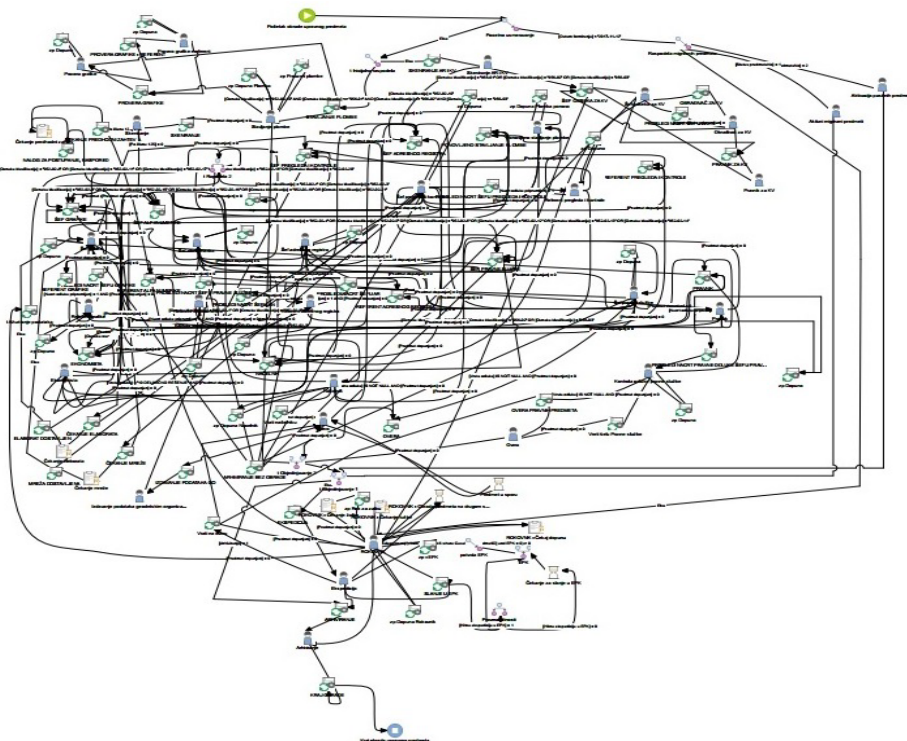


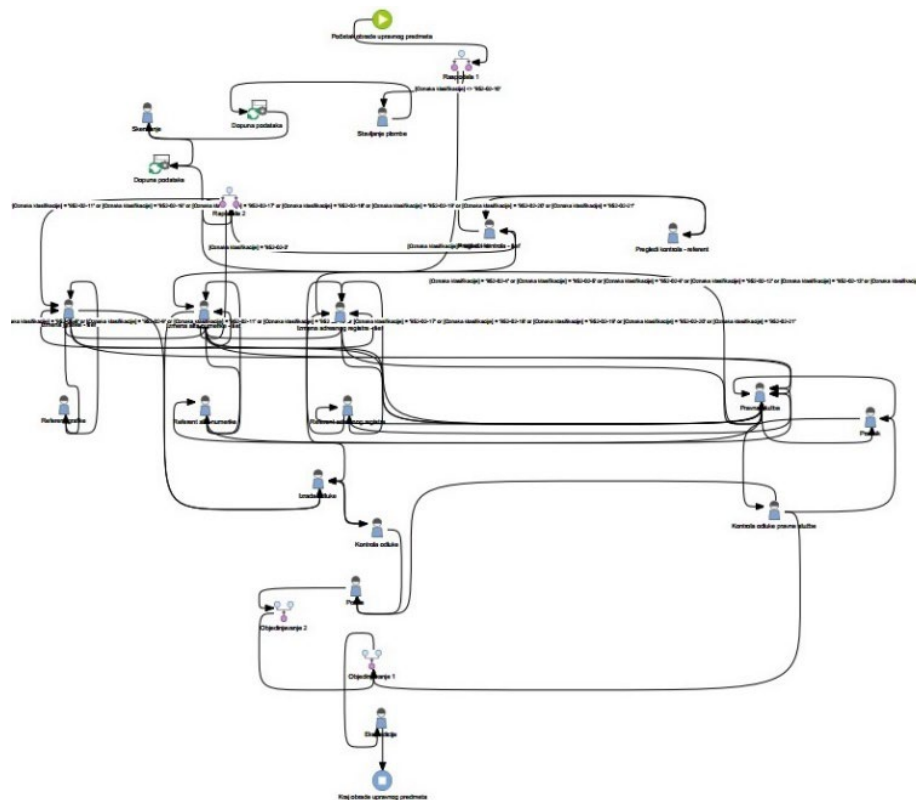
SIMPLIFIED BUSINESS PROCESSES

Changed policy, laws, procedures and technologies
Since July 2018 all services are available end-to-end digital

