

# UN/eQuality

Part I: eQuality Certificate System

Part II eQuality Certificate Exchange

**Markus Pikart**

UNECE Trade Division

- Trade Facilitation Section -

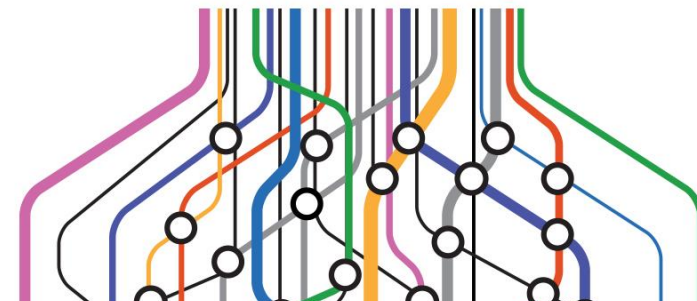
Markus.Pikart@un.org

**UNECE**

June 2020

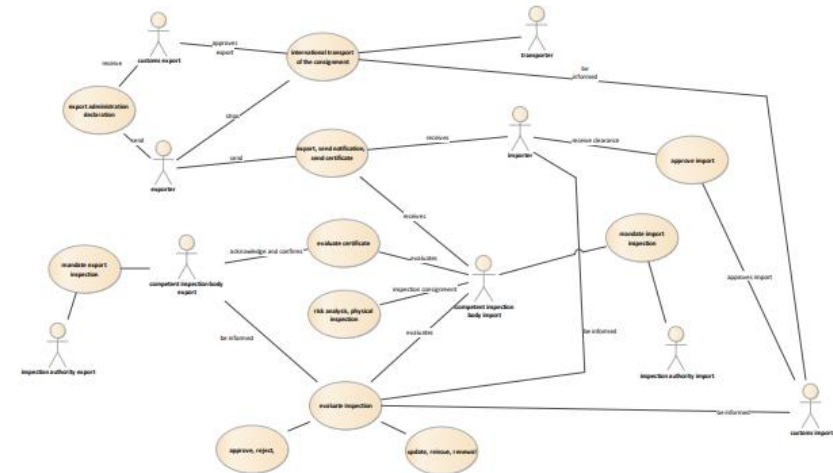


**UN / CEFAC**



## Where you are now

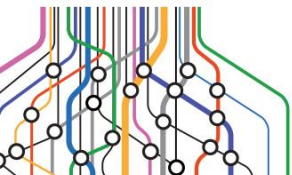
# UN/eQuality Schema by UN/CEFACT



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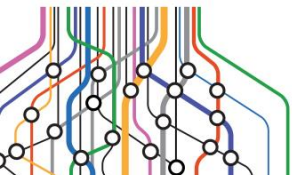
# Where you want to be





# Where you want to be

- ☐ Better regulatory control of quality certificates
- ☐ Less fraud
- ☐ Less resources for routine work in the competent authority
- ☐ Faster issuance of permits
- ☐ Real time data
- ☐ Faster border controls & movement
- ☐ Less costs for traders
- ☐ Improved quality of FFV
- ☐ ...



