The first edition of the Conference of European Statisticians (CES) ‘Road Map on statistics for SDGs’ (2017) has been widely used by countries, international organizations and other stakeholders, and has helped to establish a system for measuring progress towards SDGs. In June 2018, the Conference asked the CES Steering Group on statistics for SDGs (co-chaired by Poland and Sweden)¹ to prepare a second edition of the Road Map taking into account the new challenges and developments in this area.

The Steering Group and experts from a number of countries² developed the current draft of the Road Map over two years via teleconferences, electronic consultations and physical meetings when possible. The Road Map provides guidance to maintain robust SDG monitoring frameworks and meet the new challenges including those caused by the Covid-19 pandemic. It covers a range of possible solutions that can be adapted to specific needs of different NSOs. The Road Map includes key messages to policy makers, an executive summary, and nine sections focusing on different aspects of the work on statistics for SDGs. Each section concludes with recommendations to NSOs. The Road Map also includes a section on Frequently Asked Questions based on the authors’ experience with questions that they have been asked, and a glossary of terms to help with the understanding of the Road Map. Examples of approaches used by countries are provided in Add.1 ‘Country case studies’.

The Bureau reviewed the draft ‘Road map on Statistics for SDGs’ in February 2021 and asked the Secretariat to send it for electronic consultation to all CES members and other stakeholders before the 2021 CES plenary session. Subject to a positive outcome of the consultation, CES will be asked to endorse the Road Map.

¹ Members: Canada, Denmark, France, Germany, Italy, Kyrgyzstan, Montenegro, Netherlands, Poland (co-Chair), Russian Federation, Switzerland, Sweden (co-Chair), Turkey, United Kingdom, United States of America, CIS-STAT, Eurostat, OECD, UNECE Statistical Division (Secretariat)

² Additional contributors and providers of case studies: Albania, Armenia, Austria, Iceland, Ireland, Israel, Portugal, Republic of Moldova, Spain, Ukraine, PARIS 21 and UNESCO
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- Lisa Lundstrom: section 2 – Quality assurance of SDG indicators
- Kali Kong, Maciej Truszczynski and Cara Williams: section 3 – National coordination mechanisms
- Miriam Blumers, Ann Corp, Claire Plateau and Övünç Uysal: section 4 – Reporting on global SDG indicators
- Renata Bielak and Tiina Luige: section 5 – Beyond global monitoring
- Lieneke Hoeksma: section 6 – Leave no one behind
- Joanne Evans and Natalia Ignatova: section 7 – Communication of statistics for SDGs
- Magdalena Ambroch: section 8 – Voluntary National Reviews
- Marina Gandolfo and Jelena Markovic: section 9 – Capacity development for SDG statistics

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## Acronyms / Abbreviations

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<th>Description</th>
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<tbody>
<tr>
<td>API</td>
<td>Application Programming Interface</td>
</tr>
<tr>
<td>ARMSTAT</td>
<td>Statistical Committee of the Republic of Armenia</td>
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<tr>
<td>CES</td>
<td>Conference of European Statisticians</td>
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<tr>
<td>CD Matrix</td>
<td>Capacity Development Matrix</td>
</tr>
<tr>
<td>CGD</td>
<td>Citizen Generated Data</td>
</tr>
<tr>
<td>CISSTAT</td>
<td>Interstate Statistical Committee of Commonwealth of Independent States</td>
</tr>
<tr>
<td>CSO</td>
<td>Central Statistical Office</td>
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<tr>
<td>CSSA</td>
<td>Committee of Coordination of Statistical Activities</td>
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<tr>
<td>CTGAP</td>
<td>Cape Town Global Action Plan</td>
</tr>
<tr>
<td>DAC</td>
<td>Development Assistance Committee</td>
</tr>
<tr>
<td>DSD</td>
<td>Data Structure Definition</td>
</tr>
<tr>
<td>e.g.</td>
<td>for example (exempli gratia)</td>
</tr>
<tr>
<td>ESCAP</td>
<td>Economic and Social Commission for Asia and the Pacific</td>
</tr>
<tr>
<td>ESS</td>
<td>European Statistical System</td>
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<tr>
<td>ESSC</td>
<td>European Statistical System Committee</td>
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<tr>
<td>ECLAC</td>
<td>Economic Commission for Latin America and the Caribbean</td>
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<tr>
<td>EU</td>
<td>European Union</td>
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<tr>
<td>etc.</td>
<td>et cetera</td>
</tr>
<tr>
<td>FAO</td>
<td>Food and Agriculture Organisation</td>
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<tr>
<td>GRI</td>
<td>Global Reporting Initiative</td>
</tr>
<tr>
<td>GSDR</td>
<td>Global Sustainable Development Report</td>
</tr>
<tr>
<td>HLG PCCB</td>
<td>High-level Group for Partnership, Coordination and Capacity-Building for statistics for the 2030 Agenda for Sustainable Development</td>
</tr>
<tr>
<td>HLPF</td>
<td>High Level Political Forum</td>
</tr>
<tr>
<td>HTML</td>
<td>Hypertext Markup Language</td>
</tr>
<tr>
<td>IAE-G-SDGs</td>
<td>Inter-Agency and Expert Group on SDG Indicators</td>
</tr>
<tr>
<td>IDC</td>
<td>Inclusive Data Charter</td>
</tr>
<tr>
<td>i.e.</td>
<td>in other words (id est)</td>
</tr>
<tr>
<td>INEG</td>
<td>Statistics Portugal</td>
</tr>
<tr>
<td>INSEE</td>
<td>National Institute of Statistics and Economic Studies (France)</td>
</tr>
<tr>
<td>INSTAT</td>
<td>Institute of Statistics of Albania</td>
</tr>
<tr>
<td>IIID</td>
<td>International Institute for Sustainable Development</td>
</tr>
<tr>
<td>INSEE</td>
<td>National Institute of Statistics and Economic Studies (France)</td>
</tr>
<tr>
<td>LDCs</td>
<td>Least Developed Countries</td>
</tr>
<tr>
<td>LNOB</td>
<td>Leave no one behind</td>
</tr>
<tr>
<td>MDG</td>
<td>Millennium Development Goals</td>
</tr>
<tr>
<td>MSD</td>
<td>Metadata Structure Definition</td>
</tr>
<tr>
<td>NGO</td>
<td>Non-Governmental Organisation</td>
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<tr>
<td>NRDPs</td>
<td>National Reporting and Dissemination Platforms</td>
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<tr>
<td>NRP</td>
<td>National Reporting Platform</td>
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<tr>
<td>NSDS</td>
<td>National Strategies for the Development of Statistics</td>
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<td>NSO</td>
<td>National Statistical Office</td>
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<tr>
<td>NSS</td>
<td>National Statistical System</td>
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<tr>
<td>NQAF</td>
<td>United Nations National Quality Assurance Frameworks</td>
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<tr>
<td>ODA</td>
<td>Official Development Aid</td>
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<tr>
<td>OECD</td>
<td>Organization for Economic Co-operation and Development</td>
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<tr>
<td>ONS UK</td>
<td>Office for National Statistics of United Kingdom</td>
</tr>
<tr>
<td>Acronym</td>
<td>Description</td>
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<td>----------</td>
<td>-----------------------------------------------------------</td>
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<tr>
<td>PARIS 21</td>
<td>Partnership in Statistics for Development in the 21\textsuperscript{st} century</td>
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<tr>
<td>RES</td>
<td>Resolution</td>
</tr>
<tr>
<td>SAE</td>
<td>Small Area Estimation</td>
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<tr>
<td>SDG</td>
<td>Sustainable Development Goals</td>
</tr>
<tr>
<td>SDMX</td>
<td>Statistical Data and Metadata eXchange</td>
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<tr>
<td>SDSN</td>
<td>Sustainable Development Solutions Network</td>
</tr>
<tr>
<td>SIDS</td>
<td>Small Island Developing States</td>
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<tr>
<td>TTCAP</td>
<td>UNECE Task Team on Capacity Development of Statistics for SDGs</td>
</tr>
<tr>
<td>TTCOM</td>
<td>UNECE Task Team on Communication of Statistics for SDGs</td>
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<tr>
<td>TTDT</td>
<td>UNECE Task Team on Data Transmission</td>
</tr>
<tr>
<td>UN</td>
<td>United Nations</td>
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<tr>
<td>UNCTAD</td>
<td>United Nations Conference on Trade and Development</td>
</tr>
<tr>
<td>UNDESA</td>
<td>United Nations Department for Social and Economic Affairs</td>
</tr>
<tr>
<td>UNECE</td>
<td>United Nations Economic Commission for Europe</td>
</tr>
<tr>
<td>UNEP</td>
<td>United Nations Environment Programme</td>
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<tr>
<td>UNSC</td>
<td>United Nations Statistical Commission</td>
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<tr>
<td>UNSD</td>
<td>United Nations Statistics Division</td>
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<tr>
<td>UNWDF</td>
<td>United Nations World Data Forum</td>
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<tr>
<td>URL</td>
<td>Uniform Resource Locator</td>
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<tr>
<td>VNR</td>
<td>Voluntary National Review</td>
</tr>
<tr>
<td>WHO</td>
<td>World Health Organisation</td>
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<tr>
<td>XML</td>
<td>Extensible Markup Language</td>
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Dear partner and colleague,

In 2015 the world embarked on a journey to the future, to achieve the Sustainable Development Goals. It is not an easy journey, either for those most in need of progress or for those addressing the problems. The challenges, conditions, resources and - accordingly - solutions vary enormously. The Road Map on Statistics for SDGs aims to provide guidance to members of national statistical systems and other stakeholders on how to navigate when measuring the achievement of the goals and targets. By doing so it strives to strengthen reliable data-based national information systems and thus to support efforts to achieve the Goals.

We have distilled the following key messages from the chapters of the Road Map to share with you.

1. **The global commitment to transforming our world requires a global commitment to reporting and sharing data.** The 2030 Agenda for Sustainable Development was agreed on by all United Nations Member States in September 2015 and has provided a development pathway through its 17 Sustainable Development Goals (SDGs). With a key focus on “leaving no one behind” it entails unprecedented efforts, partnerships and investments not just in terms of achieving the targets, but also in terms of providing the data and statistics vital to monitor, measure and report on SDG progress. All these data and statistics can be found on national reporting platforms, in voluntary national reviews, national reports and other tools and channels used by national statistical offices (NSOs) and other official data producers to communicate and disseminate them.

2. **Use the IAEG-SDGs global list of indicators as a starting point for global reviews and nationally relevant in-depth analysis.** There are 231 global indicators to measure the progress on SDGs. However, as countries differ from each other these indicators might not be equally sufficient or relevant for all of them. National policies and information needs differ to such an extent that to satisfy them all, the list of indicators would be endless. Therefore, we need national data – focused on measuring progress at the national level. The data from the global indicator list are designed to track the progress at global level and ensure that countries and regions can be compared over time. The data from the national indicator lists help to focus on nationally relevant issues.

3. **Create new partnerships for more customized and localized data.** In some cases, even the national list of indicators will not be sufficient to cover all areas of interest. In striving to leave no one behind, NSOs and other data producers will have to focus on specific locations and groups to get a better understanding of how they are doing. This will involve an additional effort by and burden on the limited and already committed NSO resources: the more disaggregated the data the higher the costs for their production. At the same time, not having official data on certain groups (homeless people or migrants, for example) does not mean these groups do not exist. Additional resources and innovative partnerships are needed to fill these data gaps.

4. **To understand the data, you need to understand how they are collected and compiled.** Each SDG indicator is accompanied by a passport – its metadata – describing the source, calculation methods, organization responsible for its calculation, and its limitations. The metadata are communicated by the agency responsible for the coordination at national level. To ensure that the indicators are used and interpreted correctly, users should consult the metadata and, if necessary, the statistical office and/or the national indicator focal point.
5. **SDG indicators go beyond conventional official statistics.** Data and statistics for national SDG indicators are produced by NSOs and other national data producers inside and outside the national statistical system (NSS). It may take time to achieve a homogenous quality level for all indicators. Implementing the Quality Framework and a harmonised data production model in all organizations providing SDG data will take time and commitment from all stakeholders, not only NSOs. At the same time, improving the quality of SDG indicators will improve the quality of official statistics in general.

6. **Corresponding legislative framework should grant NSOs access to new data sources.** Big data, geospatial data and administrative sources could allow NSOs to provide more granular and quicker data. However, these sources are often privately owned, not sustainable, follow different technical standards and are of variable quality. Administrative sources have the biggest potential for producing official statistics but their existence, quality, information content, format and access are not always suitable for statistical purposes, especially in developing countries. Statistical offices have a lot of expertise in working with big volumes of data, ensuring their quality, impartiality and protecting privacy. They can make valuable contributions to strategic discussions on national data infrastructures, when formulating national data strategies, developing and updating statistical legislation based on *Fundamental Principles of Official Statistics* or the national legislation on data access and use, and setting up administrative registers and geospatial data holdings.

7. **NSOs have a role to play as main information hubs.** Official statistics are the cornerstone of national information systems, and NSOs are the central coordination bodies of official statistics. It is therefore vital to invest in the constant development of NSOs in terms of technology, methods, processes, information, standards and frameworks, institutional setting and, of course, people. At the same time, as official statistics are produced not only by statistical offices but also by other members of national statistical systems, developing statistical capacity is not limited to NSOs. It is important to understand that strengthening the statistical system will improve a country’s development by allowing better decision-making with evidence-based policies.

8. **Capacity development should be a continuous process.** Capacity development does not apply to developing countries alone. In all countries, statistical organizations need resources and investment to modernize and keep pace with innovation, technological development, emergence of new sources and information demands.

9. **Lessons learned from the COVID-19 outbreak: the need for modernization and innovative solutions.** Although the pandemic placed a sudden additional burden on the countries’ response mechanisms, it was treated as a challenge by most national statistical systems, becoming an accelerator of innovation in many statistical offices throughout the world. It boosted projects that had already been started in the areas of digitalization, data collection methods, teleworking, etc. To maintain this momentum, it is crucial to invest in modernization, strengthen infrastructure and agile statistical data production and always continue statistical capacity development activities – this should be a pathway for the future, not just for crisis situations.

10. **Cooperation and partnership are key if we are to “leave no one behind”!** No NSO can face the SDG measurement challenges alone – being in the coordination seat, more than ever, statistical offices need partners to collaborate with. Strategic partnerships are important to ensure that countries have high quality information complying with international standards and conforming to all legal and ethical requirements, for the benefit of all.

*The Road Map team*

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3 https://unece.org/statistics/fundamental-principles-official-statistics
EXECUTIVE SUMMARY

1. In June 2017 the Conference of European Statisticians (CES) endorsed the first edition of the Road Map on statistics for Sustainable Development Goals (SDGs). The Road Map was intended as a guide for the CES members, outlining a strategy for NSOs to measure progress towards SDGs. NSOs made use of the Road Map by establishing new information architecture for follow-up and review of the 2030 Agenda. In some countries the Road Map was important as a tool to support dialogue with policymakers, especially to explain the new obligations for NSOs and the need for statistical capacity development.

2. Since the adoption of the 2030 Agenda, countries have made considerable progress in the implementation of SDGs, including putting in place national monitoring systems. The structures and mechanisms of global and regional monitoring were developed. At the same time, NSOs still face many challenges in the area of statistics for SDGs.

3. Recognizing the current needs, the CES 2018 plenary session asked the Steering Group on Statistics for SDGs to prepare a second edition of the Road Map (Road Map 2.0) to address issues essential for the statistical community.

4. The Road Map 2.0 provides guidance and a strategy on how to implement a system for producing and disseminating data on SDGs. It sets out the activities associated with statistics for SDGs by describing what needs to be done, who the main actors are, their roles in monitoring SDGs, and the opportunities for cooperation. This guidance includes best practices, concrete actions, priorities and recommendations, but is not a set of rules. It covers a range of possible solutions that can be adapted to specific needs of different NSOs. It also helps NSOs explain and communicate their role in achieving SDGs. The Road Map 2.0 also serves as a resource for national policymakers, international organizations and anyone involved in the implementation and monitoring of SDGs.

5. The Road Map 2.0 has built on experiences and lessons learned with the implementation of the first Road Map. It brings together the collective experience of various stakeholders, from global to sub-national level of SDG monitoring. It is in line with the activities of other groups working on statistics for SDGs, including the Inter-agency and Expert Group on SDG indicators (IAEG-SDGs).

6. As the Road Map 2.0 targets a wider audience than NSOs alone, a number of “key messages” have been prepared to draw the attention of various stakeholders. The Road Map 2.0 consists of nine substantive sections, focusing on topics that are important for effective measurement, reporting and communication of SDG indicators. A brief description of each section is presented below. Each section concludes with recommendations for NSOs. The subsequent annexes include country case studies, a glossary of terms used and frequently asked questions.

Use of statistics for SDGs (Section 1)

7. Section 1 of the Road Map 2.0 explains the role of official statistics for SDG follow-up. It highlights the value of official statistics and their importance for tracking progress at various levels. Some reflections concerning limitations of official statistics are also addressed in the section.

8. Special attention is given to various ways of using SDG statistics at global, regional and national level. The 2030 Agenda emphasizes that the SDG indicators are used in many ways, and that communication needs to target individual user groups appropriately. To illustrate the diversity of needs and presentation methods, the section also includes some practical examples of use of SDG data in terms of purpose, type and source of data.

---

4 The Steering Group on statistics for SDGs was set up by the Conference of European Statisticians (CES) Bureau in October 2015 to coordinate and guide the work on the development of official statistics for monitoring Sustainable Development Goals under CES.
Quality assurance of SDG indicators (Section 2)

9. Section 2 highlights the importance of quality assurance of SDG indicators. It explains why we need to reflect on the accuracy of SDG statistics and why communication to users matters.

10. The UN National Quality Assurance Framework (NQAF) principles provide a framework to support quality assurance mechanisms. Examples of other existing quality schemes that can be helpful are also listed.

11. Some NSOs use non-official statistics to improve SDG monitoring. The quality assurance of data provided by other national data producers may be less straightforward and result in responsibility dilemmas. The section addresses some concerns on this issue.

12. Section 2 also underlines the role of metadata, highlighting key aspects to be included and how to communicate metadata effectively.

National coordination mechanisms (Section 3)

13. Section 3 discusses the role of NSOs in implementing SDGs against the background of existing underlying differences between statistical systems due to both internal and external factors. The section examines factors that may impact NSO’s role in the coordination and production of data for SDGs, from institutional set-up, legislation, organizational and technical capacity to those related to the political environment.

14. Ensuring data for SDG monitoring requires extensive analysis of information available at national level. NSSs vary greatly, and there are different national data producers in countries. Section 3 describes different forms of collaboration between national data producers.

Reporting on global SDG indicators (Section 4)

15. The follow-up and review of the 2030 Agenda rely essentially on the systematic provision of data for global monitoring. Section 4 looks at how data flows are organized between national, regional and global levels and how this could be optimized. The section comprises four parts: (a) examining the global data-flows framework, (b) identification of national data providers, (c) different processes and methods of data transmission, and (d) validation of national data.

16. The complexity of the different data flows together with organizational involvement and governance of custodian agencies contribute to the overall exercise of reporting data for SDG indicators. Various models used for national reporting on global SDG indicators are discussed.

17. This section also describes the benefits of National Reporting and Dissemination Platforms (NRDPs) as well as more technical aspects of data transmission such as Application Programming Interfaces (APIs), Statistical Data and Metadata eXchange (SDMX) and the development of tools such as the Data Lab.

18. An important element of global reporting is data validation. Quality assurance at the international level requires a process of harmonization of the data provided by countries. To improve comparability, custodian agencies may need to adjust the data. While both NSOs and custodian agencies agree on the value and necessity of data validation, there is an ongoing discussion on how to proceed with non-validated country data.

Beyond global monitoring (Section 5)

19. In line with the 2030 Agenda’s call for SDG implementation and monitoring in regions and countries, Section 5 of the Road Map focuses on tracking progress towards SDGs beyond global level. It offers an overview of existing SDG frameworks at the regional level, including the EU set of SDG indicators, the OECD mechanism for measuring distance from SDGs, the CIS-STAT approach to monitoring progress in the CIS region and the UNECE framework for tracking SDG implementation.
Section 5 also deals with SDG monitoring at the national level. It provides detailed guidance on developing a national SDG framework and presents different approaches to this process. It also refers to subnational and thematic initiatives on tracking SDGs, including SDG frameworks for specific groups of stakeholders, such as local governments and the private sector.

Leave no one behind (Section 6)

The 2030 Agenda emphasizes that SDGs and targets should be realised for all people, regardless of location, age, income, gender, ethnicity, religion and (dis)ability to leave no one behind (LNOB).

Section 6 of the Road Map explores the different aspects of measuring LNOB groups – data sources, data disaggregation, collaboration with civil society and organizations outside NSOs. This section also looks at the challenges involved in measuring the SDG indicators concerned. A number of practical examples are included in the annex on best practices and case studies.

Section 6 also highlights the need to recognize and communicate the value of data to ensure that no one is left behind and stresses the importance of adherence to statistical disclosure and official data protection regulations to protect individuals and entities.

Communication of statistics for SDGs (Section 7)

Section 7 discusses the challenges of effective communication of SDG statistics and proposes principles that can be useful when presenting data to the broader public.

The section highlights the importance of clear lines of responsibility for SDG monitoring within NSOs. It suggests that a special unit or team within an NSO be set up to focus solely on monitoring SDGs and also recommends ensuring commitment of leaders. Another crucial element is identifying target audiences: NSOs should be aware that they are aiming at different kinds of users, experts (e.g. statisticians, the scientific community) as well as casual users (e.g. media, general public). Additionally, the Road Map 2.0 recommends that NSOs describe SDGs in a way that appeals to the audience, but that is also informative and grounded in statistics. This can be achieved by evidence-based storytelling supported by various resources.

Voluntary national reviews (Section 8)

Section 8 discusses Voluntary national reviews (VNRs) and the role of NSOs in this process. The Road Map 2.0 suggests that NSOs should be involved in the process of preparation of VNRs and cooperate with the institution responsible for it.

This section presents two tools created by UN that can be helpful during the preparation of VNRs: The Secretary-General’s reporting guidelines for VNRs and the UN Department of Economic and Social Affairs (DESA) handbook.

The section presents best practices and approaches to drafting statistical annexes. It also points out some compulsory elements of the annex and recommends studying existing VNRs for inspiration.

Capacity development for SDG statistics (Section 9)

The final section (9) of the Road Map is dedicated to capacity development for SDG statistics within as well as beyond NSOs. The section provides an overview of steps taken and progress in capacity development in official statistics for SDGs and discusses the new approaches to capacity development. The section also lists the main sources of donor support in statistics.

The section examines methods and tools for capacity development including peer reviews, technical assistance and study visits, training and workshops, participation in meetings, long-term partnerships and twinning projects.
INTRODUCTION

Mandate

31. The document Transforming Our World: The 2030 Agenda for Sustainable Development\(^5\), adopted in September 2015 by all UN Member States, included 17 Sustainable Development Goals (SDGs) and 169 associated targets. SDGs constitute a policy framework for actions at national, regional and global. Accurate data are critical to assess progress towards achieving SDGs at various levels.

32. Official statistics play a key role in providing evidence for the follow-up and review of SDGs and the related targets. In addition, two of the targets focus specifically on improving official statistics; namely:

33. Target 17.18: “By 2020, enhance capacity building support to developing countries, including for least developed countries and small island developing States, to increase significantly the availability of high-quality, timely and reliable data disaggregated by income, gender, age, race, ethnicity, migratory status, disability, geographic location and other characteristics relevant in national contexts.”

34. Target 17.19: “By 2030, build on existing initiatives to develop measurements of progress on sustainable development that complement gross domestic product, and support statistical capacity-building in developing countries.”

35. The Conference of European Statisticians (CES) approved the first edition of the Road Map on Statistics for SDGs\(^6\) in June 2017. The Road Map was prepared by a Steering Group on Statistics for SDGs (set up by the CES Bureau in October 2015). The Road Map has been widely used by countries, international organizations and other stakeholders and has helped to establish a system for measuring progress towards SDGs. It has been published in English and Russian (some countries have also translated it into their national languages, e.g. Spanish and Serbian).

36. The 2018 and 2019 CES plenary sessions requested the Steering Group to prepare a second edition of the Road Map to continue to provide vision and guidance to countries on statistics for SDGs.

Objectives and approach

37. The second edition of the Road Map (Road Map 2.0) aims to continue to guide the CES work on statistics for SDGs. In the first five years of implementation of the 2030 Agenda, processes for providing statistics for SDGs have evolved at global, regional and national levels. Many challenges remain and new ones continue to emerge, requiring new approaches and solutions.

38. As indicated in the first edition of the Road Map, the publication was intended to be a living document. The CES Steering Group on Statistics for SDGs committed to update it, taking into account relevant developments including the work of the Inter-agency and Expert Group on SDG Indicators (IAEG-SDGs), the High-level Group for Partnership, Coordination and Capacity Building for the 2030 Agenda (HLG-PCCB), and the Partnership in Statistics for Development in the 21st Century (PARIS21). The Road Map 2.0 fulfils the relevant requirements.

39. The Road Map 2.0 focuses on issues relating to SDG monitoring that are examined by various stakeholders at international and national level. It provides a framework for NSOs and other institutions involved in data reporting, assessing progress towards SDGs and communicating information on SDGs.

40. The contents of the Road Map 2.0 are largely based on those presented in the first edition of the Road Map, building up more refined descriptions of topics commonly raised during international meetings. Additionally, special attention is given to the statistics needed to address the “leave no one behind” commitment; and to quality assurance of SDG indicators.

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\(^6\) [https://www.unece.org/index.php?id=47510](https://www.unece.org/index.php?id=47510)
41. To attract the attention of various stakeholders to the reflections contained in the Road Map 2.0, key messages have been pulled from all chapters and presented as a separate part of the document. The Road Map 2.0 also includes national case studies that add value by providing practical experiences and serving as inspiration.

42. Like the previous edition, the Road Map 2.0 provides recommendations for NSOs as they strive to meet the challenge to deliver data on global SDG indicators and to support the review and follow-up of progress towards SDGs at national level.

**Extraordinary circumstances due to Covid-19**

43. Work on the Road Map 2.0 coincided with the COVID-19 pandemic. The pandemic affects not only SDGs per se, but also the monitoring process. This made it necessary to take into account the impact of COVID-19 on issues raised in the document.

44. Since the adoption of the 2030 Agenda, statistical institutions have been organizing processes to monitor and evaluate progress towards SDGs. Substantial progress has been made to implement the IAEG-SDGs global indicator framework. NSOs have been adapting their systems to the new requirements of global and national SDG indicators. The ensuing rich package of achievements and remaining challenges was a solid foundation for further development, but it was heavily impacted by the COVID-19 crisis. Five years of enhancing the statistical capacity for SDGs was unexpectedly interrupted by the global pandemic, and we now need to adjust our strategy.

45. COVID-19 has a massive effect on statistical systems and NSOs. Many NSOs are struggling to compile even basic statistics. At the same time, governments and other stakeholders are looking for data to measure the COVID-19 impact on their societies, environment and economies. NSOs have had to combine an increased demand for timely and disaggregated data with the necessity to reorganize work and adjust statistical production processes.

46. The Road Map 2.0 provides a glimpse of the challenges involved in producing and providing data for SDGs after the global COVID-19 crisis. Assessing the pandemic’s impact on SDGs and its effects on official statistics will only be possible in the future. At the time of writing, a range of initial consequences can be discussed.

47. Some considerations addressing the effects of COVID-19 are included in the Road Map 2.0. Section 6 ‘Leave no one behind’ presenting data challenges for vulnerable groups.
1. USE OF STATISTICS FOR SDGs

“[...] To support accountability to our citizens, we will provide for systematic follow-up and review at the various levels, as set out in this Agenda and the Addis Ababa Action Agenda. [...]”

Transforming our world: The 2030 Agenda for Sustainable Development, paragraph 47

48. A wide range of stakeholders, from high-level decision makers and politicians to businesses, civil society and the public, use information generated by statistics to make choices and take decisions. The 2030 Agenda reiterates and reinforces the rising demand for data and statistics in its call for a follow-up that is evidence based and builds on high-quality data.

1.1. Statistics in the context of SDGs

49. The use of statistics to follow up the 2030 Agenda on Sustainable Development has two major aims – to support evidence-based decision-making for sustainable development and ensuring no one is left behind, and to hold decision makers accountable for the commitments made when signing the 2030 Agenda.

50. Statistics are produced and disseminated by a multitude of private and public organizations and enterprises for a wide variety of areas. Why then, do we need a specific SDG follow-up? The answer is: because often statistics used to monitor SDGs are primarily produced for other purposes.

51. The added value of this for users of SDG statistics is the cross-cutting viewpoint these statistics give of sustainable development when they are pulled together and made available as a package. Since sustainable development touches most aspects of everyday life, this makes for a framework with a communicative force that should not be underestimated. The interlinkages between indicators bridging the social, economic and environmental dimensions of sustainable development give the indicator framework a power that can help bridge different policy fields and support more integrated analysis. SDG statistics can also help uncover underlying systemic disadvantages that vulnerable population groups are facing. This aspect is further elaborated in Section 6, on the principle of leaving no one behind.

52. Compiling and maintaining a useful follow-up of such a far-reaching subject as sustainable development requires cooperation, collaboration and coordination. It involves knowledge about users’ needs and user groups, policy priorities and national, regional and global statistical ecosystems. All these issues are elaborated on in the sections of Road Map 2.0.

53. Using statistics in the follow-up of the implementation of the Agenda will also have the added benefit of making it more concrete. Communicated effectively, statistics for SDGs will be a reminder to policymakers and to the public of the commitments made by our governments.

54. For the follow-up to be useful and have the desired effects on implementation of sustainable development, it is imperative that the statistics used are accurate, understood and trusted by the users.

