



# A mixed mode approach to census data collection in Malta

Conference of European Statisticians

Silvan Zammit  
Director Data Resources, IT and Methodology  
Census Deputy

21-23 September 2022

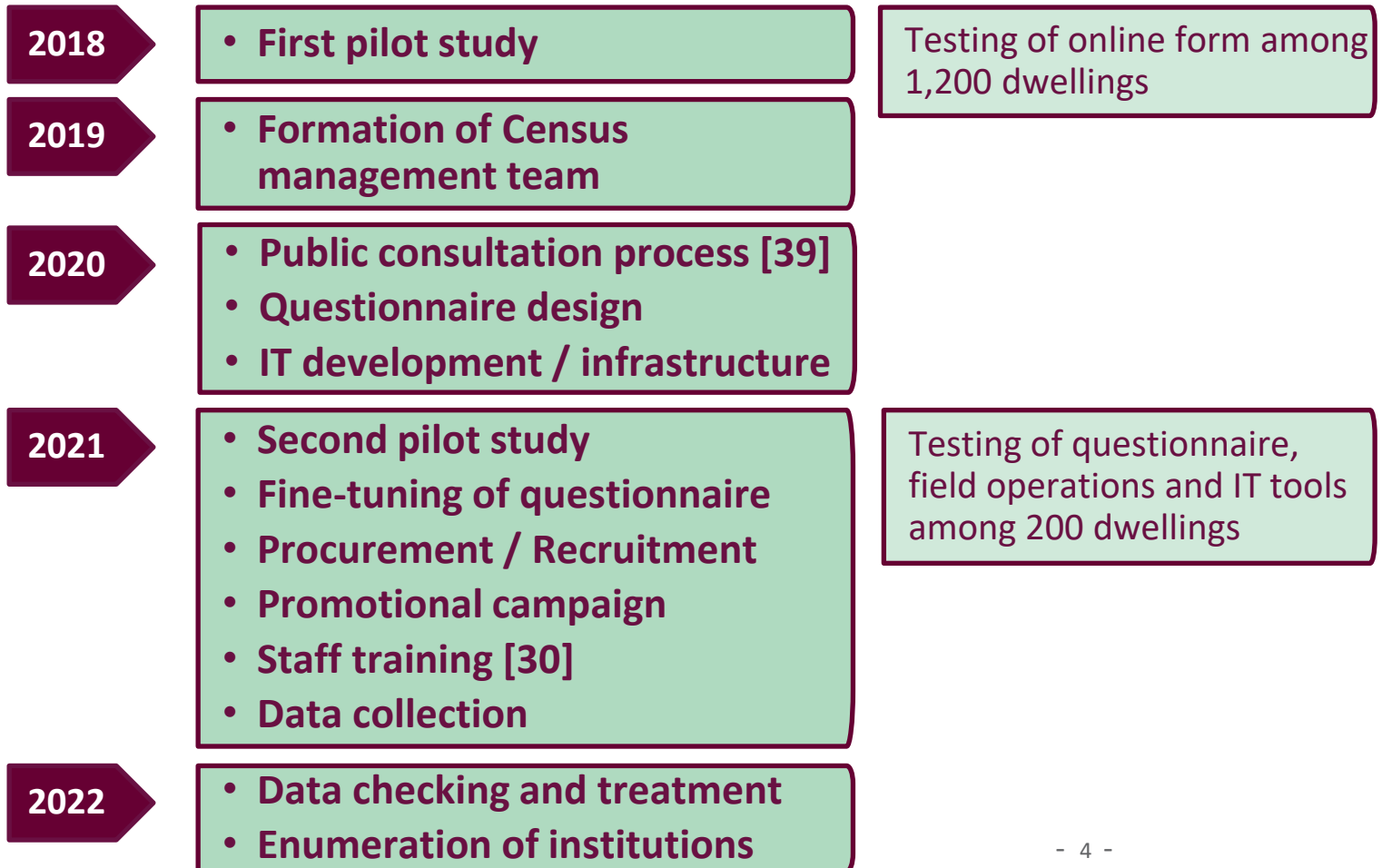
# Contents

- Census objectives
- Time plan
- Project Management
- IT infrastructure
- Distribution of responses
- Use of auxiliary data
- Targets ahead

