

# Statistics Iceland's response to the COVID-19 crisis.

-Using a mixed methods approach to ensure the best possible results-







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- Objective 1
  - Minimise the negative effect of COVID-19 on our business
- Objective 2
  - Ensure the health and well-being of our employees
- Objective 3
  - Minimise the spread of COVID-19 within the organisation

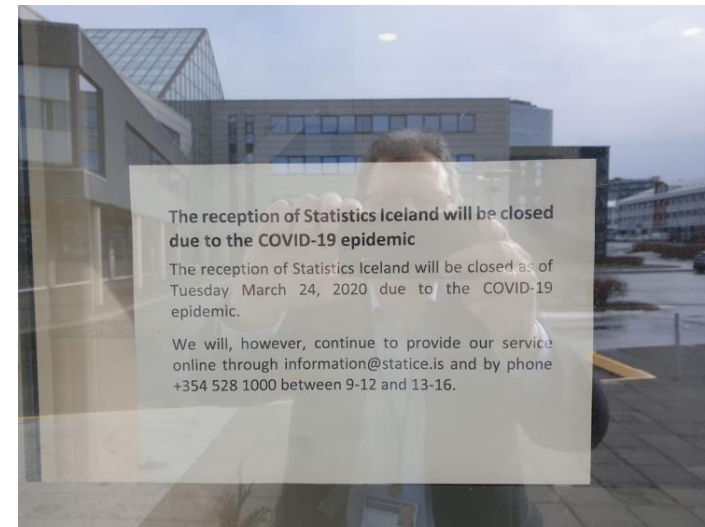
**Equally important**

**Interconnected**

## Frequent changes...

-  February 18: New contingency plan ready for Statistics Iceland
-  February 28: First COVID-19 case in Iceland confirmed
-  March 6: Alert level in Iceland raised to emergency phase
-  March 6: Emergency phase of SI's contingency plan activated
-  March 13: Ban on gathering >100 people
-  March 24: Ban on gatherings >20 people

...call for quick responses



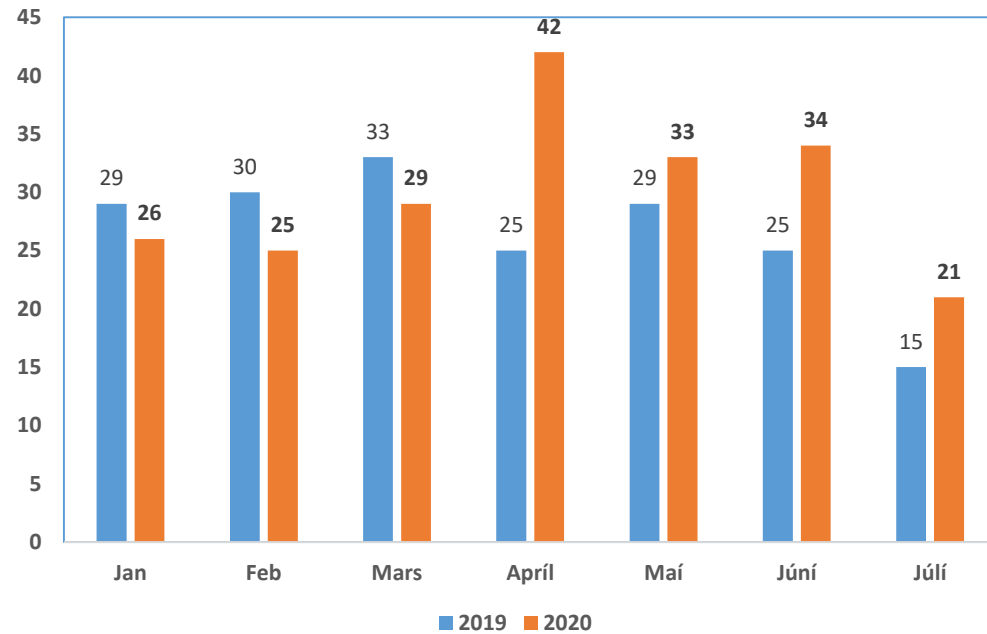
# Different objectives – different approaches

