

Questionnaire revision

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On behalf of the 7th EWCS project team



#### **Objectives of the European Working Conditions Survey Series**

- Assess and quantify working conditions of both employees and the selfemployed across Europe on a harmonised basis.
- Analyse relationships between different aspects of working conditions.
- Identify groups at risk and issues of concern as well as of progress.
- Monitor trends by providing homogeneous indicators on these issues.
- Contribute to European policy development in particular on quality of work and employment issues.



#### The 7th EWCS

- Country coverage
  - EU
  - IPA : Albania, Bosnia and Herzegovina, Kosovo, Montenegro, North-Macedonia, Serbia,
    Turkey
  - Norway and Switzerland
  - 2 top-ups: Belgium (+1,500), Slovenia (+500)
- Sample size
  - 1,000 per country
  - 1,200 PL; 1,300 ES; 1,400 IT; 1,500 FR; 1,600 UK; 1,700 TK; and 2,000 D



# Our building blocks

Job quality: prospects, earnings, physical environment, social environment, skills and discretion, working time quality, work intensity

Quality of working lives: health and well being, work life balance, skills match, motivation and engagement, financial security

Working conditions

Individual characteristics

Company characteristics

Recent changes in work



# Process for revision of questionnaire



- Cognitive post test (Gesis): 2 tasks 1) comparability of job quality questions between self employed and employees 2) dealing with workers at the margin; web testing 3 countries, and CI in 2 countries
- Feedback from analysis and use of the data
- Analysis of policy and research impact and use

STAKEHOLDERS AND EXPERT MEETINGS

- Advisory committee for working conditions and sustainable work
- Expert questionnaire development meetings
- Dedicated expert meetings on specific topics
- Written contributions and phone conferences from various key users

TESTING PROPOSALS

- Cognitive interviews ( 2 countries : 40 CI each)
- Advance translation in German and Polish, followed by translatability assessment (7 countries)
- Expert review: '3MC'
- Glossary / data map



# Mandate for review of the questionnaire: keep trends AND

- Modernise job quality indices; make the business case for job quality
- Address fragmentation of the workplace / destandardisation of the employment relationship
- Address technological change
- Capture potential drivers for the new EU policy agenda:
  #METOO, climate change, ...



# **New questions**

Job quality

Qualitative job insecurity

Innovative behaviour and innovation in the workplace

Right information, right equipment,

Ability to choose to work from home or another location

Customer rating

#### Fragmentation

Reasons for having a second job / clarification of questions dealing with main job, all jobs together

(ISCE revision) some operationalisation of the new category 'dependent workers'

In-depth review on comparability of selfemployed and employees (Gesis)

# Technological change

Use of technology at work an automatic systems that allocate tasks automatically

Use of communication technology for work purposes outside typical working hours

Introduction of new or significantly changed machines or ICT systems

De/centralisation of work and co-production

# Potential drivers for the EU agenda

Proportion of wo/men at the workplace

Main means of transportation for commuting

Work in non-native language

Review place of work / discrimination questions



# State of play

- Pilot in all countries is underway
  - Full dress rehearsal
  - 30 to 40 interviews per country
- Some innovations and measures to improve quality
  - Experiment on ISCO coding
  - More registers are used for sampling
  - More data on the interviewing process
  - Quality control: double selection of interviews to be checked (local and central coordination)
  - Rigorous translation monitoring
  - Very thorough work around privacy
- Mainstage fieldwork next year



# Thanks for your attention