# Census objectives

- Pragmatic approach that encourages public participation
  - Enhanced data security
  - People support and wellbeing
  - Low environmental impact
  - Better data quality
  - Study of results on a 1 km<sup>2</sup> grid
  - Minimal burden on respondents
  - More use of administrative data
  - Real time data capture
  - Periodic thematic analyses
- Reaching out to the public
  - Staff training
  - Better data quality
  - IT infrastructure

# Time plan



# Project management

## Mailing of Census letters

- Around 230,000 dwellings
- Basic Census details provided
- Credentials to access online form

Sept – Oct  
2021

## Freephone service

- Assistance at all levels
- Mon to Sun (8am-10pm)

1 Oct – 30 Nov  
2021

**32,000 calls**

## Online form

- Quick and easy
- Multilingual, including Italian and French

Oct- Dec  
2021

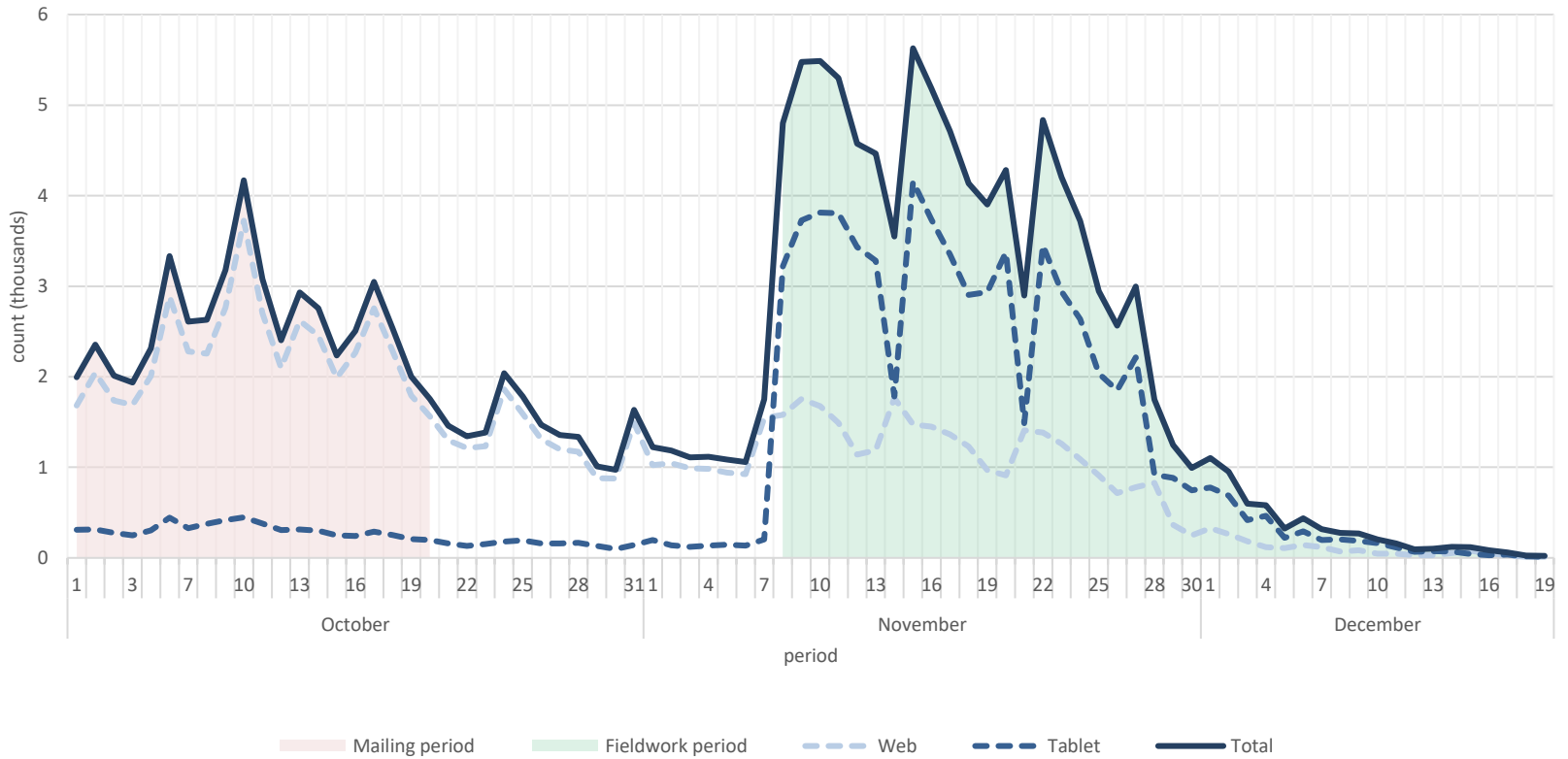
**83.4% response**

## Enumerator assistance

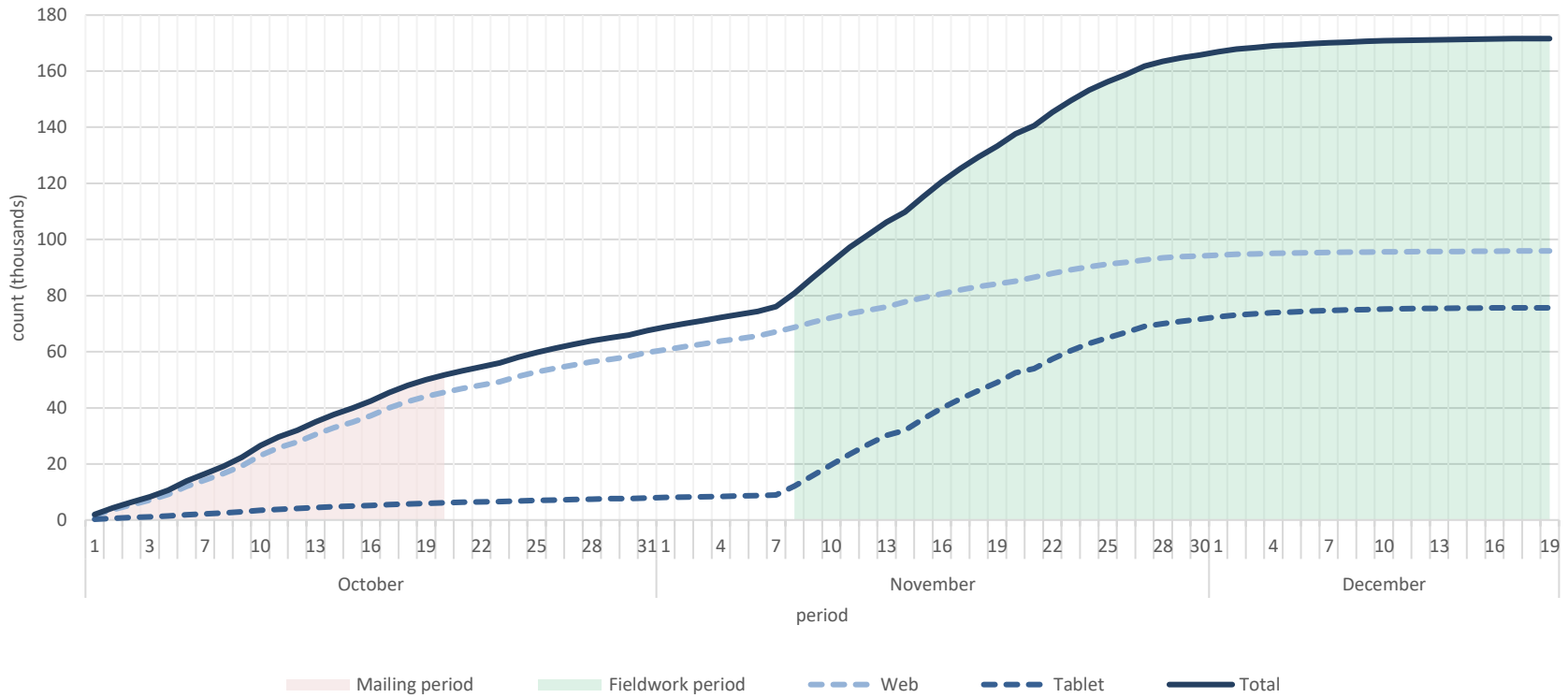
- Surveys by:
  - Telephone
  - Tablet
  - Paper forms
- Canvassing

