

Multilingual Meetings Reinvented

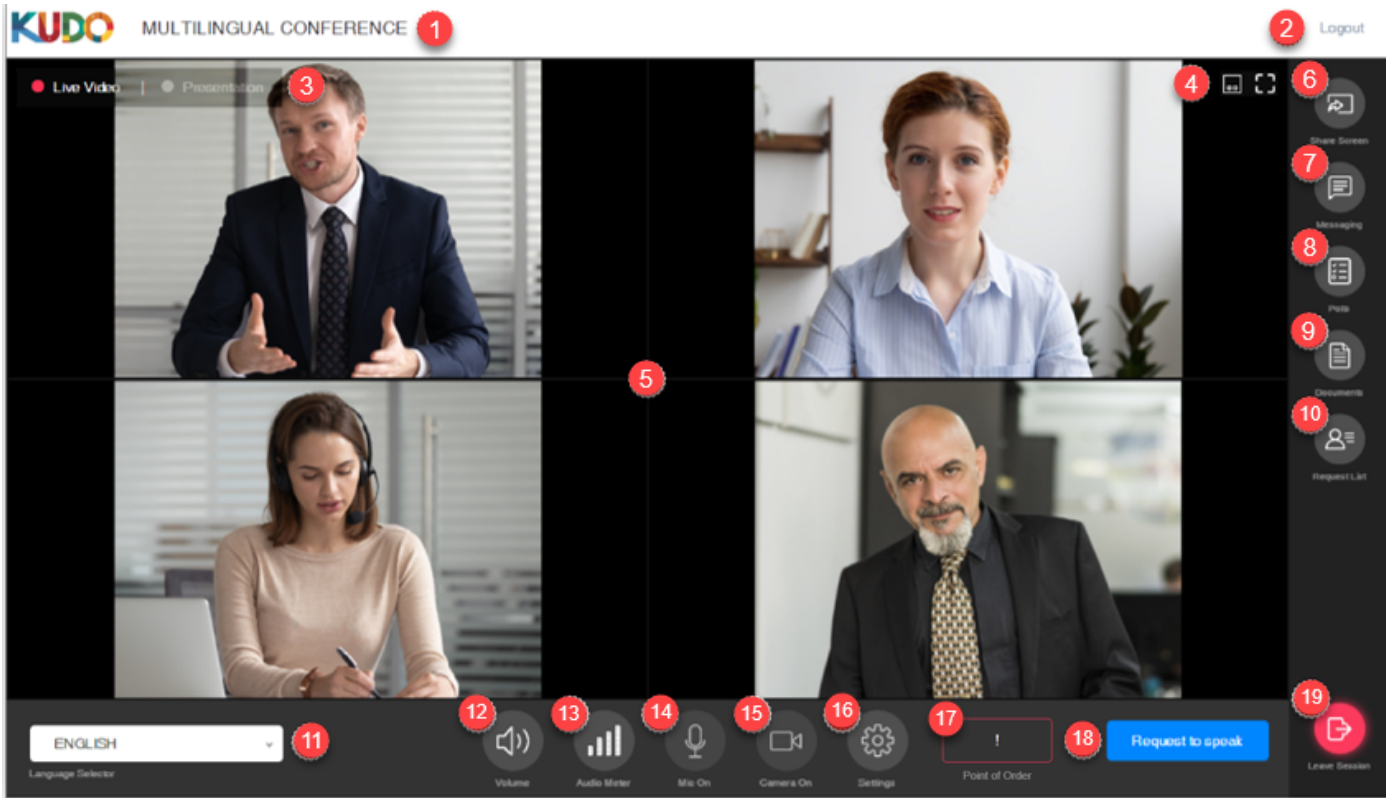
October 2020

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The KUDO Interface

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Participant Interface



1. Meeting name
2. Logout
3. Video input selection
4. View layout toggles
5. Video window
6. Share screen
7. Messaging
8. Polls
9. Documents
10. Request List
11. Language selector
12. Incoming volume mute
13. Incoming audio meter
14. Mic On/Off
15. Camera On/Off
16. Interface and media settings
17. Point of Order (Optional)
18. Request to speak / Release mic
19. Leave session