# UN/eQuality Certificate Exchange


## Vision

UN / CEFAC





- 

	<b>CONVENTION ON INTERNATIONAL TRADE IN ENDANGERED SPECIES OF WILD FAUNA AND FLORA</b>	<b>PERMIT/CERTIFICATE No. _____</b>	<b>Original</b>  (2 Valid and 1)
<b>A. Importer (name and address):</b>  _____ _____ _____		<b>B. Exporter (name, address and contact):</b>  _____ _____ _____	
<b>C. Species or group:</b>  _____ <b>D. Species authority:</b>  _____		<b>E. Name, address, national identity and status of Transporter (airline):</b>  _____ _____ _____	
For the authority, the importer is responsible to take care of the transport conditions and to ensure that the specimen is protected against theft, loss and damage during the transport. The importer is also responsible for the return of the specimen to the country of origin.			
<b>F. Purpose of the transaction:</b>  _____ <b>G. Species already in captivity:</b>  _____		<b>H. Appendix no. and reason (see article 10):</b>  _____ <b>I. Quantity (including sex):</b>  _____ <b>J. Total population:</b>  _____	
<b>K. Species conservation status and previous and current status of origin of plant:</b>  _____ <b>L. Date:</b>  _____		<b>M. Quantity of males:</b>  _____ <b>N. Date:</b>  _____	
<b>O. Quantity of males:</b>  _____ <b>P. Date:</b>  _____		<b>Q. Quantity of females:</b>  _____ <b>R. Date:</b>  _____	
<b>S. Quantity of males:</b>  _____ <b>T. Date:</b>  _____		<b>U. Quantity of females:</b>  _____ <b>V. Date:</b>  _____	
<b>W. Quantity of males:</b>  _____ <b>X. Date:</b>  _____		<b>Y. Quantity of females:</b>  _____ <b>Z. Date:</b>  _____	
<b>AA. Quantity of males:</b>  _____ <b>AB. Date:</b>  _____		<b>AC. Quantity of females:</b>  _____ <b>AD. Date:</b>  _____	
<b>AE. Quantity of males:</b>  _____ <b>AF. Date:</b>  _____		<b>AG. Quantity of females:</b>  _____ <b>AH. Date:</b>  _____	
<b>AI. Quantity of males:</b>  _____ <b>AJ. Date:</b>  _____		<b>AK. Quantity of females:</b>  _____ <b>AL. Date:</b>  _____	
<b>AM. Quantity of males:</b>  _____ <b>AN. Date:</b>  _____		<b>AO. Quantity of females:</b>  _____ <b>AP. Date:</b>  _____	
<b>AQ. Quantity of males:</b>  _____ <b>AR. Date:</b>  _____		<b>AS. Quantity of females:</b>  _____ <b>AT. Date:</b>  _____	
<b>AV. Quantity of males:</b>  _____ <b>AW. Date:</b>  _____		<b>AX. Quantity of females:</b>  _____ <b>AY. Date:</b>  _____	
<b>AZ. Quantity of males:</b>  _____ <b>BA. Date:</b>  _____		<b>BB. Quantity of females:</b>  _____ <b>BC. Date:</b>  _____	
<b>BD. Quantity of males:</b>  _____ <b>BE. Date:</b>  _____		<b>BF. Quantity of females:</b>  _____ <b>BG. Date:</b>  _____	
<b>BH. Quantity of males:</b>  _____ <b>BI. Date:</b>  _____		<b>BJ. Quantity of females:</b>  _____ <b>BK. Date:</b>  _____	
<b>BL. Quantity of males:</b>  _____ <b>BM. Date:</b>  _____		<b>BN. Quantity of females:</b>  _____ <b>BO. Date:</b>  _____	
<b>BP. Quantity of males:</b>  _____ <b>BQ. Date:</b>  _____		<b>BR. Quantity of females:</b>  _____ <b>BS. Date:</b>  _____	
<b>BT. Quantity of males:</b>  _____ <b>BU. Date:</b>  _____		<b>BV. Quantity of females:</b>  _____ <b>BW. Date:</b>  _____	
<b>BX. Quantity of males:</b>  _____ <b>BY. Date:</b>  _____		<b>BZ. Quantity of females:</b>  _____ <b>CA. Date:</b>  _____	
<b>CB. Quantity of males:</b>  _____ <b>CC. Date:</b>  _____		<b>CD. Quantity of females:</b>  _____ <b>CE. Date:</b>  _____	
<b>CF. Quantity of males:</b>  _____ <b>CG. Date:</b>  _____		<b>CH. Quantity of females:</b>  _____ <b>CI. Date:</b>  _____	
<b>CK. Quantity of males:</b>  _____ <b>CL. Date:</b>  _____		<b>CM. Quantity of females:</b>  _____ <b>CN. Date:</b>  _____	
<b>CO. Quantity of males:</b>  _____ <b>CP. Date:</b>  _____		<b>CQ. Quantity of females:</b>  _____ <b>CR. Date:</b>  _____	
<b>CS. Quantity of males:</b>  _____ <b>CT. Date:</b>  _____		<b>CU. Quantity of females:</b>  _____ <b>CV. Date:</b>  _____	
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<b>CH. Quantity of males:</b>  _____ <b>CK. Date:</b>  _____		<b>CM. Quantity of females:</b>  _____ <b>CN. Date:</b>  _____	
<b>CO. Quantity of males:</b>  _____ <b>CP. Date:</b>  _____		<b>CQ. Quantity of females:</b>  _____ <b>CR. Date:</b>  _____	
<b>CS. Quantity of males:</b>  _____ <b>CT. Date:</b>  _____		<b>CU. Quantity of females:</b>  _____ <b>CV. Date:</b>  _____	
<b>CV. Quantity of males:</b>  _____ <b>CW. Date:</b>  _____		<b>CH. Quantity of females:</b>  _____ <b>CI. Date:</b>  _____	
<b>CK. Quantity of males:</b>  _____ <b>CL. Date:</b>  _____		<b>CM. Quantity of females:</b>  _____ <b>CN. Date:</b>  _____	
<b>CO. Quantity of males:</b>  _____ <b>CP. Date:</b>  _____		<b>CQ. Quantity of females:</b>  _____ <b>CR. Date:</b>  _____	

