

1. The story of CPI data collection in South Africa and other African countries similar to that of a lot of countries in the world during the lockdown
2. Last slide: crucial point (changes more possible in processing and compilation than collection of data) and question (has this prepared us for future crises?)
3. A lesson in terms of “risk management”. NSOs have to be ready to deal with the risks (whatever they are not only the pandemic) that could affect data collection (weak side of CPI survey)
4. The clear address from the lockdown to manage the risk. CPI has to be increasingly the result of:
 - a multi-source survey (data collected in the field, scanner data, admin data, Internet, partnership with data providers), reducing the weight of data collection in the field
 - a multi-technique survey (CAPI, CATI, CAWI, web scraping)
5. The challenge for the future: how to manage this growing (and complicate) mix?