<b>Objective 1</b> Minimise the negative effect of COVID-19 on our business	<b>Objective 2</b> Ensure the health and well-being of our employees	<b>Objective 3</b> Minimise the spread of COVID-19 within the organisation
<ul style="list-style-type: none"><li>• Decentralised approach</li><li>• Decisions made on division level</li><li>• Different solutions for each division</li><li>• Allowed managers to be flexible in their responses</li><li>• COM* team a forum for providing information and sharing ideas</li></ul>	<ul style="list-style-type: none"><li>• Centralised approach</li><li>• Decisions made on a higher level (COM team)</li><li>• Important to provide uniform information</li><li>• Insured transparency on all measures taken</li><li>• Decisions made in the COM team</li></ul>	<ul style="list-style-type: none"><li>• Centralised approach</li><li>• Decisions made on a higher level (COM team)</li><li>• Important to coordinate responses</li><li>• Allowed for a clear procedure with predetermined roles</li><li>• Decisions made in the COM team</li></ul>

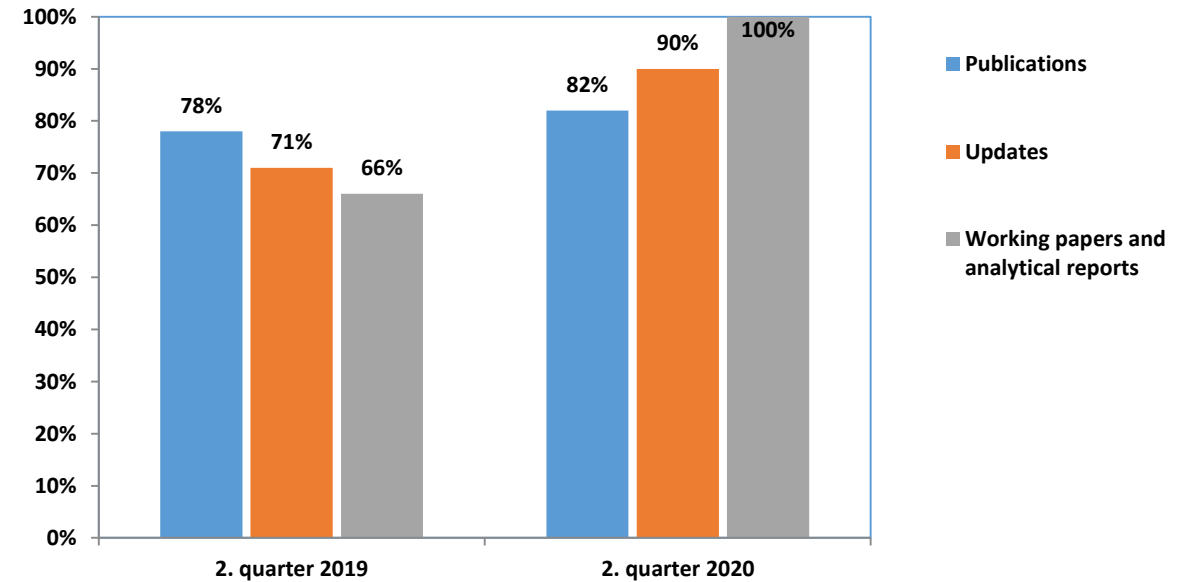
\*COM: Central operations management

# Results - publications

Publications - january to july 2019 and 2020



Submitted on time



# Results – data collection

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- Data collection successful for all projects
- Higher response rates in the labour market survey than 2019

# Results – employee survey

- Working from home went well/ very well
- Working from home did not negatively affect time spent on projects
- Vast majority was happy with information flow during the period



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# Thank you