# Illegal trade in wildlife



Number of pangolins legally traded and seized as contraband globally, aggregated 2007-2013

- ❑ Estimated 5 – 20 billion USD illegal trade in wildlife (excluding marine & timber)
- ❑ Illegal trade in wildlife is now ranked **4th in transnational crime**
- ❑ Frequent patterns:
  - ❑ highly organized crime
  - ❑ laundering of illegal trade with legal trade
  - ❑ passes through main ports and airports
  - ❑ often use of fraudulent paperwork
- ❑ Criminals exploit gaps in the control systems (manual procedures, lack of electronic information exchange & risk management)



➔ **Need for electronic CITES permit system to strengthen permit issuance and control processes and to fight illegal trade**





## **eCITES in a Nutshell – end-to-end control of CITES trade for an improved implementation of the convention**



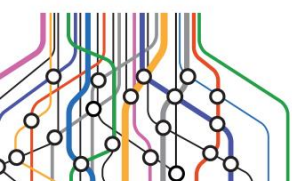


# eQuality vision statement

- ☐ Technology is about dreams: everyone will understand something different
- ☐ It's going to take time and it will cost money

eQuality vision statement:

- ☐ Define the “shared” dream
- ☐ A short statement why we are doing eQuality, and what will improve
- ☐ Provides a direction
- ☐ Should stand for the next 5 to 10 years



# **UN/eQuality Certificate Exchange**

## **Strategy**

**UN / CEFAC**





# Four steps to eCITES



- ☐ **ePermit:** Automate CITES permit request, issuance and payment
- ☐ **eControl:** electronic information exchange with Customs & automated risk management
- ☐ **eReport:** ~~electronic information for automated reporting~~
- ☐ **eExchange:** electronic permit exchange between Authorities of different countries

Stage	Supported Business Process
ePermit	Request and issuance of ePermits (paper and electronic) Management and storage of CITES trade data for CITES annual reporting Inspection/risk assessments Payments
eControl	Permit information exchange with Customs Risk management and validation at export Single Window integration
eReport	Automated exchange of national permit data from country to CITES Secretariat and UNEP WCMC EPIX* to generate statistics and CITES reporting
eExchange	Exchange of national permit data between countries Cross border traceability of CITES permits