1.1.1. The comparative advantage of official statistics

55. In its Resolution (A/RES/71/313), the UN General Assembly stressed that official statistics and data from national statistical systems constitute the basis needed for the SDG global indicator framework. It also stressed the role of NSO as the coordinator of NSS.

56. The term “official statistics” can have different connotations in different countries depending on the national legislative framework. Throughout this road map the term is used loosely to mean statistics produced...
and disseminated by government agencies. Official statistics, regardless of the specific definitions that may apply in different countries, have specific characteristics. They are:

- typically produced under solid institutional and legal frameworks including mandates for data collection,
- produced under the application of strong data confidentiality protection regimes,
- consistent over long periods of time
- produced with the sole aim of generating reliable and accurate information.¹⁰

57. Private data providers may offer data that seem more attractive, because they are faster and more up to date for instance. But the value of official statistics is in the underlying legal and institutional framework that ensures the compilation of high-quality, unbiased and independent statistics that are not subject to inappropriate influence. These, and other aspects are formulated in the Fundamental Principles of Official Statistics¹¹, that all NSOs have committed to adhere to.

58. In a world where huge amounts of data are being generated all the time, and where many people can look up almost anything they want, whenever and wherever they want, official statistics stand out as a unique source of impartial and trustworthy information¹².

59. Statistics are produced to be used and to have an impact on society by providing more openness and transparency and ensuring confidentiality and equal access to information as part of human rights. A society that uses official statistics should be a society with more empowered people, better policies, more effective and accountable decision-making, greater participation and stronger democratic mechanisms.

1.1.2. Stepping out of the comfort zone

60. Countries can also use non-official data and statistics in the SDG follow-up, for example to fill gaps in the official statistics system or to provide context (e.g. civil society data on vulnerable groups).

61. If governments use non-official data and statistics, some safeguards need to be in place: a certain quality standard can be established and NSO can be tasked with assessing the quality of the statistics used. Section 2 on quality of SDG statistics provides more information on the practices and processes that can be put in place to ensure that the quality of the SDG statistics is fit for purpose.

62. In some cases, civil society organizations produce so-called “shadow indicators” (and even a “shadow report” for the High-level Political Forum (HLPF)). These indicators have both advantages and disadvantages. For example, the UK and Canada use civil society data and recognize their added value of shedding light on areas where official data may not be available, while clearly indicating the source and the fact that they are not official statistics.

1.2. How are SDG statistics used?

63. SDG indicators are used in a number of ways: to present a global overview of sustainable development progress in relation to the goals and targets of the 2030 Agenda; to illustrate the state of play or progress in a region or country; or as a basis for more thorough analyses of the challenges involved in achieving the goals. They can also be used to compare progress in different countries, subregions or regions, and to shed light on the situation for vulnerable groups. There are thus different kinds of users of SDG statistics, and communication

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¹⁰ The definition used is from the publication Recommendations for Promoting, Measuring and Communicating the value of official statistics (UNECE 2018)

¹¹ https://unece.org/statistics/fundamental-principles-official-statistics

¹² The UN General Assembly in its Resolution (A/RES/71/313) stressed that official statistics and data from national statistical systems constitute the basis needed for the SDG global indicator framework. It also stresses the role of NSOs as the coordinator of the national statistical system.
must target these user groups accordingly. Section 7 on communication also looks at this aspect. The present section presents an overview of some practical examples of SDG data uses.13

1.2.1. Tracking global progress

Both public and private organizations are monitoring the progress towards the goals and targets of the 2030 Agenda. The IAEG-SDGs global indicator framework or approximations of this framework are most commonly used in this regard. One reason for this is the fact that comparability across countries is a key quality dimension for monitoring global progress. Official international statistics used for global tracking are often based on nationally produced official statistics. Official statistics adhere to international standards (and are therefore typically easier to harmonize for comparability), are produced under strict confidentiality regimes, are based on scientific principles and under the rule of professional independence14, and are therefore in many cases preferable.

Global monitoring primarily constitutes observing the progress and identifying challenges with regard to regions and subject areas where more action needs to be taken. This can then help to prioritize areas for special attention and action, and to allocate resources.

Annual SDG Progress Report and Progress Chart

The Secretary General’s Sustainable Development Progress Report15 describes the progress achieved worldwide towards the 2030 Agenda. It is based on data and analysis of global aggregate statistics available in the SDG Indicators Global Database16, which is hosted and maintained by the UN Statistics Division (UNSD) and contains available national statistics for the global SDG indicators. The report is produced primarily with a view to inform the HLPF process. It is prepared by UNSD in collaboration with the custodian agencies, i.e. the agencies responsible for the individual indicators concerning the thematic areas they deal with. See Section 4 for more information on custodian agencies and their role.

In addition to the follow-up and review process, UNSD, in collaboration with other international organizations, prepared the first SDG Progress Chart in 2019. This presents a snapshot of progress made at the global and regional levels towards selected targets under all goals of the 2030 Agenda, based on a limited number of indicators. The progress chart provides an overview of global and regional trends towards the achievement of SDGs and helps readers to visualize where we are and the rate of progress, based on some of the indicators. As more data become available, the methodology used for the progress chart will be revised and updated.

The Global Sustainable Development Report

The Global Sustainable Development Report 17 (GSDR) is prepared by an independent group of scientists. The first report was published in 2019 to inform the SDG summit in New York in September 2019.18

GSDR is distinct from, and complementary to, the annual Sustainable Development Goals Progress Report prepared by the Secretary General. It does not produce new evidence; rather it capitalizes on existing knowledge across disciplines, through an “assessment of assessments”. It highlights state-of-the-art knowledge for transformations towards sustainable development and identifies concrete areas where rapid, transformational change is possible. The report draws upon numerous sources of knowledge, among them the Secretary General’s SDG Progress Report, but also scientific articles and special reports.

More practical uses of SDG data can be found on the UNECE SDG Knowledge hub at https://w3.unece.org/sdghub/.

However, sometimes the use of non-governmental data and statistics can be motivated. It could be sometimes more effective to use global monitoring data or sometimes non-governmental data can be perceived as more independent.

The SDG Summit in 2019 was the first High-level Political Forum (HLPF) on Sustainable Development under the auspices of the General Assembly https://sustainabledevelopment.un.org/sdgs/.
Global thematic reports

The custodian agencies often have specific sections on their websites dedicated to SDGs where they release different types of indicator-based products, such as publications and reports, dashboards, manuals or working documents with thematic content. Below is a table presenting a few examples of such websites and reports.

Table 2.1: Examples of websites and reports with thematic content

<table>
<thead>
<tr>
<th>Custodian agency and website on SDGs</th>
<th>Publication and link</th>
<th>Main characteristics</th>
</tr>
</thead>
<tbody>
<tr>
<td>UNEP</td>
<td>Measuring Progress Towards achieving the environmental dimension of SDGs <a href="https://wedocs.unep.org">https://wedocs.unep.org</a></td>
<td>The data in this report and its statistical annex are based on data included in the Environment Live Global Database (UNEP 2019b) which is an exact match with the data in the Global SDG Indicators Database plus some additional indicators and SDG disaggregation.</td>
</tr>
</tbody>
</table>

The Sustainable Development Report

The Sustainable Development Report (formally: SDG Index report) is produced annually by teams of independent experts at the Sustainable Development Solutions Network (SDSN) and the Bertelsmann Stiftung. It presents an SDG index and dashboard for all countries of the world thus giving a visual representation of countries’ performance on SDGs to identify priorities for action. It is not an official SDG monitoring tool, but is presented as a complementary perspective to the official UN reports and databases. SDSN and the Bertelsmann Stiftung use publicly available data published by official data providers (including World Bank, WHO, ILO,) as well as other organizations including research centres and NGOs to construct the index and compile the dashboards. The list of indicators is limited to 100 and differs from the Global SDG indicator list.

The Sustainable Development Report exemplifies the use of statistics to produce rankings of countries. It is important to note that rankings are very powerful communicative tools that could, potentially, lead to increased recognition of the 2030 Agenda and to increased overall knowledge about the general challenges across the world. However, an index is often difficult for users to interpret and often lacks depth and transparency. Sometimes it is not clear whether a shift in the ranking is caused by actual progress or is the effect of, for example, a new data source becoming available in a country. The issue of rankings is further elaborated in a subsection on non-official SDG progress assessments in Section 7 of this Road Map, on communication.

1.2.2. Regional follow-up

Several regional groupings report on progress towards the goals of the 2030 Agenda. Most of them use the IAEG-SDGs global indicator framework, or an approximation of the framework, to ensure comparability

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19 [https://dashboards.sdgindex.org/](https://dashboards.sdgindex.org/)
between countries. Harmonized indicators available at the regional level that are more suited to a goal or target in a particular regional context are sometimes used instead of a global indicator. A regional follow-up will often be aimed at existing regional policy frameworks but framed in the 2030 Agenda context.

**UNECE platform for SDG statistics**

74. The United Nations Economic Commission for Europe (UNECE) has launched a regional platform\(^\text{20}\) with three components: a knowledge hub, a dashboard of indicators and a database. The knowledge hub and the database are mainly aimed at statisticians and other professionals interested in methodologies, indicator comparability and analyses, while the dashboard is aimed at the public and policymakers. The UNECE database contains statistics for the IAEG-SDGs global indicators that are relevant to the region, but it will be developed further to eventually contain more national statistics with regional relevance. More information on this platform is available in Section 5 (Beyond global monitoring).

**Progress towards SDGs in Latin America and the Caribbean**

75. The Economic Commission for Latin America and the Caribbean (ECLAC) has released its Four-year progress report on the progress and regional challenges of the 2030 Agenda for Sustainable Development in Latin America and the Caribbean\(^\text{21}\). Published about four years after the approval of the 2030 Agenda, this report gives an overview of the achievements in the region as regards SDGs on the one hand, balanced by the challenges and problems on the other.

**Regional platform in the ESCAP region**

76. In the Economic and Social Commission for Asia and the Pacific (ESCAP) region, the global list of UN indicators has been complemented with indicators taken from other international organizations, to create a regional platform. The Asia and the Pacific SDG Progress Report 2019 elaborated by ESCAP analyses SDG trends as well as data availability for monitoring progress in Asia and the Pacific and the five subregions. It is a key resource for all stakeholders involved in prioritization, planning, implementation and follow-up of the 2030 Agenda in Asia and the Pacific. It also presents dashboards for ESCAP and its subregions.

**Sustainable development in the European Union\(^\text{22}\)**

77. Eurostat is in charge of monitoring SDGs in the European Union (EU). It uses a European set of around 100 SDG indicators of which almost two thirds are aligned with the global IAEG indicators. All of them are based on statistics already collected and found in European databases and offer data for EU countries. Eurostat has dedicated a section of its website to SDGs, comprising a database with EU indicators broken down by Member States, an annual report on the situation in the EU with respect to the achievement of SDGs and a number of interactive informative visuals such as “SDGs & me\(^\text{23}\)”, “Discover the progress of SDGs in the EU\(^\text{24}\)” and “Compare your country\(^\text{25}\)”. The choice of indicators for EU monitoring is based on existing EU policy frameworks and on the availability of good quality data.

**Distance to targets for the OECD countries**

78. The Organization for Economic Co-operation and Development (OECD) has developed and produced three reports, in 2016, 2017 and 2019, on distances to targets for the OECD countries\(^\text{16}\). The reports aim to assist Member States with their national implementation of the 2030 Agenda. It provides a high-level overview of strengths and weaknesses in performance across SDGs and the 5Ps of the 2030 Agenda: People (goals 1 to 5), Planet (goals 6 and 12 to 15), Prosperity (goals 7 to 11), Peace (goal 16) and Partnership (goal 17). It aims to help countries navigate SDGs’ complexity and identify priorities within the broad 2030 Agenda.

79. The report follows the IAEG-SDGs global indicator framework but also uses proxy indicators and OECD data to complement the indicators available in the UN SDG database to maximize coverage and comparability.

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\(^{20}\) [https://w3.unece.org/sdghub/](https://w3.unece.org/sdghub/)

\(^{21}\) [https://repositorio.cepal.org/bitstream/handle/11362/44552/51900432_en.pdf?sequence=7\&isAllowed=y](https://repositorio.cepal.org/bitstream/handle/11362/44552/51900432_en.pdf?sequence=7\&isAllowed=y)

\(^{22}\) [https://ec.europa.eu/eurostat/web/sdi](https://ec.europa.eu/eurostat/web/sdi)

\(^{23}\) [Sustainable Development Goals (SDGs) and me - 2020 edition (europa.eu)](https://ec.europa.eu/eurostat/web/sdi)

\(^{24}\) [Key findings - Sustainable development indicators - Eurostat (europa.eu)](https://ec.europa.eu/eurostat/web/sdi)

\(^{25}\) [Indicators - Sustainable development indicators - Eurostat (europa.eu)](https://ec.europa.eu/eurostat/web/sdi)
between countries. OECD has developed a methodology that evaluates the distance countries need to cover to meet each target.

1.2.3. Use of SDG statistics at the national level

At the national level countries have taken different decisions on how to follow up sustainable development in the context of the 2030 Agenda. The different perspectives taken depend on a number of issues, but important common factors seem to be previous experience of follow-up on sustainable development strategies and the degree of decentralization and coordination within NSS (see Section 3 on coordination of national mechanisms and Section 5 on development of national indicators).

National indicators

At national level, SDG indicators are used to monitor the progress of countries towards the 2030 Agenda and to assess the impact of the adopted measures. In this sense SDG indicators have to be relevant to national contexts and communicable to users. Therefore, the global and regional indicators are often complemented with national and subnational indicators. Under the commitment of “leaving no one behind”, national follow-up can often provide better breakdowns by territories, sex, age and vulnerable groups, among other things. This way, data will show the national, subnational and local performance by target and goal and will allow priorities for action to be identified. Countries have also developed national indicator lists based on relevance to their specific context and availability of official statistics. A more thorough account of the use of national indicators can be found in Section 5 (Beyond global indicators).

Follow-up of national sustainable development strategy

In countries that had already adopted a sustainable development strategy, it is not unusual for that strategy to be remapped to SDGs and for a previously developed indicator list to be adopted to follow up this strategy and thus be used as the national follow-up of the 2030 Agenda. This indicator list may overlap with the IAEG-SDGs global indicator framework to some extent. Finland is one of the countries to use this approach17. Other countries also later adopted national strategies aligned with the 2030 Agenda, adding national indicators to the global ones to monitor these.

Use of national reporting platforms

Many countries have developed national reporting platforms (NRPs) to facilitate and enhance the usefulness of SDG statistics.

National reporting platforms (NRPs) can serve three main purposes: as a data collection portal where various producers can update their information; as a production database of global, regional, national and subnational SDG indicators; and as a dissemination portal that allows users to find SDG country data through a single entry point. An NRP can be considered from a dual perspective: as a way to use SDG statistics and, at the same time, as a way of promoting the use of statistics by presenting them in a user-friendly way via a single entry point.

Many NSOs have already developed or are building NRPs with data, tables, graphics and visual tools. A list including links to national NRPs is available on the UNECE knowledge hub18.

An NRP can also constitute the national mechanism for providing data to custodian agencies. This topic is further detailed in Section 4 Reporting global indicators.

Voluntary national reviews

Countries are free to choose how and when they present their VNR to HLPF. However, the reviews should be rigorous and based on evidence, informed by country-led evaluations and data which is high-quality, accessible, timely, reliable and disaggregated by income, sex, age, race, ethnicity, migration status, disability and geographic location and other characteristics relevant in national contexts. Countries are also encouraged to structure their VNRs according to common reporting guidelines26 prepared by UNDESA which include the preparation of a statistical annex. These annexes should typically include national representations of the

available IAEG global indicators, complemented with national indicators. More information and practical examples on preparing VNRs are provided in Section 8 Voluntary national reviews (VNRs).

**Beyond indicators**

88. Indicators are by definition a means of indicating what is happening. To complement the use of indicators for policy development, more detailed statistical data sets often need to be used and analysed in the context of the 2030 Agenda. Specific impact studies can also be performed: economic studies, for example, are often necessary to analyse data and evaluate the impact of these policies, all other things being equal. Examples of use of statistics beyond indicators are provided in Addendum 1 Country case studies.

89. The follow-up of the 2030 Agenda can include information from sources other than data and statistics. But a lack of high-quality statistics in the follow-up will leave the door open to non-verifiable interpretations and ineffective policy development. There are reasons not to use high-quality data and statistics, the main one being that they are not available. Many statistical systems in the world are underfunded and lack the capacity to provide official statistics to the extent needed to provide policymakers with solid evidence for accountable decision-making. Further reasons for not using official statistics are that they are not detailed enough or timely enough, or a lack of knowledge about what is available, where to find it and how to use it. As statistical literacy is often low among users, the statistics that are available can also be difficult to understand and interpret.

90. Therefore, the availability of data is not enough to ensure that they are used. More support is needed to build capacity for data analysis and use (e.g. by increasing statistical literacy, including statistics in school curricula, etc.). The UNECE Regional Forum on SDGs in 2019 concluded that “To make data the lifeblood of decision-making, capacities for use and analysis should be increased by improving accessibility, promoting open data culture, and engaging NSOs and decision makers together in analytical processes. Intermediaries between data producers and policymakers are needed to make full use of the potential of data, in particular looking at dimensions of equity.”

91. Use of high-quality official statistics can be advanced by support for building capacity within statistical systems to develop, produce and – not least – communicate statistics. Section 9 of this Road Map outlines the challenges and opportunities involved in capacity development for SDG statistics and beyond. Chapter X examines communication as a means for reaching the goals and targets of the 2030 Agenda.

**1.3. Summary of uses of different kinds of statistics and data in the context of the 2030 Agenda**

92. As evident in the previous sections of this chapter, not all data are fit for every purpose. In many cases, official statistics are the preferred source of information, but other data may be more suitable for use in other cases e.g. maps to show transboundary pollution. A clear understanding of where and when different kinds of data are needed can help in the discussions about where capacity needs to be built and where to allocate resources.

<table>
<thead>
<tr>
<th>Type of use</th>
<th>Aim</th>
<th>Specific requirements</th>
<th>Type of data to use, sources</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Global overview and international comparisons</strong> E.g. the global SDG report based on global indicators or the SDSN Sustainable development report.</td>
<td>To see overall progress and pinpoint regions or subject areas left behind to raise financial or policy support</td>
<td>Internationally comparable statistics.</td>
<td>Internationally harmonised statistics, e.g. global SDG indicators or other internationally comparable statistics. Country-level data, regional aggregates.</td>
</tr>
</tbody>
</table>

| **Shareable content**             | To illustrate interesting developments in a simple way. To attract the attention of time-poor users who may be inclined | Easy to understand, visually attractive, factual but not complicated. Users often are not concerned about the data source or quality dimensions; therefore, | National or international official and/or quality assured statistics. |
### USE OF STATISTICS FOR SDGs

| **E.g. indicators, weather symbols, videos, visual pieces, interactive charts.** | **to share interesting developments, quick facts or short news articles on their social media platforms.** | **the use of quality assured statistics or official statistics is preferred so as to safeguard trust in statistics.** | **Progress assessments**  
**E.g. key indicators, weather symbols, arrows, ‘odometers’**  
To show change, to be used as an input to policies, evidence for decision making and for accountability.  
Carefully chosen to reflect different aspects of development. Comparability over time very important.  
National or international official and/or quality assured statistics. Time series. | **Country profiles/national assessments**  
**E.g. country reports, national data platforms.**  
To analyse the situation or progress in a country or in a subject area.  
High accuracy and coherence. Context is important. For analysis of national situation, international comparability is often not of great importance.  
National official and/or quality assured statistics. Time series. | **In-depth analysis**  
**E.g. thematic reports, research reports.**  
To make an in-depth analysis or research into specific subject areas.  
High accuracy and coherence.  
Official statistics and research data. Specialised surveys or data collections. Analysis providing context around the data. | **Assessments of the principle that no one should be left behind**  
**E.g. thematic reports.**  
Identify groups left behind and the situation for vulnerable groups.  
Disaggregated data or data on specific vulnerable groups. If time-series are not available, one-off data may be used.  
Official statistics, register data, modelled data (small area estimates). Research data, CSOs, citizen-generated data, qualitative data. Analysis providing context around the data. | **Basis for policy action at local level**  
To address issues of importance in the local context  
Spatially disaggregated data.  
Official statistics at detailed level, administrative data, private-sector data, big data. | **Basis for response in emergency situations**  
Identifying groups that are affected by an emergency situation for emergency relief, recovery, etc.  
Operative data on where people are located, damages etc. During an emergency, timeliness is of utmost importance.  
Official statistics, administrative data, big data (e.g. mobile phones, satellite images), geo tagged data etc. Registers and linked data. | **Environmental monitoring**  
**E.g. on air pollution (particulate matter concentrations), water pollution, water levels, etc.**  
To safeguard public health and environment.  
Scientifically approved methods.  
Data from monitoring stations, official statistics can be used as background data. |

### 1.4. Recommendations to NSOs

93. NSOs should carefully consider the purpose and potential uses of a particular statistical product and make sure the sources and communication tools match the requirements associated with the potential uses.
2. QUALITY ASSURANCE OF SDG INDICATORS

94. The SDG indicators play a central role in following up and analysing SDG progress and are an essential resource for policymakers, experts and the public. The indicators contribute to increased transparency of SDGs, support evidence-based decision-making and a more integrated analysis. As policymakers and other specialists across the world use the indicators for decision-making, it is important to guarantee the quality of the indicators, i.e. to assure that they are fit for purpose.

2.1. Why we need to reflect more about quality assurance of the SDG indicators

95. The SDG indicators are an important way of communicating progress towards the achievement of SDGs. However, communicating through indicators is complex. On its own, an indicator does not necessarily explain what it indicates, and since the SDG indicators are used by a wide variety of users, potentially with a wide variety of objectives, this poses a challenge. To avoid unintended use and inaccurate conclusions, it is essential that all users can understand and accurately interpret the quality and reliability of the indicators.

96. Statistical producers both inside and outside NSS are involved in the production of the SDG indicators, and in some cases they use new or non-traditional data sources. With this in mind the UN Statistical Commission requested an update of the UN National Quality Assurance Framework (NQAF), emphasizing “the importance of ensuring the quality of data derived from new sources and new data providers, including those outside the official statistical system”. The NQAF now includes a chapter specifically on quality of SDG statistics and indicators.

97. Both global and national statistics are needed to follow up on SDGs. As national data have to be internationally comparable to produce global aggregates, quality assurance needs to take place both at national and global level. At national level the goal is to ensure the indicator’s fitness for purpose in a national context, whereas at international level the goal is to produce statistics that are both fit for purpose, and internationally comparable.

98. The SDG indicators cover a wide range and include both statistical and non-statistical indicators – the latter based on qualitative information. The production methods of the indicators and related margins of error are therefore also wide ranging. The method used to produce an SDG indicator affects the output directly. If the uncertainty of an indicator is not described, users will struggle to understand its accuracy and reliability. Since the indicators can only ever be a representation of reality with a certain degree of accuracy, different indicators will relate to SDGs with different degrees of accuracy. We therefore need to describe to what extent the SDG indicators accurately represent their objectives and communicate this to the users.

2.1.1. The UN National Quality Assurance Framework (NQAF)

99. NQAF aims to guide countries in the implementation of a national quality framework. It also includes guidelines on quality of data and statistics for the SDG indicators.

100. Statistics producers working in the context of the SDG indicators may not have much previous experience in quality assurance of statistics. Therefore, the best way forward is to focus primarily on actions to improve the quality of statistical output available to users. For example: publish metadata for the SDG indicators, set a release calendar or release dates for the SDG statistics to assure accessibility, and prepare a quality report focusing on the statistical output. Following these primary actions, a plan can be developed for the next phase of the quality assurance of SDG indicators.

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27 https://ec.europa.eu/eurostat/documents/3859598/5937481/KS-GQ-14-011-EN.PDF/82855e3b-bb6e-498a-a177-07e7884e9cb

28 The content of this section is pulled from the UN NQAF https://unstats.un.org/unsd/methodology/dataquality/references/1902216-UNNQAFManual-WEB.pdf
assurance work. NQAF\textsuperscript{29} comprises 19 quality principles and associated requirements that, when met, will ensure that provisions have been made to assure quality. These principles could be used in the development phase.

Principle 1: Coordinating the national statistical system
Principle 2: Managing relationships with data users, data providers and other stakeholders
Principle 3: Managing statistical standards
Principle 4: Assuring professional independence
Principle 5: Assuring impartiality and objectivity
Principle 6: Assuring transparency
Principle 7: Assuring statistical confidentiality and data security
Principle 8: Assuring commitment to quality
Principle 9: Assuring adequacy of resources
Principle 10: Assuring methodological soundness
Principle 11: Assuring cost-effectiveness
Principle 12: Assuring appropriate statistical procedures
Principle 13: Managing the respondent burden
Principle 14: Assuring relevance
Principle 15: Assuring accuracy and reliability
Principle 16: Assuring timeliness and punctuality
Principle 17: Assuring accessibility and clarity
Principle 18: Assuring coherence and comparability
Principle 19: Managing metadata

101. To benefit from already existing national structures, countries which already have a national quality framework in place can harmonize this framework with the NQAF guidelines for SDG indicators.

102. Other existing international quality frameworks and examples can also be applied, for example: the Quality Assurance Framework of the European Statistical System\textsuperscript{30}, the Quality framework for OECD Statistical Activities\textsuperscript{31}, IMF\textsuperscript{32} and UNECE\textsuperscript{33}.

2.2. Quality assurance challenges

2.2.1. Non-official statistics producers and non-official data

103. SDG indicators are produced both inside and outside NSS. The quality of the indicators depends on the underlying statistical process. Many non-official producers of statistics will not be as experienced in sound methodological procedures as NSOs and may even be entirely new to quality frameworks. They will benefit most from a framework that is easily understandable for all producers and contains useful practical examples. Such a framework could be compiled using the NAQF recommendations together with existing national quality frameworks.

104. The coordinating organization, mostly NSO, should play a key role in quality assurance of the SDG indicators. This coordinating organization should explain the commitment to quality assurance to all producers.

\textsuperscript{29} The content of this section is taken from the UN NQAF
\textsuperscript{30} https://ec.europa.eu/eurostat/documents/64157/4392716/ESS-QAF-V1-2final.pdf/bbf5970c-1adf-46c8-afc3-58ce177a0646
\textsuperscript{31} www.oecd.org/statistics/qualityframework
\textsuperscript{32} https://dsbb.imf.org/dqrs/DQAF
\textsuperscript{33} https://unstats.un.org/unsd/dnss/docs-nqaf/UNECE-Quality%20Improvement%20Programme%202010.pdf
and set out how they can work to achieve this. This communication is vital: the producers must understand what is expected of them and must be able to fulfil their role in quality assurance.

105. To assure the quality of the SDG indicators, we also need to assure the quality of the underlying data sources. SDG indicators are often the result of reprocessed official statistics that typically comply with some kind of quality framework. In some cases, non-traditional and/or new data sources are used, for example if there are no official data or non-traditional sources are already well established. In these cases, we must be able to assure the quality of the sources. This can be both challenging and time consuming. Although the precision of the statistics produced by non-traditional and/or new data sources might in some cases be better, we also need to understand these sources in terms of relevance, timeliness and consistency. And we need to make sure that the data are produced and disseminated under strict data confidentiality protection regimes. See also Case study 5 in Addendum 1.

2.2.2. Statistical and non-statistical indicators

106. The SDG indicator framework includes both statistical and non-statistical indicators. The statistical indicators are generally estimates of some sort and should therefore be reported with information about their uncertainty, which is an essential part in assuring and describing the quality of the indicator. As previously mentioned, one chapter in NQAF specifically discusses quality with regards to the SDG indicators.

107. Assuring the quality of the non-statistical indicators in the SDG framework is more challenging. NQAF does not cover quality assurance of such indicators and states that “The non-statistical indicators in the global framework are not within the competence of NSOs as data providers and validators, although NSOs may still act as national administrative coordinators of SDG reporting as a whole, including for non-statistical indicators.”

NQAF suggests that quality assurance of non-statistical indicators should be done at international level, but national level follow-up is a possibility if non-statistical indicators are communicated nationally. NSOs should list and publish all non-statistical indicators used, providing clarifications and more information about these indicators, including information about their uncertainty. It might be difficult or even impossible to specify a quantitative measure of the uncertainty of non-statistical indicators. Self-assessment or expert evaluation are options to overcome this, although these evaluation methods may also be problematic as they are based on assessments.

2.2.3. Different users

108. A range of different groups use SDG statistics: policymakers, researchers, business leaders, citizens, journalists, statisticians and other specialists. To avoid unintended use, it is essential that all users understand the context and reliability of the indicators. Taken out of context, the indicators will be of limited use. We need to emphasize what the SDG indicators actually indicate and what type of analysis they can and cannot be used for. Policymakers and other advanced users will need more detailed information for decision-making and in-depth analysis. Transparency is essential and documentation such as metadata in relation to the indicators should always be provided, as this gives the user more background information.

2.3. Metadata

109. It is important to communicate metadata when reporting and disseminating SDG indicator data. Metadata are defined as information about data describing aspects such as:

- Source of the data
- Official source status
- Context of the indicator/proxy
- Data quality
- Methodology used/how the statistics were created

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USE OF STATISTICS FOR SDGs

110. **Source of the data.** Metadata inform the user where SDG indicator data come from and whether this is a trusted source. The user then knows whether the data can be used for research purposes and inform the intended audience.

111. **Official source status.** Ideally, official national data from a government organization (which is recognized as the lead on a particular SDG indicator) should be used as the data source to meet reporting requirements for SDG indicators. This is usually the most comprehensive and detailed level of SDG indicator data available. If an official national source of data is not available, data from an established international organization can be used (e.g. FAO, ILO, the World Bank). Both these types of data will have associated metadata and will be trusted sources. Use of an international source of data must be explained (e.g. no national data available).

