



**UNECE**



**Food and Agriculture Organization  
of the United Nations**

## **Accelerated Digitalisation: The impact of the COVID-19 Pandemic on the Land Administration sector**

**Date: Monday, 22 March 2021**

**Time: 10:00-11:30 CET**

**Platform: Zoom**

The UNECE Working Party on Land Administration, jointly with Food and Agriculture Organization of the United Nations (FAO) is organizing a series of webinars for experts in Land Administration and Management, to share their experiences of national responses and lessons learnt.

The COVID-19 pandemic has affected property markets worldwide. The pandemic has seen us experience a tremendous paradigm shift in every part of our lives. Some of the immediate impacts include accelerated digitalisation of services and processes, transformation of communication and marketing methods and changed travel patterns and routines. It will also have long-lasting effects on people, technologies and governance.

The webinar *Accelerated Digitalisation: The impact of the COVID-19 Pandemic on the Land Administration sector* will explore the impacts where new electronic or digital services which were not planned have been introduced or planned services have been accelerated due to the COVID-19 pandemic.

Case studies will be presented by the UK, the Russian Federation and Croatia, followed by a complementary intervention from Bosnia and Herzegovina and a panel discussion. We invite experts in Land Administration and Management to join this discussion to explore what the benefits and opportunities are, if there have been any unintended consequences as a result of accelerated or unplanned digitalisation, how challenges have been overcome and what the longer-term implications might be.

This is the first webinar of a series of joint WPLA – FAO webinars on “Land Administration during the COVID-19 pandemic”. Conclusions, outcomes and learning from these exchanges will be presented at the twelfth Session of the UNECE Working Party on Land Administration on 31 May and 1 June 2021.

Questions for panel discussion:

1. Has your country/jurisdiction introduced any new electronic/digital services which were not planned or have been accelerated due to the COVID-19 pandemic?
2. How have you engaged with your jurisdiction’s property market regulators about regulatory changes that may need to be made to enable the benefits of accelerated digitisation to be realised?
3. How has your jurisdiction adapted to the challenges that mass remote working brings?

## Webinar programme, 22 March 2021

Time CET		Speaker
10:00-10:10	Welcome	Mr. Fredrik Zetterquist, Chair, UNECE Working Party on Land Administration (Sweden)
10:10 – 10:25	Working towards a truly digital conveyancing process	Mr. Mike Harlow, General Counsel, Deputy Chief Executive and Deputy Chief Land Registrar at HMLR (United Kingdom)
10:25 – 10:40	Digitalization of Rosreestr's Public Services: Modern Technologies in Service of Society	Ms. Elena Martynova, Deputy Head Rosreestr (Russian Federation)
10:40 – 10:55	Land Registry Procedures in Time of the Covid-19 Pandemic in Republic of Croatia	Mrs Andrea Simić Rukavina, Senior Advisor - Specialist in the Sector for Land Registry (Croatia) & Hrvoje Zemljčić, Project Manager, Integrated Land Administration System Project
10:55 – 11:30	Panel discussion	Mr. Denis Tabučić, Head of sector for management of public investment programme projects at Federal Geodetic Authority (Bosnia and Herzegovina)
		Ms. Olivera Karanović, Republica Srpska (Bosnia and Herzegovina)
		Ms. Romyana Tonchovska, Senior Land Tenure Officer-IT, UN FAO
	Q&A, Discussion	Speakers and participants
Conclusions	Mr. Fredrik Zetterquist, Chair, UNECE Working Party on Land Administration (Sweden)	