# Project component - ePermit

- ❑ **What:** electronic submission of requests, internal permit approval workflow and audit functions, documentation of all steps (who, what, when, where?), notifications, printing of permits, e-payment of fees, on-line validation of permits,, cancellation, ..
- ❑ **Benefits:** Streamlined and transparent permit process, reduced opportunities for fraud, quality data, improved sustainability, faster permits





# Project Component - eControl

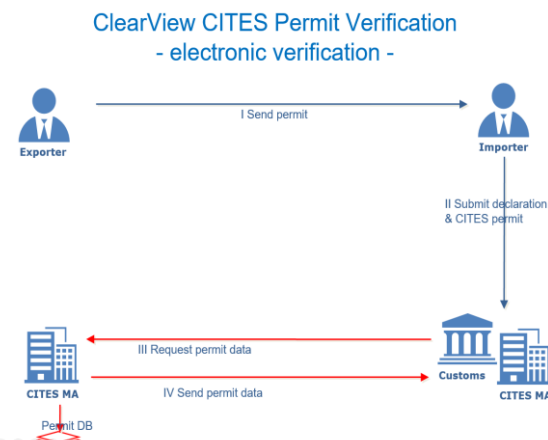
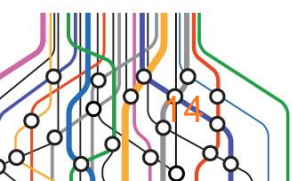
- ❑ **What:** Integrating Border Agencies; Customs uses electronic CITES information for cross check with electronic customs declaration (automated risk management)
- ❑ **Required:** electronic data exchange between CITES authorities and Customs, collaboration to identify and control risks
- ❑ **Benefits:** Improved control at the border; faster clearance time; better trade statistics; less fraud





# Project Component - eExchange

- ❑ **What:** Exchange of electronic permits between authorities in different countries
- ❑ **Required:** fully automated national CITES systems in both countries, common technical standards; framework of trust (agreements), ..
- ❑ **Benefits:** integrated cross border processes; reduction of fraud; pre-arrival information and scheduling of inspections; better statistics

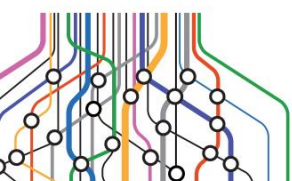




# Strategic Approach

Create a common understanding among the Competent Authorities:

- ☐ The benefit is not e-"*something*". The benefit are better processes, better control and less costs
- ☐ Before we can send or receive an electronic certificate we need a system that
  - ☐ Can produce a (quality) certificate
  - ☐ Exchange this certificate with other national Government agencies and integrate it into their workflows
- ☐ It is a long way to go but in stepwise process but we can reap benefits all the way



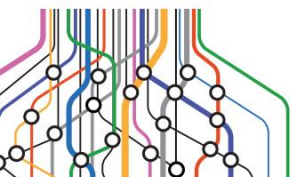




# eQuality strategic approach

How can we implement our vision for a global eQuality Certificate Exchange?

- ❑ eQuality - what does that mean?
- ❑ What are the major implementation steps?
- ❑ Can we have a stepwise approach?
- ❑ What are the benefits in each step?
- ❑ When is a country ready to exchange electronic certificates?

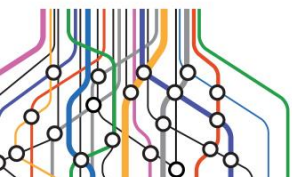


# UN/eQuality Certificate Exchange

Tactic

UN / CEFAC





# SWOT and the way to the eCITES BaseSolution

- ❑ What are your specific weaknesses and (how) can you overcome them?