112. **Context of the indicator/proxy.** For some SDG indicators, a proxy may have to be used. Proxies are used when exact indicator data are not available; an approximation is then sought to describe what the indicator requires. For example, if no data are available for SDG Indicator 4.4.1 (Proportion of youth and adults with information and communications technology (ICT) skills), household survey data on the percentage of households with a computer could be used. In this case, the metadata must explain why a proxy was used instead of the actual indicator.

113. As some SDG indicators are not relevant in some countries, more appropriate indicators can be used. An example of this is SDG Indicator 2.2.2 (Prevalence of malnutrition among children). As this is less significant in developed countries, reporting on obesity levels might be more important for national needs instead. Again, this would need to be communicated in the metadata of the SDG indicator.

114. **Data quality.** Poor data quality for an indicator must be communicated in the metadata. This includes factors such as insufficient survey sample size, poor survey design, survey bias, etc. This is important information to inform users of the limitations of the data.

115. **Methodology used.** Additionally, users should be informed if the data are extracted from a survey designed for a different purpose. An example of this is using a household survey for information on businesses. While the results might provide some insight, it is necessary to indicate that the methodology is not standardized and therefore not comparable with other business survey data.

116. **Analysis of the statistics.** Metadata should provide details of how the data were analysed for SDG indicators. Any changes in analytical methods between reference periods should be clearly outlined in the metadata.

117. **Reference period.** Data should be as timely as possible, and the most recent reference period should be provided for SDG indicators. If this is not the case, the metadata should explain why not. In many countries data for SDG Indicator 4.a.1 (Proportion of schools with access to certain facilities) may not be collected on a regular basis because the indicator is inherent in legislation, meaning that schools will not be allowed to open if they do not have certain facilities. In this case metadata explaining why the reference period is out of date would be essential to users.

118. **Metadata for SDG indicators** inform users that the data are from a reliable trusted source and that they are fit for purpose. The data can then be used with confidence to make decisions around planning, policy, research etc. Metadata are important for monitoring SDG indicator data and allow a country to gauge its status in relation to achieving SDGs. Technical information communicated in the metadata makes the data more accessible, easier to use, and easier to communicate effectively. See Case study 6: by Sweden on metadata for national indicators.
2.4. Recommendations for NSOs

a) Prepare a short-term quality assurance plan focusing on the most urgent actions, which can be implemented within the available resources.

b) Set up a working group on quality assurance at national level.

c) Make sure the SDG indicators are always accompanied by documentation such as metadata to allow users to evaluate the indicators and understand their context.

d) Maintain a continuous dialogue with the users, which will assist in evaluating the relevance of the indicators.

e) Inform data producers of their responsibilities in relation to the available quality framework. Non-official producers of statistics might need extra guidance and methodological and technical support.

f) Distinguish between and assure both the quality of the underlying data sources and accounting system, and of the SDG statistical indicators themselves.

g) Continue work on the development of the SDG indicators to assure their fitness for purpose.
3. NATIONAL COORDINATION MECHANISMS

3.1. The role of NSO

119. NSOs play a key role in measuring the achievement of SDGs. Indeed, the annual progress report on SDGs prepared by the UN Secretary General is based on global indicators and data produced primarily by NSSs. And while it is agreed that national statistics are fundamental to measurement and monitoring of progress of the 2030 Agenda, NSOs – as one of the producers of these statistics within NSS – can play different roles based on a number of internal factors and external dynamics. For some countries the role may be formalised in budget documents, government announcements, legislation etc., while for other countries, the role may not be formalised for SDGs specifically, but rather based on standard practice.

120. In addition, many countries use various other reporting and monitoring mechanisms to present information including data and statistics to measure progress towards SDGs. These include VNRs prepared by countries for presentation at the annual UN HLPF, and other country-specific progress reporting activities and initiatives such as SDG progress reports, data hubs and other data visualization tools.

3.2. Factors that may influence the coordination role of NSO

121. Given the various reporting mechanisms, it is important to understand the factors that may impact the type of role an NSO has in the coordination and compilation of data and statistics for reporting on SDGs and that this role can differ between national and international SDG implementation and monitoring activities.

Figure 3.1. Role of national statistical offices for SDGs

122. The first factor that may impact the coordination role of NSOs is the institutional set-up of NSS. For instance, in a decentralized NSS, NSO may report only on data compiled and produced by NSO itself and the other NSS entities would report the SDG indicators using data and statistics produced within their organisations.

123. Legislation may also determine the role of NSO in coordination. For instance, NSO may have the authority to report on all statistical matters, thus it would have the de facto role as the coordinator for reporting on SDG statistical indicators.

124. Not surprisingly, both organizational and technical factors can also influence coordination of national mechanisms on SDG reporting. More specifically, NSO may not have the organizational capacity needed to take on the enormous coordination role related to SDG monitoring, particularly if this includes non-traditional data sources such as earth observation, citizen science data and big data.

125. A final factor that can influence what coordination activities an NSO will undertake is the political environment. In some countries, NSOs are given a specific role for SDGs by the government. For example, NSOs can be tasked with compiling data and statistics for SDGs, but not be given a role in disseminating or monitoring this information.
3.3. Coordination and collaboration of data producers

126. The varying modalities of reporting on SDG indicators make it necessary for individual countries to ensure coordination and collaboration of national data producers. On the one hand, this coordination can facilitate a common position in addressing data requests, on the other hand it can ensure a common knowledge of existing data requests and work in a relevant field to avoid duplication of effort.

127. With the establishment of national SDG focal points by UNSD, the coordination of national replies to the data requests has become easier. Although NSO staff members are often appointed as national SDG focal points, this is not always sufficient to ensure a smooth national coordination. Visible support of the appointment by NSO in matters relating to the SDG data will show other data producers what the role of NSO is, and give them a clear point of reference. Achieving such visibility will require resources and a constant follow-up on national SDG arrangements, but it will pay off in various situations and will certainly increase awareness and recognition of NSO’s coordinating role.

128. NSSs vary greatly and there may be different national data producers in individual countries: government agencies, municipalities, academia, civil society etc. One thing they all have in common is the need to ensure that the data they produce for the purposes of the SDG follow-up comply with international statistical standards (see Section 2 on quality assurance of SDG indicators).

129. Coordination and collaboration of data producers relate to both national and international aspects of reporting SDG data. Reporting for national needs, for example for an NRP or for a specific SDG follow-up product, may be seen as rather straightforward, but is nevertheless multidimensional. For example, the organization responsible for the production of SDG statistics for national requirements (usually NSO) may collect data produced by other entities and validate these prior to publishing. In other cases, NSO can play a pivotal role in promoting understanding of SDG reporting and monitoring both nationally and globally. For instance, NSO can help to assess fitness for purpose of data more broadly, identify vulnerable groups (and thus potential disaggregation) specific to the country, establish the quality (and validity) of the data provided, and identify which indicators can be developed or repurposed to report on national SDG priorities.

130. Coordination and collaboration for reporting SDG data for global purposes is very challenging, as the diversity of data and information required is enormous. In addition, the numerous patterns of global data flows and different approaches of data collection by custodian agencies make this an even more complex task.

131. Obviously, for some indicators (those produced by NSO) cooperation with other organizations is not necessary. Where cooperation is warranted, for the purpose of this road map three forms of cooperation between national data producers can be distinguished:

132. First, NSOs and other data producers may share responsibility for producing and/or validating data for a certain indicator. In this case NSO will usually reach out to the relevant data producer. Following a subsequent dialogue, the data in question are produced/validated and transmitted to the custodian agency.

133. An important – but somehow not often discussed – aspect of coordination with other data producers is the early stage in which this should take place, i.e. when the indicator methodology is being adopted. This adoption can take place in various working groups and be a part of an agenda that does not necessarily strictly relate to SDGs.

134. Coordinating at this stage is very challenging. NSO may not be aware of such working groups, and country representatives in these working groups may be experts in other areas than SDGs and hence have limited knowledge of the processes and set-up around SDG reporting. This can result in conclusions that are difficult to work with from a statistical point of view. One way to manage this is communication within and across organizations. For example, each actor can appoint an organizational SDG focal point to facilitate communication across and within organizations.

135. Creation of interdepartmental working groups at various levels can also facilitate this. This modus operandi will also enable NSO to scale up national initiatives and its accumulation of knowledge to connect with international standards and SDG frameworks. This in turn may help improve the compilation of new statistics,
adaptation of other data providers’ legislation to the SDG indicators framework, update of statistical capacity development plans, etc.

136. In the second form of cooperation, a data producer other than NSO produces and/or validates the data for a global indicator. If this non-NSO is the sole data producer for a certain global indicator, the data can either be transmitted via NSO or NSO can be put in copy for the transmission. It is important, however, to ensure that NSO is notified of such transmissions, as they may be discussed in various fora where NSOs participate.

137. The third cooperation mechanism concerns coordination of questionnaires for non-statistical indicators requiring involvement of various national stakeholders. If replying to a questionnaire for a non-statistical indicator requires simultaneous involvement of different stakeholders, it should be clarified which institution is responsible for coordinating the transmission of the completed questionnaire to the custodian agency. NSOs can play a leading role in such clarification, even in cases where they have no expertise in the subject matter of the non-statistical indicator.

3.4. Recommendations for NSOs

a) If not already done, appoint an SDG focal point and communicate this to UNSD, custodian agencies and other government departments and ministries.

b) Appoint an SDG focal point in each involved agency to allow NSO to have a single point of entry for that organization to facilitate efficient coordination between players.

c) To avoid confusion and duplication, stipulate your own explicit role within the government on reporting and monitoring SDGs in relevant government documentation (budgets, legislation etc.).

d) Establish and define roles and responsibilities related to the validation of statistical indicators and data flows for SDGs.

e) Create a working group with members from all data-producing ministries to facilitate communication and collaboration.

f) Enhance your visibility vis-à-vis your role on reporting to ensure a streamlined process.
4. REPORTING ON GLOBAL SDG INDICATORS

138. The follow-up and review of the 2030 Agenda relies essentially on the systematic provision of data for the IAEG-SDG global SDG indicators. This chapter looks at how data flows are currently organized between national, regional and global levels—and how to potentially optimize these procedures—to yield robust globally harmonized SDG statistics efficiently, based on aggregated national data, validated by countries.

139. Accordingly, the chapter focuses on both minimizing the data production burden of countries (including duplication of effort), ensuring country ownership of the data and minimizing and explaining inconsistencies between data produced by countries and those produced by international organizations.

140. This section is based on recommendations and guidelines drafted at the international level by IAEG-SDGs and CCSA and the findings and recommendations from actual national experiences reported in two pilot studies conducted by a UNECE task team in 2017 and 2018. The section includes information on documents, IT tools provided by UNSD, the SDMX working group, UNECE, custodian agencies and countries to facilitate data exchange.

141. The chapter comprises four subsections, examining the global data-flows framework, identification of national data providers, different processes and methods of data transmission for global reporting and validation of national data published in the global databases.

4.1. Global data-flows framework

4.1.1. The framework set up by the UN resolutions

142. The overarching framework for global data flows was set up by UN resolutions A/RES/70/1 and A/RES/71/313. Subsequently, at the request of the UN Statistical Commission (resolution 48/101) the Inter-Agency and Expert Group on Sustainable Development Goals indicators (IAEG-SDGs) provided detailed guidelines on how custodian agencies and countries can work together.

143. By adopting the UN resolution A/RES/70/1, member states committed to engage in systematic follow-up and review of the implementation of the 2030 Agenda over the next 15 years (para 72). The resolution further states that outcomes from national-level processes are to constitute the basis for reviews at regional and global levels, given that the global review is to be primarily based on national official data sources (para 74). The goals and targets are to be followed up and reviewed using a set of global indicators, adopted by the General Assembly (para 75).

144. The UN resolution A/RES/71/313 (para 6) stresses that official statistics and data from NSSs constitute the basis needed for the global indicator framework. It recommends that NSSs explore ways to integrate new data sources into their systems to satisfy new data needs of the 2030 Agenda, as appropriate, and stresses the role of NSOs as the coordinator of NSSs.

145. Resolution A/RES/71/313 (para 7) urges international organizations to base the global review on data produced by NSSs. And if specific country data are not available for reliable estimation, to consult with the countries concerned to produce and validate modelled estimates before publication. Furthermore, it also advises that communication and coordination among international organizations be enhanced to avoid duplicate reports, ensure consistency of data and reduce response burden on countries. It urges international organizations to provide the methodologies used to harmonize country data for international comparability and produce estimates through transparent mechanisms.

36 https://unstats.un.org/sdgs/indicators/indicators-list/
146. Resolution A/RES/71/313 (para 8) stresses that all activities of the global statistical system must be conducted in full adherence to the Fundamental Principles of Official Statistics and Economic and Social Council Resolution 2006/6, since high-quality official statistical information is of utmost importance for measuring progress towards achievement of the 2030 Agenda.

147. Subsequently, in resolution 48/101 (I), the UN Statistical Commission requested IAEG-SDGs to develop detailed guidelines on how custodian agencies and countries could work together to contribute to the data flows necessary to build a set of harmonized statistics for global monitoring. The following year, the UN Statistical Commission requested IAEG-SDGs to work jointly with the custodian agencies to establish a fruitful dialogue between all parties, to further refine the guidelines and to prepare criteria for implementing the guidelines based on best practices and on ways to limit the burden that the envisaged procedure may represent.

148. For all stakeholders in these data flows, the overarching principle of these guidelines and criteria of implementation is to fully document and make available data sources and estimation or adjustment methods in a way that ensures transparency of the methodology and replicability and reliability of the estimates. On the one hand, custodian agencies should provide clear and complete metadata to countries when they request data, and on the other, member states should provide comprehensive metadata to agencies when submitting their data.

149. Agencies should consult with national statistical authorities to identify the most appropriate statistical methods and data sources, based on professional, scientific and statistically robust considerations and internationally agreed statistical standards. Agencies should always provide an opportunity, within a reasonable time frame, for national statistical authorities to review country-specific data and estimates of SDG indicators prior to their release and maintain an ongoing dialogue with member states whenever there is disagreement.

150. Agencies should minimize the data reporting burden for NSSs by where possible using existing reporting mechanisms or NRPs and promoting the use of appropriate data transmission standards such as SDMX and WEB API. Agencies should collaborate, so that countries receive a request for data for an indicator only once.

151. Agencies should provide technical assistance to member states through their NSO if requested. Member states should aim to strengthen data collection practices and capacity-building in their own countries.

152. Procedures for data reporting from NSSs to international and supranational systems vary considerably across agencies and countries. Nevertheless, member states and custodian agencies should promote the coordination role of NSOs in reporting on SDGs by keeping NSOs systematically informed on data collection and validation processes related to SDG indicators.

4.1.2. Reports on data-flow case studies and global reporting and recommendations

153. Providing data for the SDG indicators requires unprecedented collaboration and complex coordination across the international statistical system. Therefore, the UNECE CES Expert Meeting for SDGs, custodian agencies and UNSD agreed to examine more closely existing and emerging data flows for providing statistics on global SDG indicators and to explore methods to facilitate understanding and agreement between NSOs and custodian agencies regarding harmonized global statistics for SDGs. In 2017 and 2018 two pilot studies were undertaken by a task team on data flows. The second study focused mainly on the difficulty of validating data not produced by NSS, but for example by custodian agencies through modelling, geospatial information, or other data sources generally outside of the purview of NSO.

154. Based on concrete examples of different types of current data flows, two reports were drafted, providing concrete recommendations to improve data flows. They contributed to the principles and best practices of data flows prepared by IAEG-SDGs. Following the two pilot studies, several countries in Africa and the ESCAP region

carried out similar exercises. All this information is available on the UNECE website, with links to the main documents.

### 4.1.3. Tools provided by UNSD to facilitate data exchange

In accordance with the UN Statistical Commission decision (48/101(k)), which takes into account all these recommendations, UNSD provided:

(a) A dashboard with focal points in agencies for each SDG indicator and contact details of persons in charge of the indicator, a calendar of data collection with its frequency and in some cases the national organization providing the data.

(b) A list of national focal points. Countries are requested to update this annually. For confidentiality reasons, this list is not published on the website but directly communicated to the agencies.

(c) An e-handbook with metadata for each SDG indicator (limited to collected indicators); this is available on the SDG website.

(d) The UN Global SDG Database, with global and harmonized national indicators; this is available on the SDG website. Data can be visualized, downloaded in Excel format or using SDG APIs.

(e) A Country Data Lab; this was built by UNSD to enable country-level data and country data harmonized by agencies to be published side by side. The lab aims to identify discrepancies between the national and international data to facilitate the dialogue between countries and custodian agencies.

(f) The SDG data structure definition (DSD). To allow automatization of data exchange, IAEG-SDGs SDMX working group released the first official DSD in June 2019. Currently used by a number of countries, the DSD includes attributes such as nature of data points, observation-level footnotes and time-series footnotes, which provide information on who produces and disseminates or adjusts these data (country data/country-adjusted data, global monitoring data, estimated). These attributes clarify the origin of data and contribute to a better understanding of discrepancies between national-level and international-level country data. A metadata structure will be released in 2021. The working group will also develop a website with guidelines for using the global DSD for SDG indicators and customizing it for national dissemination with tutorials, best practices and other useful materials.

The CES task team on data transmission also shared materials on SDMX data flows to facilitate the dialogue between statisticians and IT staff. These materials can be found on the UNECE wiki pages.

### 4.1.4. Complex exercise

The complexity of the different data flows as well as the complexity of custodian agencies’ governance contribute to the overall complexity of reporting data for SDG indicators.

This complexity partly stems from the fact that SDG reporting did not start from scratch. The search for global SDG indicators started out from existing international indicators. Most indicators available at the start of the SDG process were conceptually clear and based on internationally established methodology and

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40. [https://statswiki.unece.org/display/SGSDGCES/Task+Team+on+Data+Flows+for+SDGs](https://statswiki.unece.org/display/SGSDGCES/Task+Team+on+Data+Flows+for+SDGs)
41. [https://unstats.un.org/sgds/dataContacts/](https://unstats.un.org/sgds/dataContacts/)
44. [https://unstats.un.org/SDGAPI/swagger/](https://unstats.un.org/SDGAPI/swagger/)
47. [https://statswiki.unece.org/display/SFSDG/Task+Team+on+Data+Transmission](https://statswiki.unece.org/display/SFSDG/Task+Team+on+Data+Transmission)
48. To prepare the follow-up of SDGs, the Friends of the Chair Group on Broader Measure of Progress (FOC) produced a compendium of statistical notes to all issues briefs from the Open Working Group on SDG.
standards, were already well known and collected through established data flows from countries to international organizations. This was the case for instance for ODA, poverty rate and employment. While some of these indicators were collected at national level by NSOs, others were collected from line ministries or other government agencies and NSOs were therefore sometimes not aware of the corresponding data flows, metadata or international harmonization procedures. To facilitate the data transmission and to minimize the burden on countries, some agencies have already developed online platforms, secure portals, and even SDMX data flows to feed their databases. Some data are also pulled directly from intermediary data compilers. Examples of these existing data flows are provided in a background document of the 50th UNSC.

159. Some indicators are directly linked to a political framework that also draws on various commitments expressed in international conventions and agreements. As a result, ten to twenty per cent of indicators are not statistical and are out of the usual scope of official statistics. To facilitate their identification, IAEG-SDG guidelines invited UNSD to produce the list of these non-statistical indicators, but as of winter 2021, this has not been supplied. To carry on their work, statisticians need to identify the data providers for these indicators, within or outside of the statistical system. To do this, there is a strong need for collaboration with the different stakeholders within countries (see also Section 3 on national coordination).

160. From the custodian agencies perspective, managing data flows and coordinating with countries and other agencies are equally challenging, not least since the custodian agencies’ governance structures are complex and diverse. This was illustrated by a note by UNECE in 2018 (see figure 4.1). Over fifty custodian agencies are responsible for 231 indicators. For 176 indicators, just one custodian agency is responsible, but 63 indicators are monitored by more than one custodian agency. The relationships between these custodian agencies are complex and are not immediately apparent to those not well versed in understanding the functioning of the very large and diverse UN system. Moreover, although most of the custodian agencies reside within the UN system, over one quarter of them are outside UN.

161. Different models can be used for national reporting on global SDG indicators, depending on the character of NSS: centralized models for reporting, including an NRP and quality assurance mechanism (figure 4.2a), or models with decentralized responsibilities for SDG indicators reporting (figure 4.2b) or “In-between” models.

162. In a centralized model, NSO is the coordinator of all SDG statistical reporting. NSO will typically collect and store all data to a centrally held database. It could also apply a mechanism for validating the data collected (which may include delegations to national statistical programmes) and send or otherwise make available the indicators to the custodian agencies and other users. This model could be applied to all indicators or be limited to statistical indicators only.

163. In a decentralized model, the responsibility for providing data on SDG indicators is decentralized to the entities responsible for producing statistics for the particular indicator, dispersed over many agencies or line ministries. A decentralized model could be associated with the notion of “soft coordination”, where the coordination body may issue guidelines and provide training and forums for relevant agencies. Nevertheless, the level of ambition may range from simply keeping track of who supplies statistics for which indicators to which custodian agencies, to coordinating all collection, transmission and quality assurance related to the SDG indicators.

164. The models described above are two extremes, and most countries will probably choose a model somewhere in between the two. The quality assurance role of the centralized model could range from acting as a “post-office” and simply making data available on NRPs to undertaking various degrees of control, from basic validation to full quality control. The role NSO takes will typically depend on already existing national legislation and policy mechanisms.

49 https://unstats.un.org/unsd/statcom/50th-session/documents/
51 file:///C:/Users/Derivolcov/AppData/Local/Microsoft/Windows/INetCache/Content.Outlook/OUZSIHLX/CES_39(7).pdf, according the analysis made in 2018. After the 2020 review, the global indicator framework includes 231 unique indicators. But the total number of indicators listed in the global indicator framework of SDG indicators is 247 with twelve indicators repeat under two or three different targets The list of indicators have been adjusted but the number of agencies which are involved has very slightly changed.
Figure 4.1. Custodian agencies responsible for SDG indicators

Legend:
- Agency icon size is proportional to number of indicators they are responsible for
- Dark blue: UN Secretariat
- Light blue: specialized agencies within the UN system
- Green: Other funds, programs and related organizations (outside the UN Secretariat)
- Yellow: Other UN entities outside the Secretariat
- Gold: Member countries and coalitions
- Dark brown: conventions
- Pink: Other international organizations

Outside the UN system

UN system
4.2. Identifying national data providers

165. As mentioned above, the 2030 Agenda states that NSSs should be fully involved in the follow up and review process for SDGs.

166. Although this is a new indicator framework designed specifically for SDGs, many existing data sources will be aligned with the SDG indicators, even if they do not match the global methods exactly. Therefore, one of the first steps countries should take is to identify these existing data sources and data flows between the country and custodian agencies, and then ensure that these national data providers become the focal point for the relevant indicator.

167. With respect to data transmission and identifying data providers, further investigation within NSSs is needed in terms of indicator characteristics. These characteristics are listed below and are useful to identify and contact national data providers:

1. Nationally not applicable indicators
2. Pre-existing and new data flows
3. Statistical and non-statistical indicators
4. Non-official data
4.2.1. Nationally not applicable indicators

168. NSOs could first identify the indicators that are not applicable in their country (where necessary with stakeholders) in terms of coverage or target (e.g. least developed countries, small island developing states, etc.) or geographic irrelevance (e.g. ocean acidification for countries with no coastal borders). Naturally, data providers are not needed for these indicators.

4.2.2. Pre-existing and new data flows

169. Another clear guidance of the 2030 Agenda states that “data and information from existing reporting mechanisms should be used where possible” (para 48). Whether or not NSO is mandated to coordinate NSS, it should collect information on produced indicators and whether these indicators are already being reported to international organizations. For pre-existing data flows, the national reporting mechanisms (i.e. who transmits what to whom and how) including validation are often predefined and well established (although this does not imply that they always work well in the sense that the outcome is satisfactory for all parties involved). Some case studies were examined by the UNECE pilot.52

170. Another source for identifying pre-existing data flows is the UNSD national focal points list53, which contains information on national focal points of data-collating custodian agencies. NSOs should maintain contact with the custodian agencies, to identify out-of-date focal point information and/or outdated and non-validated reports.

171. Many new data flows are being set up for the SDG indicators. Some of these overlap with related reporting obligations (e.g. Sendai Framework indicators, Paris Agreement) that are also new. In these cases, coordination is of utmost importance.

4.2.3. Statistical and non-statistical indicators

172. Non-statistical indicators contain no statistical variables; these are the indicators in the IAEG-SDG global indicator list that require a qualitative response (e.g. “yes/no”). For example, the existence of laws or regulations in a certain area can be considered a “non-statistical” indicator. Other non-statistical data would result from questions related to the existence of “established and operational policies and procedures”. The 50th UN Statistical Commission requested a list be drafted of non-statistical SDG indicators, which in turn required IAEG-SDGs to set the boundary for the responsibilities of NSOs. Two concerns can be identified in this respect: the ability of NSOs to determine the quality of information for these indicators and the question of maintaining NSOs’ operational independence. These questions are related to the HLG-PCCB’s ongoing work on data stewardship. Work continues in this area, and IAEG-SDGs plans to focus on developing guidelines for dealing with non-statistical indicators before they elaborate their list. About ten to twenty per cent of indicators are deemed to be non-statistical.

4.2.4. Non-official data

173. Non-official statistics are statistics that are produced outside NSS. There is a significant push to use non-traditional data such as non-official statistics to augment available official statistics for SDGs. Non-traditional data might be used because no official data are available or because NSO has established that these data meet the requirements. If non-official data are used, their quality should be assured (see also Section 2 on quality assurance), as illustrated by Turkey’s case study on conflicting results from non-official statistics (case study 14).

4.3. Automation of data flows

174. Given the enormous data and reporting requirements of 2030 Agenda, countries are looking for efficient and effective reporting mechanisms. Starting from the current process of asking countries to provide data, this subsection examines different ways to fulfil these requirements more efficiently. It provides links to case studies experimenting different solutions.

53 https://unstats.un.org/sdgs/dataContacts/
The subsection presents in more detail the concept of reporting platforms as well as the more technical aspects of data transmission such as Application Programming Interfaces (APIs), Statistical Data and Metadata eXchange (SDMX) and the development of tools such as the Data Lab.

### 4.3.1. National Reporting and Dissemination Platforms (NRDPs)

The UN Principles of SDG Indicator Reporting and Dissemination Platforms\(^{54}\) define National Reporting and Dissemination Platforms (NRDPs) as “a means to report and disseminate national statistics including SDG indicators and descriptive metadata, and refers to a web site, database(s), and associated IT infrastructure, workflows and processes used to collect, store, secure, and ultimately disseminate data and related metadata and documentation in an easily accessible way to reach all target users.”

In the context of global reporting and data flows, NRDPs can have the following benefits for efficient data transmission:

1. Public accessibility of information.
2. Availability of precise national metadata alongside the data (including any explanations of inconsistencies with other published data from existing data flows), providing transparency of data provenance.
3. Interoperability as a result of complying with international and national statistical standards and best practices.
4. Provision of open data to enable reuse and to support interoperability.
5. Provision of machine-readable data to support automation of data flows.

A UNECE task team on Reporting SDG Indicators Using National Reporting Platforms produced two key outputs for use by countries when implementing NRDPs (National Reporting Data Platforms):

- *National mechanisms for providing data on global SDG indicators* (December 2017).

These outputs and further information on the work of this task team are available on the UNECE wiki pages.\(^{55}\)

Further useful information is described in a practitioner’s guide\(^{56}\), which notes “Electronic data files can be created in many ways, and data interoperability is greatly enhanced if data is made available using openly documented, non-proprietary formats. For maximum interoperability, data and metadata files need to be published in human-editable and machine-readable ways, and need to be agnostic to language, technology and infrastructure.”

### 4.3.2. Application Programming Interfaces (APIs)

An API is a piece of software that allows two different applications to talk to each other to automate processes. APIs are available from “dynamic” websites, i.e. websites that contain web pages generated in real time which access information from a database. Some websites and NRPs are based on “static” websites, for example NRPs based on the open-source Open SDG platform. A static website contains web pages with fixed content, each coded in HTML and displaying the same information to every visitor. While static websites do not have APIs, which allow querying to specify the data collected, they can make machine-readable data and metadata available in a fixed format at predictable website addresses i.e. predictable URLs. Many of the key

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\(^{53}\) https://statswiki.unece.org/display/SFSDG/Task+Force+on+National+Reporting+Platforms

uses and benefits noted in this section therefore apply to predictable URLs from static sites as well as APIs from dynamic sites.

182. Within SDG data flows for global reporting, an API or predictable URL could be used for a variety of different purposes, for example:

- **Automated collection of country data and metadata by others.**
  If country SDG data and metadata are available via an API or predictable URL, custodian agencies, regional commissions and anyone else would be able to automate collection if the API made data available that meet their needs. To enable more efficient loading into the custodian agencies’ systems, it would be helpful if the data and metadata structure were mapped to the agreed data and metadata structure definitions (see subsection on SDMX).

- **Automated acquisition of data by a country.**
  If the ministries and organizations from which a country collects its data make the data available via an API or predictable URL, manual acquisition processes could be automated, saving time. For example, the United Kingdom uses Python scripts to pull data via APIs and then format the data ready for quality assurance before loading them into the SDG reporting platform.

- **Interoperability between systems.**
  Data available through an API in an extensive data store could be used to feed into a separate SDG-specific user interface. For example, Kyrgyzstan is exploring the potential use of Stat suite, and the SDMX API from that system could be used to directly feed its SDG NRP based on Open SDG.

