Training and Empowering Staff to Localize and Extend Communications

Teresa White, Public Affairs Office Deputy Director USDA's National Agricultural Statistics Service

UNECE Expert Meeting on Dissemination and Communication of Official Statistics Virtual Meeting 14 October 2021



Welcome!

Today we will cover...

Our experience empowering state statisticians to promote NASS products and services locally.

- Identifying the challenges
- Determining the needs
- Collaborating on solutions
- Results



Communications Goals

Raise the perceived value of USDA NASS and its products and services in order to increase survey participation as well as awareness and use of data.

Many strategies and tactics, including training staff, providing tools and templates, and empowering staff to conduct local outreach and promotion through:

- Attend industry events
- Place advertisements
- Write and place articles
- Use social media (create graphics)
- Build relationships with influencers/partners/stakeholders
- Distribute news releases and build media relations



NASS Structure

- More than 800 personnel around 50% are located in field offices in almost every state and 50% are in Washington, D.C.
- One state statistician in each state
- State statistician work was mostly statistical in the recent past.
- Now state statistician work is mostly outreach and public relations.





Identifying the Problem



- Talked with staff about experiences to identify challenges and priorities.
- Interviewed customers/audience about NASS, their needs, and how they get information.
- Reviewed our previous efforts and results.



Identifying the Problem

Communications Plan Research

- Little trust in government agencies, especially in Washington D.C.
- Messages weren't resonating well
- Communications must be local
- Need to partner with local
 organizations to encourage response
- NASS staff wants and needs training



Determining the Needs

Communications Plan Research

• Decentralize communications away from D.C.-issued messages to localized, collaborative content close to the producer.

First steps:

- Designated HQ-level Public Affairs Liaisons to provide guidance and technical assistance
- Conducted trainings/webinars
- Developed step-by-step instructions for tools and other promotion efforts
- Created FO Exchange sharing site



Determining the Needs

Find Common Needs and Prioritize

- Branded digital and print-ready products to use as is or to localize with images and/or data
- Identify and train on accessible, userfriendly software
- Video and audio content
- Talking points/messages to localize
- Photo and video library
- Media lists
- Storytelling connecting with NASS data
- Strengthening partnerships with stakeholders, increasing communications





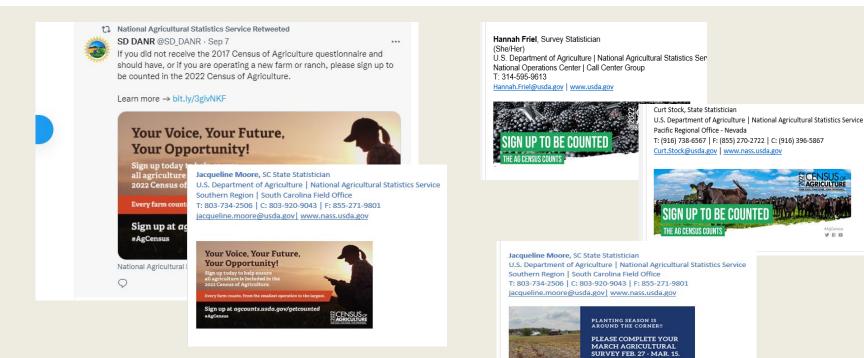
Training topics:

- Media Interviews 101
- Pitching the Media
- Canva for Graphics
- Good Photos/Good Design
- Videos On The Go

Coming soon:

- Storytelling 101
- Social media
- Building/Managing Media Lists
- ...And more...

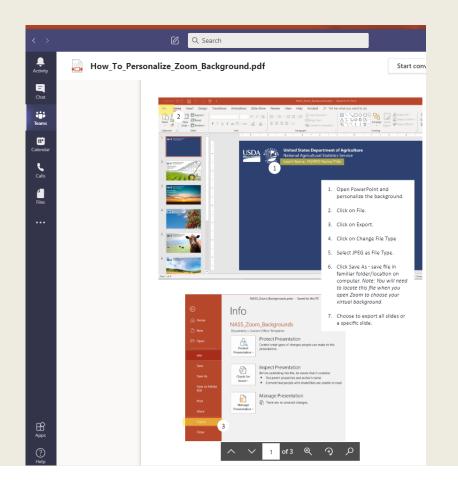




VED

Buttons for social media, e-signatures, and other uses.