# Challenges for Parties when developing an eCITES system

An eCITES system is a tall order:

- ❑ Complex CITES permit process
- ❑ Business requirements: electronic payment, internal external/external risk management, reporting, transparency & audits, regional structures, national legislation, changing CITES resolutions ..
- ❑ Interconnectivity: Customs, SW integration, national eGovernance framework, eSPS
- ❑ Low permit volumes: very high development cost for very few permits

➔ For most countries the development of a custom made eCITES system is not justifiable

eCITES approach: Develop once, use many

- ❑ **eCITES Implementation Framework:** Standard project implementation approach
- ❑ **eCITES BaseSolution:** Off-the-shelf software solution tailored to national needs
- ❑ Capacity building & exchange of experiences





UNITED NATIONS CONFERENCE ON TRADE AND DEVELOPMENT

UNCTAD

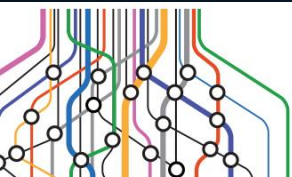


# @CITES

POWERED BY ASYCUDA

Virtual workshop– 08 April 2020

P R E S E N T A T I O N





## eCITES Introduction



### Using state of the art information technology and information management approaches to combat illegal trade in wildlife

#### STAGE

Supported  
Business Process

#### ePERMIT

- Request and issuance of ePermits (paper and electronic)
- Management and storage of CITES trade data for CITES annual reporting
- Inspection/risk assessments
- Payments

#### eCONTROL

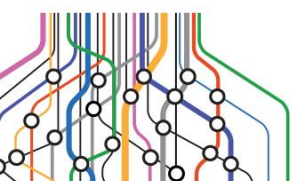
- Permit information exchange with Customs
- Risk management and validation at export
- Single Window integration

#### eREPORT

Automated exchange of national permit data from country to CITES Secretariat and UNEP WCMC EPIX to generate statistics and CITES reporting

#### eEXCHANGE

- Exchange of national permit data between countries
- Cross-border traceability of CITES permits





# Business Needs and Features

## Graphical User Interface/ Dashboards

### Trader Dashboard

eCITES@ASYCUDA



#### Dashboard

Home > Dashboard



Refresh dashboard

#### My notifications



#### My tasks



User ref.	Status	Actions
IM_APL_1	PENDING_INFO	

Items per page: 5 1 - 5 of 13 |< < > >|

#### My applications



Application date	User ref.	Type of permit	Status	
2019-10-08	APL 456	E	PAID	⋮
2019-10-07	APL 225	E	APPROVE1	⋮
2019-08-22	IM_APL_1	I	PENDING_INFO	⋮
2019-08-20	APL124	E	IN_PROGRESS	⋮
2019-08-20	APL125	E	GRANTED	⋮

#### My permits



Application date	User ref.	Type of permit	Status	
2019-10-07	APL224	E	ISSUED	
2019-08-22	EX_APL_1	E	ISSUED	
2019-08-20	APL123	E	ISSUED	

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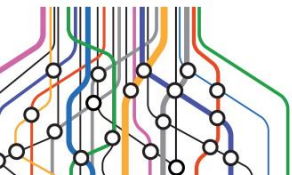


# eQuality tactical approach

Before you can **exchange** electronic certificates you need to have eQuality systems that **process** electronic certificates.

National eQuality systems:

- ❑ How many are there? How many will be there in a year from now?
- ❑ How expensive will it be to develop them?
- ❑ 80% of all certificates versus 80% of all countries
- ❑ Develop one system for all or each country develops it's own?

