

### **Group 1 Business case for the Collaboration of two Single Windows: looking into experiences**

Provide an analysis of a collaboration between two (or more) Single Windows

Guidance for the Group:

- Try to identify one or more cases of a SW2SW interoperability
- Who initiated the collaboration?
- How did it come into place?
- What were the main obstacles?
- Which components for successful interoperability were missing?
- Your lessons learned?
- How could a UN recommendation 36 on SW Interoperability have helped?

### **Group 2 Business case for the Collaboration of two Single Windows: benefits and costs**

What are the main stakeholders that are (will be) driving Single Window collaboration?

Guidance for the Group:

- Who is driving SW2SW collaboration (SW operators, regional agreements, users, ..) and why?
- Why are there so few cases?
- What is the readiness of the key Stakeholders of SW for interoperability? Is there a positive Return on Investment for them?
- Is there a benefit if there would be a UN Recommendation on SW Interoperability? How exactly could this recommendation help?