



INTERNATIONAL UNION
OF RAILWAYS

UNITED NATION ECONOMIC AND SOCIAL COUNCIL

UIC Station Sector
Station Managers Global Group

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Economic Commission For Europe, Inland Transport Committee – Group of Experts on International Railway Passenger Hubs

What is UIC?

UIC is an international organisation bringing together Railways and Major Rail Sector Stakeholders from accross the World. Specificaly, UIC is 200 members from 100 Countries.

UIC is a represitory of railway expertises and thinking solutions to bring consistency for members.

UIC helps the Railways to prepare the future and draw strategic visions for each UIC Regions.

UIC has long tender cooperation with other international bodies like UITP, IATA, World Bank, UN, ...

UIC proposes several expertises for the members through Passenger, Freight, Safety, Security, Sustainability, Rail System Activities.

Station Managers Global Group Members



UIC Station Sector – Station Managers Global Group

Sector 3 - Station Managers Global Group

Steering Committee

WG 1
Station & Urban Design Working Group

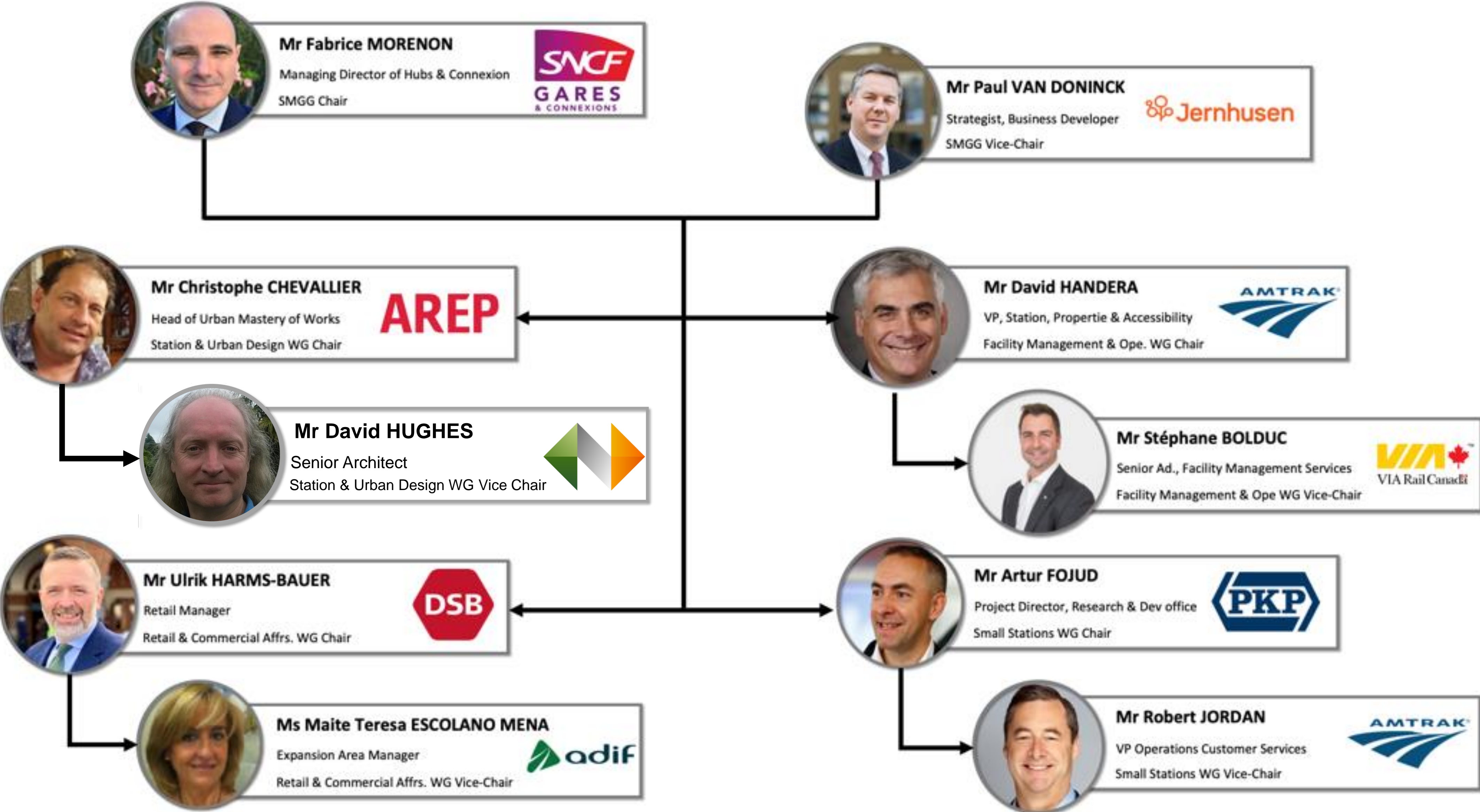
WG 2
Facility Management Working Group

WG 3
Retail & Commercial Affairs Working Group

WG 4
Small Station Working Group

UIC Passenger Director

Organisational Chart



Objectives of the Station Managers Global Group

- 1) Sustainability development
- 2) Enhance the modal shift and capacity of the network & train stations
- 3) Better integration of Railway Station in its urban/rural context
 - Station as multimodal hub
 - What the station can bring to the City
 - What the station can bring as new, additional, complementary service to citizen
- 4) Digitalisation
 - New tools for the facility management
 - Digitalisation of existing building
- 5) Improvement of Rail Actors (Infrastructure Managers, Staffs workers) & Passengers Exp.
- 6) How recover from Covid-19?

➔ These action will be driven through 2 vectors:

- ➔ From Strategic, theoretical & methodologic point of view
- ➔ From a practical & technical point of view

Objectives of the Station Managers Global Group

WG1 – Station & Urban Design

- Sustainable development
- Green station benchmark
- Life cycle
- Waste & Energy Management
- How (re)design station through the scope of Covid-19?

WG2 – Facility Management & Operation

- Outsourcing
- Vertical mobility equipment
- Staff Management
- Station User expériences
- How guarantee the well functioning of the Station during emergency/crisis situations?

Objectives of the Station Managers Global Group

WG3 – Retail & Commercial Affairs

- How financially recover from Covid-19?
- How collaborate with Retailers/Tenants at train stations?
- New services at train stations?
- New business opportunities at train stations?

WG4 – Small Stations

- *Previous items are also applied on the context this working group.*
- Playbook concerning small stations management?
- Minimum services requirement
- Cooperation with local actors

What SMGG can bring to the Group?

UIC will be the direct contact point with a worldwide Station Managers Network for this Group of Expert.

UIC will invite Infrastructure Managers as speakers if the UNECE Group need specific expertise.

In certain measures, the UNECE Group of Expert on International Railway Passenger Hubs may delegate the carrying out of (pre-) studies, analyses, benchmarks to the SMGG.



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Stay in touch with UIC:

www.uic.org



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Thank you for your attention.