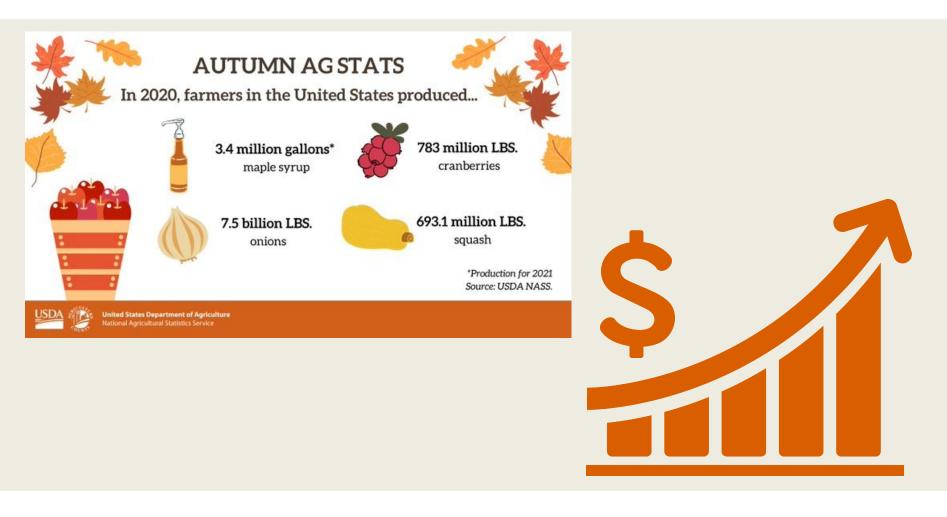
 ←Templates and instructions for Zoom backgrounds
 ↓ Easily customizable



United States Department of Agriculture National Agricultural Statistics Service Sue King, Public Affairs Office Director











 ←Traditional print ad, customizable
 ↓ Ad template w/video

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1 King Whetstone Retweeted

National Agricultural Statistics Service @ @usda_nass · Jun 25 #Pennsylvania inventory of all hogs and pigs on June 1, 2021 was 1.36 million head, down 4% from June 1, 2020, but up 1% from March 2021. #AgStats @PAAgriculture @PAFarmBureau @PennAgIndustry



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1 King Whetstone Retweeted

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National Agricultural Statistics Service O @usda_nass · Aug 26 · · Frequently Asked Questions for @usda_nass's 2021 Hemp Acreage and Production Survey are now available. The survey will collect information on the total planted and harvested area, yield, production, and value of #hemj in the United States. Learn more: nass.usda.gov/go/hemp



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United States Department of Agriculture National Agricultural Statistics Service

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Farmers, if you received a @USDA June survey in the mail don't forget to

complete it. Surveys are due June 14th. You can complete it online here:

11 mark schleusener Retweeted

bit.ly/3bW1iYw @statguymark

Illinois Farm Bureau 🤣 @ILFarmBureau - Jun 3

Please complete your



Ag Stat Lady @AgStatLady1 · Aug 6 . . . Did you know, it's not too late to sign up to be counted in the 2022 Census of Agriculture? The Census of Agriculture provides the only source of comprehensive, agriculture data. future, your opportunity. Sign-up United States Department of Agriculture National Agricultural Statistics Service 🞬 National Agricultural Stati Have you ever wondered if you be a farmer and not even know "What is a Farm?" #AgStats # bit.ly/3yaSas6 \bigcirc 1 1 Agricultural Statistics Service. I am the state statistician for the great states of Play (k) ▶ ♦ 0:11 / 2:33 •• •• • • • •

> #Agstats #AgCensus #NASSFAQ What is a Farm?



MARYLAND PESTICIDE SURVEY STATISTICS

2020 REPORT



←Report covers ↓ Newsletters





A Word From the Regional Director

Welcome to the first issue of the Northeastern Regional Field Office e-Newsletter; by the name of "NERO Times" prepared by Megan Jones. The aim of this publication is to keep you updated with all the happenings in the Northeast Region and the agency.