Figure 4.3. Example of a potential data flow using APIs

183. APIs can make the SDG reporting process easier and more efficient. Once the API structure has been set up, a lot of manual work is removed as data flows can be automated through machine-to-machine activity rather than through manual effort.

184. The Task Team on Data Transmission (TTDT) case studies pages\(^{57}\) include examples of how APIs have been used to make data flows more efficient.

185. Examples of APIs include:

1. The UNSD API\(^{58}\) which can be used to access official SDG data reported by custodian agencies.
2. INSEE API store\(^{59}\).

186. If APIs are used, the OpenAPI Specification can be used for a standardized description of the API formats. The OpenAPI Specification describes the format for RESTful (Representational State Transfer) APIs, which explicitly takes advantage of HTTP methodologies. Swagger is a set of open-source tools which follow the

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\(^{57}\) https://statswiki.unece.org/display/SFSDG/Case+Studies

\(^{58}\) https://unstats.un.org/SDGAPI/swagger/

\(^{59}\) https://api.insee.fr/catalogue/
OpenAPI Specification that can help to design, build, document and consume REST APIs. For more information about the OpenAPI Specification and Swagger, see the Swagger about page\textsuperscript{60}.

4.3.3. SDMX

187. To facilitate exchange of data across systems, both producers and users of data must have a common understanding of how they are structured. They must also share a common understanding of how the various components of a dataset relate to each other and to the components of other datasets. Data and metadata modelling can help to create clarity around these issues and is a critical part of ensuring that systems are designed with interoperability in mind from the outset.

What is SDMX?

188. Statistical Data and Metadata eXchange (SDMX) is a set of technical standards and statistical guidelines which aim to standardize data and metadata exchange. Like other similar standards, SDMX allows for data to be exchanged consistently between different software and systems. SDMX is sponsored by seven international organizations.

189. A data model provides a description of all relevant characteristics of the data to be exchanged. In SDMX, the data model is represented by a Data Structure Definition (DSD) and metadata are described through the Metadata Data Structure.

What is a Data Structure Definition (DSD)?

190. A DSD is required as part of SDMX. The SDMX-SDGs Working Group is responsible for developing the SDG DSD – version 1, published on IAEG-SDGs page\textsuperscript{61}.

191. DSDs provide characteristics and specify the structure of the data to be exchanged. They contain information about how concepts are associated with the measures, dimensions and attributes.

192. Three different types of concepts are used to identify and describe data:

- **Dimension** – used to unambiguously identify an observation. For example, indicator name, year and what disaggregation/breakdown it belongs to (e.g. age = 18 and over and sex = female). In figure V.4, the dimensions are in green.

- **Primary measure** – the observation value, at a particular time period, of a particular variable. In figure V.4, the primary measure is in blue.

- **Attribute** – gives additional information about an observation but does not identify it. For example, the unit of measure or what type of value it is (e.g. estimate, missing value, etc.). In figure V.4, the attribute is in orange.

193. DSD also contains a code list for all coded concepts. For example, a SEX code list may exist for the Sex concept. Possible values for Sex may be Male, Female, Total or no breakdown and the codes may be M, F or T.

194. Un-coded concepts can be free text (e.g. footnote may use free text) or can have their format specified (e.g. area code might have a specified format of 5 digits).

195. As countries’ SDG data may differ, the SDG DSD can be customized. IAEG-SDGs SDMX Working Group has been focusing on producing guidelines for the customization of the global DSD. It provides recommendations on how to customize the global SDG DSD to support national indicators, disaggregation and subnational geographies.

196. SDG DSD will be updated, based on the 2020 revision of the indicator framework.

\textsuperscript{60} https://swagger.io/docs/specification/about/

\textsuperscript{61} https://unstats.un.org/sdgs/iaeg-sdgs/sdmx-working-group/
What is a Metadata Structure Definition (MSD)?

197. Appropriate metadata such as definition and limitations are necessary for a good understanding of the reported data. A metadata scheme specifies the metadata elements that should accompany a dataset. Reference metadata in SDMX can be stored or exchanged separately from the object they describe but they are linked to it. A Metadata Structure Definition (MSD) is used to enable the transmission of SDG reference metadata.

198. As well as developing the DSD, the SDMX-SDGs Working Group is responsible for developing the SDG MSD. A draft metadata structure definition was released in late 2019 to be tested. A pilot reference metadata exchange was conducted in the second half of 2020. The pilot was greatly facilitated by metadata authoring tools, developed by the Statistics Division, which can retrieve rich-text metadata from a Word template and convert it to SDMX. The SDG Lab facilitates the uploading of SDMX data and metadata. Production SDMX metadata exchange for SDGs indicators is expected to be established in 2021. An SDMX artificial programming interface is already available for reference metadata for the Goals and is expected to be populated with all available global metadata in 2021.

Converting SDG data into SDMX format

199. The first essential step to convert SDG data to SDMX format is to map it to the SDG DSD. The SDG indicator data and mapping can then be put into a conversion tool to produce the SDMX file.

200. Tools are available to help implement SDMX for SDG data include:

1. Eurostat’s SDMX Converter to map CSV or Excel files to DSD
2. ILO’s SMART tool to map STATA, SPSS, CSV or SDMX datasets to DSD
3. Eurostat’s SDMX Reference Infrastructure to map between any database and DSD

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64 https://ec.europa.eu/eurostat/web/sdmx-infospace/sdmx-it-tools/sdmx-ri
Customizing the global DSD for national use

201. The global DSD covers global IAEG-SDG indicators and disaggregation. In most countries, specific national indicators and breakdowns are defined that are not present in the global DSD. To support these for national dissemination, a country would need to extend DSD with these national indicators, codes and breakdowns.

202. Countries might want to establish two separate data flows for SDG indicators:

1. **Global data flows**, which use the global DSD for the transmission of nationally reported global IAEG SDG indicators, for example to custodian agencies and UNSD Data Lab.

2. **National data flows**, which use the nationally customized global DSD and can be used for the dissemination of the full set of disaggregated national SDG indicators, including nationally reported global SDG indicators and country-specific indicators. The national DSD should be compatible with the SDG DSD conceptual model, i.e. it should use the same dimensions and mandatory attributes.

203. The IAEG-SDGs SDMX Working Group website includes guidelines for the customization of the global DSD. It provides recommendations on how to customize the global SDG DSD to support national indicators, disaggregation, and sub-national geographies.

204. Further information on IAEG-SDGs SDMX Working group is available from the working group’s web pages[^65]. Information on SDMX tools is available from the sdmx.org website[^66]. Country case studies on using SDMX are available from the Task Team on Data Transmission pages[^67]. Presentations and papers on SDMX for the UNECE CES working group webinar on Data Transmission and Regional Reporting on 28 April 2020 are available on the webinar event page[^68].

### 4.4. Validation

205. This subsection focuses on the country viewpoint of reporting. Countries will predominantly aim at minimizing their data reporting burden, ensuring country ownership of data and avoiding inconsistencies between the data produced by countries and by custodian agencies. Custodian agencies, on the other hand, will prioritize ensuring cross-country comparability and hence compliance with international standards for global reporting, while also aiming to minimize the work burden associated with global reporting.

[^66]: https://sdmx.org/
[^67]: https://statswiki.unece.org/display/SFSDG/Case+Studies
[^68]: https://www.unece.org/index.php?id=52559
From a country perspective, validation presents a trade-off between country ownership of statistical reporting and the additional burden on time and resources necessary for this reporting. Nonetheless, it can also be an effective two-way exchange between custodian agencies and countries with the aim of optimizing quality of reporting and ensuring transparency of the country data published. To achieve this, countries and custodian agencies must work together and understand each other’s needs with the aim of coming to an agreement.

The UNECE Task Team on Data Transmission is examining the needs and goals of stakeholders involved in SDG reporting via user stories. Drafts of these user stories can be found on the Task Team’s user stories pages.

4.4.1. A means of quality assurance while ensuring country ownership

Quality assurance at the international level requires a process for harmonizing data provided by different countries. This is especially necessary when available country data do not comply with the international requirements outlined in the global metadata. Custodian agencies should always document any adjustments they make to improve comparability and send the adjusted data to the country concerned for validation. The ensuing methodological exchange between the country and the custodian agency will enable both to explain the discrepancies between national and international country data.

Furthermore, if countries do not or cannot provide data for a certain indicator, custodian agencies are often asked to fill the gaps. In these cases, custodian agencies either estimate or model country data. These country data should then be sent to the concerned country for validation.

Methods for harmonizing as well as estimating and modelling country data should be published ensuring transparency and reproducibility, especially of estimated or modelled data. This will also facilitate the methodological exchange between countries and custodian agencies as well as validation of country data.

Hence, while being an essential means of quality assurance, validation is also a crucial element for ensuring country ownership of reporting also at the global level.

4.4.2. Starting point: consensus on necessity of validation

Both countries and custodian agencies are in agreement on the value and necessity of data validation. The Criteria for the implementation of the guidelines on data flows and global data reporting for the Sustainable Development Goals (SDGs).
Development Goals developed by IAEG-SDGs and CCSA together specifically outline that custodian agencies will:

- Base the compilation of the international time series for SDG indicators on official national data sources if these are available.
- Provide an opportunity for national statistical authorities to review country-specific data and estimates of SDG indicators prior to their release.
- Ensure that data sources and methods are thoroughly documented and fully transparent to the public and in particular to national data providers, to facilitate validation and the replicability of the data.
- Adequately explain possible discrepancies between national and international data.
- Ensure ongoing dialogue with member states on the national data reported for global monitoring of SDGs, in particular when there are disagreements with regard to national data sources and country-specific estimates. Dialogue should focus on maximizing scientific rigour, international comparability, coherence and the implementation of the Fundamental Principles of Official Statistics.

213. While the focus of custodian agencies is on ensuring cross-country comparability and compliance with international standards, NSOs focus on the comparability and consistency of country-specific data published at the international level with their own data. Moreover, the best global statistics are not necessarily the aggregation of raw national official statistics. However, global reporting should be primarily based on national data and statistics produced by NSSs. This results in an interaction of conflicting priorities.

214. The roles as well as responsibilities of the parties involved must be respected. In this regard, the importance of country ownership of national data and monitoring on the one hand, and the value of global monitoring based on transparently derived comparable data on the other will both have to be taken into account and accommodated.

4.4.3. Arrangements of data validation and some practical advice

215. The logistics of providing data for SDG indicators are quite new and might be revised as best practices are only starting to emerge and the overall process is still maturing. Up to now, implementation procedures and mechanisms have been quite diverse and their outcomes have not always been satisfactory for the parties involved. The aim of this subsection is to outline different possibilities rather than presenting a one-size-fits-all approach.

216. Concrete validation arrangements vary depending on the nature of the indicators and the actors involved. For example, many pre-existing data flows (e.g. for MDG indicators, ODA, etc.) and well-functioning validation systems may already have been established. To avoid duplication of efforts these should be taken into account. As countries are sometimes not aware of these existing data flows, it would be helpful if the custodian agencies include national focal points alongside the specific indicator focal point (even if the request is broader than SDGs).

217. In some cases, adopting a pre-existing data flow might be worth striving for, if similar or related data are already covered by the existing mechanism.

218. For some indicators, specifically the non-statistical ones, the national counterpart might not be found within NSS. Here validation will probably be based on more methodological issues and possibly differ greatly from validation of statistical indicators. However, a country’s statistical focal point should be copied in all relevant communication to facilitate national coordination. IAEG-SDGs is currently working on guidelines for validation of non-statistical indicators. In general, the role of NSO with regards to these indicators is a national decision. While an NSO might not have a problem publishing these indicators on – for example – an SDG portal alongside clear information on their sources, it often might not be able to produce the indicator itself or vet the quality of the information provided. In this respect effectively establishing and maintaining an NSO’s operational

independence is key. More information on the process to be followed will be provided by the HLG PCCB’s work on data stewardship.

219. In general, it will probably be useful for NSO to determine which indicators it considers to be non-statistical and determine its stance on the role it can and/or wishes to play in relation to them. Depending on national circumstances it might also start a corresponding national decision-making process.

220. Similarly, it might be useful for an NSO to determine which indicators are not directly applicable to its country. Possible reasons why indicators might not apply are:

- Some indicators apply to only a subset of countries (for example LDCs, SIDS or DAC members).
- Some indicators cannot be reported at the national level (e.g. indicator 10.6.1 Proportion of members and voting rights of developing countries in international organizations).
- Some indicators rely on a common model (e.g. 10.c.1: Remittance costs as a proportion of the amount remitted, where data are collected through a mystery shopping exercise of remittance service providers).

221. While an NSO might not be able to report data to the custodian agencies on indicators that do not apply to its country, it might choose to publish data for those indicators.

222. The same might also apply for non-official data sources (e.g. indicator 16.a.1: Existence of independent national human rights institutions in compliance with the Paris Principles, where the data sources are accredited national human rights institutions and hence come from an institution which is neither part of the national statistical system nor part of government). Here the data source might not be found in NSS or in any other government entity. Data validation may therefore follow quite a different process. Again, the statistical focal point of a country should be copied in relevant correspondence.

223. Validation arrangements may also vary depending on the nature of the change introduced in the country data by the custodian agency. These range from adjustments of national country data for comparability purposes to estimating or modelling country data from scratch.

224. The nature of modifications to country data may also vary depending on the quality of the metadata: some metadata are incomplete, difficult to understand or even inconsistent. Sometimes, metadata are updated, and the countries might not be aware of any changes made. This poses problems for countries – not only must they check the metadata frequently, but they will also have to compile the data according to a possibly changing methodology. Consequently, custodian agencies will probably also have to adjust the data to maintain sufficient data quality as well. In this respect, consistent, clear, comprehensible and detailed metadata can save all actors involved a lot of unnecessary work. Furthermore, a system of tracking metadata changes would help providers to understand the requirements. Such a system has been set up by UNSD and can be found in the UN Global SDG Database.

225. Metadata that impose a specific data source (e.g. 15.4.2 Mountain Green Cover Index) or a method of estimation used by agencies (3.9.1 Mortality rate attributed to household and ambient air pollution) can lead to disagreement and methodological discussions if the data are to be provided by countries. This is specifically the case if prescribed sources or methods generate results that differ significantly from national country data.

226. In consultation with the responsible custodian agency, countries might opt not to validate output on a regular (mostly annual) basis and instead choose to validate the data source and/or methodology only once. This is often the case for indicators not applicable at national level or the so-called “100% indicators”: certain indicators that are deemed to be 100% in a given country, while there are no national country data to prove this (e.g. 6.2.1 Proportion of population using (a) safely managed sanitation services and (b) a hand-washing facility with soap and water).

227. Countries might not always be able to validate data estimated or modelled by custodian agencies if for example they have no comparable statistics on or experience with the subject of the indicator (e.g. 2.1.2 Prevalence of moderate or severe food insecurity in the population, based on the Food Insecurity Experience

71 https://unstats.un.org/sdgs/indicators/SDG_Updateinfo.xlsx
Scale (FIES) for many European countries). In this case a country might agree to the estimated or modelled country data being used for global reporting until it compiles the indicator itself or until further notice, and validate the method used.

228. Custodian agencies might wish to pull country data from international databases (such as Eurostat, OECD, World Bank, etc.) that already contain many national time series relevant for global SDG reporting. This is certainly a viable option, as long as the country concerned agrees.

229. Validation itself can take many different forms: concrete transmission of data via Excel files, an email exchange, ticking a box on an online platform or in an online questionnaire, an agreement of tacit validation until further notice, etc.

230. Whatever the process, there must be sufficient time for countries and agencies to respond and act. Therefore, it is imperative to schedule enough time for the process and keep the data collection calendar as well as the focal point information up to date.

4.4.4. Ongoing discussion: how to proceed with non-validated country data?

231. There is an ongoing discussion on whether country data that have not been validated by the country may be published on the global SDG database. As opinions on this differ greatly, the UNECE Task Team on Data Flows has drafted a proposal for the status of country data to be flagged in the SDG database for each indicator in terms of origin (“produced by country”, “adjusted/estimated/modelled by custodian agency”) and validation status (“validated by country”, “validation pending”, “not validated by country”). This would allow country data to be reported without having to wait for country validation ensuring swifter global reporting. Furthermore, non-response by countries to validation requests – a problem often mentioned by custodian agencies – would not impede global reporting.

232. Although the task team’s proposal has received quite some support, there was also some opposition from countries arguing that publication of non-validated country data goes against the idea of country ownership of statistical reporting. In addition, it may be seen to foster discrepancies between national and global country data, without the country having the information necessary to explain the differences – in times of fake news not a much-appreciated situation.

233. The discussion is still ongoing, and a final modus operandi has not yet been agreed. The proposal of flagging the validation status was incorporated in the global SDG database for a short period. Currently, however, the database only flags the origin of data (using (C) country data, (CA) country-adjusted data, (E) estimated data, (G) global monitoring data and (M) modelled data), but not whether they have been validated.

234. Related to this issue is the question of how to proceed when countries and custodian agencies cannot agree on the data or data source used. Here the CCSA guiding principles propose that the disagreement be acknowledged, and relevant explanations be provided when disseminating country-specific data (this is currently not done in the global database). The IAEG-SDG guidelines on the other hand propose that the country-specific data concerned should not be published in the global database, but may be used for the calculation of regional and global aggregates, thus ensuring regional and global reporting while respecting country ownership of national reporting. This issue is not addressed in the “Criteria for the implementation of the guidelines on data flows and global data reporting for the Sustainable Development Goals” developed by IAEG-SDGs and CCSA together, which indicates that a consensus has yet to be found.

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72 https://statswiki.unece.org/pages/viewpage.action?pageId=187892255
73 Estimated data are data estimated by custodian agencies.
74 Global monitoring data are data collected by the custodian agencies using a global survey sent directly to the respondents.
75 Modelled data are data modelled by custodian agencies.
235. UNSD is developing a country Data Lab\textsuperscript{78} with the intention of publishing global country data alongside national data on a voluntary basis to facilitate the dialogue between countries and custodian agencies and explain differences between national and global country data. For this to be a success, national country data have to be submitted to the Data Lab via SDMX; global data are taken from the global SDG database. Some countries have already submitted data to the Data Lab on a test basis. As submitting metadata via SDMX is not yet possible, differences between national and global country data cannot be explained in the Data Lab. This is also the reason why the Data Lab is currently only accessible for registered users (as testers) and not publicly available. UNSD plans to make it publicly accessible in 2021.

4.5. Recommendations for NSOs

a) Strive to obtain a clear mandate to monitor SDGs, defining your role as coordinator of SDG indicator transmission and your responsibilities concerning the quality assessment of transmitted data.

b) Strive to collaborate with other national data providers and with UN custodian agencies.

c) Set up well-defined reporting mechanisms, appropriate to your country situation.

d) Explore data transmission standards and automation tools with proven SDG application.

e) Always provide metadata, preferably in machine-readable format.

f) Where possible validate data posted in the global database.

g) Post your country data for global indicators on the SDG Data Lab, especially when your data differ from those in the global database.

\textsuperscript{78} http://unstats.un.org/sdglab
5. BEYOND GLOBAL MONITORING

236. For the implementation of the 2030 Agenda to be useful for policy development at different levels, it is essential that progress towards SDGs and their targets be measured along the right dimensions. The general framework for monitoring is established by the set of global indicators developed by IAEG-SDGs and endorsed by the UN Statistical Commission in 2016, and by the UN General Assembly in July 2017. This set is designed to measure progress towards SDGs at the global level and is to be complemented by indicators at regional, national and subnational levels. Using the goals, targets and the IAEG-SDG global indicator framework as a reference, regional and national indicators can be selected so that they monitor the progress towards SDGs in various contexts, enabling authorities at different levels to take adequate action.

237. This section describes different sets of SDG indicators already in use and explains how regional, national and subnational indicators can be selected. It also gives an overview of different approaches to building indicator sets, responding to users’ needs and making indicators and information accessible to target audiences.

5.1. Measuring progress in regions

238. In regional forums throughout the world, countries have called for strengthening the regional dimension of work on SDGs. Data availability and needs with respect to monitoring SDGs vary greatly between the world’s regions and a single global database will not suffice as the international source for comparable SDG statistics. Since the inception of the 2030 Agenda, some regions have decided to support statistical work on monitoring SDGs and have considered regional indicators.

5.1.1. Selecting and disseminating indicators for the EU

239. The European Commission has developed an SDG indicator framework to monitor SDGs and assess progress in the EU context. The EU SDG indicator set is based on SDG priorities determined by the EU policies and strategies. It was developed based on a broad consultative process, involving many stakeholders such as European Commission services, NSO experts, Council Committees, NGOs and others. The initial EU SDG indicator set was also approved by the European Statistical System Committee (ESSC) in May 2017.

240. The EU SDG indicator set is structured along the 17 SDGs and consists of a maximum six indicators per goal. As a result, the number of indicators is limited to around 100, all goals are treated as equally important, and there is an even balance between the social, economic, environmental and institutional dimensions of sustainability. Almost two thirds of the EU SDG indicators are aligned with the global IAEG indicators; the remaining EU-specific indicators are taken mainly from existing high-level scoreboards of EU policies to ensure the highest possible policy relevance of the set in the EU context. Unlike the global SDG indicators, all EU SDG indicators are “ready to use”, i.e. data are available based on established data collection already in place. About one third of the EU SDG indicators are provided by sources outside official statistics.

241. The EU SDG indicator set is reviewed annually: this ensures continuous policy relevance by taking into account new EU policy priorities and enhances statistical quality by incorporating indicators from new data sources where available.

242. The EU SDG indicator set serves as the basis for Eurostat’s annual monitoring report and brochure “Sustainable development in the European Union” and digital publication “SDGs and me” and dedicated website on progress towards SDGs in an EU context. In 2020 SDGs were also integrated into the European

80 E.g.: Estimated soil erosion by water - area affected by severe erosion rate (source: European Commission Joint Research Centre); Physical and sexual violence to women experienced within 12 months prior to the interview by age group (source: European Union Agency for Fundamental Rights)
82 https://ec.europa.eu/eurostat/cache/digpub/sdgs/
83 https://ec.europa.eu/eurostat/web/sdi
Semester and Eurostat provided an annex of the country reports\textsuperscript{84}, presenting members states’ data for the EU SDG indicator set. Data and metadata are published online in Eurostat’s database\textsuperscript{85}.

5.1.2. OECD mechanism for assessing SDGs implementation

To assist its member states, the Organization for Economic Co-operation and Development (OECD) has developed a methodology to compare their progress on SDG goals and targets. Based on the IAEG global list of indicators, the study evaluates the distance for each country from the SDG target. Providing a high-level overview of countries’ strengths and weaknesses in performance across SDGs, the OECD’s “Measuring Distance to the SDG Targets”\textsuperscript{86} aims to support them in setting their own priorities for action within the broad 2030 Agenda. To capture the effort needed to achieve the different SDG targets, the report applied a standardized method that measures the distance between OECD countries’ current performance and where they should be in 2030. This required identifying suitable data sources for indicators to track the targets and reference target values.

Box 5.1: OECD example of SDG indicators selection.

\begin{quote}
The UN Global Indicator List defined by IAEG-SDGs was taken as a basis for developing the OECD report. The following criteria were used when deciding on SDG indicators:

1. Where OECD data aligned with the UN global indicator list exist, the Study takes OECD data (around 43% of indicators used).
2. Where no OECD data sources exist, data are extracted from the UN Global Database (around 33% of indicators).
3. Where neither OECD nor UN Global Database data are in full alignment with the UN Global Indicator List, then OECD data that are considered suitable as close proxies are used (around 24% of indicators used).

Then, it requires defining a desirable level to be achieved by 2030. Measuring distances from these targets requires a degree of precision that the 2030 Agenda does not always provide. The OECD report follows a four-step process:

1. Wherever possible, target levels explicitly specified in the 2030 Agenda are used. This is typically a fixed value identified in the wording of the target (e.g. maternal mortality ratio below 70 per 100,000 live births for target 3.1) or, in a small number of cases, expressed as a relative improvement (e.g. reduce at least by half the proportion of people living in poverty for target 1.2).
2. Where no target value is identified in the text of the 2030 Agenda, target levels were drawn from other international agreements (e.g. reduce PM2.5 pollution to less than 10 micrograms per cubic meter, according to WHO) or based on OECD expert judgment (e.g. water stress is considered to be low if total freshwater abstraction is below 10% of total internal renewable resources).
3. If no target value can be identified from either the 2030 Agenda or expert sources, then the target level is based on current “best performance” among OECD countries. This is defined as the 90th percentile – i.e. the level attained by the top 10% of OECD countries (e.g. a recycling rate of municipal waste).
4. Finally, for indicators lacking a clear normative direction (e.g. the share of manufacturing in value added), no target level is set and no “distance” is measured in the Study. This applies to around 17% of the indicators used in this Study; for these indicators, performance is shown separately in Section 1.3.

Finally, to compare performance across different targets, indicator values are normalised using a modified version of the z-score (i.e. distance is expressed as the number of OECD standard deviations a country is from reaching the target level). Thus, the higher the distance, the further the country needs to travel to achieve its target. A zero distance means the country has already achieved the 2030 target. Negative scores mean the country already exceeds the target; these negative values are trimmed to zero in the figures reported below.
\end{quote}

\textsuperscript{84} https://ec.europa.eu/info/publications/2020-european-semester-country-reports_en
\textsuperscript{85} https://ec.europa.eu/eurostat/web/sdi/main-tables
5.1.3. CIS-STAT approach

244. The Statistical Committee of Commonwealth of Independent States (CIS-STAT) was mandated to follow up on measuring the implementation of 2030 Agenda in the CIS region. The decision was supported by the Council of the Heads of Statistical Services of CIS States, and in 2016 a survey of CIS NSOs was conducted on the availability of statistical and methodological frameworks for monitoring the SDG progress. The following five criteria are used to assess the suitability of the IAEG-SDG global indicators in the CIS context:

- Is the indicator relevant for the country?
- Is there a methodology for calculating the indicator?
- Are data available for the indicator?
- Are there data collection plans for the indicator?
- Is it necessary to clarify the title/definition of the indicator?

245. Based on the survey results, 111 indicators were selected and approved at the meeting of the Council of Heads of Statistical Services of the CIS Member States in September 2016. The data, as well as comments and proposals for updates, are collected through annual surveys sent to NSOs. In addition to global indicators, a list of regionally relevant indicators is used to complement the information.

246. CIS-STAT disseminates data on the regional set of indicators through its annual "Monitoring of SDG indicators in the CIS region" and its SDG information platform, which is expected to be strengthened and to include new features in the future.

5.1.4. UNECE framework for measuring SDG implementation

247. In 2020 the UNECE set up a regional knowledge hub and data platform on SDGs. The platform consists of three parts:

1) Knowledge hub on statistics for SDGs
2) Dashboard of SDG indicators
3) Database of SDG indicators.

248. The purpose of the platform is to communicate developments on monitoring of SDGs in the UNECE region, to provide easy and quick access to up-to-date SDG indicators, and to disseminate both internationally and nationally available data and metadata. This regional platform serves a broad range of audiences interested in SDGs. The knowledge hub and database will primarily appeal to statisticians and other professionals interested in methodologies, indicator comparability and analyses. The dashboard will appeal to the public and to policymakers as an easy way to compare countries in the region in terms of implementation of SDGs.

249. The selection of indicators for the dashboard and database is based mainly on an analysis of data availability for the UNECE countries in the global SDG database. The indicators in the CIS, EU and OECD sets have been taken into account, and some indicators relevant to particular UNECE subregions have been included. The set includes both statistical and non-statistical indicators. Other UN Regional Commissions have similar data portals: for example, ESCAP SDG data platform.

5.1.5. UN Regional progress assessment on SDGs using “traffic lights”

250. The UN regional commissions are reviewing progress on the implementation of SDGs in their regions, so that they can compile aggregated assessments of their entire respective regions. These assessments use all

89 http://www.cisstat.com/sdgs/
90 https://w3.unece.org/sdghub/
91 https://www.unescap.org/2030-agenda/sustainable-development-goals
available data in the UN global SDG database and are based on common methodology\(^\text{92}\). Results are expressed either at the level of a goal or a target in the form of two indices:

- The Current Status Index, to answer the question “How much progress has been made since 2000?”, and
- The Anticipated Progress Index, to answer the question “Will the goal or target be achieved by 2030 at the current rate of progress?”

251. The presentation uses three categories in the style of traffic lights, corresponding to “good progress” (green), “slow progress” (yellow) and “regression” (red) for the Current Status Index, and “maintain progress” (green), “accelerate progress” (yellow) and “reverse trend to achieve target” (red) for the Anticipated Progress Index. The regional commissions acknowledge that such an aggregate assessment cannot reflect the variation among countries.

252. Data availability varies from region to region. Furthermore, for targets and indicators where the 2030 Agenda does not define a value, the target values are set referring to best-performing countries in the region. These aspects should be taken into account in interpreting any direct comparisons between the regions.

253. The results of the regional assessments were presented at the 2020 HLPF on Sustainable development\(^\text{93}\) and the SDG Moment 2020\(^\text{94}\).

5.2. Tracking SDGs at national level

254. The 2030 Agenda encourages all countries to develop ambitious national responses to achieve SDGs, for example through national strategies\(^\text{95}\), and to conduct regular national progress reviews. National SDG indicator frameworks are essential for monitoring implementation of the 2030 Agenda at national level. How national SDG data sets are constructed and maintained is determined by national political decisions on SDG implementation.

5.2.1. Why is the global indicator framework not enough?

255. The IAEG-SDG global monitoring framework was designed to measure progress towards SDGs at the global level, often putting aside country-specific contexts. Global indicators are focused on international comparability, which is not essential for national follow-up. As a result, global indicators are not necessarily relevant to national realities, which are shaped by different levels of economic advancement, geographic factors, political situation and other aspects, including experiences in monitoring sustainable development before the 2030 Agenda\(^\text{96}\).

