport



Source: Photocredit - depositphoto

Figure 18
USA, Portland international airport



Source: Photocredit - Designworkplan

Figure 19
Australia, Melbourne



Source: Photocredit - Designworkplan

II. Ports

Figure 20
Estonia, Tallinn port



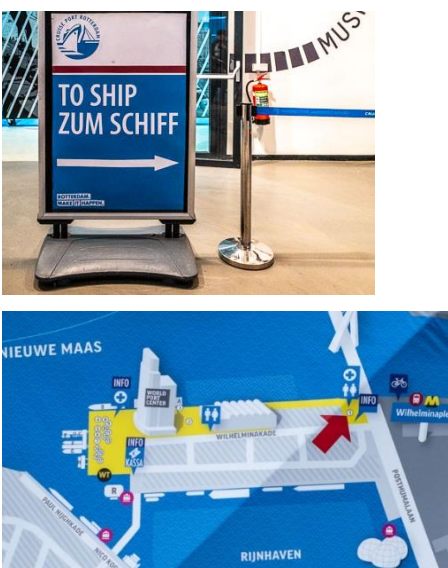
Source: Photocredit - depositphoto, william87

Figure 21
Republic of Korea, Incheon



Source: <https://m.blog.naver.com/incheontogi/221317799489>, <https://m.blog.naver.com/xodnaka1/222857349125>

Figure 22
Netherlands, Rotterdam



Source: <https://europeforvisitors.com/netherlands/rotterdam/rotterdam-cruise-terminal.htm>