Technical Requirements

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Acceptable Browsers



Google Chrome



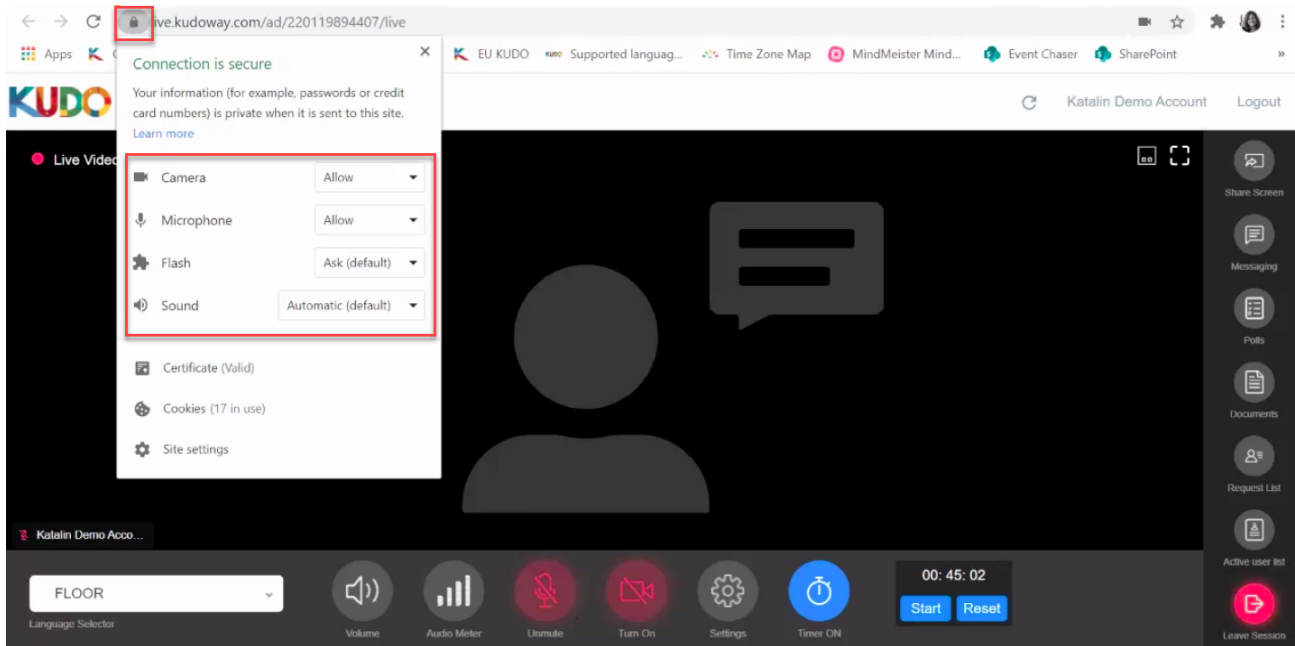
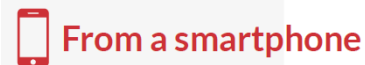
Mozilla Firefox



Microsoft Edge

Permissions

Privacy settings – Allow KUDO access to Microphone and Camera



Connection is secure

Your information (for example, passwords or credit card numbers) is private when it is sent to this site. [Learn more](#)

Camera	Allow
Microphone	Allow
Flash	Ask (default)
Sound	Automatic (default)

Certificate (Valid)

Cookies (17 in use)