256. Developing a national SDG framework could contribute to better tailored SDG monitoring. SDG indicators based on country-specific challenges and priorities enable different actors (government, academia, private sector, NGOs and civil society) to find out where and how they can contribute the most in terms of SDGs. This in turn will increase cross-sectoral mobilization and cooperation for SDGs.

257. Last but not least, country-specific SDG data sets can be an asset in the preparation of VNRs. At its 47th session, the UNSC emphasized that “national ownership is key to achieving sustainable development and that national reviews [...] will take into account different national realities”\(^\text{97}\). In other words, a national monitoring framework makes it possible to carry out a comprehensive assessment of progress, achievements and specific challenges faced at the country level. Equally importantly, using a national data set in the VNR process provides


\(^{93}\) Messages from the regions (HLPF) :: Sustainable Development Knowledge Platform (un.org)

\(^{94}\) SDG Moment 2020 – Microsite Reality Check – United Nations Sustainable Development


an opportunity for the country to present its own approach to SDG monitoring and contribute to peer-learning through exchange of best practices in the international forum.

5.2.2. Who needs national sets of SDG indicators?

258. National indicator sets may be the focus of various national groups of data users as they directly reflect their own activities and lives, addressing challenges they observe in particular areas. These users may see the global indicators as referring to more general and universal issues.

259. Among the most important national SDG data users are governments and policymakers. As SDGs have been mainstreamed into national strategies in many countries, national SDG indicators have become increasingly important for policy-making processes. Moreover, national monitoring frameworks based on country-specific SDG priorities and challenges can potentially strengthen evidence-based decision-making and enhance the effectiveness of national development strategies.

260. National SDG data sets could be sought by scientists and researchers, both in industry and academia, for research and development purposes. Research results such as linkages (synergies and trade-offs) between goals and targets in a country’s specific context can help identify challenges and increase the chances for the successful implementation of SDGs.

261. NGOs could be interested in the 2030 Agenda: they need to demonstrate comprehensive, up-to-date knowledge on the progress of SDG implementation in the country to effectively encourage policymakers, businesses and the public to undertake various activities related to sustainable development.

262. National SDG data sets provide light to users and the general public with an overview of the status of sustainable development that will be more relevant for them and thus easier to relate to. This will also make nationally adapted indicator sets more fit for communicating to raise public awareness of the 2030 Agenda and to motivate public opinion towards activities aimed at attaining SDGs.

263. Other groups (e.g. enterprises and business leaders) could express interest in national SDG data sets, to assess progress made or as inspiration for their own SDG tracking models.

5.2.3. How to approach national SDG indicator sets

264. National SDG indicators should be tailored to national challenges or policies. Demand for national indicators beyond the IAEG global set depends on the national SDG targets/priorities set (often but not necessarily expressed in national SDG strategies).

265. There are different approaches to developing a national monitoring framework:

- A country may rely only on the IAEG global indicators if it considers them relevant to national SDG challenges and analyse progress based on national data for these indicators.

- Similarly, a country may use indicators from a regional set (e.g. EU), as tailored for countries with similar conditions.

- A country may develop its own national set combining the IAEG global (regional) SDG indicators with additional indicators (i.e. indicators the country itself selects).

- A country may develop a national set completely different from the IAEG global (regional) one, e.g. based on existing national strategies or policy priorities.

266. When developing national indicators, careful consideration should be given to how they comply with the criteria set for the IAEG global indicators in the 2030 Agenda: “This [indicator] framework will be simple yet robust, address all Sustainable Development Goals and targets, including for means of implementation, and preserve the political balance, integration and ambition contained therein.”

267. National indicators can be selected based on pre-existing national policy or on priorities specifically set for the 2030 Agenda. The selected indicators should be relevant to the goals of the 2030 Agenda and in the national context and should always be based on reliable data sources and robust methodology; they should also be easy to interpret. A balanced, integrated and holistic approach to the selection of national indicators is needed to guard against “cherry picking” across SDGs.

268. In selecting national indicators, the right balance must be found between the benefit of additional indicators relevant in the national context and the additional reporting burden imposed by these indicators and the complex communication. NSOs (or other data compilers) should consider other sustainable development indicators currently in use for a given region (e.g. Eurostat’s SDG indicator set) or national indicators already used for other purposes. Relevant indicators for which data are produced by official statistics following established standards and agreed methodologies should be prioritized.

269. National indicators can serve to fulfil needs for national users. Headline indicators can be used to facilitate communication with policymakers and other data users, although it is important to communicate these with care, stressing that this is strictly a communicative measure and that these “headline” targets are not more important than others. The use of a conceptual framework could help in selecting and justifying a certain selection of headline indicators. 99 One such possible framework was developed by a UNECE Task Force on measuring sustainable development and endorsed by the CES in 2013.100

270. It is also important to ensure clear communication about different sets of indicators. This is especially important if the country provides more than one set (e.g. a global set with data for the country alongside a national set; national and regional sets; national, regional and other sets, e.g. for business). It should always be clearly indicated for whom specific sets have been prepared (i.e. main users, intended users, conditions and assumptions underlying construction of the set).

5.2.4. Subnational and thematic initiatives on tracking SDGs

271. Actions for sustainable development require knowledge of where we currently are on the road to achieving the goals and what activities are the most urgent. National SDG strategies set national priorities to be implemented by governments. Alongside national policymaking, implementation of SDGs requires strong subnational actions that involve local governments, communities, private sector and academia.

272. Global and national indicators are sufficient where macroscale information is needed. But what if information on a microscale is required? If for instance a local government or a private company wants to assess how its activities affect sustainable development? Global or national indicators are often too general to enable such an assessment, so for this purpose, disaggregated data adopted to a micro context could be considered.

273. Disaggregated data are data that have been broken down by defined subcategories, for example by sex, age or education level. Data can be also broken down by territorial levels (e.g. regions), so-called spatial disaggregation.

Indicators for local governments

274. In many countries local governments have responsibilities in policy areas that affect the achievement of SDGs. They play a significant role in relation to local planning, promoting civic engagement and social cohesion and in implementing national policy locally. Involvement of local governments in the implementation of SDGs requires an adequate monitoring system of indicators relevant to the local level.

275. Developing indicators for local follow-up requires access to disaggregated data or administrative data from local government, preferably data that are comparable for different local governments. Other areas requiring attention are the relevance of indicators at the local level and whether national indicators can be mirrored at the local level or different indicators altogether are required. See also case study 18.

99 See, for example the “Recommendations on measuring sustainable development” (2013) by UNECE/Eurostat/OECD.
100 See http://www.unece.org/index.php?id=34522. The framework was later adjusted to bring it in accordance with SDGs, see: http://www.unece.org/fileadmin/DAM/stats/documents/ece/ces/2016/mtg/NewCES_1B-Interim_report_on_SDGs_Revised.pdf
Indicators for special interests

276. The 2030 Agenda calls for participation of all stakeholders (policymakers, business, academia, citizens) in its implementation and follow-up and review. This requires accurate data on a wide range of areas. To assess how specific groups of stakeholders influence SDGs, dedicated indicators can be developed.

277. Data demands from different user groups with respect to the implementation of the 2030 Agenda are pushing official statistics to cover new areas and explore new data sources. NSOs are being challenged to redefine themselves and their data systems. On the one hand, this requires expanding – where possible – the scope of official statistics; on the other hand, it provides the chance to supplement official statistics with non-official data.

278. One stakeholder that has a profound effect on sustainable development is the business sector. The 2030 Agenda encourages companies to report their activities in aid of sustainable development, which creates the need for frameworks and guidelines. Some ideas for this have been developed at the international level, e.g. the joint Global Reporting Initiative (GRI) and UN Global Compact\(^1\), which recommend the use of corporate social responsibility reporting standards (GRI standard). A similar initiative on measuring the impact of companies on SDGs has been launched by the UN Conference on Trade and Development (UNCTAD)\(^2\). Unlike the GRI standard, the set of SDG indicators developed by UNCTAD is limited in number, unlike the GRI’s, and cover four approaches: economic, environmental, social and institutional.

279. International guidelines may not fit the specificity of companies focused on national markets. Assessing their impact on sustainable development requires a mechanism that would allow them to measure individual company contribution to SDGs in a national context. Countries and NSOs could be involved in these initiatives in many ways. To assess the impact of the whole private sector, official company data might be linked to SDGs and broken down by economic activity or industry. Another possibility is to conduct a pilot study to find enterprises already active in terms of SDGs, which would provide information on business contributions to SDGs. Alternatively, tools could be developed to assess the impact of individual companies on SDGs using non-official data. All these initiatives will require cross-sectoral cooperation and may bring about a major shift in responsibility for data from NSOs to other groups of stakeholders. See also case study 16.

5.2.5. Recommendations for NSOs

a) Conduct a needs assessment for SDGs monitoring in your country to define what should be measured.

b) Assess statistical capacity in relation to the needs map. Clarify what official statistics can offer for SDG monitoring.

c) Develop an action plan based on the needs map and available resources, including decisions on a dedicated framework for monitoring and plan for communication with users.

d) The checklist below could be helpful to develop a strategy for SDGs work at regional or national level:

1. Reach out to the 2030 Agenda stakeholders and identify needs concerning measuring progress of SDGs (start with policymakers!)
2. Recognize available statistics (within and outside NSO if it is coherent with your policy) and map them with users’ needs
3. Minimize the burden. Use existing statistics, whenever possible
4. Note identified data gaps
5. Define all activities and specific steps to be taken to develop additional frameworks for SDGs monitoring; prioritize them
6. Determine duration and timeframe for each of the proposed steps, including starting date and expected end date
7. Present the draft plan to the stakeholders, collect feedback and revise if necessary
8. Prepare a communication plan for the monitoring framework so that its purpose is clear to users.


6. LEAVE NO ONE BEHIND

“As we embark on this great collective journey, we pledge that no one will be left behind. Recognizing that the dignity of the human person is fundamental, we wish to see the goals and targets met for all nations and peoples and for all segments of society.”

The declaration of the 2030 Agenda for Sustainable Development,103 paragraph 4.

SDGs aim to be inclusive: they are to be realized for all people, regardless of location, age, income, gender, ethnicity, religion, ability. The complexity of practically implementing the pledge to leave no one behind (LNOB) is often insufficiently acknowledged. This is also true of compiling the corresponding statistics to measure this.

This chapter explores the different aspects of measuring leave no-one behind (LNOB) groups – data sources, data disaggregation, collaboration with civil society and organizations outside NSOs. It also looks at the challenges involved in measuring the SDG indicators concerned. A number of practical examples are included in the section on best practices and case studies. The chapter ends with several recommendations for NSOs.

6.1. Target population groups

When we talk about leaving no one behind, which groups of people do we mean? The 2015 SDG Resolution104 defined the following groups:

- children and youth
- persons with disabilities
- people living with HIV
- older persons
- indigenous communities, refugees, internally displaced persons and migrants
- people living in areas affected by complex humanitarian emergencies and in areas affected by terrorism.

In addition to the groups defined in the 2015 Resolution, the following groups may be considered:

- the poor and people living in deprived regions (the Agenda talks about “the poor and vulnerable”)
- all people who feel marginalized by virtue of their circumstances (e.g. LGBT, religion, prisoners, etc.).

IAEG-SDGs has presented a list identifying eight groups. In addition to those listed above, these include:

- women and girls
- rural and urban populations.

The target groups are related to the disaggregation categories that are required during preparation of the SDG indicators. The most common types of disaggregation are by:

- income
- gender
- age
- race, ethnicity
- migratory status

104 idem
disability
geographic location.

286. There is also a national perspective to this: relevant groups can be specified in the context of specific
countries. Therefore, some disaggregations are relevant at the global level for monitoring the implementation
of the targets while others may only be relevant at a national level and need only be followed up in the countries
concerned.

6.2. Data for LNOB

287. There are a number of traditional and less traditional sources for data on the LNOB groups. Some
comprehensive sources will provide data that need to be disaggregated, i.e. broken down so we can get the data
on the specific group concerned. Other sources already concentrate on one specific group and in those cases,
disaggregation has already been done. Below we look at the pros and cons of data disaggregation and
subsequently at a number of sources for data on LNOB groups.

6.2.1. Data disaggregation

288. Disaggregating data means breaking data down into categories or groups, instead of looking at the
population as a whole. The 2030 Agenda calls for data broken down by the following categories:

- age
- geography
- sex
- disability
- income
- race/ethnicity
- migration status

289. Disaggregation helps to highlight groups that are especially affected by certain issues, helping to allocate
resources better and therefore to make sure these groups are not left behind. Data disaggregation is not without
its problems: there are the disclosure risks when breaking down; and disaggregation into all dimensions and
categories requested in the UN resolution would require an enormous amount of information and result in an
enormous amount of data. IAEG-SDGs Working group on data disaggregation, for example, has calculated that
obtaining cross-tabulated data for all indicators in all dimensions and all categories would result in approximately
700,000 time series\(^{105}\). Other challenges are for example the disclosure risks when data on small populations
are broken down.

290. Moreover, disaggregation into all dimensions may not necessarily be relevant. Another example: taken
to the extreme, disaggregation of indicator 11.2.1 (Proportion of population that has convenient access to public
transport) gives the following breakdown at international level: xx% of 51-55-year-old Caucasian Catholic
women with a migration background, no disability, an income of between US$ 40,000 and 49,999 living in urban
areas have convenient access to public transport.

291. As the above example shows, results of disaggregation are not always meaningful at the global level.
IAEG-SDGs has therefore decided to focus first on what it calls “the minimum disaggregation set”\(^{106}\) for the
global level: a set that includes all disaggregation dimensions explicitly referenced in the target or indicator
name. It has also asked policymakers and relevant stakeholders what the policy priorities are for different
vulnerable population groups, to be able to advise on future focus of data disaggregation. An update of the
results of this work was presented in a background document to the UN Statistical Commission’s 50th session in
March 2019\(^{107}\).

\(^{105}\) https://unstats.un.org/sdgs/files/meetings/iaeg-sdgs-meeting-
06/10.%20IAEG%20Work%20Stream%20Don%20Data%20Disaggregation.pdf

\(^{106}\) https://unstats.un.org/sdgs/iaeg-sdgs/disaggregation/

\(^{107}\) https://unstats.un.org/unsd/statcom/50th-session/documents/BG-Item3a-Data-Disaggregation-E.pdf
292. As policy priorities and the challenges faced by different vulnerable groups may vary between different regions and countries, so will the need for disaggregation. It is therefore advisable to analyse national policy priorities and challenges before deciding on the dimensions and categories required to adequately illuminate the situation for vulnerable groups in a specific country context. Once this exercise has been done, work can continue on how these dimensions and categories can be captured and reported.

6.2.2. Traditional data sources

293. One of the most traditional data sources for population data are general population and housing censuses. They are the most comprehensive sources of data for the entire population. They collect data periodically (usually every five or ten years) for every person, making it possible to provide important disaggregated data (religion, ethnicity, marital status, same-sex couples, children, disability, etc.). Combining census data with data from other surveys carried out in inter-census years can help to benchmark and support survey samples. Census data can also be combined with other data sources for specific target groups: e.g. administrative data sources for taxpayers, unemployment benefit, school enrolment, etc.

294. Other traditional surveys such as the Labour Force Survey can carry modules to provide disaggregated data for target populations.

295. As general population and housing surveys often lack data on marginalized population groups, specific surveys focusing on identified vulnerable groups can also provide direct information without disaggregation (e.g. in France a survey on the homeless population is implemented with a specific protocol as these populations are often not visible).108

6.2.3. Administrative data sources

296. In most cases, conducting surveys to measure specific indicators is costly and not always possible for NSOs. Administrative data such as tax data, data on social benefit recipients, education enrolment data, etc. are important sources, either to supplement existing surveys or in the absence of surveys. NSOs should work closely with government ministries and other relevant institutions to identify all possible data sources for the identified LNOB groups. Legislation on official statistics can strengthen the role of NSO to access administrative data. E.g., the CSO Ireland constructed an earnings survey entirely from administrative data sources109. France does the same: it produces information on income and poverty distribution at the commune and district level with income tax and social protection data110, resulting in interactive maps. INE-Spain has published a “Household income distribution atlas” which provides the distribution of household income for geographical areas of more than 500 inhabitants111. More details on these projects can be found in case studies 25, 30 and 34 in the annex.

6.2.4. Supplementary datasets

297. Statistics that are most suitable to measure at national level might not always be suited for breakdowns into different categories. Country case study 18 describes how Sweden developed a supplementary set of local indicators, solving the problem of their national statistics not always being able to reliably be disaggregated to subnational level.

6.2.5. Small Area Estimation

298. Survey estimates are typically not reliable for small populations because sample sizes are often very small, if not zero. In such cases, survey estimates are usually not precise enough to be published. Small-Area Estimation techniques (SAE) have recently been considered at Statistics Canada to address this issue. These techniques complement the small amount of survey data with model assumptions that link survey data to external auxiliary data. These auxiliary data usually come from administrative sources but could also be obtained through web surveys or other big-data sources. SAES could typically be more reliable than standard survey estimates for

108 https://www.insee.fr/fr/metadonnees/source/s1002
populations with a small sample size. SAE techniques could be used to obtain estimates for small and vulnerable populations in the context of SDGs. France already has some experience with SAE\textsuperscript{112}.

6.2.6. Special studies

299. Some of the characteristics that have been mentioned to mark a group as “vulnerable” are considered to be sensitive and not suited to be included in general registers. In some cases, there are also legal barriers to collecting such information. By looking at what specific issues are problematic for e.g. LGBT groups, in Sweden relevant authorities have looked at how to use data from the health registers in ways that do not require personalized information being retained. If certain groups have more trouble accessing help – for example to prevent suicide, receive medical treatment or enrol in education, etc. – it may be possible to carry out special studies that could inform the relevant actors and help find policy solutions to prevent the problems identified.

6.2.7. Geospatial data

300. Using geospatial data can contribute in several ways to the LNOB aspect of the 2030 Agenda. IAEG-SDGs Working Group on Geospatial Information was instituted to tackle LNOB from a statistical and geographic location perspective\textsuperscript{113}. The most obvious breakdown is the rural/urban distinction. Spatial breakdowns make indicators more relevant – indicators are generally more relevant to users if disaggregated to smaller or non-administrative, functional geographies. Many social and economic indicators differ significantly between rural and urban areas and should therefore be disaggregated accordingly.

301. Geospatial information makes indicators more accurate and comparable. Instead of using subjective information from perception-based surveys – which may not reach or cover the relevant LNOB groups – to calculate access or exposure indicators, geospatial information can be used to make these indicators more objective and thus more accurate.

302. A key element for geo-enabling SDG indicators is the integration of geocoded statistical data (e.g. from the population census) with other geospatial data (e.g. from national mapping agencies). Pilot exercises at global and European level have provided promising insights for SDG monitoring\textsuperscript{114}.

6.2.8. Open-source code and technology sharing

303. Open-source code (Freeware) and technology sharing can help overcome a lack of resources, especially for data dissemination and geospatial solutions. The UNECE wiki contains examples from the CSO Ireland’s online database, StatBank, using geographic data, for both open-source code for visualizing data at regional level\textsuperscript{115} and extracting and combining statistical data\textsuperscript{116}. These tutorials allow anyone to download open-source data and software for geospatial visualization for anywhere in the world – combining official census data with shape files for regions of any country.

6.2.9. Non-official statistics

304. Non-official statistics, e.g. those compiled by NGOs, charities for homeless people, refugees and immigrants, people with disabilities etc. are also a valuable source of information, as they often focus on the very groups LNOB refers to. It is important to check the quality of these data and whether they are fit for purpose; often they will not have been collected primarily for statistical purposes and therefore may not comply with official statistical standards. CSO Ireland worked with NGOs to count the homeless population for the Census 2016. A quality assessment framework drawn up by Statistics Netherlands for data from sources outside NSOs can be consulted also in the Country Case 5. See also Section 2 on quality assurance.

305. Citizen-generated data (CGD) can also have many benefits, including creating new spaces for citizens and governments to engage in public decision-making. It is often a problem-focused data collection method, based on...
on people collaborating to collect data to understand a problem which affects them. CGD are typically more
disaggregated than data from traditional sources and are often cheaper and more timely than alternative data
sources. Again, it is important to take the quality of these data into account.

6.3. Data challenges for LNOB

6.3.1. COVID-19: We are all in the same storm, but we are not all in the same boat

(IDC, 2020)

306. At the time of writing, we are still feeling the effects of coronavirus disease (COVID-19) that has swept
across the planet since December 2019. The global pandemic is confronting societies across the world with
weaknesses in their economic and social systems. As the disease continues to claim lives and challenges our
“normal” way of life and the things we took for granted, the pandemic’s effects on the global and on national
economies are set to be far-reaching.

307. In this context it is not difficult to understand that the poorest, most marginalized groups will potentially
be most affected by COVID-19. This is true of the poorest regions in the world, where overall health is poorer,
health systems are less advanced and where living conditions make it difficult to maintain social distance and
uphold the hygiene requirements to contain the disease. These are also the places where people are more likely
to work in jobs that are high risk, or more likely to be dismissed without any compensation.

308. But inequalities in richer countries and regions of the world are also being exacerbated, as already
deprived groups in the population are being affected more. Disadvantaged groups in rich countries often have
less access to timely and reliable health care, unequal eligibility for unemployment compensation schemes and
fewer savings to fall back on. Added to this, the suspension of physical school attendance affects children from
poor households most: they are often not in a position to continue education through online means and for
many youngsters, missing school meals means they are not getting enough to eat. To sum up: there is a risk that
this crisis could intensify existing inequalities, instead of diminishing them as SDGs intend.

309. To lessen this exacerbating effect, international organizations concerned with achieving SDGs have called
for national and international policies to tackle the effects of COVID-19 to be based on a people-centred
approach, with respect for human rights and inclusion, gender equality and dignity for all.

310. In this respect, we see that – just as for government policies in “normal” situations – for national COVID
containment policies, too, data are playing an important part. A number of important international initiatives
have been set up to share knowledge, experience and best practices between NSOs (e.g. ESS117, UNECE118.)
But as we have noted in this chapter, the groups at risk of being left behind are often less visible in official
statistics and data, as a result of underreporting in censuses and omission from household surveys. In terms of
a crisis like the COVID-19 pandemic, this means that many governments are using incomplete population data
to decide on policies to combat the pandemic.

311. Global collaboration, knowledge sharing, and support has been critical in the immediate response to the
pandemic, and this is equally true in making data more inclusive. We can only beat the pandemic by ensuring
that no country, no community, or no person is left behind.

312. The Inclusive Data Charter (IDC)119 has some examples from its network on how to address data gaps in
terms of the pandemic: who is present in the data and who is not? Who collected the data? And for what
purpose? Who could potentially be harmed, or fear being harmed because of the data? This is the starting point
to identifying and eventually filling data gaps, tackling biases in data collection, ensuring marginalized
communities themselves are involved and empowered through data, and ultimately, forging a more inclusive
path forward.

313. Before the pandemic, there were already a number of challenges related to finding the right data to
monitor the situation of groups at risk of being left behind. Some of them are considered below.

117 https://ec.europa.eu/eurostat/data/metadata/covid-19-support-for-statisticians
118 https://www.unece.org/info/media/presscurrent-press-h/statistics/2020/unece-launches-platform-to-help-national-
6.3.2. Coverage and representation

314. As people are often measured in a dataset based on their activity, marginalized groups that find it harder to participate in society are excluded and underestimated in analyses. As a result, their voices are rarely heard. Censuses are important in this respect, as in principle they provide complete coverage of the whole population regardless of circumstances. They are organized to include the entire population, which gives a measure of ethnicity, religion, same sex couples, single parents, disability, nationality, etc. However, even the best organized censuses may miss some people, e.g. homeless people and illegal immigrants. In some countries there are also legal restraints with regard to collecting information on ethnicity, religion and/or race.

6.3.3. Longitudinality

315. Because data are rarely available in long time series, but most often just a snapshot in time, it is difficult to estimate how long people have been affected by circumstances like homelessness, migrant status, etc. Again, censuses can provide a solution here, as longitudinal elements can be measured through data linking (e.g. by name or date of birth). INSEE France uses panel surveys to gain more insight into underlying dynamics between fixed survey points. It has, for example, a large socio-demographic panel which is monitored through time with census and administrative data.

6.3.4. Timeliness

316. The lag between data collection and publication is often too long for policymakers to make optimal use of the data collected. Indeed, often the data are collected only after a policy has been launched, to assess a baseline and potential target values. It is therefore important to convince policymakers of the importance of the groups at risk of being left behind. Once data collection on these groups has started, if published quickly, the data can help policymakers to respond quickly. Long data processes could have the effect that the most marginalized are left behind for even longer. In the case of emergency situations, timely data availability is especially important, as we have seen in the case of the COVID-19 pandemic.

317. Another aspect of this is that timely data are important for media reporting, reminding society — and in turn policymakers — that these problems exist and need to be tackled.

318. Timeliness also emphasizes the importance of good permanent data infrastructure and technology. Electronic data capture with automatic outputs can produce quick snapshots in time for marginalized groups.

6.3.5. Geo-aspects

319. With respect to urban versus rural areas, OECD and other organizations (e.g. FAO), have longstanding experience in trying to define urban/rural/metropolitan areas. The change from rural to urban is usually not dichotomous and often involves mixed approaches (urban/rural); in some cases, it is an abrupt change, in others it is more gradual. Furthermore, there is no internationally agreed definition of what is urban and what is rural. OECD has moved to the idea of “functionality”, based on commuting patterns, to better target policies and facilitate international comparison. Administrative borders are still important however — e.g. for political accountability.120

6.3.6. Legal restrictions

320. Certain data (e.g. on ethnic, racial and indigenous identity) are often qualified as “sensitive” or as belonging to a “special category”; as such, their collection, dissemination and use is usually regulated by national and international legislation. The legal frameworks underpinning data collection can influence not only whether relevant information can be gathered, but in some cases also which groups are officially recognized. One way to fill gaps which may result from these restrictions is to use proxies. In France, for example, INSEE uses subjective indicators (the category people say they feel they belong to).122

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120 http://www.oecd.org/cfe/regional-policy/functionalurbanareasbycountry.htm
121 https://doi.org/10.1787/89bae654-en
122 https://www.insee.fr/fr/information/2108548 (French only)
6.3.7. Disclosure

Disaggregating data may result in individuals being identified, especially if we examine multiple disaggregation at the same time. To protect data in accordance with confidentiality requirements, disclosure measures are put in place. These ensure that the confidentiality protection provisions are met while preserving the usefulness of the data as much as possible. Disclosure control methods are used to avoid identifying individuals and protect their privacy: data groups that are too small are suppressed (or hidden). Well-known methods in this context are for example the threshold rule, the dominance (or (n,k)) rule and the P-percent rule, but there are several others. The problem related to disclosure risks is that the people at risk of being disclosed are often precisely those we are trying to identify within the dataset. We can try to avoid disclosure issues by making sample sizes bigger, for example by using observations from multiple years, combining categories or using different data sources.

6.3.8. Communication

Another challenge is communicating the necessity of reliable LNOB-group monitoring to strategists within NSOs. Disaggregation, opening up new data sources, incorporating citizen science and geospatial solutions all require time and money, which will have to compete with other priorities within NSOs. This is not only relevant in respect to the 2030 Agenda, but for other statistical domains as well.

Communication should also underline the importance of capacity building and sharing resources and experiences. These are important aspects for regions where attention and resources are lacking (see also Section 9 on capacity development).

6.3.9. Harmonization

Harmonized definitions improve coherence and comparability of statistics and data. This is particularly important for international comparability and aggregation of official statistics but is also key for comparability or matching different datasets within a country. Inconsistencies in definitions and classifications across surveys and datasets also hinder linkage methods aimed at increasing the disaggregation potential of the available data.

6.4. Recommendations for NSOs

a) Analyse policy priorities and challenges nationally before deciding on which dimensions and categories to use in data disaggregation to adequately chart the situation for vulnerable groups in a specific country context. This will also help to identify data sources for national needs.

b) Work closely with government ministries and other relevant institutions to identify all possible data sources for the groups identified in LNOB.

c) Look outside NSO for data (e.g. land registry and mapping institutes; citizen-generated data and civil society (charities, sports organizations, school surveys), international collaborations, etc.)

d) Make use of administrative data sources (e.g. tax data, etc.), either in their own right or in combination with traditional surveys.

e) Look for data within the organizations that provide general services to vulnerable groups not yet covered by data.

f) Look at academic partnerships and academic/scientific research in areas concerning vulnerable groups.

g) Recognize harmonization of data as important but note that non-harmonized data can still be insightful.

h) Communicate and recognize the need for data to ensure that no one is left behind

i) Always adhere to statistical disclosure and official data protection regulations (e.g. the EU General Data Protection Regulation (GDPR).
7. COMMUNICATION OF STATISTICS FOR SDGs

“Our journey will involve Governments as well as Parliaments, the UN system and other international institutions, local authorities, indigenous peoples, civil society, business and the private sector, the scientific and academic community — and all people. Millions have already engaged with, and will own, this Agenda. It is an Agenda of the people, by the people, and for the people — and this, we believe, will ensure its success.”

Transforming our world: the 2030 Agenda for Sustainable Development, paragraph 52.

325. Communicating data and statistics is an important part of making progress towards SDGs. However, we need to be mindful of who we are communicating with and how to communicate effectively with them.

“Tell me a fact and I’ll learn. Tell me a truth and I’ll believe. But tell me a story and it will live in my heart forever”

Indian Proverb

7.1. Internal communication

326. The first significant factor influencing progress towards achieving any goal is the degree of ownership and commitment of leaders. Getting the support of high-level management of NSOs plays a crucial role in ensuring the successful development of SDG monitoring at the national level. Management usually has the opportunity to integrate SDGs into strategic documents adopted at the level of the statistical office or higher political level, develop a common vision for the project, and integrate SDGs with other existing initiatives and projects.