Inaugural hemp survey to start in October

WASHINGTON, DC - This October, USDA's National Agricultural Statistics Service will mail its first Hemp Acreage and Production Survey. The survey will collect information on the total planted and harvested area, yield, production, and value of hemp in the United States.



Localized Content and Coverage

USDA conducting inaugural hemp production survey

Delaware farmers of new crop get to help shape policy of fledgling industry



PENNSYLVANIA

USDA to conduct hemp acreage and production survey

MEGAN TOMASIC 🔤 🞔 | Tuesday, Aug. 31, 2021 9:41 a.m.

SUPPORT LOCAL



FarmWeek Now .com

NEWS MARKETS WEATHER RFD RADIO CLASSIFIEDS & AUCTIONS

The Midwestern Hemp Database proves reliable plant genetics are critical to produce a profitable crop that meets government compliance regulations. (File photo by Catrina Rawson)

In October, USDA's National Agricultural Statistics Service will mail its first Hemp Acreage and Production Survey to growers.



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The 2021 survey will collect information on the total planted and harvested area, yield, production and value of hemp in the United States. The survey will provide needed data about the hemp industry to help growers, regulatory agencies, state governments, processors and other industry entities.

Growers may complete the survey online or may fill out and return the survey by mail using a provided return envelope.

For more, visit https://bit.ly/2V08opV.





Files coming soon.

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Placement of Articles in Local Partner Outlets (not paid)

FW: Newsletter from USDA Service Center in Florence County



EE-NASS, Columbia, SC •NASS, Washington, DC

≪ Reply All → For Thu

The Importance of Responding to NASS Surveys

USDA's National Agricultural Statistics Service (NASS) conducts hundreds of surveys every year and prepares reports covering virtually every aspect of U.S. agriculture.

If you receive a survey questionnaire, please respond quickly and online if possible.

The results of the surveys help determine the structure of USDA farm programs, such as soil rental rates for the Conservation Reserve Program and prices and yields used for the Agriculture Risk Coverage and Price Loss Coverage programs. This county-level data is critical for USDA farm payment determinations. Survey responses also help associations, businesses and policymakers advocate for their industry and help educate others on the importance of agriculture.

NASS safeguards the privacy of all respondents and publishes only aggregate data, ensuring that no individual operation or producer can be identified.

NASS data is available online at <u>nass.usda.gov/Publications</u> and through the searchable <u>Quick Stats database</u>. Watch a video on how NASS data is used at <u>youtube.com/watch?v=m-4zjnh26io&feature=youtu.be</u>.





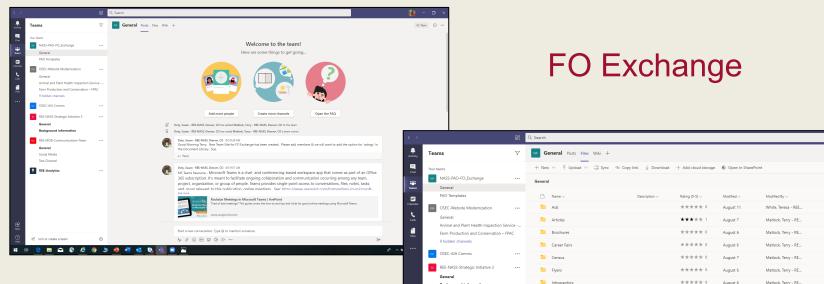
RESPOND TODAY.

www.agcounts.usda.gov



USDA





MS Teams

- Idea sharing
- File repository
- Accessible to all

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Looking to the Future

Adjust and Strengthen our Strategy

- Track results part of performance standards
- Evaluate effectiveness
- Continue templates, tips, tools, and trainings – build capacity
- Strengthen the network and best practice community



Thank You...

Teresa White Public Affairs Office Deputy Director U.S. Department of Agriculture National Agricultural Statistics Service Teresa.white@usda.gov

www.nass.usda.gov www.youtube.com/usdanass @USDA_NASS



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