SINGLE WINDOW OPERATIONS
with COVID 19 Pandemic

36th UN/CEFACT Forum Webinar: Single Window and COVID-19, WEBEX

04th September 2021
I. SW Implementation in Cameroon
II. Impact of COVID 19 on SW operations
III. What next?
SW Implementation in Cameroon
SW Implementation in Cameroon

Main Pillars of SW Platform

- e-Signature
- Data Integration Bus
- SMS Notifications
- Duties Simulator
- Shipment Arrival Infos
- Container Tracking

Import/Export/Transit

e-FORCE

Siat

e-GUCE PAYMENT SYSTEM

Cameroon Trade Portal
e-FORCE, a trade facilitation tool

Import and transit procedures integrated with e-Force
e-FORCE, a trade facilitation tool

export procedures integrated with e-Force
Example of e-Force integrating systems for preclearance procedures

Transaction

Consignment
SW Implementation in Cameroon

Procedures, services et deployment nationwide
SW Implementation in Cameroon

They use our experts

National Trade Facilitation Body (CONAFE)  Port Association of Douane (Port Synthese)  Consultative and orientation Committee of Douala (CCO)

They Support us (Funding, experience sharing, experts sharing, etc.)
Impact of COVID 19 on SW operations
SW Implementation in Cameroon

Measures taken by as response to pandemic

The government response plan impacting international trade and trade facilitation

- The closing of the borders
- Total exemption from import duties and taxes for products intended to fight COVID-19
- Other customs and fiscal easing measures

Sectoral response measures

- Measures aiming to ensure the continuity of activities in the international trade and transport processes
- Measures to ensure food security through trade facilitation
- Specific measures to simplify import formalities for certain products
- Some measures of trade and transport restrictions

Restrictive measures for road transit with neighboring landlocked countries (Chad and CAR)

- Measures limiting the movement of people, especially drivers for health risks
- Extended immobilization of trucks

Many of those measures had impact on the configuration of the electronic procedures in the SW system
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Specific Measures taken by SW as response to pandemic

Reduction of physical presence in the SW building
- Rotative presence /Confinement
- Work from home
- Covid 19 barrier measures

Intensification of the usage of electronic procedure
- Webinar on best practises
- Online training for users
- Acceleration of implementation of remaining electronic procedures

Integration with CAMCIS
- Extension inland borders
- Payment of duties and taxes

Additional Digital Payment Channel
- YUP
- CAMPOST
- OM
- Payment Agregators

Other Procedures
- Phytosanitary (e-Phyto)
- Timber Inspection report (SGS)
- Cocoa/Coffee Certificate of Origin
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Impact on Operations on the system
What next?
What next?

Post Pandemic Measures

**Optimizing the functionalities to allow full teleworking for users**
- Generalization of e-Force along the supply chain
- Eliminate remaining manual processes at the border
- Disseminate digital payment channels

**Optimizing information and communication**
- Adapt and update the Trade information Portals available
- Strengthen NTFB communication actions (WhatsApp Groups, others tools for digital communication)

**measures to simplify border crossing formalities for goods**
- Acceptance of copies of documents in procedures
- Give priority to post-clearance checks
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