

# UNECE Policy Seminar on Ageing | Quality in Long-Term Care

Wednesday 23 November 2022, 09:30 – 17:00 | Interpretation ENG & RUS  
Room XXII (E Building), Palais des Nations, Geneva (in person only)

Morning | Wednesday 23 November 2022, 09:30 – 12:30 | EN & RU | Geneva

**09:30 – 09:45**    **Welcome**

**09:45 – 10:30**    **Opening Session: Determinants and implications of quality in long-term care**

This session features a keynote speech by José Luis Fernández from the Care Policy and Evaluation Centre at the London School of Economics. It will introduce the main factors affecting the quality of long-term care services in various care settings. It will highlight the importance of high-quality long-term care for the quality of life of older persons dependent on care, and will detail the implications for their human rights, dignity and individual autonomy. This presentation will provide the context within which the following two main sessions are situated. It will be followed by discussion.

**10:30- 10:45**    **Coffee Break**

**10:45 -12:30**    **Session 1: Meeting the resource needs of high-quality long-term care**

The session will be a discussion among the moderator, Maciej Kucharczyk (AGE Platform Europe), and panelists:

- Martin Amberger (Federal Ministry for Family Affairs, Senior Citizens, Women and Youth, Germany)
- Abigail Chantler (Department of Health, Ireland)
- Edmundo Martinho (Santa Casa da Misericórdia de Lisboa, Portugal)
- Sabrina Kadirova (Central Asia Gerontology Center, Tajikistan)
- Hyobum Jang (World Health Organization)

Seminar participants will also have the opportunity to share relevant experiences from their countries as well as to ask questions to the panelists.

Thematically the discussion will focus on strategies to improve the quality of long-term care by investing in professional health and social care workers (working conditions, training etc.), and by considering their diverse needs and perspectives (mental and physical health, immigration/visa support for migrant care workers, specialized support for older care workers, etc.). The session will also provide space for discussion on care workforce shortages and for presenting country experiences in attempting to increase the availability of qualified personnel.

**14:30 -16:15 Session 2: Quality assurance in long-term care**

The session will be a discussion among the moderator, Kai Leichsenring (European Centre for Social Welfare Policy and Research), and panelists:

- Verena Schriebl (Federal Ministry for Family Affairs, Senior Citizens, Women and Youth, Austria)
- Mary Foley (Department of Health, Ireland)
- Deriu Franco (Istituto Nazionale per l'Analisi delle Politiche Pubbliche, Italy)
- Burcu Ayahan Ekenci (Ministry of Family and Social Services, Türkiye)

Seminar participants will also have the opportunity to share relevant experiences from their countries as well as to ask questions to the panelists.

Thematically the session will discuss mechanisms and tools to ensure quality in long-term care across different care settings, including residential and home care. It will provide space for experience exchange on monitoring tools developed in various countries. The session will also highlight participatory instruments to ensure the involvement of older persons in the decision-making process around the care services they receive.

**16:15 – 17:00 Wrap-up & closing remarks**

This session will summarize findings from the two main panels of the policy seminar, highlight good practices and outline recommendations and actions for the future. The session will be a discussion between José Luis Fernández from the Care Policy and Evaluation Centre at the London School of Economics, Maciej Kucharczyk (AGE Platform Europe) and Kai Leichsenring (European Centre for Social Welfare Policy and Research), moderated by Lisa Warth (Chief, UNECE Population Unit).