

TurkStat's experiences on mapping business processes using GAMS0



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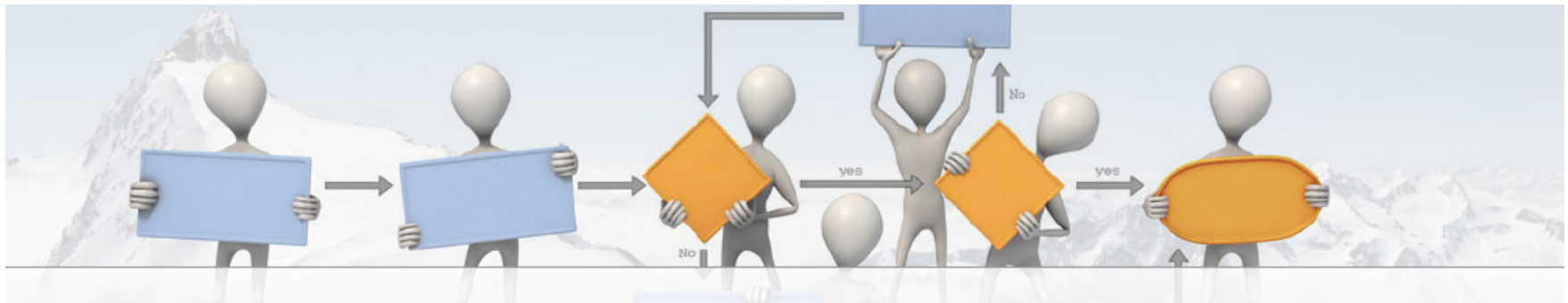
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2. Administrative and supporting business processes
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1. TurkStat work on business process management

- Business process modelling studies have been initiated in 2011
- The work was done in two stages
 - Statistical business process modelling
 - Non-statistical business process modelling



1. TurkStat work on business process management (con't)

- System includes approximately 500 statistical products and non-statistical supporting services
- Products/services are classified according to CSA
- All products are listed according to their data sources



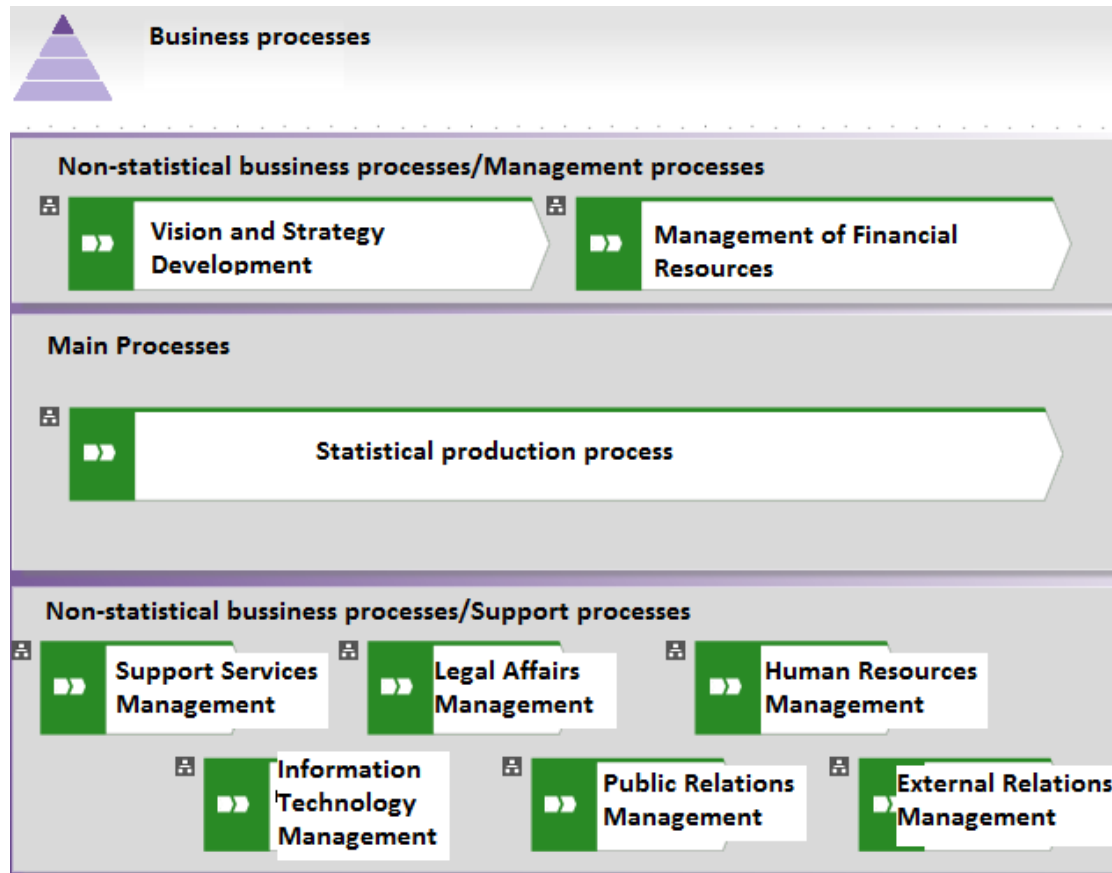
1. TurkStat work on business process management (con't)