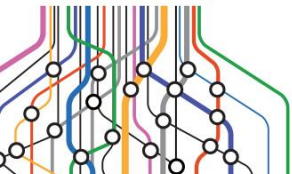


# UN/eQuality

# Thank you!







**Markus Pikart**  
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Markus.Pikart@un.org  
**UNECE**  
June 2020





# One last thing...

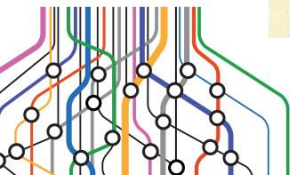
**E 000001**

 <b>CONVENTION ON INTERNATIONAL TRADE IN ENDANGERED SPECIES OF WILD FAUNA AND FLORA</b>		PERMIT/CERTIFICATE No. 20SL000005	Original																		
		<input type="checkbox"/> EXPORT <input type="checkbox"/> RE-EXPORT <input type="checkbox"/> IMPORT <input type="checkbox"/> OTHER :	2. Valid until <b>14-08-2020</b>																		
3. Importer (name and address) <b>Mr. Jung Sheng Lin Sinox Horticulture Co., Ltd. 1, Lane 296, Pa-Teh Road Fengshiang Kaohsiung, 83052 Taiwan</b>		4. Exporter (name, address and country) <b>BORNEO EXOTICS PVT LTD "SANDAGIRI FARM" OLD COLONY, PALMERSTON JUNCTION LK - Sri Lanka</b>																			
3a. Country of import <b>TW - Taiwan, Province of China</b>		6. Name, address, national seal/stamp and country of Management Authority   <b>DEMOCRATIC SOCIALIST REPUBLIC OF SRI LANKA 0004 10000000</b> <b>DEPARTMENT OF WILDLIFE CONSERVATION SRI LANKA 0004 10000000</b>																			
5. Special conditions <b>Plant specimens to be exported for commercial purpose</b> <small>It for live animals, this permit or certificate is valid only if the transport conditions comply with the IATA Live Animals Regulations. For live plants, with the IATA Potentially Injurious Plants Regulations, or, in the case of non-air transport, with the CITES Guidelines for the Non-Air Transport of Live Wild Animals and Plants.</small>																					
5a. Purpose of the transaction <b>T - Commercial Trade</b>		5b. Security stamp no. <b>1774568</b>																			
7.8. Scientific name (genus and species) and common name of animal or plant		9. Description of specimens, including identifying marks or numbers (taglines if any)																			
7.8. <b>S.N.: <i>Nepenthes veitchii</i> x <i>Nepenthes lowii</i> x <i>Nepenthes robcantleyi</i>. C.N.: Pitcher plant</b>		9. <b><i>Nepenthes (veitchii</i> x <i>lowii</i>) x <i>robcantleyi</i>. Artificially propagated exotic hybrid plant.</b>																			
12. Country of origin *		11. Quantity (including unit)																			
N/A		11a. <b>Appendix: II ; Source: A - Plants that are artificially propagated</b> <b>Quantity: 50 NAR</b>																			
12a. Country of last re-export		11b. Total exported/Quota																			
N/A		11a. <b>Quota: N/A</b>																			
12b. No of the operation ** or date of acquisition ***		N/A																			
7.8. <b>S.N.: <i>Nepenthes ceciliae</i>. C.N.: Pitcher plant</b>		9. <b>Artificially propagated exotic plant.</b>																			
12. Country of origin *		11. Quantity (including unit)																			
N/A		11a. <b>Appendix: II ; Source: A - Plants that are artificially propagated</b> <b>Quantity: 50 NAR</b>																			
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N/A		11a. <b>Quota: N/A</b>																			
12b. No of the operation ** or date of acquisition ***		N/A																			
7.8. <b>S.N.: <i>Nepenthes robcantleyi</i>. C.N.: Pitcher plant</b>		9. <b>Artificially propagated exotic plant.</b>																			
12. Country of origin *		11. Quantity (including unit)																			
N/A		11a. <b>Appendix: II ; Source: A - Plants that are artificially propagated</b> <b>Quantity: 50 NAR</b>																			
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N/A		11a. <b>Quota: N/A</b>																			
12b. No of the operation ** or date of acquisition ***		N/A																			
7.8. <b>S.N.: <i>Nepenthes vogelii</i>. C.N.: Pitcher plant</b>		9. <b>Artificially propagated exotic plant.</b>																			
12. Country of origin *		11. Quantity (including unit)																			
N/A		11a. <b>Appendix: II ; Source: A - Plants that are artificially propagated</b> <b>Quantity: 50 NAR</b>																			
12a. Country of last re-export		11b. Total exported/Quota																			
N/A		11a. <b>Quota: N/A</b>																			
12b. No of the operation ** or date of acquisition ***		N/A																			
* Country in which the specimens were taken from the wild, bred in captivity or artificially propagated (only in case of re-export) ** Only for specimens of Appendix I species bred in captivity or artificially propagated for commercial purposes *** For non-Convention specimens																					
13. This permit/certificate is issued by:  <div style="display: flex; justify-content: space-between;"><div>Department of Wildlife Conservation, 811A, Jayanthipura, Battaramulla, Sri Lanka.</div><div>14-02-2020</div><div> M.S.L.R.P. Jayasinghe Deputy Director Department of Wildlife Conservation 811A, Jayanthipura, Battaramulla</div><div> Security stamp, signature and official seal</div><div></div></div>																					
14. Export endorsement		15. Bill of lading/Air waybill number:																			
<table border="1"><thead><tr><th>Block</th><th>Quantity</th></tr></thead><tbody><tr><td>A</td><td></td></tr><tr><td>B</td><td></td></tr><tr><td>C</td><td></td></tr><tr><td>D</td><td></td></tr></tbody></table>		Block	Quantity	A		B		C		D		<table border="1"><thead><tr><th>Port of export</th><th>Date</th><th>Signature</th><th>Official stamp and title</th></tr></thead><tbody><tr><td></td><td></td><td></td><td></td></tr></tbody></table>		Port of export	Date	Signature	Official stamp and title				
Block	Quantity																				
A																					
B																					
C																					
D																					
Port of export	Date	Signature	Official stamp and title																		