Site settings

Katalin Demo Account Logout

Live Video

FLOOR

Language Selector

Volume

Audio Meter

Mute

Turn On

Settings

Timer ON

00: 45: 02

Start Reset

Share Screen

Messaging

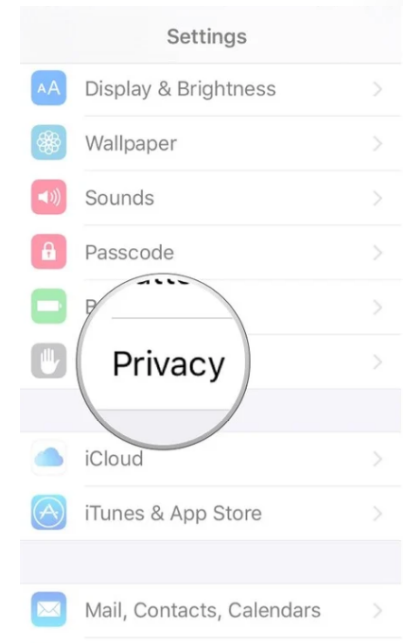
Polls

Documents

Request List

Active user list


Leave Session

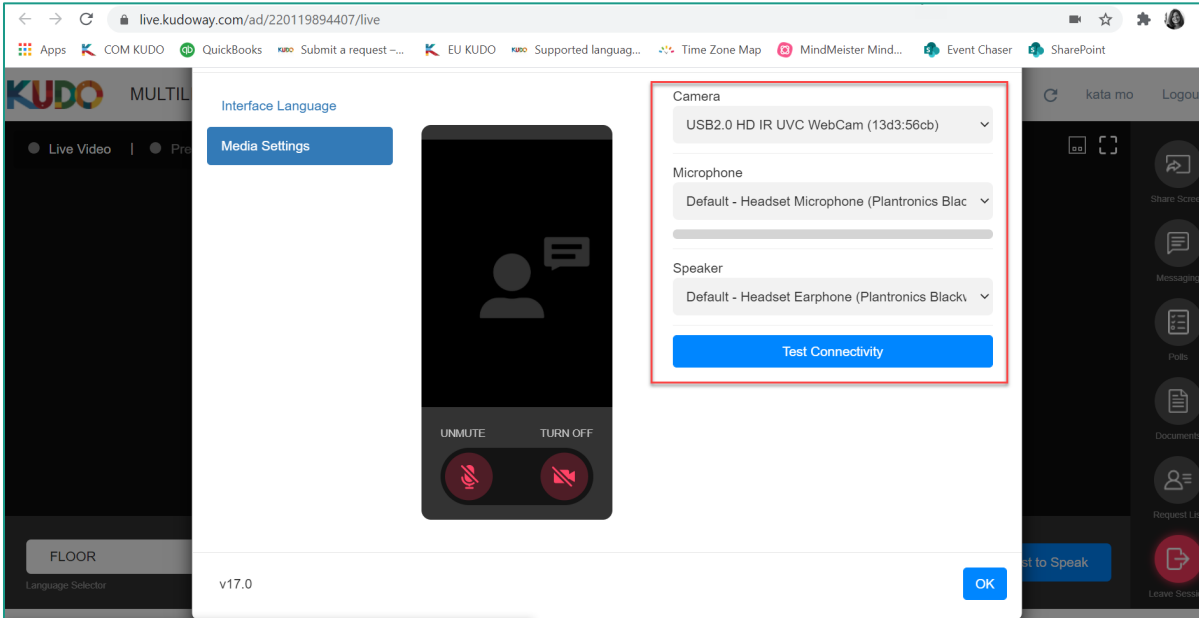


Settings

- Display & Brightness
- Wallpaper
- Sounds
- Passcode
- Privacy
- iCloud
- iTunes & App Store
- Mail, Contacts, Calendars

Headset and Camera Configuration

 From a computer



live.kudoway.com/ad/220119894407/live

COM KUDO QuickBooks Submit a request... EU KUDO Supported langu... Time Zone Map MindMeister Mind... Event Chaser SharePoint

KUDO MULTIL

Interface Language

Media Settings

Camera
USB2.0 HD IR UVC WebCam (13d3:56cb)