327. There is also a motivational component to this: if high-level management is personally interested in the effective implementation of SDGs at the national level and supervises this work, then employees feel the high value of their work, which will contribute to the implementation of this project.

328. The second significant factor in getting a good result is the degree of ownership and commitment from every unit in NSO. If there is no proper internal communication within the NSO, people will not feel the ownership of the work and will not be so willing to contribute to it.

329. A good tool for coordination purposes could be the establishment of a special unit or team on SDG monitoring within an NSO. This could be a separate unit within the organization, consisting of employees focused on SDGs. Staff responsible for SDGs could be appointed in various departments; or there may be a combination of these two schemes (e.g. one person in each department responsible for different areas of statistics and a special unit responsible for coordination). If such a solution is not possible, another option may be to allocate responsibility for SDG monitoring to units or employees performing other duties. In any solution, clear division of responsibilities is crucial for effective implementation of SDG-related tasks.

330. Effective internal communication is the key to involving all members of the organization in a common cause.

7.2. Communication with various users

331. When planning communications and the production of an output, it is important to know both the message and its intended audience to deliver an impactful product that meets user needs and achieves its corporate objectives.
332. Done correctly, this will often result in different product types or mediums being used to convey the same message or tell the same story – essentially creating layers of the same product.

333. This is similar to what a quality newspaper does for its readers in its reporting; if readers read only the headline, they will probably know what is happening, but the more they read, the more they will know about the subject concerned.

334. In NSOs, the analogy would be using data as a foundation for all outputs, but also providing key points and headline messages to provide a pithy and digestible takeaway. Commentary would then sit somewhere in between.

335. For example, and to correlate this with typical audience needs of an NSO:

- Expert users will often only require a raw dataset as they are familiar with inferring the finer detail of what’s driving the trends.
- Users less familiar with manipulating output data would typically require more commentary and a supporting narrative.
- Casual users, however, may not even know the data exist. They have landed on NSO’s website as a result of entering a question in a search engine and are just seeking a most concise possible answer—using the newspaper example, this would be the headline or key point.

336. Providing this layered approach ensures that an output can reach the broadest possible audience.

337. As experience develops and audience needs become better understood, an NSO will have an improved understanding of how best to display its information. For example, if a particular user group responds well to or seeks data displayed graphically, special effort should be made to communicate in this way for that group.

338. It is important to remember, though, that rarely will one single medium or product meet every user’s needs. This is about reaching new and wider audiences, not isolating or neglecting existing ones. Further details can be found in “Principles of SDG Indicator Reporting and Dissemination Platforms and guidelines for their application”.125

7.2.1. Who are our users?

339. Because of the all-encompassing nature of SDGs, there are many diverse users of SDG data. Many of the UNECE Member States have categorized their users into broad groups, such as policymakers, journalists, academics and students. Some countries have developed user personas, a type of fictional profile designed to reflect the types of users who use a website or product in a particular way. More details can be found in the UNECE Task Team on Communications Survey Outcomes report126. Table 7.1 shows user profiles developed by Switzerland, the UK, and Eurostat. Also included is the first draft of SDG-specific user profiles currently being tested by the UK. The personas have been grouped for ease of communication but cannot be directly mapped to one another.

340. The UNECE working group on the Value of Official Statistics described the user types outlined in the figure below, plus another group called “non-users”. Non-users are a potentially important group of people who may not be using official statistics because they do not need them or have no interest in them, but also because they are unaware of what data are available or because they have data needs that are not currently being met by official statistics.

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<table>
<thead>
<tr>
<th>Eurostat</th>
<th>Switzerland</th>
<th>United Kingdom</th>
<th>United Kingdom – SDG website specific</th>
</tr>
</thead>
<tbody>
<tr>
<td>Technical advanced User</td>
<td>Miner – digs deep into the data.</td>
<td>Technical user – needs easy access to specific types of data that they can reformat, cross-reference, and manipulate. Would like a simple API tool with access to all ONS data.</td>
<td>Involved analyst – uses the website because they need to analyse the data. “I just want the data so I can do my own thing with it.”</td>
</tr>
<tr>
<td>Analytical advanced user - needs to find datasets and download them to do their own calculations and create their own graphs.</td>
<td>Expert analyst – written reports give helpful context, but they would prefer to see the data. It has to be easy to find what they want. Needs the impact of methodological changes to be clear.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Data-oriented intermediate user – looks for statistics on the topics they are writing about.</td>
<td>Harvester – reaps the tables and graphics.</td>
<td>Information forager – wants to enhance their understanding of the UK using data. Summary reports are too vague. Needs quick access to data in standardized data formats.</td>
<td>Fact gatherer – They use the website because they want to check on something. “I just need to quickly see what progress is being made and check the facts.”</td>
</tr>
<tr>
<td>Visually oriented intermediate user – prefers to look at graphs and maps because they are easier to interpret.</td>
<td>Tourist – sees the sights.</td>
<td>Inquiring citizen – wants unbiased information so that they can verify the key points of what they see on the news and on social media. Wants engaging, timely and relevant content with a local and interactive focus where appropriate.</td>
<td>Concerned citizen – uses the website out of personal interest. “Tell me what the goals are and what is being done about them.”</td>
</tr>
<tr>
<td>Personally interested light user - occasionally uses an article or data visualization from Eurostat.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Policymaker – people make important decisions based on their work, so they want data they can trust to build a profile of their region. Needs to understand methodological changes. Data must be easy to find, browse and share.</td>
<td></td>
<td></td>
<td>Connected influencer – uses the website as it adds credibility to what they are doing. “Give me a tool that will support my ambitions and give me a louder voice.”</td>
</tr>
</tbody>
</table>
341. The image below illustrates different users of official statistics and their data needs\textsuperscript{127}.

Figure 7.2. Users of official statistics and their data needs

\begin{center}
\includegraphics[width=0.5\textwidth]{figure7_2.png}
\end{center}

7.2.2. How do we communicate?

342. Statisticians gather data, analyse them and interpret them. This last part is key. Statisticians are trained to understand the numbers, but an interpreter’s job is to grasp the content of what is being said and paraphrase his or her own understanding using language that the audience will understand. And herein lies the problem. Statisticians are trained to understand the numbers, but are they trained to use words?

343. Over recent years, much progress has been made in communicating statistics. We now know to use plain language, avoid jargon and make key points, for example. But as statisticians have adapted, so has the wider world. We are surrounded by more information than ever before. We have 24-hour news, high-speed internet on our mobile phones, various social media platforms, and we are routinely bombarded with fast-paced digital marketing. The result? Attention spans have shortened. Even our plain language, jargon-free statistical publications cannot break through the noise.

344. So how can we grab our audience’s attention? First, as discussed elsewhere in this report, we need to think about whose attention we are trying to get. Once we know who we are targeting, we need to communicate in a way that makes them want to listen to us. The way to do this is through stories. For most people, numbers on their own aren’t compelling. But people connect to stories at an emotional level. They can relate to the situation, the people that your numbers are describing. Stories increase the audience’s engagement with, their understanding of, and their retention of, the facts.

345. We cannot lose touch completely with our statistical roots, however. Our stories must be grounded. We must guarantee confidentiality, protecting the identity of the individual or the business at the heart of the stories. We must aim to inform, not inflame debate.

346. The following are key elements of compelling, evidence-based storytelling:

- A catchy title: grabs the attention of the reader.
- A strong opening: the first paragraph should draw the reader in.
- Effective scene-setting: make the reader understand why this action was necessary.
- A clear narrative: a description of what has been done.
- A meaningful ending: how did the action from the story make a real, provable difference.

\textsuperscript{127} Taken from http://www.unece.org/fileadmin/DAM/stats/publications/2018/ECECESSTAT20182.pdf (Page 9)
Detailed guidance on telling statistical stories can be found in the UNECE series Making Data Meaningful: A guide to writing stories about numbers\(^\text{128}\) which includes:

- Part 1: A guide to writing stories about numbers
- Part 2: A guide to presenting statistics
- Part 3: A guide to communicating with the media
- Part 4: A guide to improving statistical literacy

### 7.3. Non-official SDG progress assessments

In addition to the official IAEG-SDG global list of UN indicators and the UN report, various non-UN SDG monitoring reports are available at global and regional level. The Sustainable Development Report (formally: the SDG Index report) published by the Bertelsmann Stiftung and the Sustainable Development Solutions Network (2019)\(^\text{129}\) is one example of this.

OECD has produced the report Measuring Distance to the SDG Targets\(^\text{130}\). It primarily uses indicators that are available at OECD level for this purpose, but is increasingly endeavouring to compare them with the UN indicator proposals.

Country rankings with an SDG index, as published by Bertelsmann Stiftung and UN SDSN, have advantages and disadvantages. From both the public and politicians, rankings receive more attention than a complex system of a broad indicator set. Comparison with other countries is easier because a single number can be communicated more easily than several, possibly even opposing developments in a dashboard of indicators. Rankings get your attention and make you want to understand further, especially if you don’t agree with them. All of this is good for promoting interest in SDGs.

However, the price of these benefits is potentially high, as there is a risk of losing relevant information when you try to communicate complex messages in just one number. Different variables may lead to different conclusions, which could mean that the consistent, easily communicable aggregation may be misleading.

A further difficulty of an SDG index concerns the weighting of individual indicators within the aggregation: is poverty more or less important than GDP or biodiversity?

To sum up: an SDG index may indicate that we are doing well in terms of SDGs – but does it tell us how are we actually doing?

### 7.4. How do different countries communicate?

Countries are communicating and disseminating their SDG data and statistics in many different ways, often based on the categories of users they aim to reach; they use channels such as social media, websites and NRPs. Moreover, data can be communicated in different formats, for example, as infographics, videos, interactives, and reports. For case studies examining different ways of communication, see Addendum 1, Communication subsection.

#### 7.4.1. Communicating via different channels

Many NSOs use social media to communicate and interact with their citizens and general users of statistics and information. Twitter is the most common social media platform used, though some countries also use Facebook, LinkedIn, YouTube and Instagram. Social media are a quick and easy way to promote data, statistical research and publications to a wider audience, and can be used to target people who do not usually interact with data and research.

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\(^{128}\) [https://www.unece.org/stats/documents/writing/](https://www.unece.org/stats/documents/writing/)

\(^{129}\) [https://www.sdgindex.org/](https://www.sdgindex.org/)

\(^{130}\) [https://www.oecd.org/sdd/measuring-distance-to-the-sdgs-targets.htm](https://www.oecd.org/sdd/measuring-distance-to-the-sdgs-targets.htm)
356. Websites are used by NSOs to improve access to official statistics and metadata. INSEE’s (France) website offers different resources for different users – one page is dedicated to teacher and student resources, more advanced users are catered for with methodologies and information around quality, and more general users can access simpler and more interactive information. Likewise, INE-Spain created an informative section on their website, named “Explain”, designed to help users understand basic concepts of the activities and statistical work undertaken by INE. This helps to ensure that statistical information is used correctly and statistical culture is increased in society as a whole.

357. An increasing number of NSOs are developing and using NRPs to gather, disseminate, and track national or local data relevant to SDG indicators. Countries that have created or developed NRPs to date can be found on the Task Team on National Reporting Platform’s wiki-page. In Ireland, the Central Statistics Office, Ordnance Survey Ireland (OSI), Department of Communication, Climate Action and Environment (DCCAE) and Esri-Ireland are engaged in an inter-agency, public and private sector initiative: Ireland’s Institute for SDGs (IISDG) is an example of a virtual institute. It was established to source, develop, report on and visualize the statistical data for SDGs and has developed an NRP as a mechanism for disseminating these data. The UK’s NRP is based on Open SDG, which is an open-source, free-to-use platform; it has machine-readable data, includes data visualizations, and is multilingual, accessible and fully customizable.

7.4.2. Types of communication

358. Many different types and formats of communication are available, suited to the various types of users accessing the information. Infographics are often used for general users and are most frequently seen on social-media platforms, such as Twitter. They commonly provide an overview of statistics or important information in a simple and visual way. Statistics Canada, for example, has been using infographics since 2014 to “quickly communicate a message, to simplify the presentation of large amounts of data, to see patterns and relationships, and to monitor changes in variables over time.” Videos are a step up from infographics: they have similar aims but can go into a topic in more depth and explain trickier concepts. For example, France uses videos to help citizens understand the statistics they produce and has created interactive tools which allow users to perform simulations, in particular on the consumer price index and age pyramids. The UK NRP also has interactive tools which enable users to explore SDG data, filter by relevant disaggregation, and examine geographical data using maps.

359. Reports and articles are a common way of communicating statistics and information in a written format. ONS UK has created a range of approaches to reporting analysis and context around their SDG data. These range from adding additional context to specific indicator pages on their NRP, to both short and long pieces of analysis on specific indicators. These approaches aimed to use a variety of mechanisms to target different audiences and users; they will be user tested to see which products best meet different users’ needs. More information on these can be found in Annex x.

360. Statistics Austria produces a yearly report presenting the developments of the key indicators in text and graphics for the project “How’s Austria?” (Case study 40). It measures prosperity and progress using 30 indicators which reflect “material wealth”, “quality of life” and “environment”. The ongoing involvement of the central stakeholders (research institutions, interest groups and federal ministries) regarding the selection of indicators is a cornerstone of the project. These discussions guarantee the widest possible national acceptance of the set of indicators. Nevertheless, the final responsibility for the selection of indicators lies with Statistics Austria.

361. Ireland uses story maps which combine written reports, infographics and maps to communicate its SDG statistics and information. These are a simple yet powerful way to inform, engage, and inspire people with any story to be told which involves maps, places, locations, or geography. A story map was used to communicate the key information in Ireland’s VNR in a more accessible format for non-specialist users; it included visuals, videos, maps and charts alongside narrative text.

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131 Country national reporting platforms - Country national reporting platforms - UNECE Statswiki
7.4.3. Useful Resources

362. A lot of guidance on communicating statistics, or other countries’ experiences, is already available online. For example:

    Strategic Communications Framework for Statistical Institutions (Phase 1)

363. Phase 1 of the Strategic Communications Framework for Statistical Institutions is designed “to help statistical organizations maximize their corporate image through proactive user consultation; engagement with and understanding of target audiences; channels, tools and approaches designed to meet particular audiences’ needs; messages tailored to various audiences; media engagement; and measurement of the results and impact of communication activities. The framework also includes proposed skill sets to support a professional external communication program, a communication maturity model and roadmap, and guidelines to create a proactive response strategy to issues that have the potential to cause reputational damage.”

364. The Task Force on the Value of Official Statistics has made a series of recommendations, in brief summary:

1. Exploit the value of official statistics.
2. Improve the value of official statistics by putting users at the centre of what we do.
3. Design statistics for everyday life by differentiating communications for different types of users and by adding context to the data.
4. Invest in innovation.
5. Develop and build on the brand of official statistics.
6. Measure the outcomes of using official statistics.
7. Learn and share best practices across the official statistics community.

365. The report of the Task Group’s questionnaire describes how some member states have approached communicating statistics for SDGs.

366. Part 1 of this series is a practical guide to writing stories about numbers. It can help people “use text, tables, graphics and other information to bring statistics to life using effective writing techniques.”

367. A review of current approaches and key considerations for government reporting on SDGs. In this report, SDG reporting refers to “publishing and disseminating data and statistics on the SDG indicators for key stakeholders, including UN agencies, government policymakers, businesses, non-governmental organizations (NGOs) and research institutions, and the general public.”

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136 http://reports.opendataenterprise.org/CODE_StrategiesforSDGreporting.pdf
Ireland’s Institute for SDGs: Tutorials for the Visualisation of SDG Indicators

IISDG has also provided tutorials in the use of open-source programming languages, R and Python, for the visualisation of SDG Indicators from CSO’s PxWeb[^137] StatBank[^138]. These tutorials, available on the UNECE wiki[^139], also demonstrate the potential of a PxWeb Platform as an NRP for SDGs.

### 7.5. Recommendations for NSOs

a) Establish clear lines of responsibility for SDG monitoring within NSO, ideally through a special unit or team, ensuring senior leaders are engaged and supportive.

b) Identify your target audience(s) for communicating SDG statistics, and tailor your outputs to suit. Knowing the intended message and audience when planning communications will improve the chances that what you deliver will have impact and meet your user needs. Using different ways of communicating and having compelling, evidence-based storytelling will engage multiple users.

c) Make use of the wide array of existing resources that will help you identify your target audience and the types of product to communicate your message. Capacity building in this area should center around NSOs sharing experiences and expertise.

d) Consider having an easily accessible SDG Webpage to create a ‘one-stop-shop’ for all official SDG activities. Even if NSO does not have a National Reporting Platform (NRP), it is important to have a location where there are links to all SDG activity e.g. a webpage on NSO website linking to all SDG Indicators and activities.

e) Consider various social media platforms for disseminating data to new audiences. Again, engage with other NSOs to share experiences.

f) Communicate metadata when reporting and disseminating the SDG indicators data (see Chapter V for further information).

[^137]: https://www.cso.ie/en/databases/
[^139]: https://www.insee.fr/fr/information/4181738
8. VOLUNTARY NATIONAL REVIEWS

369. The 2030 Agenda established the framework for “a robust, voluntary, effective, participatory, transparent and integrated” review of the progress in implementing SDGs. The central element of the follow-up at the global level are the regular country-led and evidence-based voluntary national reviews (VNRs) presented at the UN High-Level Political Forum (HLPF), under the auspices of the Economic and Social Council (ECOSOC). Countries presenting their VNR at HLPF use these reviews to showcase their approach towards SDGs and the progress in their implementation.

370. The 2030 Agenda requires VNRs to be “based on evidence, informed by country-led evaluations and data which is high-quality, accessible, timely, reliable and disaggregated by income, sex, age, race, ethnicity, migration status, disability and geographic location and other characteristics relevant in national contexts.” In this respect official statistics play a strategic role, as they provide the data to support the reporting. Countries are encouraged to involve NSOs in the preparation of their VNR, in view of their coordinating role in the national SDG monitoring process.

8.1. UN guidelines and handbook on VNRs

371. UN has two useful tools to help countries prepare VNRs: The Secretary-General’s reporting guidelines for VNRs at the HLPF and the Handbook by the UN Department of Economic and Social Affairs (DESA). The requirements set out in these documents allow flexibility in terms of the form and content of the reports, providing that certain elements are included. One of the proposed non-compulsory - elements of the report is an annex with data.

372. The Secretary-General’s guidelines and the DESA Handbook include some general directions for statistical annexes:

- The Secretary-General’s guidelines state that countries may include an annex with data, using the IAEG-SDG global indicators and adding priority indicators identified at the regional and national levels where appropriate. They may highlight whether statistics were collected from NSS and pinpoint major gaps in official statistics on indicators.

- According to the DESA Handbook, access to high-quality, up-to-date and disaggregated data is vital for the VNR. Contacts with NSO and other providers of data should be part of the planning process. If a statistical annex is included in the review, more extensive statistics on progress can be included there.

373. Additionally, the DESA handbook suggests some questions to be considered in relation to a statistical annex:

1. What criteria were used to select the indicators in the annex?
2. How does the annex supplement and support the content of the review? Consider what is more effective – a very comprehensive presentation or a selection of the most relevant indicators?
3. What is the most user-friendly format for presenting the data?
4. Is it feasible to present time-series data?

8.2. Statistical annexes: best practices

374. In view of the need to support countries with more detailed and practical guidelines on how to decide on the form and the content of their annexes, the CES Task Team on Communicating Statistics for SDGs has reviewed the VNRs presented until 2018. The team identified different approaches and best practices in terms

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140 https://sustainabledevelopment.un.org/content/documents/17346Updated_Voluntary_Guidelines.pdf
of, among other things, the accessibility, transparency and scope of the information presented. All VNRs presented to HLPF can be viewed on the UN sustainable development website.  

8.2.1. What to take into consideration?

375. Countries are free to decide about the form and content of their VNR. This also applies to the statistical annex. However, it is important that the VNR and the annex are consistent with each other.

376. In preparing the statistical annex it may be helpful to consider the following questions:

- **When and where** the annex is presented? As the annex is a part of the VNR report, its concept and the steps towards its presentation depend on the overall government roadmap leading to the VNR and should be included in it. Communicating of the annex or its main messages may go beyond presentation at the HLPF, for example if events promoting the VNR among the general public are foreseen: e.g. press conferences or social media campaigns.

- **Why** is the annex being prepared? Possible reasons include to provide more detailed statistical information than presented in the VNR itself, or to provide context to the main message delivered in the substantive part of the VNR. Understanding the reason why the annex is being prepared will help determine its form and content.

- **Who** are the target audience of the annex? Identifying the target audience is important because it will influence the scope of data to be included in the annex and how they are presented.

- **What** is the message of the annex? The key message to be communicated through the Annex needs to be clear. For example, is it to present progress towards achieving SDGs? Is it to showcase the national priorities? Is it to show the position of the country in relation to other countries? Or to highlight the challenges the country faces?

- **How** can the message best be presented to the target audience? The presentation and communication of the data should be tailored to the target audience’s needs and capabilities. Unless writing for a technical audience, simplicity is key. For custodian agencies, a series of tables may be enough. But for a less technically minded audience, such as policymakers, it will probably be better to use charts, maps and infographics to get the message across. Always be sure to include references to the original data source. (See section 8.2.3 for more information)

8.2.2. Choosing the most suitable approach

377. **Author.** This may be NSO or another institution, usually the author of the whole VNR (e.g. a ministry). There are some advantages to the annex being compiled by NSO, as it will have a lot of experience in presenting data to different audiences. It will also be familiar with the strengths and weaknesses of data from a wide range of sources. NSOs are also invested in high-quality development, production and dissemination of statistics in accordance with the UN Fundamental Principles of official statistics and other (e.g. Eurostat’s) Codes of Practice. And lastly NSOs know the importance of metadata and how to present them in an accessible way.

378. **Form.** The annex is most often presented as an actual annex, a separate part of the VNR, but including indicators in the substantive part of the VNR is also an option. The decision should depend on the general concept of the VNR and on the availability of national SDG data in existing locations:

379. If the VNR is a broad, comprehensive publication, the inclusion of a separate annex is the most convenient and useful approach for users. In the case of a VNR prepared in the form of short, promotional publication (e.g. Switzerland), presenting statistics in the main body of the report would be more reasonable.

380. If a country has developed a purpose-built platform for monitoring SDGs, it may be sufficient to include a link to the platform instead of adding the separate annex to the publication.

381. **Purpose and content.** When preparing its VNR, a country may focus on global goals or present its own national priorities. Accordingly, the purpose of the annex may be to inform about the country’s progress towards

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142 https://sustainabledevelopment.un.org/vnrs/
global SDGs (e.g. Lithuania) or to discuss national priorities (e.g. Poland). Some EU countries may decide to focus on the EU approach towards SDGs and use the EU set of indicators (e.g. Malta). It is also possible to present data for indicators which do not belong to any of the above sets but are considered useful as they give context to the main message of the VNR (e.g. Switzerland). It is essential that there is a logical and consistent link between the purpose and the content of the VNR and the annex and that this link is made clear to readers.

382. Countries may present whole sets of the global (IAEG) or national indicators, or selected indicators. Short definitions may be included, or a link can be provided directing readers to a website for more information and more detailed metadata.

383. **Scope.** Countries can present data in a variety of ways, including:

- statistical time series (starting e.g. in 2010) tracking the indicator over time;
- data for two years (starting point and the most recent available year) to show a change;
- data for one year but compared with wider international data (e.g. EU) to assess a country’s position in relation to other countries,
- data for one or more years disaggregated by variables such as sex or age, to show how different groups in the population are faring.

384. **Format.** Data are usually presented in the form of tables (e.g. Cyprus, Lithuania, Latvia, Malta, Poland), but graphs and infographics (e.g. Belgium, Denmark), or short analytical commentaries (e.g. Denmark, Netherlands) are also used. Some countries assess the statistical trend for each indicator (e.g. positive, neutral, negative) and communicate it using symbols (e.g. Switzerland, Latvia), and comment on data gaps (e.g. Uganda).

8.2.3. **Presenting the data**

385. To present a message effectively, you need to know who you are writing for. Once you know your intended audience you can find and select the right narratives, language, and visual and graphic devices to capture their attention.

386. **Text.** Text is the main way of explaining the findings, outlining trends and providing contextual information. To be meaningful to an audience, there should be a “story” or meaning behind the data. As readers may lose interest quickly, the most important information should be included in the beginning of the text. The text should further present analyses, trends and context, not just repeat values shown in accompanying tables: focus on the message, rather than the data.

387. **Tables.** Using tables effectively helps to reduce the amount of data in the text. The data should be presented in a concise, well-organized way that supports any accompanying text. A good table can provide a large amount of information that is quick and easy to understand.

388. **Charts.** Data can often be better understood, particularly by non-technical users, when they are presented in a chart. A chart is a visual representation of statistical data that enables users to understand comparisons, trends and relationships in the data quickly and easily. However, charts are not always the most appropriate tool to present statistical information. For example, static charts are not suitable when data are very dispersed, have too few or too many values, or show little or no variation.

389. **Infographics.** This form of data presentation is often used to draw attention and interest of the audience, especially general users. The visual linkage between numbers and the issue that the numbers describe, makes the information more accessible and easier to remember. However, it is important to keep a balance – the information is essential, the graphics should make the data more meaningful, not dominate them.

390. Some elements should always be included in the statistical annex to ensure transparency of the information in terms of:

- Author of the annex – this should be clearly visible and easy to find.
- Data source(s) – the data source for each indicator should be specified. If the source is the same for all indicators, it can be stated just once.
• Criteria for indicator selection – it is good practice to include a short introduction to the annex explaining how the content has been arrived at (e.g. Belgium, Lithuania). This introduction should take into consideration that not all readers may be familiar with the process of SDG monitoring and therefore may be confused by the various sets of indicators (global, regional, national).

• Methodological information and explanatory notes – short definitions may be included in the annex or a link may be provided to a website containing the definitions. It is important to enable easy access to methodological information and other related metadata.

8.3. Recommendations for NSOs

a) Study the information on VNRs on the UN Sustainable Development Knowledge Platform. There are current requirements and guidelines helping the countries to prepare their VNRs, including reports and statistical annexes.

b) Be aware of the specific audience of VNRs. This usually includes policymakers, civic society and the public – people looking for facts and accessible information on progress made towards SDGs, but who have no specific statistical background. Focusing on their needs and capabilities will help to determine the scope of the presented statistics and how they could be communicated understandable. Section 7 includes guidelines on how to communicate statistics to specific types of users.

c) Study VNRs and statistical annexes of other countries. There are lots of different approaches which may inspire you to find your own way.

d) Cooperate with the institution responsible for the VNR. This will ensure consistency between the VNR and the statistical annex (or the statistics used) and strengthen the position of statistics as the means of communication of the follow up to the 2030 Agenda.

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143 https://sustainabledevelopment.un.org/vnrs/
9. CAPACITY DEVELOPMENT FOR SDG STATISTICS

9.1. Developing official statistics for SDGs – rationale and scope

391. According to the principle of solidarity, countries with extensive experience and expert knowledge in the field of statistics are expected to contribute to international development and technical and institutional capacity-building (so-called statistical capacity development). The goal of development activities in the area of official statistics is to support sustainable socio-economic development, especially of developing countries and their societies, by contributing to evidence-based decision-making, democratization processes and state reforms, as well as raising the level of education and professional competencies.

392. At the first UN World Data Forum in 2016, a broad spectrum of nations and actors noted that, “effective planning, follow-up and review of the implementation of the 2030 Agenda for Sustainable Development requires the collection, processing, analysis and dissemination of an unprecedented amount of data and statistics at local, national, regional and global levels and by multiple stakeholders.” The forum went on to recognize the urgent need for development of NSSs to meet these needs.

393. The statistical community agreed on a comprehensive plan of action to help NSSs meet these needs: the Cape Town Global Action Plan (CTGAP). This plan emphasizes a country-led approach to planning and implementing statistical capacity building to achieve the 2030 Agenda, calling for “decisive actions to transform how data and statistics are produced and disseminated to inform development policy decisions, with the vital support of governments and in close partnership with stakeholders from academia, civil society, the private sector, and the public at large” (UNSC, 2017).

394. The Dubai Declaration released during the second UN World Data Forum (2018) supports the efforts to implement CTGAP by increasing the demand for financing for better data and statistics for sustainable development, recognizing that important gaps have to be bridged and that both increased domestic resources and international support will be needed.

395. The increasing importance of statistics at a global level and the need for NSOs to be independent of government influence in democratic societies have also strongly influenced the willingness of countries to engage in scaling up their support and domestic resources for developing statistical capacity. In the same way, the UN Statistical Commission called on member states to become more vocal and to lead the way in the process of global statistical systems, thus empowering NSOs to take measures to improve NSSs.

396. At the December 2017 meeting of the UNECE Steering Group on statistics for SDGs, member states agreed that there is a strong need to improve coordination on SDG statistical capacity development within the UNECE region. A task team on capacity development (TTCAP) was set up in June 2018 to work on this. Its main scope includes preparing initial guidance and identifying national priority areas for national statistical capacity development plans - both for SDGs and beyond - and identifying existing resources, tools and guidance to enable NSOs to address their statistical capacity building needs.

9.1.1. Capacity development beyond NSOs

397. As explained in previous sections, the comprehensive nature of SDGs means that a country needs input from many different actors, in and outside NSS to monitor the progress towards SDGs effectively.

398. An NSS is often made up of a complex network of government agencies, international and regional agencies, civil society actors and the private sector. All these actors need to be mobilized on the path towards more and better data for SDGs. Traditional capacity development has focused on surveys and NSOs – now there

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144Dubai Declaration — SDG Indicators (un.org)
is a need to expand this focus to include other statistics producers, ministries, government agencies, and civil society in particular.