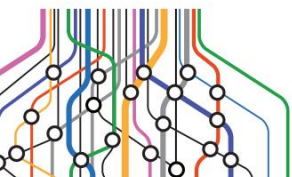




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A	7./8. S.N.: <i>Nepenthes veitchii</i> × <i>Nepenthes lowii</i> × <i>Nepenthes robcantleyi</i> ; C.N.: Pitcher plant	9. <i>Nepenthes</i> ( <i>veitchii</i> × <i>lowii</i> ) × <i>robcantleyi</i> Artificially propagated exotic hybrid plant ;	10. Appendix: II ; Source: A - Plants that are artificially propagated	11. Quantity: 50 NAR	11a. Quota: N/A		
	12. Country of origin * N/A	Permit no. N/A	Date N/A	12a. Country of last re-export N/A	Certificate no. N/A	Date N/A	12b.No of the operation ** or date of acquisition *** N/A
B	7./8. S.N.: <i>Nepenthes ceciliae</i> ; C.N.: Pitcher plant	9. Artificially propagated exotic plant ;	10. Appendix: II ; Source: A - Plants that are artificially propagated	11. Quantity: 50 NAR	11a. Quota: N/A		
	12. Country of origin * N/A	Permit no. N/A	Date N/A	12a. Country of last re-export N/A	Certificate no. N/A	Date N/A	12b.No of the operation ** or date of acquisition *** N/A
C	7./8. S.N.: <i>Nepenthes robcantleyi</i> ; C.N.: Pitcher plant	9. Artificially propagated exotic plant ;	10. Appendix: II ; Source: A - Plants that are artificially propagated	11. Quantity: 50 NAR	11a. Quota: N/A		
	12. Country of origin * N/A	Permit no. N/A	Date N/A	12a. Country of last re-export N/A	Certificate no. N/A	Date N/A	12b.No of the operation ** or date of acquisition *** N/A
D	7./8. S.N.: <i>Nepenthes vogelii</i> ; C.N.: Pitcher plant	9. Artificially propagated exotic plant ;	10. Appendix: II ; Source: A - Plants that are artificially propagated	11. Quantity: 50 NAR	11a. Quota: N/A		
	12. Country of origin * N/A	Permit no. N/A	Date N/A	12a. Country of last re-export N/A	Certificate no. N/A	Date N/A	12b.No of the operation ** or date of acquisition *** N/A
<p>* Country in which the specimens were taken from the wild, bred in captivity or artificially propagated (only in case of re-export) ** Only for specimens of Appendix-I species bred in captivity or artificially propagated for commercial purposes *** For pre-Convention specimens</p>							
13. This permit/certificate is issued by:							
<div>Department of Wildlife Conservation, 811A, Jayanthipura, Battaramulla, Sri Lanka.</div> <div>Place</div> <div>14-02-2020</div> <div>Date</div> <div>M.S.L.R.P. Maripana Deputy Director, Lab. Effic. Department of Wildlife Conservation 811 A, Jayanthipura, Battaramulla</div> <div>1774568</div> <div>Security stamp, signature and official seal</div> <div></div>							
14. Export endorsement: 15. Bill of lading/Air waybill number:							
Block	Quantity						
A							
B							
C							
D							
		Port of export	Date	Signature	Official stamp and title		



