



Brief on incoming changes related to the TIR Carnet holder status

TIB – 1st session
TIR secretariat – 21 January 2022





- Mandate
- Implementation plan
- Focus on TIR Carnet holder status change email notifications
- Focus on withdrawal and exclusion form changes
- Focus on withdrawal and exclusion email reminders
- Other implementations



- ✓ Based on document ECE/TRANS/WP.30/AC.2/2020/18/Rev.1 ([EN](#), [FR](#), [RU](#)) presented at the 74th session of the AC.2 in February 2021 (Para. 17(b))
- ✓ Adopted by the committee with adjustment as described in AC.2 report [ECE/TRANS/WP.30/AC.2/151](#) (Para. 29)
- ✓ Functional specifications of the proposed technical solution are described in document ECE/TRANS/WP.30/AC.2/2020/18/Rev.1 para 17 ([EN](#), [FR](#), [RU](#)).

Implementation plan



1. ITDB web application changes:
 - a. TIR Carnet holder status change email notifications;
 - b. Change to temporary withdrawal and exclusion web form to enforce end date or reminder date entry;
 - c. Automated sending of withdrawal and exclusion email reminders.

2. TIR Carnet holder web portal

3. ITDB and TIR Carnet holder mobile applications

TIR Carnet holder status change email notifications



- ✓ Functional specifications described in document ECE/TRANS/WP.30/AC.2/2020/18/Rev.1 para 17 (a)
- ✓ 28 new triggering events to be managed
- ✓ Large communication campaign to all associations to retrieve holder email contact information (in progress)

(a) The moment a change happens in ITDB (exclusion, withdrawal, new TIR Carnet holder registered etc.), an email notification will be sent ~~automatically~~ to the relevant customs **(at their discretion)**, national associations, TIR Carnet holders and IRU **in as far as related to data to which any such stakeholder has access**. The notification will include all key information **(based on the notified party accesses)** to avoid having to login to ITDB to access them, saving time for all users;

Event	Association	Customs	Holder	Guarantee chain
New recorded authorized holder	NEW	NEW	NEW	NEW
Approved new holder proposal	EXISTING	EXISTING	NEW	NEW
End of activity	EXISTING	NEW	NEW	NEW
Approved end of activity Proposal	EXISTING	EXISTING	NEW	NEW
New exclusion	EXISTING	EXISTING	NEW	NEW
Updated Exclusion	EXISTING	EXISTING	NEW	NEW
New withdrawal	EXISTING	NEW	NEW	NEW
Updated withdrawal	EXISTING	NEW	NEW	NEW
Approved new withdrawal proposal	EXISTING	NEW	NEW	NEW
Approved withdrawal update proposal	EXISTING	NEW	NEW	NEW

Temporary withdrawal and exclusion form change



- ✓ Functional specifications described in document ECE/TRANS/WP.30/AC.2/2020/18/Rev.1 para 17 (b)(i)
- ✓ Update of the web form to enforce users to provide either end or reminder date for temporary withdrawals/exclusions

(i) The "end date" field of a temporary exclusion should become mandatory in order to become valid in the system. This will eliminate those cases where active TIR Carnet holders appear excluded in ITDB because no action was taken or no end date was incorporated in the system, thus making the temporary exclusion look as permanent. ~~The system will automatically re-activate a holder the day after the defined end date.~~ **Also, the system will not accept an end date set beyond two years.** In cases where customs authorities are not able to provide the end date while filling-in the form of an exclusion, an alternative mandatory date of notification field will be introduced where customs will insert the date in order for the system to send them a notification / reminder to fill in the end date.

Withdrawal

The screenshot shows a web form titled "Withdrawal". It contains several input fields:

- Type ***: A dropdown menu with "Temporary" selected.
- Start Date ***: A date input field with a calendar icon.
- End Date**: A date input field with a calendar icon, highlighted with a red box.
- Reminder Date**: A date input field with a calendar icon, highlighted with a red box.
- Reason For Withdrawal**: A text input field.
- Reason For Rehabilitation**: A text input field.

Automated sending of withdrawal and exclusion email reminders



- ✓ Functional specifications described in document ECE/TRANS/WP.30/AC.2/2020/18/Rev.1 para 17 (b)(i)
- ✓ Nightly automated verifications to send email reminders to temporary withdrawal or exclusions without end dates.
 - ✓ On reminder date: to the related customs users;
 - ✓ 2 weeks after reminder date: to the related customs and associations users;
 - ✓ 4 weeks after reminder date: to the related customs (final reminder).

. If an end date has not been introduced two weeks after the first reminder, then a second automated reminder will be sent to both customs authorities and the national association concerned. Finally, if two weeks after this last reminder the end date still has not been entered, the system will automatically **propose, by email, to the concerned national customs authorities to** reactivate the holder; based on point (a) above, an email notification about this change in the system will be sent to the relevant stakeholders;

Other implementations



- ✓ Functional specifications described in document ECE/TRANS/WP.30/AC.2/2020/18/Rev.1 para 17 (c)
- ✓ TIR Carnet holder web portal
 - ✓ Simple and mobile friendly web application to allow holder staff to consult the TIR Carnet holder status currently recorded ITDB;
 - ✓ User registration validation based on 2-step verification (email address + Holder validation);
 - ✓ Currently being tested internally.
- ✓ ITDB/Customs officer mobile application and TIR Carnet holder mobile application
 - ✓ Simple mobile application allowing to use respectively ITDB and the TIR Carnet holder portal main features via mobile apps;
 - ✓ Specifications drafting finalized;
 - ✓ Search for United Nations mobile development resources in progress.

(c) TIR Carnet holders: a mobile application “ITDB mobile” will be developed for TIR Carnet holders, who will be able to download the app for free on their mobile phones **(based on Android and iOS operating systems)** and which will give them access to their own profile in ITDB at any time ...

Thank you!

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