399. The role of NSOs was clearly expressed in 2015 in the Declaration on the role of NSOs in measuring and monitoring SDGs. This was reaffirmed by UN Resolution 71/313, which also NSSs and underlined the importance of statistical capacity development. HLG-PCCB and HLPF have also stressed the importance of capacity development for producing statistics, also beyond SDGs.

400. As it is essential not to lose sight of the final goal – to increase data use and impact in the implementation of the 2030 Agenda – we need to take the users into consideration throughout the data cycle. Meeting users’ needs implies increasing efficiency, reliability, trust and accountability of public data. Beyond technical skills, the above-mentioned high-level UN groups place a strong emphasis on individual skills such as technical expertise and leadership. They also stress the importance of donor coordination for delivering capacity. Both the stronger emphasis on partnerships and the increased awareness of data as a public good have resulted in a strong emphasis on country ownership and sustainable processes.

9.1.2. New approaches to capacity development

401. SDG indicator 17.18.2 clearly promotes the need for and importance of fully funded and inclusive statistical planning at national level to build robust systems to follow up on country development. Statistical capacity development is part of this development and official statistics and an NSS should always be an element of national strategic planning. To develop capacity to achieve such extensive and inclusive statistical planning, we need a fundamental change in approaches to capacity development.

402. The first initiatives for capacity building came with the founding of the UN Statistical Commission (UNSC) in 1947 and took the form of aid development strategies. Over the years, the global community has changed its views on development cooperation veering more towards technical assistance, and later to technical cooperation with more emphasis on training, knowledge transfer and country ownership.

403. However, in the last decades, support for capacity building has largely focused on technical assistance in specific statistical domains, targeting specific sectors rather than taking a system approach. Obviously, it is not much use having more capacity to produce specific statistics but not having, for example, regulated data access. If an NSO is not independent and does not have a clear legally defined role or the capability to communicate and disseminate its statistics, no substantial increases in sustainable statistical capacity will be achieved at system level.

404. In an era of dynamically changing approaches to the production of statistical data and the current challenges related to global needs versus public statistics stemming from the 2030 Agenda, the nature of capacity development should change accordingly. And this change should incorporate use of administrative data, integration of sources including big data, and the involvement of all producers in NSS and other potential contributors, including private bodies.

405. New approaches to capacity development need to reach far beyond NSOs to produce more and better data. They should acknowledge different levels – individual capacity, organizational structures and the enabling system – and the need to establish capacity across and within each. As such, they respond to a changing data ecosystem, taking new data providers and sources into consideration, but always taking into account the core of NSS and NSOs.

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145 2015_CES_declaration_on_the_role_of_NSOs_in_SDG_monitoring.pdf (unece.org)
146 https://undocs.org/A/RES/71/313
147 HLG-PCCB — SDG Indicators (un.org)
148 High-level Political Forum :: Sustainable Development Knowledge Platform (un.org) and Capacity-building :: Sustainable Development Knowledge Platform (un.org)
406. The types of capacity required of an NSS using the standard UN generic capacity model, are further defined in the UN Joint Inspection Unit (2016) report (p.19)\textsuperscript{149}. Based on their definition, statistical capacity comprises three levels (see PARIS21, Guidelines for developing statistical capacity\textsuperscript{150}): individual, organizational and system capacity.

Figure 9.2 – Levels of Capacity Development

407. Individual capacity comprises the technical skills, attributes, and attitudes of individuals. Capacity can be increased by training, recruitment, changes in attitudes, and increases in motivation.

408. Organizational level refers to business processes, infrastructure, resources, management practices, codes of practice, standards and quality assurance processes that exist within the organization. It is what enables processes to function with quality and efficiency.

409. The enabling environment, referred to as system capacity, encompasses the national environment and includes factors such as the status of national economic development, the strength of the civil service, rule of

\textsuperscript{149} JIU_REP_2016_5_English.pdf (unjiu.org)

\textsuperscript{150} UNV003_Guidelines for Capacity Development PRINT_0.pdf (paris21.org)
law, the regulatory environment and in the case of statistics, the type of demand from users. It might also comprise the relevant international and regional frameworks.

410. The stronger emphasis on partnership results in a stronger focus on establishing sustainable processes, methodologies and tools in statistical capacity programmes. Countries and donors alike not only support technical aspects of data collection and data production, such as surveys, data analysis and data management, but also invest more time and effort in facilitating the development of re-usable procedures and permanent structures. It is still important to produce good statistics but putting infrastructures and procedures in place that strengthen the whole system are now seen to be more successful. This is essential for SDGs, which advocate long-term broad-based development and the data this entails.

9.1.3. The impact of COVID-19 on capacity development

411. At the time of writing, as the COVID-19 pandemic spreads, NSOs around the world have not been exempt from the massive disruptions to lives and livelihoods being caused by the coronavirus. In fact, the crisis has created a dual shock affecting both demand and supply of data that are set to disrupt the data value chain for official statistics151 (Figure 9.3)

Figure 9.3 The impact of Covid – 19 on the data value chain (Source: PARIS21, 2020)

412. On the demand side, governments, businesses, civil society organizations and the general public require timely and reliable information to navigate and respond to the unprecedented impacts of the pandemic. Moreover, available socioeconomic and price data may rapidly become outdated due to evolving conditions on the ground.

413. On the supply side, NSSs are being challenged by serious disruptions to censuses, household surveys and other crucial data collection, processing and dissemination operations (see Figure 9.3).

414. With offices closing, NSO and other NSS staff had to work from home, often without sufficient IT solutions in place to sustain ongoing activities. In response, most NSOs have cut down data production to a minimum and postponed field-based data collection. In addition, cancelled missions to partner countries and study visits also affect capacity development and experts have to rethink how to implement activities remotely.

415. On the other hand, the pandemic has brought data and evidence to the forefront of public attention and policymaking. Statistics have been essential to analyse the economic and social implications of the emergency situation, including the recovery phase and the actions taken by policymakers. What is more, crises like the

151 About 65% of NSO offices were fully or partly closed, 90% instructed staff to work from home, and 96% fully or partially stopped face-to-face data collection. Source: Global COVID-19 survey of National Statistical Offices by UNSD and World Bank.
COVID-19 pandemic engender the need for new information, which is certain to expand, both at national and international levels. Examples of new requests include data on weekly deaths, but also data to measure the immediate social and economic impact of the pandemic in various sectors. In the short-term, remote activities are posing challenges but also have benefits. The main lesson learned is that we should not stop capacity development activities because of the lack of physical meetings. Many activities can be carried out remotely and as long as we are aware of the limitations, such as more difficulty in gaining information about the local situation and developing social relations, longer learning span, etc., we can still implement them successfully. Activities such as dialogue with the partner country, monitoring and steering activities can be conducted more frequently via online meetings, which allow almost continuous contact and exchanges between countries.

416. In the longer term, however, we shall not be able to undertake all activities remotely. Transforming all activities into online courses and webinars is neither functional for technical cooperation, nor efficient in terms of results. Therefore, as soon as it is safe to travel internationally, face-to-face meetings and local implementation – both beneficial for building partnerships and trust – should be resumed.

417. Another element hindering effective and efficient capacity development during the pandemic is infrastructure. Not all partner countries have the IT infrastructure or connection options required to work remotely. In this respect, in the future it is important that donors invest in IT infrastructure, software, platforms for remote connections, internet access and other tools to facilitate remote activities, thus ensuring that no-one is left behind. It is also important to identify which capacity building activities can be carried out remotely.

418. Going forward, capacity development should aim at sustainable and country-owned mechanisms that allow for continuous business operations, even in times of crisis. Thus, development partners should focus on areas key to effective policymaking. The difference between adaptive and diminishing data supply chains will be shaped largely through effective governance and ecosystems engagement. Actions taken by NSOs and their partners should be directed towards developing coordination, quality management and data governance capacities:

   a) Improve administrative data production and dissemination. NSSs need to improve the production and dissemination of administrative data. Most importantly, the data need to be disaggregated by gender, income, employment status and age to enable policymakers to take meaningful action to leave no one behind. Central data repositories proved key during the COVID-19 pandemic.

   b) Strengthen data quality and data stewardship. NSOs have to step up beyond their role as a data coordinator and engage in quality management and data stewardship. Efforts to develop capacities to support these efforts should follow a holistic approach taking into account the whole data ecosystem as suggested by the CD4.0 framework.

   c) Develop strategic partnerships. In a modern data ecosystem, new data producers such as the private sector or civil society, or knowledge institutions such as universities, can extend the coverage and scope of quality data production for the public good. NSSs therefore, need to engage in sustainable and complementary partnerships that offer a path toward coordinated flows of high-quality data to inform response and recovery.

9.1.4. Progress and steps taken in capacity development in official statistics

419. Between December 2017 and April 2018, PARIS21 together with HLG-PCCB and UN Statistics Division carried out a survey to get insight into the current state of capacity development across NSSs, and the short and medium-term challenges, priorities and plans of NSOs.

152 62% of responding NSOs began working on new data collection efforts to monitor and assess the impact of COVID-19 – and in more than half of the cases, these efforts follow a request from the government. Meanwhile, around half of NSOs set up or planned national data platforms to serve public data needs during the pandemic. Source: Global COVID-19 survey of National Statistical Offices by UNSD and the World Bank.

153 CD4.0-Framework_final.pdf (paris21.org)

154 Survey Results | New approaches to Capacity Development and Future Priorities | Paris 21
420. In relation to the 2030 Agenda, the results of the survey confirm that capacity development needs vary between countries, depending on the level of maturity of NSS, and the level of interest in the country concerned. With respect to particular SDG indicators, the report highlights significant divergences between countries, but some focus points did emerge. Environment statistics were reported as a priority area for capacity building. In relation to disaggregation, countries pointed out disability status as needing the most urgent support. Concerning data sources, use of administrative sources was identified as a main area for capacity development.

421. Within NSOs the report identifies four priority areas:

- Coordination (i.e. improving cooperation with providers of administrative data and improving coordination with other producers of official statistics).
- Strengthening human resources management.
- Improving technical skills among staff.
- Improving leadership and management skills.

422. The PARIS21 Capacity Development 4.0. (CD 4.0) report represents a considerable step forwards in the conceptual thinking in this area, embedding capacity development in a complex data ecosystem, where official statistics is just one element. Aligning capacity development to the 2030 Agenda is important, but it must reach further than SDGs, as national needs for statistics go beyond SDGs. CD 4.0 promotes country ownership of a capacity development strategy produced by all relevant stakeholders. The development of a national strategy on data and statistics should apply global rules and standards in the country-specific context. It would be also a key starting point for any kind of development co-operation support. Internationally agreed standards contribute to professional independence and strong public confidence and help to attract required technical assistance.

9.2. Main sources of donor support in statistics

423. In response to the demand for data created by the 2030 Agenda, UNSC created HLG-PCCB in July 2015.

424. HLG-PCCB is one of the main actors in the field of capacity development for official statistics. It organizes the two-yearly UN World Data Forum as a platform to intensify cooperation and dialogue between various professional groups, such as IT specialists, geospatial information managers, data scientists as well as users and civil society stakeholders.

425. A large share of global support for statistics continues to come from a very small number of providers. Several NSOs also contribute directly by sharing their expertise in technical cooperation projects. As statistics is becoming a relevant chapter of the multiannual planning of cooperation activities in donor countries, we should see more new donors investing in this area, but this all needs to be coordinated professionally. While UNFPA and USA are strongly engaged in country-specific aid to statistics, the Gates Foundation and IMF are among the top donors for “unallocated commitments” and “regional or sectoral commitments”. Figure 9.4 illustrates support from the top 10 providers for each category (PARIS21, 2019).

426. Despite the fact that there are relatively few donors, they have traditionally provided a wide range of support for statistics. Many donors focus on developing and producing one specific set of data or statistics, for example in health or agriculture statistics. While the production of these statistics is often of key relevance to the country’s development, this kind of support does not benefit the wider statistical system, or the organizational aspects mentioned above. Since much of the support is ad hoc, it can also be very fragmented. Getting an exhaustive picture of the donor spectrum in a given country can be very challenging.

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156 PARIS21_Press 2019_WEB_0.pdf
9.3. Methods and tools for capacity development

427. In line with the shift in the role of capacity development in statistics and the broader area of statistical stakeholders introduced by SDGs, methods and tools for achieving relevant and long-lasting development need to change. Traditional methods of development assistance, where foreign experts implement new initiatives and achieve results largely alongside national counterparts are no longer considered appropriate to achieve long-term and sustainable change. In the new vision, statistical capacity development should take a more peer-to-peer approach, where partners work together to adapt to national priorities and contexts.

428. Support from donors may take different forms. Different roles can be efficient in different contexts and at different times.

9.3.1. UNECE Strategic framework for statistical capacity development

429. UNECE has developed a strategy for statistical capacity development to support member states in developing and enhancing the capabilities they need to produce official statistics and implement international norms and standards. The main stakeholders and beneficiaries are NSSs. Other stakeholders include national and international organizations that provide capacity development support in the UNECE region. The strategy is based on three pillars: principles, priorities and tools.

430. The cornerstone of the new statistical capacity development strategy is the concept of capabilities where capability refers to the “ability that an organization, person, or system possesses - capabilities typically require a combination of organization, people, processes, and technology to achieve”. In other words, the new approach to capacity development no longer focuses on competence at individual level but is more holistic. In addition to replacing the traditional training-oriented concept of capacity development with a focus on capabilities, the new approach is demand-driven, addressing national priorities identified through assessments by NSSs.

431. In other words, capacity development is moving along a more focused and relevant path prioritising the needs of countries and NSOs in terms of producing SDG statistics, taking into account not only statistical needs but also soft skills, organizational and institutional aspects.

9.3.2. Assessing data gaps and problem analysis

432. The first step in identifying the needs and requirements of an NSS is often some form of assessment, either national or international, which can help pinpoint key areas in need of development. In terms of SDG statistics, indicator 17.18.1 aims to help countries set a base for these assessments, by identifying which indicators cannot be measured by existing national datasets.

433. Assessments by international organizations can focus on one or more aspects: statistical capacity (processes), data quality (outputs/outcomes) and/or compliance with codes of practice and international standards (principles). International assessments benchmark practices of NSS and suggest best courses of action to improve medium-term performance. These stocktaking exercises are crucial to any NSS seeking to provide

reliable data to meet user needs. They also contribute to public trust through the transparency created when results are made public.

434. Assessments take various forms: external assessments, peer reviews or self-assessments. External assessments are conducted by an expert or committee that reports on an institution’s performance or compliance. The findings of these assessments are usually followed up by technical support. In peer reviews, the organization is assessed by another organization at the same level: in the case of an NSO by another NSO or NSOs. Self-assessments, on the other hand, rely on the institution itself to provide an account of its own performance, and encourage self-reflection.

9.3.3. National strategies for the development of statistics (NSDS)

435. It is important to provide countries with tools to check their own needs and to communicate these to policymakers, as well as to build up awareness of these needs among donors. An NSDS is one tried and tested method to structure national statistics plans so that they can be integrated into the overall national development plans.

436. Since 2004, the NSDS Guidelines developed by PARIS21 (NSDS Guidelines Version 2.3 159) have evolved into a main tool to guide countries and supporting organizations in the direction and content of statistical capacity support programmes. The NSDS Guidelines combine current theoretical knowledge on capacity development and government policies with practical experience on how to plan, design and organize statistical development activities. Moreover, they focus on the specific role of national governments to set targets within the context of overall economic, social and environmental plans. Plans based on NSDS guarantee country ownership of development programmes.

437. NSDS and national statistical programme need to be embedded in a country’s wider government planning and economic and social programmes, and to be considered in the context of a wider range of providers and users. Statistical capacity programmes are just one of several development programmes coexisting alongside other capacity building initiatives. From the viewpoint of the partners involved, one-off programmes are easier to oversee and manage, but they risk being implemented in isolation and without visible results for all actors. Moreover, it is also essential to integrate NSDS in national planning activities to guarantee adequate funding across different phases.

9.3.4. Peer reviews

438. Peer reviews incorporate elements from both self-assessments and external assessments and complement them with examples from peers on how to perform better.

439. Peer reviews are a common practice within professional communities: organizations can learn from each other through constructive discussion that does not result in verdicts or obligations. The reviews provide opportunities for peer-to-peer advice on how to improve and advance knowledge in a specific domain. Such reviews can also be valuable in various stages of setting up an NSDS - for instance, with a consultative role in the design stage or to review progress during the implementation stage (PARIS21, 2019 160).

440. NSO peer reviews can help to identify problems and drawbacks. They can recommend solutions that ensure rapid responses to user needs, increase the quality of statistics, improve the visibility of an NSO and strengthen its coordinating role. Peer reviews are conducted by a team of two or more experts (peers) with proven experience of structure and functioning of NSOs and NSSs, and recent key innovations like modernization of official statistics, geospatial technology and its potential, etc. The peer review team “leader” is responsible for the overall coordination, organization and reporting of the process. Additionally, observers from external parties (from e.g. Eurostat, countries already reviewed, international organizations) may participate in missions with the approval of the country undergoing review.

441. Peer review reports are usually made public, adding to the transparency of national statistics development and often providing further impetus to filling some of the development gaps.

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159 NSDS Guidelines update process and the Guidelines 2.3 | NSDS GUIDELINES (paris21.org)
160 DP - 16 Peer Reviews - WEB.pdf (paris21.org)
Based on the identified gaps in statistical capacity, a number of established methods are available to help countries fill these gaps, as outlined below.

9.3.5. Technical assistance and study visits

Technical assistance can consist of sharing best practices and providing expertise, which will usually result in recommendations. It will give the beneficiary institution an opportunity to learn from others via a series of interrelated activities such as hands-on training, workshops, seminars etc. These projects are well-defined beforehand and work towards achieving pre-set goals.

Technical-assistance projects range from one-off activities covering one specific topic to multiyear projects with numerous activities. These longer-term projects often cover various statistical topics, approaching them both horizontally and vertically.

Technical-assistance projects are financed by donors and implemented by one or more partners. The leading partner is responsible for the planning and implementation of the project.

Study visits are another form of capacity development; these can be a very useful way to acquire new knowledge. Study visits are usually at the request of one NSO to another, with the requesting NSO taking its specific needs into consideration when looking at which country to visit. The visiting delegation should then have a good opportunity to obtain more insight into the focus topics and to understand and learn from how the institutional framework and organization of the hosting institution work in this respect.

9.3.6. Training and workshops

Statistics comprises many different fields: harmonization, comparability, professional and technical expertise and information about new methods and phenomena are particularly important for the production of good quality statistics. It is important for NSOs to keep abreast of what works and what doesn’t in these areas.

Training is often an effective starting point for this, enabling participants to acquire knowledge on new methods and trends and follow good practices of high-level experts. In-country training courses often cover concrete and specific themes for the staff in a specific country, while regional courses teach specialists from several countries in the region state-of-the art techniques and methods for the production of high-quality statistics.

Training can be useful in areas such as planning, management and organization structures. More specifically, they can address programme monitoring approaches to strategy development, how to define a statistical infrastructure, handle user requests effectively and implement new initiatives. Courses can be used to share and teach planning theory and practice, strategic planning models, business model projects, value chains, risk management, feasibility analysis, evaluation and auditing. Participants can then apply what they learn to their organizations, to achieve more balanced management and coherent planning, improve overall performance, and measure programme and product effectiveness and policy compliance. Management training should cover both higher and middle management. Experiences on various quality management aspects, planning and scheduling tools, techniques and processes will help NSOs to realise their mission and vision.

9.3.7. Traineeships

This is a form of training where employees from beneficiary NSOs are seconded to international organizations or other NSOs, usually for three to five months. Tasks like preparing documents for meetings and inventorying existing data, methodological papers and publications enable the trainees to obtain a better insight into the functioning of the whole statistical system.

9.3.8. Participation in meetings

Taking part in regional and international seminars, working groups, task forces and other such meetings will help participants become acquainted with problems and solutions in other countries. By sharing experiences in this way, they are better able to tackle their own challenges and find solutions for their problems. However, if such methods are to be effective in terms of improving data for SDGs, representatives from beneficiary countries must be able to have an active role in these meetings.
9.3.9. Long-term partnerships and twinning

452. The emergence of more long-term partnerships between NSOs in donor countries and those in beneficiary countries is key in the move from individual capacity development to focusing on organizational and contextual change.

453. Traditional technical assistance for specific statistical products and one-off training projects are not effective in achieving the organizational and contextual changes noted above. These changes require a more long-term and in-depth approach, often using a combination of training in theory, adaptive work, side-by-side development, coaching and follow-up. Many “twinning” projects comprise these elements; they often involve a long-term adviser in place in the beneficiary organization whose role is largely to build an understanding and a relationship of trust between the organizations involved.

9.3.10. Main features of service contracts vs. twinning contracts

Service contracts

454. Service contracts result from open tender procedures. This means that private companies compete for these contracts - companies not usually responsible for producing statistics, as official statistics are normally produced by public bodies such as NSOs, ministries or other public agencies. These companies therefore have more of a management function with a network of private statistical experts attached: they are either small companies with a few statistical experts or draw heavily on the expertise made available by NSOs.

455. Under service contracts, one contract covers the entire project structure for the beneficiary, including the transfer of expertise via consultations, study visits, training, seminars and workshops, but also survey implementation. The expertise provided under the contract may come from private experts or NSO experts, so a combination of private and public expertise is possible.

Twinning contracts

456. Twinning contracts are also the result of a competitive procedure, although almost exclusively among the competent public authorities in a given area; private companies may only be involved in certain circumstances. Under twinning contracts, consortia can be set up among public authorities so that the expertise from several institutions and countries can be combined in one single twinning project.

457. Twinning normally includes placement of a long-term resident adviser in the beneficiary institution. It also comprises a defined set of project-related activities such as hands-on training, seminars, workshops, training courses and study visits. A twinning contract is often centred around certain technical recommendations, as the contract would not allow for spending on extensive surveys or equipment. The expertise is delivered by NSOs in the consortium.

9.3.11. Capacity Development matrix by the CES Task Team

458. A CES task team on statistical capacity development (TTCAP) has prepared a capacity development matrix (CD matrix) as a tool for matching the needs of beneficiaries with offers from donors. The tool covers all statistical activities within NSO and NSS. It is efficient as an assessment tool for countries to identify weak and strong areas within their institutions (NSOs and NSSs). The approach consists of the following steps:

1. Countries that need to improve their statistical capacity should identify and fill in the matrix all the needs and national priority areas, ensuring a country-driven approach.

2. The completed CD matrix should then be shared with potential donors, who should complete the matrix with possible and feasible support they can provide. They should provide information on what they can offer, taking into the consideration the needs and priorities of the beneficiary countries, and express their own willingness to collaborate with specific countries/regions/areas depending on their own capacities.

3. The last step is a matching process of beneficiaries’ needs with donors’ offers. This process does not go into too much detail as identification of the main needs and priorities where a

161 https://statswiki.unece.org/display/SFSDG/GUIDELINES+AND+TOOLS
VOLUNTARY NATIONAL REVIEWS

The main aim of the CD matrix is to identify and gather information about the offer and demand for the whole range of statistical activities in one place. This matching provides an added value for beneficiaries and donors.

The CD matrix could be also useful for NSOs in negotiating a contribution offered by a donor: it will help to provide a clear picture of their needs and priorities. It will also reinforce their coordination role of NSOs inNSS, by informing line ministries or government as a whole about the needs for capacity development for SDGs and beyond.

**Structure of the matrix**

The matrix is horizontally divided into three main pillars:

- **Strategic**: the enabling pillar within which NSOs and NSSs function and can strengthen their statistical capacity (legal and strategic framework, people and organization).
- **Organizational**: the internal structure, processes, sectoral production that influence the effectiveness of a system and allow a potential improvement in statistical capacity.
- **IT**: the basic IT infrastructure and tools that support data production and the information system.

In addition, a section on statistical subject-matter domains is included.

Vertically the matrix is divided into four main aspects as follows:

<table>
<thead>
<tr>
<th>Level of development</th>
<th>What is your level of development?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Presence of a strategy document</td>
<td>Do you have a strategy document that covers this area?</td>
</tr>
<tr>
<td>Need of external support</td>
<td>Do you need external support to further develop this area?</td>
</tr>
<tr>
<td>Priorities</td>
<td>What are the top priorities?</td>
</tr>
</tbody>
</table>

**9.4. Coordination of capacity development**

Worldwide, one third of NSOs say that statistical capacity development programmes are not meeting their needs. One major reason for this is a lack of coordination with key actors within and outside NSSs. The supply-driven approach is in part due to two factors: on the one hand, development partners’ results-based-framework perspectives, characterized by short timeframes and project-level quantifiable results. On the other hand, statistical capacity needs and sustainability in recipient countries have been poorly mapped up to now; current assessment tools have not incorporated these concerns – concerns that can hinder investment in better data for development.

**9.4.1. Improve coordination for knowledge sharing**

Any coordination structure with a global ambition should play a role in centralizing information on the deployment of statistical capacity development programmes. Low-hanging fruit in this respect include making an international inventory of projects and best practices supporting statistical capacity development in low-income countries. This would eventually prevent “data and country orphans” and improve resource allocation. Such an instrument could include a continuously updated, real-time dashboard of both existing capacity development initiatives and future offers by new external providers, including non-governmental actors. The PARIS21 Statistical Capacity Monitor162, for example, aims to become a one-stop source for the most relevant and publicly available indicators on statistical capacity. The information would be provided to all countries as a public good and be an initial step to reduce overlapping activities in the field.

When starting a technical cooperation project in a country, the first activities should be:

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162 Statistical Capacity Monitor (statisticalcapacitymonitor.org)
1. Analyse documentation on the situation in the country and which donors are operating in that country.

2. Organize a meeting with all donors active in the country to share information on the cooperation already going on, identify strengths and weaknesses, and the domain in which they are operating.

3. Identify the country’s needs, first of all with NSO, and then discuss these with the line ministries and others in NSS.

466. In the medium term, however, any long-sighted strategy for coordination should aim to integrate donor strategies into established legal frameworks, consultation processes and statistical planning tools. Donor coordination should first establish mechanisms to support national legal frameworks that adhere to international standards, and should recognize NSO as an independent body with the mandate to coordinate NSS. Such support involves giving these offices the legal infrastructure to access data and engage with emerging actors, including non-official data sources.

467. Statistical capacity programmes can also target domestic coordination as an explicit objective to strengthen data systems. They can promote best practices in data sharing among domestic data producers, enhancing data collection in centralized and decentralized systems and promoting engagement with new actors.

9.4.2. Establishing pooling arrangements and improving monitoring

468. The establishment of pooling arrangements, including the UN Funding Compact and basket funding for coordinating investment in data, is another promising approach to increase donor coordination. As stable and predictable sources of funding, such pooling arrangements promote coordination among providers. They can reduce transaction costs, promote a results-based financing approach, ensure that activities are aligned with NSDSs, and support funding initiatives that increase domestic resources in support of statistics.

469. Enhanced financing goes hand in hand with improved monitoring. Measuring support for statistics comes with several methodological challenges: double counting of donor activities, in particular in multi-recipient projects; differing country capacities to absorb investment in their data systems; and a lack of transparency in providing funding for development data. These aspects often inhibit efficient and effective management of funding. Improving the measurement of financing for development data will facilitate the design of better monitoring tools, as is the case today for sectoral funds.

9.5. Recommendations for NSOs

a) Use the CD matrix to identify specific needs and priorities for the planning of activities to strengthen statistical capacity in NSO and NSS; and to negotiate with donors to enhance statistical capacity.

b) Keep up an open dialogue with other national authorities within NSS for better access to data and sharing mechanisms.

c) Enhance dialogue with ministries to include statistics and capacity development needs in national strategic programmes.

d) Establish a task force or forum with participation of UN agencies, government, NSO and stakeholders as an instrument to discuss challenges and actions aimed at strengthening statistical capacity, to mobilize resource partners, expand the cooperation and understanding framework and increase the coordinating and leading role of NSOs.

e) Never stop improving statistical capacity.


Annex 1 FREQUENTLY ASKED QUESTIONS

The 2030 Agenda, SDGs and follow-up and review

What are SDGs?

470. In September 2015, the UN General Assembly adopted resolution 70/1. “Transforming our world: The 2030 Agenda for Sustainable Development”\(^{165}\). The document includes a political declaration, 17 Sustainable Development Goals (SDGs), 169 targets and texts on how the goals and targets will be implemented. It also includes sections on how progress towards the goals will be followed up and reviewed.

471. SDGs were described by the then UN Secretary-General Ban Ki-moon as a “to do list for people and planet”\(^ {166}\). They are a pledge to end poverty and hunger, to reduce inequalities, and to halt climate change.

Why are SDGs important?

472. SDGs are important because the shared challenges we face, such as inequality and climate change, are not constrained by borders, and are not short-term challenges. They require a universal and transformative solution. SDGs aim to set the world on to a sustainable and resilient path. The 2030 Agenda for Sustainable Development provides a global blueprint for dignity, peace and prosperity for people and the planet, now and in the future. A few years into the Agenda, we see how the civil society, private sector, and governments are translating this shared vision into national development plans and strategies. The goals and targets stimulate action all over the world in areas of critical importance for humanity and the planet.

What are the priorities within SDGs?

473. No one goal or target is prioritized over another. The goals and targets are “integrated and indivisible” which means they balance the three dimensions of sustainable development and must be implemented as a whole, in an integrated rather than a fragmented manner. The different goals and targets are closely interlinked. A positive outcome in one goal or target can have positive or negative impacts on other goals and targets. For example, a rise in GDP (SDG 8) can have a negative impact on the climate in terms of greenhouse gas emissions (SDG 12), while an increased number of toilets in schools (SDGs 4 and 6) can have positive impacts on health (SDG 3) and gender equality (SDG 5).