## Check Permit Validity



Permit found

### Permit details

**Permit number:** 20SL000005  
**Type:** E  
**Serial number:** E0000001  
**Security stamp number:** 1774568  
**Status:** ISSUED  
**Valid until:** 2020-08-14

### Trade parties

#### Importer

**Name:** - Mr.Jung Sheng Lin  
**Address:** Sinox Horticulture Co., Ltd. 1, Lane 296, Pa-Teh Road Fengshan Kaohsiung, 83052 Taiwan  
**Country:** TW

#### Exporter/re-exporter

**Name:** - BORNEO EXOTICS PVT LTD  
**Address:** "SANDAGIRI FARM" OLD COLONY, PALMERSTON JUNCTION  
**Country:** LK

### Additional information

**Special conditions:** Plant specimens to be exported for commercial purpose

### Species

**Scientific name:** *Nepenthes veitchii* × *Nepenthes lowii* × *Nepenthes robcantleyi*  
**Common name:** Pitcher plant  
**Description:** *Nepenthes* (*veitchii* × *lowii*) × *robcantleyi* Artificially propagated exotic hybrid plant

**Appendix:** II

**Source:** A

**Purpose:** T

**Trader terms:** LIV

**Quantity:** 50 - NAR

**Total exported quota:**

**Scientific name:** *Nepenthes ceciliae*

**Common name:** Pitcher plant

**Description:** Artificially propagated exotic plant

**Appendix:** II

**Source:** A

**Purpose:** T

**Trader terms:** LIV

**Quantity:** 50 - NAR

**Total exported quota:**

**Scientific name:** *Nepenthes robcantleyi*

**Common name:** Pitcher plant

**Description:** Artificially propagated exotic plant

**Appendix:** II

**Source:** A

**Purpose:** T

**Trader terms:** LIV

**Quantity:** 50 - NAR

**Total exported quota:**

**Scientific name:** *Nepenthes vogelii*

**Common name:** Pitcher plant

**Description:** Artificially propagated exotic plant

**Appendix:** II

**Source:** A

**Purpose:** T

**Trader terms:** LIV

**Quantity:** 50 - NAR

**Total exported quota:**

### About eCITES permit application

Within the framework of the MOU signed between the CITES Secretariat and UNCTAD, and a project sponsored by the Government of Switzerland both organisations have jointly developed a cloud-based electronic permit system offering automated support for permit application, processing, issuance and reporting. The technical infrastructure of the core service is to be initially hosted and maintained by UNCTAD

[Contact Us](#)

### UNCTAD / ASYCUDA



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CH-1211 Geneva 10, Switzerland

### CITES Secretariat



**Website**  
<https://cites.org>



**Email**  
[info@cites.org](mailto:info@cites.org)

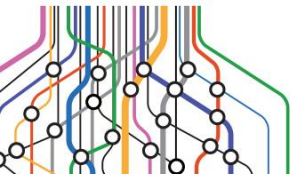


**Address**  
International Environment House  
11 Chemin des Anémones  
CH-1219 Chatelaine Geneva, Switz...





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# One last thing...