Microphone
Default - Headset Microphone (Plantronics Blac

Speaker
Default - Headset Earphone (Plantronics Black

Test Connectivity

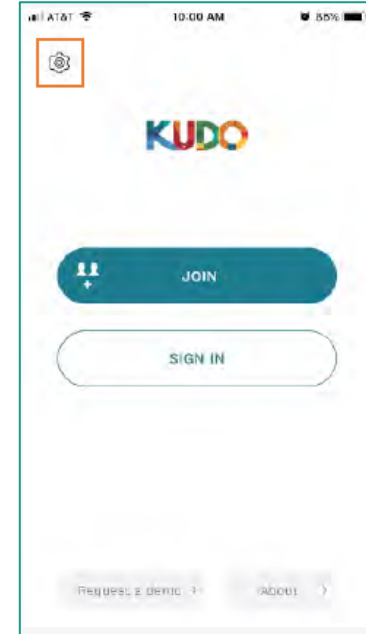
UNMUTE TURN OFF

FLOOR
Language Selector


v17.0

OK

 From a smartphone



AT&T 10:00 AM 55%



KUDO

JOIN

SIGN IN

Request List

Request & Demo

About

Click **Settings** (on the bottom) then **Media Setting** to choose the right device

Select the **gear icon** to access the **Settings** screen

Technical Requirements



Computer

- OS: Windows 7+ or MacOS 10.11+
- Browser: Google Chrome v68+
Mozilla Firefox v77+
- Memory: 8GB+ (*16GB recommended*)
- CPU: Intel i5+ (*i7 recommended*)
- Webcam
- Headset with microphone
[Vxi Passport](#), [KOSS CS300](#), [Logi H540](#)
- Permission: allow browser to have access to camera and microphone
- Avoid using ad-blockers



Mobile

- Android 6, 7, 8, 9
- iPhone 6s, 7, 8, X with iOS 12+
- iPad, iPad Pro with iOS 12+
- KUDO App installed
- Allow access to camera and microphone when prompted



Technical Requirements



Internet Bandwidth

- Audio: minimum of 64 kbps
(recommended 128 kbps)
- Video: minimum of 320 kbps
(recommended 1.2 mbps)
- On mobile: 4G and LTE work well for up to 6 concurrent streams
- Low latency bandwidth is required for uninterrupted video



Security

- Open TCP port **443** for SSL
- Open UDP Port **3478** for A/V stream
- Firewall or Endpoint Security software to allow above ports
- Only transparent proxy is supported. Forwarding proxy with Kerberos and proxy requiring authentication are not supported.

Technical Requirements



Network & WiFi

- Wired internet connection
(highly recommended)
- WiFi: 5Ghz 802.11ac/ax
(if wired connection is not available)
- In crowded environments, 5Ghz and 802.11ac/ax routers are required
- With 2.4Ghz, intermittent and choppy video/audio will be experienced

Router / AP

- Must have isolated 5Ghz capability
(isolated / separate bands)
- Wireless speed: AC1750 to AC3200
(highly recommended)
- I/O Antennas: 3x3 MU-MIMO
(recommended for multiple devices)

Best Practices

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Best Practices



A Good Headset

- Ideally, a USB Headset.
(Professional-grade is highly recommended)
- Avoid using earbuds type unless you are following from your phone.
- Place the microphone close to your mouth but avoid breathing into it.



Internet Connectivity

- Use Google Chrome as your browser.
- Use a wired connection.
(Preferred)
- If wired connection is not available, use high-speed Wi-Fi instead.
(Ideally 20 and 5 Mbps, for download and upload respectively. 5Ghz / 802.11ac is highly recommended)



A Webcam

- An HD webcam is preferred to get a high quality video.
- Point the camera directly at yourself.
- When you seat in front of your computer, leave enough distance between you and the camera, so your face is entirely visible.



Professional Environment

- Choose a private and quiet room to speak from.
- Make sure the lighting in the room is adequate.
- Place yourself so that there is a blank or plain background.



● Live Video | ● Presentation

Allow Browser to access Mic, Camera and Speaker

Message in Operator Tab for Technical Support

Language Selector

After accepted to the Floor, Camera and Mic will be enabled

Choose Interface Language
Set your Media Device

Click to join the Floor, then wait to be accepted

FLOOR

Language Selector

Volume

Audio Meter

Unmute

Turn On

Settings

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Point of Order

Request to Speak

- Share Screen
- Messaging
- Polls
- Documents
- Request List
- Leave Session



Best Practices

Stay Updated

Make sure you have the latest version of the KUDO app and your browser before joining a meeting. Click on the links below to download them:



*Preferred



Not sure you meet the requirements?