474. However, with the pledge that no one will be left behind, the 2030 Agenda puts a particular focus on the poorest, most vulnerable and those furthest behind.

Aren’t SDGs mainly for developing countries? Why should developed countries care about them?

475. SDGs are universal. All UN Member States have agreed to implement them, taking into account their different national realities, capacities and levels of development. The targets are aspirational and global, with each government setting its own national targets, guided by the global level of ambition but taking into account national circumstances. While many challenges are different for different countries, there are many shared challenges and ambitions.

How do SDGs differ from MDGs?

476. The Millennium Development Goals (MDGs) were established by UN for 2000-2015 with the overall aim of eradicating poverty, targeting the developing countries. MDGs covered eight areas ranging from halving extreme poverty rates to halting the spread of HIV/AIDS and providing universal primary education by 2015. SDGs build on the achievements of MDGs and seek to address their unfinished business. The scope of SDGs is bigger, encompassing all three dimensions of sustainable development (economic, social and environmental) and developing and developed countries alike.

\(^{165}\) https://sdgs.un.org/2030agenda

Many countries were already working on sustainable development before SDGs were launched. So what's new?

477. Sustainable development has been a concern for a long time. Many countries had sustainable development plans and strategies in place before 2015, which they can build on as they implement SDGs. However, this is the first time that the whole world has agreed to a universal agenda to achieve sustainable development in all three of its dimensions.

478. SDGs bring an element of comparability; global and regional achievements can be measured more easily and in an integrated way. There is a sense of global partnership as we work together to achieve our shared goals.

Who is responsible for SDGs?

479. We all have a part to play. The 2030 Agenda states that all countries and all stakeholders, acting in collaborative partnership, will implement the agenda. Governments, international organizations, the business sector and other non-state actors and individuals must contribute to the implementation. However, governments are responsible for facilitating and stimulating implementation.

480. The 2030 Agenda also states that each country has primary responsibility for its own economic and social development and that the role of national policies and development strategies cannot be overemphasized. At the same time, national development efforts need to be supported by an enabling international economic environment.

481. In terms of monitoring progress, governments have committed to engage in systematic follow-up and review of the implementation of this Agenda.

How is progress towards SDGs measured?

482. The SDG goals and targets are supported by a set of global indicators, which are used in the follow-up and review process as described in the 2030 Agenda resolution167. The global indicator framework is developed and maintained by the Inter-Agency and Expert Group on Sustainable Development Goal Indicators, that was adopted fortys by the UN Statistical Commission, then by the UN Economic and Social Council and finally, the UN General Assembly.

483. These indicators are often complemented by indicators at the regional and national levels, that are developed by Member States.

484. At a global level, UN publishes the annual progress report “The Sustainable Development Goal Report” which presents and analyses the global indicators (where data are available). Several other organizations also present indicator-based progress reports and analyses. Countries and regions have also developed processes for follow-up and review that fit their specific context.

How are we doing overall? How many targets have we met/can we meet?

485. The Sustainable Development Goals Report 2020168 brings together the latest data and shows that, before the COVID-19 pandemic, progress remained uneven and that we were not on track to meet the Goals by 2030. Some gains were visible: the share of children and youth out of school had fallen; the incidence of many communicable diseases was in decline; access to safely managed drinking water had improved; and women’s representation in leadership roles was increasing. At the same time, the number of people suffering from food insecurity was on the rise, the natural environment continued to deteriorate at an alarming rate, and dramatic levels of inequality persisted in all regions. Change was still not happening at the speed or scale required.

486. Now, due to COVID-19, an unprecedented health, economic and social crisis is threatening lives and livelihoods, making the achievement of SDGs even more challenging. As of January 2021, the death toll has surpassed 2 million and is continuing to climb, with almost no country spared. Health systems in many countries have been driven to the brink of collapse. The livelihood of half the global workforce has been severely affected.

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More than 1.6 billion students are out of school and tens of millions of people are being pushed back into extreme poverty and hunger, erasing the modest progress made in recent years.\(^{169}\)

**Data and indicators**

**What is the purpose of the SDG indicators?**

487. The SDG goals are what we want to achieve, the targets are the desired marks (specific objectives, thresholds, and timelines) and, finally, the indicators are the lenses through which we can see how we are performing. Without indicators, we would only have commitments, but no evidence of whether we are fulfilling them. Indicators are crucial to monitor progress, inform policy and ensure accountability of all stakeholders.

488. Statisticians from across the world have designed a set of indicators that measure how well the world, regions and countries live up to the targets. The list of indicators was adopted by the UN General Assembly in July 2017 through Resolution A/RES/71/313. It included 232 indicators, mostly based on statistical data but also some non-statistical indicators relating to issues like governance and budgets. The indicators were designed to enable monitoring progress towards all 169 targets, giving equal importance to all targets.

489. The indicator list ensures cross-country comparability, providing a common ground for measuring progress on a global scale.

**Who developed the indicators and how did they do it?**

490. The task to develop a list of indicators for measuring progress towards SDGs was given to the global community of official statisticians through the UN Statistical Commission (UNSC) - a body consisting of the Heads of NSOs throughout the world. For this purpose, UNSC set up an Inter-Agency and Expert Group on Sustainable Development Goal Indicators (IAEG-SDGs). IAEG-SDGs members are statistical offices of 28 countries representing the different world regions. All international organizations dealing with statistics in different subject areas are observers in the IAEG and actively participate in the work. The indicators were developed through wide consultations with different stakeholders: countries, international organizations, academia, civil society, etc. It was a complicated process, involving extensive discussions to find a balance between the broad information needs for the 169 targets (with many targets including several sub-targets), what can be measured, and keeping the number of indicators limited.

491. The UNSC approved the list of 232 indicators in March 2016. The list was subsequently approved by the UN Economic and Social Council and finally the General Assembly in July 2017.

**Will the SDG indicator list change?**

492. Agreement on a list of indicators did not mean that all these data would automatically be available or that all the methodological challenges had been resolved. The list is continuously developed and improved through effective dialogue where all the world’s regions actively participate through the work of IAEG-SDGs.

493. IAEG-SDGs leads the global efforts to maintain and develop the SDG monitoring framework. It issues proposals on indicator adequacy vis-à-vis the targets, methodological soundness, and availability worldwide. UNSC decides on changes to the original indicator list, based on proposals from IAEG-SDGs for minor refinements to methods and indicators and more substantial five-yearly reviews. A first substantial review was conducted in 2020 and another is scheduled for 2025. New indicators, deletions and substantial revisions of indicators will only be considered in exceptional circumstances and only at the times of the substantial reviews.

494. As a result of the first substantial review, the list now includes 231 indicators. At the end of 2020, an internationally agreed methodology exists for calculating all these indicators. For 53% of the indicators data are widely available (the so-called Tier 1 indicators) and for 47% data are not widely available (Tier 2). There are no longer any indicators without an internationally agreed methodology (Tier 3) although some methodological challenges remain.

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\(^{169}\) António Guterres, Secretary-General, United Nations in “The Sustainable Development Goals Report 2020”

Why is it so difficult to develop a new indicator?

495. If it were easy, that indicator would already exist. The indicators themselves aren’t the problem – it’s the availability of the data. When IAEG-SDGs approves the addition of an indicator, it must also approve the means of collecting the data, which means ensuring the method is robust, achievable and sustainable.

What do all these statistics mean? Why can’t we have just one single number?

496. It would be nice to be able to report a single number showing progress towards SDGs; single numbers are often effective for purposes of communication. However, in an Agenda with 17 Goals and 169 targets, encompassing five dimensions (People, Prosperity, Planet, Peace and Partnerships), a meaningful coverage of a multi-layered performance could not realistically be reflected in one single number/indicator.

497. Even composite indicators such as the Human Development Index and the GINI, among others, cover a narrower scope. On the other hand, these complex and multifaceted indicators are the result of years of dialogue and piloting to make them meaningful and possible to compile on a global scale.

498. If a similar composite indicator were to be created for the purposes of SDG monitoring, the amount of time-consuming research, coordination and implementation efforts would most likely exceed the gigantic challenge already posed by an Agenda which contemplates a monitoring framework of more than 230 indicators.

499. Besides, even though it is possible to create score-based indices which consider the multidimensional performance of a region/country/subnational unit, it would not enable the most vulnerable people and places to be identified, those who are at risk of being left behind as we make social, economic and environmental progress. An index, which appears as a single number, includes a multitude of indicators synthesized into one score result and in itself can only convey how a country is faring vis-à-vis its counterparts. It does not identify the key areas which substantiate the country’s performance. That information can only be found when the index is complemented by the indicators underlying that single number.

Who provides data for the SDG indicators?

500. In its Resolution (A/RES/71/313), the UN General Assembly stressed that official statistics and data from the national statistical systems constitute the basis needed for the SDG global indicator framework. It also stressed the role of NSOs as the coordinator of NSS. Therefore, most of the data will come from NSOs or will, at least, be validated by them.

501. But other complementary sources can also be used for data, often to complement official statistics. This includes data produced by other government agencies, development partners, private businesses, NGOs and others. Several factors demand the diversification of data providers. On one hand, the Agenda is wide and exceeds the scope of official statistics and also includes non-statistical information; and on the other hand, the varying levels of statistical capacity across the globe. As such, both national sources (ideally coordinated by NSOs), and international sources provide data. For each SDG indicator, an international organization is responsible (the so-called custodian agency). If they do not find national data of good quality, custodian agencies may make estimates from alternative sources and tools (e.g. earth observation). These estimates should be checked and validated by countries prior to publication.

What is the difference between official statistics and other statistics and data, and does it matter?

502. First off: yes, it matters. Official statistics are developed, planned, collected, produced, and disseminated by statistical authorities in observance of the UN Fundamental Principles of Official Statistics and other relevant regional or national standards. They are a public good, transparent, independent of political or commercial interests and thus provide additional layers of quality and trust vis-à-vis data and statistics produced by other sources.

503. Bearing in mind their distinctiveness, official statistics are not enough to cover all SDG indicators. Even when official statistics are available, the timeliness challenge remains. Non-official sources may have more resources, a narrower scope and be less burdened with strict methodological standards than traditional data providers, which in turn enables faster response to emerging information needs.

170 https://www.youtube.com/watch?reload=9&v=uxb3iOnVr1Y&feature=youtu.be
Therefore, other non-official sources (NGOs, academia, etc.) or tools (e.g. geospatial information) should be explored to fully cover the broad scope of the 2030 Agenda. Users should not be prevented from exploring additional information or from benefiting from innovative approaches (e.g. big data), provided they are fully informed of their quality. In addition, users should be aware of potential biases (e.g. big data analysis from commercially driven sources), limited quality standards, and other differences with respect to official statistics. On the other hand, capacity-building efforts should continue to be promoted to strengthen NSSs and their response capacity to a greater thematic scope and to an ever-increasing need to provide high-quality, reliable, and timely data/statistics.

To conclude, the provenance of the data is important mainly for quality reasons. In reporting on the progress towards achieving SDGs, we must be sure that data behind decision-making are accurate, comparable and up to date.

Why not use big data?

Big data are undeniably a rich source of information. The so called “digital revolution” makes it imperative for official statistics to consider new data sources. However, it should not be forgotten that:

a) not all new data sources are within reach for statistical offices, as they are costly and often owned by large private companies which are not keen on making them available for statistical purposes, and

b) not all new data sources can be used for statistical purposes. Data from these sources are simply not statistical data. They can complement, or add context to, official statistics, but they often fall outside the common quality standards and/or deviate from agreed methodologies.

In the SDG context, UN resolution A/RES/71/313 (para 6) stresses that official statistics and data from NSSs constitute the basis for the global SDG indicator framework. It also recommends that NSSs explore ways to integrate new data sources into their systems to satisfy new data needs of the 2030 Agenda, as appropriate. In the spirit of SDGs, in particular SDG 17, data owners should work with their NSS to ensure accurate and robust data can be provided for SDG indicators.

See also paras 103-105 of the Road Map and 501-504 above.

What is the role of custodian agencies in the SDG process?

Custodian agencies are international agencies responsible for one or more SDG indicators. They ensure methodological advancements and international comparability of indicators that they are responsible for.

The agencies rely on pre-SDG data reporting flows, national reporting platforms or tailor-made SDG reporting questionnaires to feed the SDG Indicators Global Database with national data. Agencies can sometimes also make their own estimations for the indicators to fill data gaps. The role of the agencies is performed under existing mandates and they are encouraged to maintain close cooperation with NSSs for example as regards the validation of estimates and data adjustments. IAEG-SDGs has provided detailed guidelines on how custodian agencies and countries can work together.\(^{171}\)

There is a global indicator list with over 200 indicators. Why are there still several other indicators lists out there?

Despite the need to properly compare and assess progress worldwide – which is what the IAEG-SDG global indicator framework is designed to do – we would need many more indicators to address all issues described in the goals and targets. Anyone with an interest in monitoring progress towards SDGs can complement the global indicators with indicators that are pertinent at a regional, national, local or thematic level. This is how we will, together, deliver on the promise of “leaving no one behind”.

Additional indicator lists may also be needed for informing regional or national strategies to implement SDGs. These frameworks aim to increase country/regional ownership of the 2030 Agenda, by translating its broader commitment into meaningful targets for specific communities. These targets may require a specific tailoring of indicator lists to assess specificities which are not addressed at the global level.

Another reason for complementing the global indicator list is the fact that more relevant, more accurate or more detailed statistics may be available at regional or national level than at the global level. The IAEG-SDG global indicator list is needed for global comparison and to assess global progress whereas regional, national or sub-national indicators can provide more detail and context.

513. See also para 266 onwards of the Road Map.

Why are so many data still not available?

514. There are several reasons, an important one being that official statistics are under-financed in many parts of the world. According to the Bern Network on Financing Data for Development analysis, “current data gaps are significant and multidimensional”, and only 0.33 % of official development aid (ODA) was allocated to statistics in 2016. The impact of this is that many countries lack the “building-block” data collection systems that underpin official statistics, such as birth and death registers, or robust censuses, and they lack resources to improve or enhance their data collection, management and analysis. Without the basics, it is not possible to fill the data gaps.

515. At the same time the 2030 Agenda calls for inclusive data, for “leaving no one behind”, which means – in a statistical context – delivering data that are not just high-quality, timely and reliable, but also disaggregated by income, gender, race, ethnicity, migratory status, disability, geographic location etc., including data on all vulnerable groups.

516. Even the most developed statistical systems are not able to report data for all the global indicators, many of which call for data that are not typically collected by NSOs. Countries must invest in new technological solutions to increase their capacities and to identify new data sources (so-called big data, which are mainly data owned by private companies). The most efficient (and sustainable) way to do this is to establish strategic partnerships with data owners – in doing so official statistics can meet the requirement to serve as the main provider of knowledge and act as a national data steward, ensuring that data are compiled from various sources, efficiently in terms of cost and time, to be re-used for multiple purposes, including the SDG indicators.

517. Much work, including scaling up and making better use of the existing funding, is needed to even out data inequalities and filling data gaps.

What are the consequences if data are not available until 2030?

518. We will have information gaps. This is serious because without evidence, some policies or reforms may be stopped or even neglected, risking leaving behind the most vulnerable groups.

519. To avoid serious gaps in data, all the efforts leading to more and better financing of development data should be promoted. Such a need has already been defined in the Cape Town Global Action Plan which emphasizes a country-led approach to planning and implementing statistical capacity building to achieve the 2030 Agenda. It was further crystalized and elaborated in the Dubai Declaration which directly called for strengthening efforts and seeking partnerships between different sectors (official statistics, private sector, NGOs and civil society organisations) in this field. To build the bridge from concept to action, the Bern Network on Financing Data for Development was created, mainly to undertake actions towards better coordination of donor activities and better financing of statistics.

520. See also para 402, 403 of the Road Map

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176 https://bernnetwork.org/
How much would it cost to produce the missing SDG indicators?

521. In its paper “The Transformative Change in Development Data and Statistical Capacity Financing” the Bern Network argues that “a reasonable goal in the interim could be to allocate at least 0.7% of ODA (and its equivalent for new providers) for development data”. However, to fill the data gap entirely, a long-term, sustainable financing approach is necessary. The Bern Network has come up with a 5-step proposal, including a need for a strong political commitment to scale up and make better use of existing funding. “Developing country leaders need to scale up their support to national statistical systems. Their partners (…) will have to coordinate their support and get behind national priorities. Additional funding will have to come from domestic resources, if possible, and from aid providers, if necessary.”

522. At the same time, we need to take into account the cost of leaving vulnerable groups behind, not taking necessary measures and developing non-effective policy or interventions - risks involved when quality information and statistics are not available.

Why aren’t there data on all vulnerable groups?

523. The reason is simple: it costs a lot. To report on smaller populations, such as minority groups, or small geographic areas, you need sufficient “power” in your sample. If you only have a few people with the desired characteristics in your sample, you cannot assume that their responses are representative of a whole population. Larger samples are more expensive and time consuming.

524. However, there are ways to mitigate the lack of data. Civil society or research data are often available to complement official or other statistics. These can provide insights if not proof or statistically reliable facts.

Why aren’t all official statistics open data?

525. Mainly because it is costly and requires resources. Open data are data that anyone can access, use and share.

526. They become usable when made available in a common, machine-readable format that makes it possible for people to use them however they want, including transforming, combining and sharing them. This machine-readable format takes often the form of APIs (Application Programming Interfaces), the implementation of which requires resources, available mainly in developed countries.

527. We should, however, strive to make data as open as possible. Open data can help make governments more transparent. They can provide the evidence that public money is well spent, and policies are well implemented.

528. There are some useful initiatives supporting the implementation of a change in the production and management of official statistical data towards their openness. The Open Data Inventory (ODIN), managed by a non-profit organization called Open Data Watch, provides in-depth annual assessments of coverage and openness that countries can then use to identify and address their data gaps. High-quality and open data can substantially contribute to solving challenges of measuring and achieving SDGs, which is of importance for everyone – international organizations, governments, and citizens.

529. See also para 181 onwards of the Road Map.

Why do global and national data sometimes differ for the same indicator?

530. Not all countries collect data precisely according to the global methodology and, in many cases, it would be too costly or impractical to restructure their national methods to suit global reporting, at least in the short term. For example, some indicators require data for people aged 15 and over, but some countries may only collect this data for people aged 16 and over, or 18 and over. Adjustments may need to be made to compensate for this difference. Even when data are collected in alignment with the global methodology, the custodian agency may use its own population estimates, perhaps to ensure comparability with other indicators, and so

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179 https://odin.opendatawatch.com/
rates may differ slightly. What is imperative, however, is that any data about a country should be validated by that country and that methods used for estimation or adjustments are transparent and accessible.

531. NSOs and other national stakeholders should also engage in meaningful dialogue with the custodian agencies to clarify possible discrepancies, while bearing in mind the need to have common denominators (both figuratively and often literally) to properly compare and analyse data on a global scale.

Where can I find the data?
532. Look for them on countries’ and international organisations websites. Here are some links for your convenience:

UN https://unstats.un.org/sdgs/indicators/database/
UNECE https://w3.unece.org/SDG/en
UNESCAP https://data.unescap.org/
UNECAN https://ecastats.uneca.org/data/

The UNECE Road Map on SDG statistics

What is the purpose of the Road Map?
533. The Global Indicator Framework for SDGs incorporates very complex aspects of a statistical data ecosystem. The framework contains many different thematic statistical areas, some are new, some are well established, and some areas are very distantly related to traditional NSO and NSS operations. In addition, variations in national legal and institutional settings alongside different custodian agencies lead to extra complexity. The Road Map provides guidance and a strategy on how to implement a system for producing and disseminating data on SDGs. It sets out the activities associated with statistics for SDGs by describing what needs to be done, who the main actors are, their roles in monitoring SDGs, and the opportunities for cooperation. This guidance includes best practices, concrete actions, priorities and recommendations, but is not a set of rules.

534. Four years after the first edition of the Road Map was published, the processes for providing statistics for SDGs have evolved at global, regional and national levels. Many challenges remain and new ones continue to emerge, requiring new approaches and solutions. The second edition of the Road Map (Road Map 2.0) aims to continue to guide countries in their work on implementing the indicator framework.

535. Not only NSOs and NSSs in and outside of the UNECE region, but all institutions dealing with data reporting, assessing progress towards SDGs and communicating information on SDGs, will benefit from the Road Map 2.0. It also provides guidance to all national and international stakeholders to support NSOs and NSS in developing the capacities to produce statistics for SDGs. All chapters provide examples of relevant best practices, concrete actions and recommendations for almost all data-related issues for SDGs.

Who decided on and prepared the Road Map?
536. The Conference of European Statisticians (CES) decided to “launch work on a Road Map for the development of official statistics for monitoring SDGs” in 2015. To prepare the Road Map and monitor its implementation, the CES Bureau set up a Steering Group on Statistics for SDGs in October 2015. This Steering Group and its task teams carried out all the work related to the first and second editions of the Road Map. During its 2018 and 2019 Plenary Sessions, CES mandated the Steering Group on Statistics for SDGs to update the first edition of the Road Map, based on developments and emerging challenges.

180 https://statswiki.unece.org/display/SFSDG/TEAMS+OF+EXPERTS
What does the Steering Group do? How can it help me?

537. The Steering Group was established by the Conference of European Statisticians (CES) in 2015 to prepare a Road Map on Statistics for SDGs and to follow up on its implementation. In doing so, it provides guidance to countries and to regional processes on all issues pertaining to statistics for SDGs. The Steering Group conducts its work through task teams established to investigate and issue guidance for countries on specific issues and processes and by providing input to the regional and global processes. All outputs can be found on the UNECE wiki\(^{181}\).

How can I use the Road Map?

538. The Road Map's different sections include specific aspects of statistical processes related to SDGs. These include national coordination mechanisms, global reporting process, communication of indicators, etc. As mentioned above, there is no “one solution fits all” for indicators or countries. These sections aim to inform NSOs and NSSs on existing mechanisms and draw their attention to possible solutions, challenges or best practices.

\(^{181}\) [https://statswiki.unece.org/display/SFSDG/Statistics+for+SDGs+Home](https://statswiki.unece.org/display/SFSDG/Statistics+for+SDGs+Home)
Annex 2 GLOSSARY

The glossary provides explanations of a small selection of terms to help understanding of the current Road Map. It is not meant to be an exhaustive list of terms related to SDGs or statistics.

Custodian agency - international organization responsible for SDG indicator(s), usually in the subject areas they deal with. The tasks of the custodian agencies are to:

- collect data from national sources, validate and harmonize the data, estimate regional and global aggregates and make data available for international reporting;
- report data and metadata to the Global SDG Database, contribute to annual UN Secretary General’s SDG progress reports, feed into the High-Level Political Forum’s follow-up and review processes, analyse trends at regional and global levels for the UN SDG Progress Report and thematic reviews;
- to support improved capacity for data use and analysis.

Custodian agencies were selected when they have an existing mandate for this area of statistics, and on a voluntary basis for the other indicators. When no agency was found, the indicator was considered to be an orphan and was deleted or replaced. The list of indicators is provided on SDGs website with the name of the custodian agency (ies) for each indicator (https://unstats.un.org/sdgs/dataContacts/).

Data ecosystem - a collection of infrastructure and applications where different actors interact with each other to exchange, produce and use data. This term used to indicate all data producers within a country, including government agencies, private sector, civil society, universities, media, etc. A national statistical office and statistical system are part of a national data ecosystem, interacting with its other parts. Data ecosystem is important in the context of statistics for SDGs as part of the data has to come from outside the official statistical system.

Data-flow - in the context of the Road Map, transfer of data between the agencies involved in producing and using SDG data, statistics and indicators (national data producers, custodian agencies, UN agencies, international organizations, etc.).

Data validation - in the context of statistics for SDGs, data validation means verifying the results of compilation of SDG indicators and ensuring the quality of the statistical results. It usually concerns the validation by countries of the data produced/estimated/released by the responsible international organizations for their country. Data validation describes methods and processes for assessing statistical data, and how the results of the assessments are monitored and made available to improve statistical processes. All the controls made in terms of quality of the data to be published or already published are included in the validation process. Validation also takes into account the results of studies and analysis of revisions and how they are used to improve statistical processes.

Disaggregation - Disaggregation is the breakdown of observations, usually within a common branch of a hierarchy, to a more detailed level at which detailed observations are taken. In the context of SDGs, breaking down aggregate data for specific (vulnerable) sub-populations (other terms used: categorization, granularity, breakdown to a more detailed level).

Fundamental Principles of Official Statistics – ten principles that provide the very basis to how official statistics (national statistical offices and statistical systems) operate. First adopted by UNECE in 1992, then by UN Statistical Commission at the global level in 1994, and finally by the UN General Assembly in 2014. This recognition at the highest political level underlines that official statistics - reliable and objective information - is crucial for decision making (see: https://www.unece.org/stats/fps.html). The ten principles are:

1. Relevance, impartiality and equal access
2. Professional standards and ethics
3. Accountability and transparency
4. Prevention of misuse
5. Sources of official statistics
6. Confidentiality
7. Legislation
8. National coordination
9. Use of international standards
10. International cooperation

**Global SDG indicator framework** - an official globally agreed list of indicators to monitor the progress towards SDGs and targets. It is developed by the Inter-Agency and Expert Group on SDG Indicators (IAEG-SDGs; consisting of representatives of national statistical offices), agreed upon by the United Nations Statistical Commission in March 2017, and later by the UN General Assembly (see A/RES/71/313). The global indicator framework includes 231 unique indicators. However, the total number of indicators listed in the global SDG indicator framework is 247 as twelve indicators repeat under two or three different targets (https://unstats.un.org/sdgs/indicators/indicators-list/)

IAEG-SDGs is continuously maintaining the list. Annual refinements of indicators are included in the indicator framework as they occur. In 2020, the list was reviewed and updated (see: E/CN.3/2020/2, Annex II, and annual refinements in E/CN.3/2020/2, Annex III from the March 2020). Another comprehensive review of the indicator framework will take place in 2025.

**Indicator** - a summary measure related to a social, demographic, economic or other key issue or phenomenon derived from a series of observed facts. Indicators can be used to reveal relative positions or show positive or negative change. Indicators used for assessing the progress towards achieving SDGs are primarily designed/developed/used to track the changes in the social, demographic, economic or other areas. (https://ec.europa.eu/eurostat/statistics-explained/index.php/Glossary:Statistical_indicator)

**Interlinkage** - While SDGs are organized within a framework of goals and targets that represent individual components of sustainable development, they are inherently interdependent. Measures taken to achieve progress on one, may be reinforcing, or perhaps competing with the achievement of others. When progress on one goal or target results in positive or negative externalities on another, this relationship is described as an interlinkage. (https://unstats.un.org/unsd/statcom/50th-session/documents/BG-Item3a-Interlinkages-2030-Agenda-for-Sustainable-Development-E.pdf)

**National indicator/National indicator framework** - a set of national indicators to complement the global indicator framework in measuring the progress towards achieving sustainable development to provide the perspective of national policies and priorities.

**National focal point** - a national institution (or a person within this institution) responsible for one or more SDG indicators (usually in a specific thematic area). It may be the institution that calculates the data for the indicator. It is the counterpart for the custodian agency at the national level and thus the direct point of contact for data validation. The **national SDG focal point** is the national organization in a country responsible for the statistical monitoring of all SDG indicators. In general, it is NSO according to Resolution A/RES/71/313. In addition, the SDG focal point can also be the NFP for several SDG indicators.

**National reporting platform (NRP)** is a means to disseminate and communicate national statistics for the global and/or national SDG indicators. A "platform" is understood in the wider sense and refers to an integrated website, databases, and associated IT infrastructure to gather, host, secure, and make available information and related metadata and documentation.

**National statistical system (NSS)** – combination of statistical organisations and units within a country that jointly collect, process and disseminate official statistics on behalf of a national government. The national statistical system comprises a) the national statistical office, which is the leading authority of the national statistical system; b) other producers of official statistics, consisting of organizational entities of national authorities as identified in accordance with the statistical law and that develop, produce, disseminate and communicate official statistics in accordance with the statistical law.
Non-official statistics - statistics produced by agencies who are not part of the national or international statistical system, for example statistics produced by academia, media, private companies, civil society, etc.

Official statistics – statistics developed, produced and disseminated in compliance with the United Nations Fundamental Principles of Official Statistics (A/RES/68/261) [and the European statistics Code of Practice/National Code of Practice, where applicable] as well as internationally agreed statistical standards and recommendations. These statistics are produced as a public good by the national statistical offices and other members of the national statistical system, according to statistical programmes, and international statistical organizations. Data and information produced by other government agencies outside the statistical system, may be official data or information but they are not formally considered official statistics (https://www.unece.org/fileadmin/DAM/stats/publications/2016/ECECESSTAT20163_E.pdf).

Proxy – an indicator used as a replacement if exact SDG indicator data are not available. The proxy has to be close to the original indicator, allow to measure the same phenomenon and have data available. There is no strict definition of a proxy indicator and different kind of proxies are used, from slight differences in coverage (e.g. using age group 16+ instead of the required 15+) up to quite different indicators (e.g. using ‘waste generation per capita’ instead of a ‘national recycling rate’; ‘percentage of households with a computer’ instead of ‘proportion of youth and adults with information and communications technology skills’).

Sub-national SDG indicator – indicator that is not part of a global or national list of SDG indicators, used for measuring progress towards SDGs in a lower geographic level than a country (e.g. region, locality, city, etc.) to reflect the specific circumstances of this region.

Sustainable development is a development that meets the needs of the present without compromising the ability of future generations to meet their own needs (a definition from the Brundtland report ‘Our Common Future’ from 1987). In 2015 all United Nations Member States adopted 17 Sustainable Development Goals (SDGs) including 169 targets to be reached by 2030 at the latest.