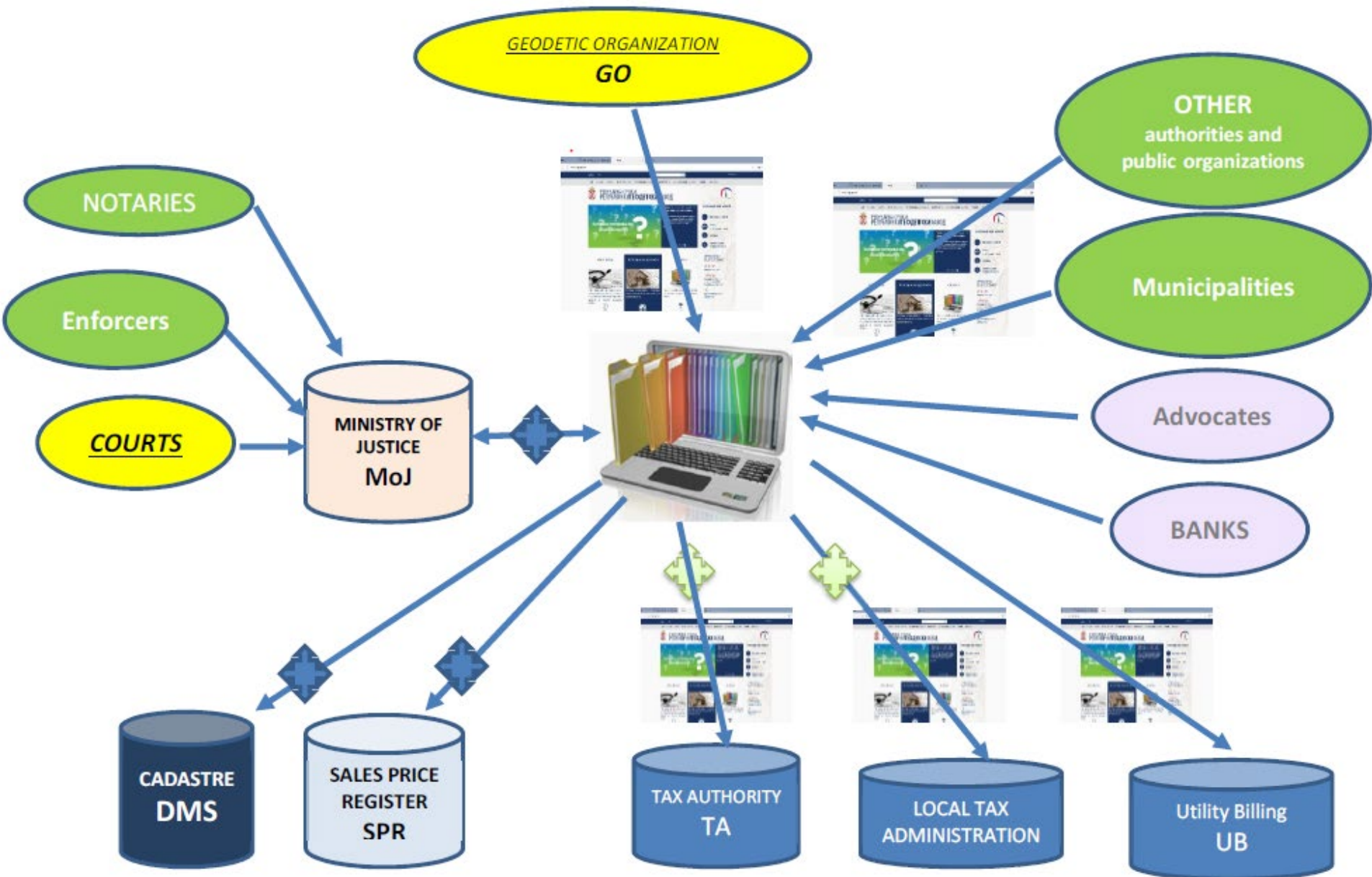
2016



2019



eFrontDesk and eServices 2019



Public Sector Services

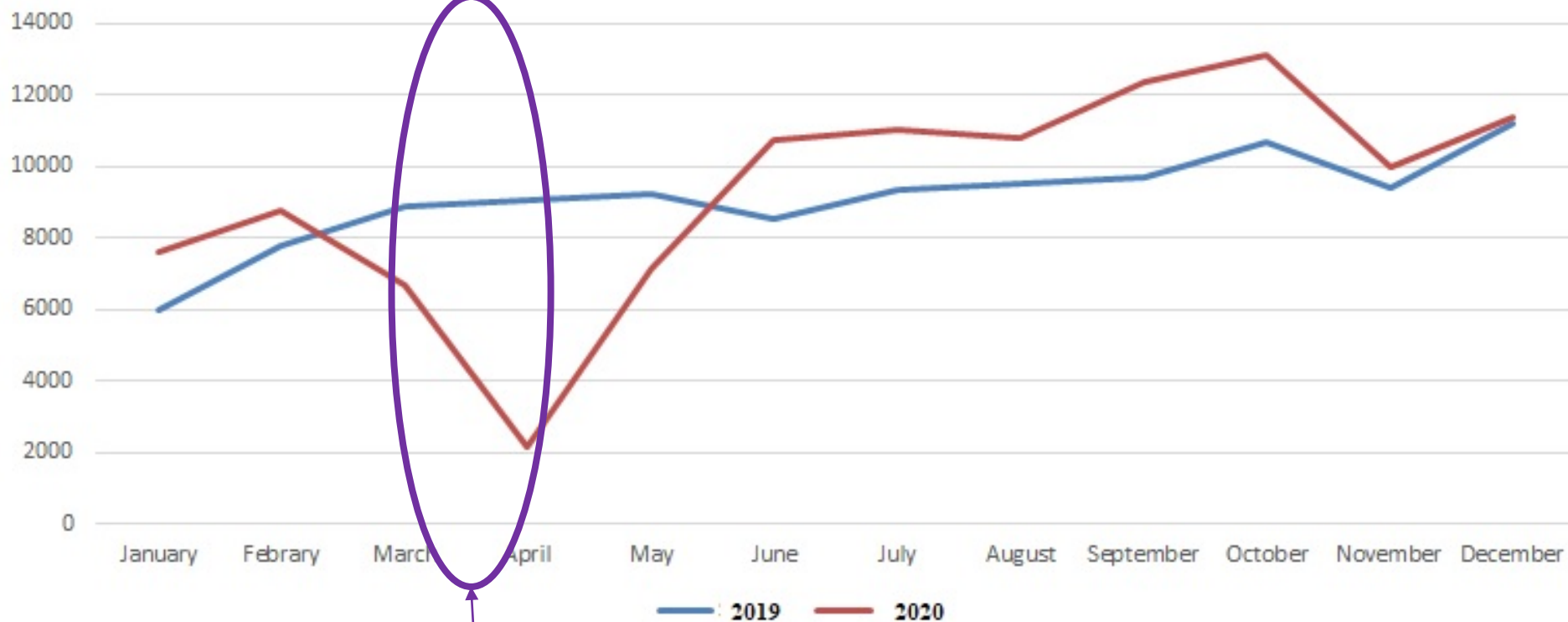
- ▶ Data sharing Information system for Public Sector in Serbia
- ▶ Digitalization, efficiency, automatisaton of business processes
- ▶ eGovernment
- ▶ More then 250 institutions
- ▶ Data sharing information system:

- **Geodetic companies**
- **Advocates**
- **Notaries**
- **Bailiffs**
- **Courts**



6 000 000 hours in cue was saved for our citizens

Real Estate Market in Serbia - Number of transactions 2019 vs 2020



Lockdown