8-28 Nov (Dec)  
2021

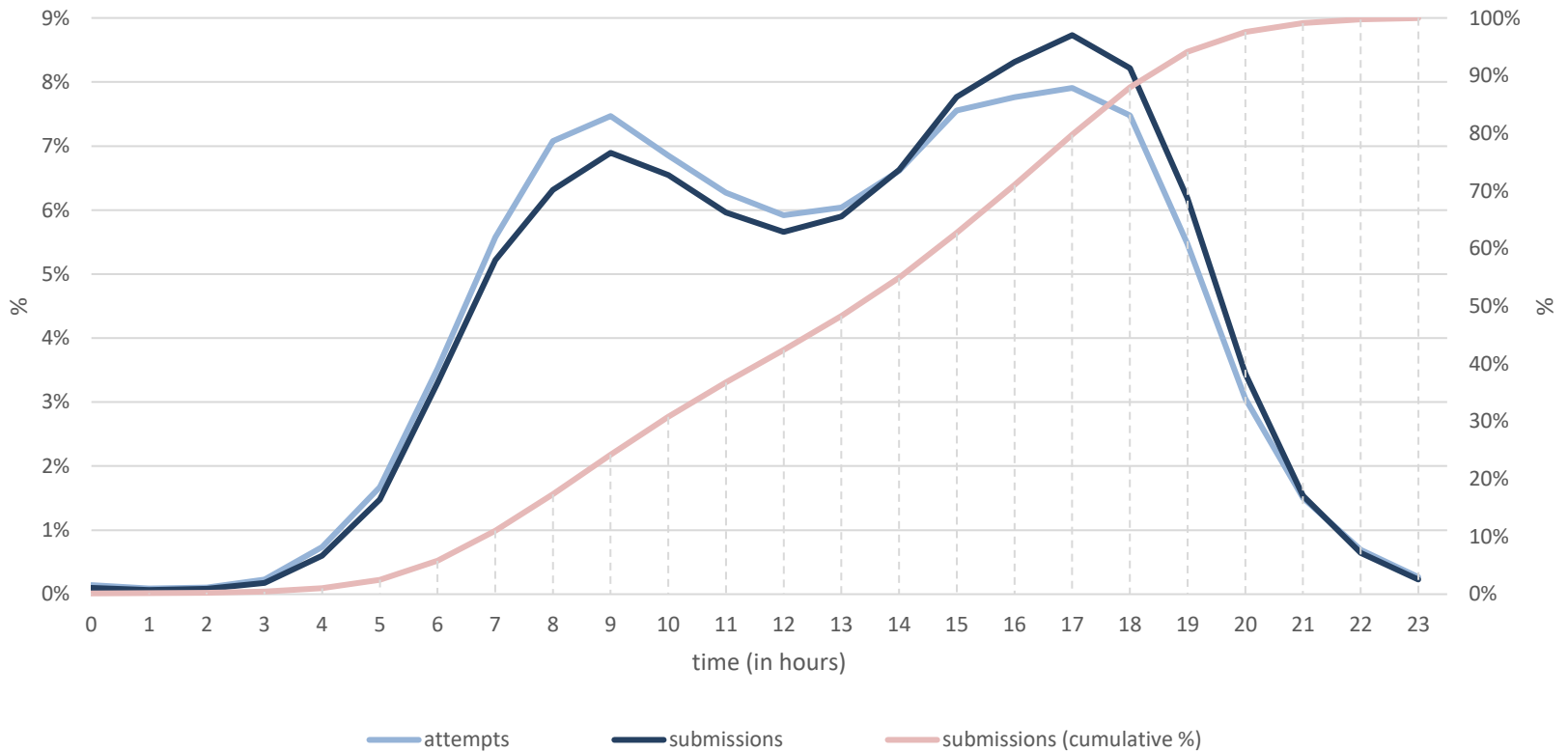
# Distribution of responses



# Distribution of responses



# Distribution of responses

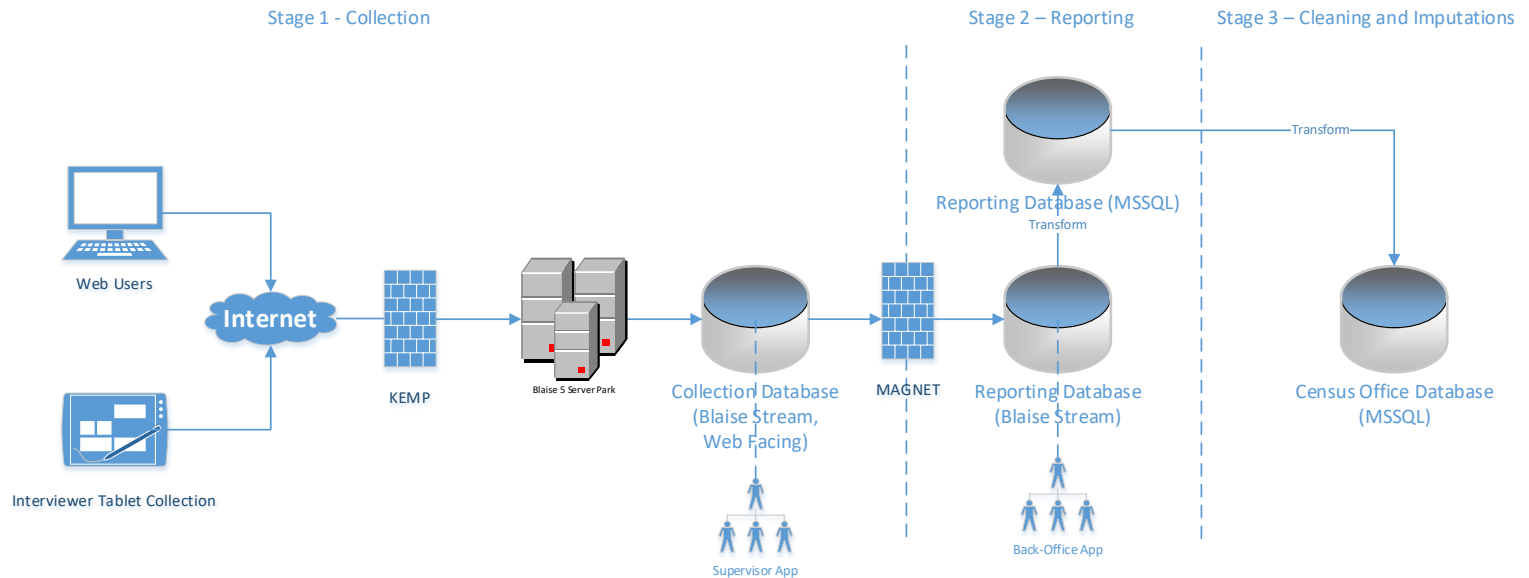




# IT infrastructure

- 4 main system components:
  - Web questionnaire (Blaise 5)
  - CAPI module (Blaise for Android)
  - Authentication portal (.Net)
  - Microsoft SQL server database
- Separate application developed for Supervisor (for data monitoring and data quality purposes)
- Server farm composed of 7 VMs (incl. load balancer)
- Scalable system that permitted further servers to be added on-the-fly

