

# Business Case for the Collaboration of two Single Windows: Benefits and Costs

# Benefits

1. No need to re-key information
2. Reduction of costs (either for government or trade)
3. Reduce administrative burden
4. Consistency of the data
5. Combat fraud/smuggling
6. Support coordinated border management
7. Assists in the integration of supply chains - can assist ability of trade to compete
8. Increase transparency
9. Supports the application of risk management
10. Supports data quality by multiple sources submitting data
11. Business process simplification
12. Supports a paperless environment
13. Supports regional integration and trade
14. Fosters economic growth

# Costs and challenges

1. Lack of political will
2. Lack of legal framework
3. Lack of IT tools experts
4. Compatibility of systems and standards
5. Data protection
6. Protection and sensitivity of commercial data
7. Using data provided for the wrong purpose (misuse of data)
8. Difficult to validate data
9. Possible loss of sovereignty
10. Delegation of government services to the public service
11. Can lead to loss of jobs
12. Integrity issues
13. Misunderstanding of what a single window
14. Lack of trust
15. Export dec may not map to imp dec
16. Lack of cooperation at an operational level
17. Unsure that it is translated to the operational level

# Why Interoperability – what data needs to be exchanged

1. Risk analysis
2. Prep of border volumes
3. Combatting Illicit trade
4. Trade facilitation
  - My export becomes your import
  - Release for transit
  - Speed and predictability
  - Visibility of costs

Much more to follow!!!!!!!