



Introduction to the Group of Experts on International Railway Passenger Hubs

Agenda item 6: Technical and Service
parameters

1st Session

Group of Experts on International
Railway Passenger Hubs



UNECE

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Secretary, Group of Experts and the Working Party on Rail Transport (SC.2)

07-09 | 07 | 2021, Geneva

Requirement from the terms of reference



- A. Identify the technical and service parameters necessary for the definition of an “International railway passenger hub or hubs”;
 - i. Focus on customer requirements to facilitate the use of railways for international travel, especially encouraging a shift from aviation.

What are we trying to identify?

Technical and Service parameters

Key inputs



- What is needed?

“Provide departing and arriving passengers with an environment that facilitates accessibility to the railways for international travel.”

- How can this be done?

Identifying key station attributes that make the use of stations:

- Easily accessible
- Safe/Secure
- Service levels
- Attractive to use

Technical and Service parameters

Initial proposals on station attributes (1)



- Easily accessible:
 - Appropriate and clear signage throughout the station (inside and outside)
 - Information point(s)
 - Assistance for people with reduced mobility
 - Simple connections between international/national/regional services
 - Others
- Safe and Secure
 - Security cameras
 - Security staff
 - Others



Technical and Service parameters

Initial proposals on station attributes (2)



- Service levels:
 - Ticket booths / machines
 - Climate controlled waiting rooms
 - Toilet and related facilities
 - (sufficient international services)
 - Interchange with other modes of transport (public transport/taxis/etc.)
 - Others
- Attractiveness for the user
 - Clean and well-lit areas
 - Others

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- A. As per the AGC, contracting parties would commit work towards the achievement of these parameters. The AGC does not have deadlines;
- B. Should there be two or more levels of international passenger railway hubs? (Where a subset of the parameters are applied);
- C. How to update and amend the list of parameters over time (if at all).





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Experts to discuss these and other alternatives

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