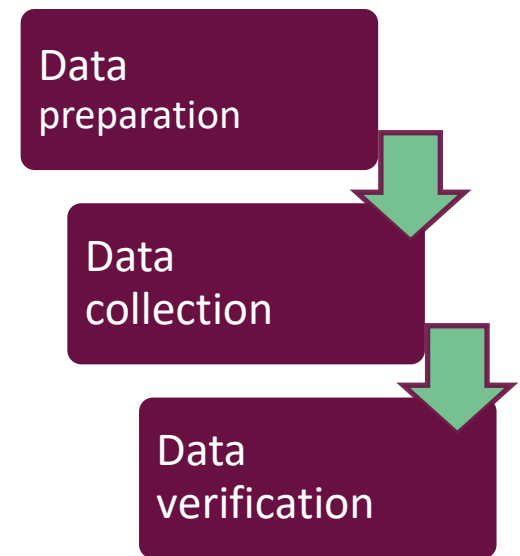
# IT infrastructure



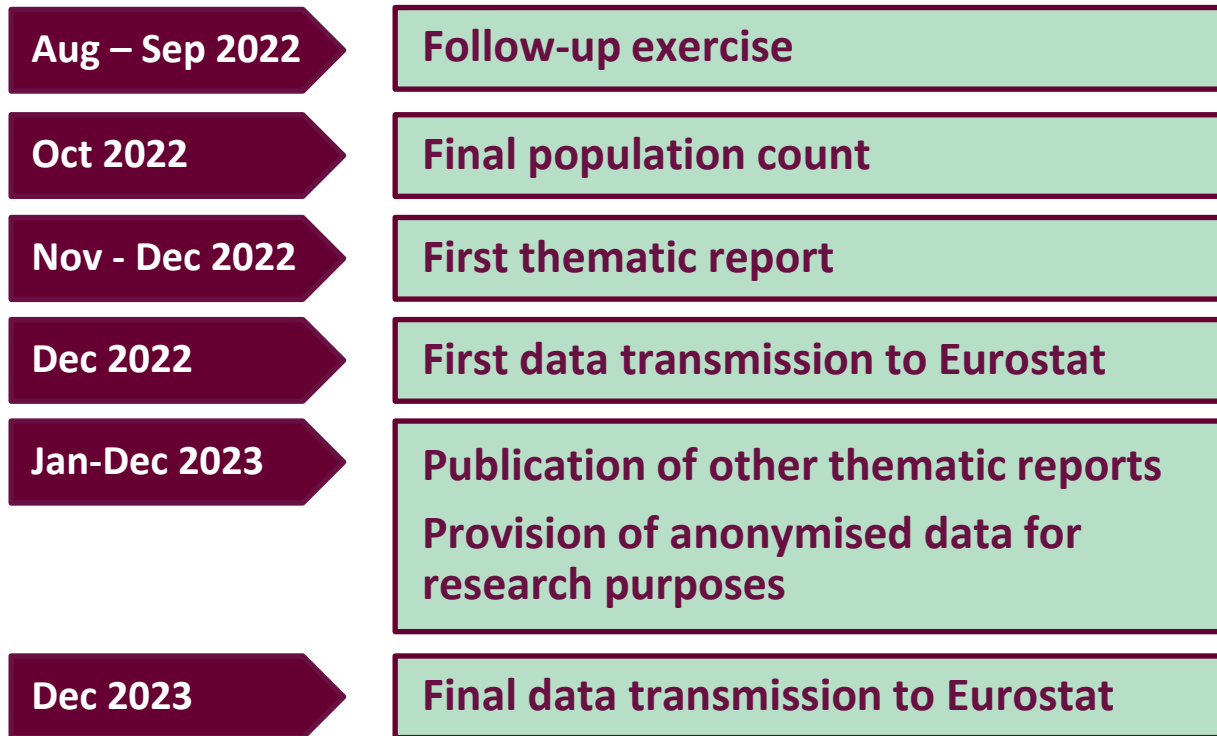
- Use of https to secure data exchange
- Tokens exchanged by system components
- Device encryption (Samsung Knox) and hardened (government-certified MDM software)
- Web portal making use of CAPTCHA to stop Denial of Service and inbuilt controls to prevent SQL injection attacks
- Use of Web Application Firewall

# Use of auxiliary data

- Administrative and BIG data considered:
  - ID card register data
  - Residence-permit data
  - COVID-19
  - Tax data
  - Water and Electricity consumption
  - Application of the sign-of-life principle



# Targets ahead



# Thank you for your attention

Do not miss out on these events  
Follow us on Facebook now!

 /nsomalta

<https://census2021.gov.mt/>