- Statistical business processes and non-statistical processes were transferred to the program and mapped to reference model
- All the standards and conventions are documented as “User conventions handbook”

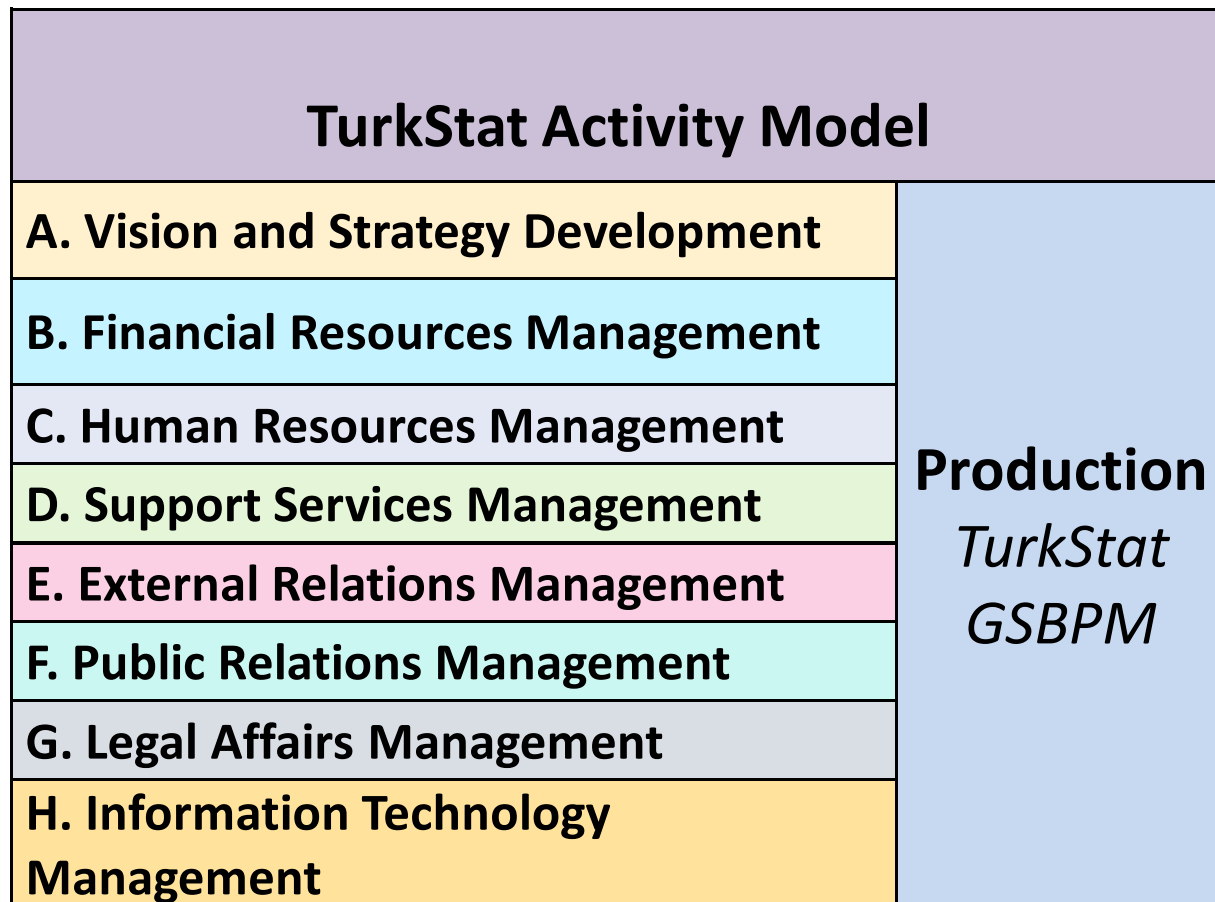


1. TurkStat work on business process management (con't)

The program covers TurkStat Statistical Business Process Model including the end to end structure and the workflows for each product.



2. Administrative and supporting business processes



- Initiated in 2015
- TurkStat Activity Model inspired from APQC's-PCF and GAMSO

3. Challenges on mapping the processes

- Overlaps with Capability Management, Corporate Support and Strategy & Leadership in GAMSO
- “Manage statistical methodology”, “Manage quality” “Manage information and knowledge” in corporate support is directly related with the statistical production processes
- Manage quality 3.10 has overlaps with the overarching processes in GSBPM

3. Challenges on mapping the processes (con't)

- “Manage” were used every level of GAMSO and this made the model complicated and incomprehensible
- Supportive services such as “dentistry, health care, catering services, security and cleaning” and “legal affair”s did not locate on GAMSO



4. Conclusions

- Over-arching GSBPM processes have a cross-cutting nature and influence GAMS0 in different layers
- The process flow structure in GSBPM may not be adopted to the GAMS0
- There should not be any overlaps between two models like methodology, metadata or statistical quality



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