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Eva Chan has a long experience in the Single Window and Customs implementation since 1993. She has worked as a domain expert in the trade and Customs area in close cooperation with international organisations and represented Malaysian Government as the technical consultant in ASEAN Single Window Technical Working Group. She was appointed as Head of DFTZ Platform by MDEC to implement the world first DFTZ Platform that enabled the connection of eMarketplaces such as Alibaba to Malaysia Government and SMEs. She later rejoined Dagang Net as Head of International Business that looks into expanding Dagang Net's business internationally including cross-border trade document exchange and consultancy services.