Prerequisites
AS-IS – Export Certificate
TO-BE-eQuality

Content
Prerequisites

PPECB Quality

- Product Inspection()

PPECB Cold Chain

- export notification (booking)
- container/vessel inspection()
- storage facility inspection()
- container/vessel loading()
- terminal monitoring()
- shipping instruction letter()

TITAN2.0®
Prerequisites
Export Certification/eQuality
Prerequisites
Export Certification/eQuality
AS-IS Export Certification Process

Addendum

• Exporter or Agent submit addendums electronically via TITAN 2.0® in order to be issued with an Export Certificate

• Electronic validation takes place and then also some manual verifications

• Certificate printed on security paper via TITAN 2.0®

• Exporter/Agent gets notified and picks up certificate from PPECB office

• Exporter sends export certificate to Importer
TO-BE eQuality Process

Questions

- When an update or renew inspection result is sent to the competent inspection body export should a return message with new eQCert information be sent back to competent inspection body import
- Or should the exporter initiate the request certificate and kick-off new process
TO-BE eQuality Process

1. Exporter or Clearing & Forwarding Agent submit eQuality application electronically via TITAN 2.0®
2. PPECB validates submitted pallets using various risk checks like; inspected, fruit age, farms still compliant, etc.
3. PPECB issues certificate and updates the necessary database information
4. PPECB notifies Exporter or Clearing & Forwarding Agent of issued certificate
   a) Is this just an email notification, then customer can query data or printout eQuality Certificate?
5. PPECB notifies inspection authority export of issued certificate
6. Exporter notifies Transporter of issued certificate
7. Exporter notifies Importer of issued certificate
8. Importer informs Competent Inspection Body Import of issued certificate
9. Competent Inspection Body Import sends verification request of eQuality certificate to PPECB
10. PPECB acknowledges validity of eQuality certificate to Competent Inspection Body Import
    a) Competent Inspection Body Import performs internal risk analysis
    b) Competent Inspection Body Import accepts/rejects/update/renew eQuality Cert
11. Competent Inspection Body Import notifies PPECB of inspect result
    a) When a reject, renew or update result is received by PPECB, should a return message with new eQuality information be sent back to Competent Inspection Body Import?
    b) Or should the exporter re-initiate the request for an eQuality certificate and thus kick-off new process?