Uses of Micro-data

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Introduction

The mission of national statistical institutes is to collect and disseminate data. Decades ago, this meant producing books and reports primarily consisting of tabular data – designed to answer pre-defined questions. The increasing complexity of 21st century society, however, has put increasing pressure on such institutes to produce micro-data – designed to allow policy analysts and researchers to pose and answer questions of their own choosing. This pressure creates both opportunity and challenge. On the one hand, the relevance and stature of statistical agencies can be enhanced by their dissemination of data that policy makers can use to answer complex questions quickly. On the other hand, the well-known confidentiality challenges to the creation of public use files and other access modalities have been exacerbated by the development of new types of micro-data, as well as substantial computing and technological advances.

Finding creative ways to address the fundamental tension between data dissemination and the protection of respondent confidentiality goes to the core of each statistical institute's mission. Failure to do so has tremendous costs to society. An example might serve to illustrate the point. I have worked with the World Bank on and off for over a decade, in a number of less developed countries. One common characteristic of the statistical institutes of the countries in which I worked was a reluctance to provide access to microdata – and in every case, this led to incomplete analysis and wasted resources in countries that could afford them least. In one case, the country in question was concerned about the low labor force participation rate of women – which had hampered development for over a decade. Several policy options were on the table – including providing free child care, flexible work-weeks, and subsidized education. However, no micro-data analysis had been undertaken. Although labor force surveys were regularly fielded, they were not even released to the Ministry of Human Resources or the Ministry of Education. We analysed the micro-data and found that, even after controlling for education, industry and occupation, women were paid 60% less than men – and had been for the ten years in question. Our conclusion, which would have been apparent to any analyst working with these data, was that the country in question would have been better served by investigating the sources of these earnings differentials, rather than investing in the expensive set of options initially identified. Had the country in question permitted broader access to the micro-data a decade earlier, the appropriate policies could have been in place much earlier.

That micro-data are important is not news to any of you. Indeed, Eurostat has recently issued a new regulation (831/2002) to codify access to confidential data¹. What I would

¹ See Jean-Louis Mercy and John King's paper "Developments At Eurostat For Research Access to Confidential Data" Joint ECE/Eurostat work session on statistical data confidentiality, Luxembourg (7-9

like to discuss is how can statistical agencies determine the "optimal" amount of microdata to release – and find creative ways to increase this optimum? As an economist, my answer is that an accurate assessment depends on the benefits derived from the use of such data, the costs, and the tradeoff between the two. My goal in this paper is to attempt to explicitly delineate these benefits and costs, identify changes and summarize the consequences and opportunities for statistical agencies.

The benefits of micro-data use - and why they are increasing.

The benefits associated with micro-data access are myriad. The most obvious is that micro-data permit policy-makers to pose and answer complex questions, but others are also apparent. Access to micro-data permits analysts to calculate marginal, rather than average effects; it acts as an important scientific safeguard, because it permits others to replicate important findings; it creates a virtuous cycle of knowledge for the statistical institute because data use inevitably reveals data quality and processing anomalies as well as new data needs; and finally, it creates a core constituency for the statistical agency itself. I will illustrate each of these points with an example.

a) Micro-data permit analysis of complex questions

One of the most important findings in economics over the past decade has been that the analysis of aggregate statistics does not give policy makers an accurate view of the functioning of the economy. Indeed, the creative turbulence which is the hallmark of the United States economy, and a major contributor to its success, is not apparent from macro level indicators. Analysis of micro-data suggests that the widespread reallocation of factors of production from one firm to another firm even within narrowly defined industries is a major contributor to U.S. productivity growth – more important than investment in equipment and structures².

As an example of the importance of this phenomenon, policy makers in Illinois asked me to examine employment changes in a detailed industry – industrial machinery – in a detailed geographic area - Peoria, IL. Aggregate statistics indicated that this industry had lost a total of 20 jobs in the previous year. An analysis of the micro-data, summarized in Figure 1, revealed a very different picture. The net employment loss of 20 jobs was the sum of positive employment gains for workers 44 and under, and employment losses for workers 45 and older. In fact, in net, about 160 jobs were reallocated from older to younger workers. The micro-data revealed even more reallocation than this. If we simply tabulate up the job gains from expanding and new firms, there were over 250 jobs gained for workers of all ages (including older workers). The gross job reallocation,

(Luxembourg, 7-9 April 2003) Working Paper 12.

² Foster, Lucia, John Haltiwanger, and C.J. Krizan (2001). "Aggregate Productivity Growth: Lessons from Microeconomic Evidence." *New Directions in Productivity Analysis*, (eds. Edward Dean, Michael Harper, and Charles Hulten), University of Chicago Press, (forthcoming).

achieved by summing up 250 jobs gained and 270 jobs lost, exceeds 520 jobs. The worker flows are greater yet. Over the same period, over 710 workers were hired and 730 separated – for a total of 1400 workers reallocated.

The importance of knowing that even quite small net job changes can represent enormous job and worker reallocation is non-trivial information for policy-makers so that the productive potential of this reallocation process can be realized to its fullest. In this case, for example, the analysis showed Illinois policy makers that the aging of the industrial machinery workforce would lead to a demand for trained workers to replace oncoming retirements.



Workforce Dynamics: Industrial Machinery, Peoria, IL

Source: LEHD Program, US Census Bureau and Illinois Department of Employment Security

Figure 1

The new challenge that this increasing value of micro-data poses to statistical agencies is that the micro-data sets that permit such in-depth understandings of the economy – which involve the longitudinal linkage of firm and worker data over time – are also very large and complex, and often involve the integration of administrative and survey records. External researcher access is often the only way to create such data – because many of the decisions require subject matter knowledge as well as statistical expertise.

b) Calculating marginal rather than average effects

The ability to estimate marginal effects goes to the heart of the use of micro-data. Microdata enable analysts to do multivariate regressions, whereby the marginal impact of key variables, controlling for other factors, can be isolated.

An excellent example is provided by a recent study³ which investigates the distributional impact of Medicare. The importance of this healthcare program for the elderly population is difficult to overstate – it cost \$220 billion (in 1998) and its costs are growing faster than Social Security. Understanding program use, and the correlation of this with income and health, is critical to understanding the effects of the program.

The micro-data reveal important facts about program use that, again, would not be available from an analysis of aggregate data. Program use is heavily skewed – a very small proportion of the elderly population account for a very large proportion of expenditures. Program use is very persistent: those who account for a high proportion of expenditures in one year are highly likely to be heavy users in subsequent and preceding years. Even more interesting, however, is the effect of examining the relationship between income and expenditures, which is described in Figure 2.





Source: Lee, McClellan and Skinner, 1999

Briefly, it is clear from an examination of Figure 2 that the marginal effect of income on expenditures is broadly positive for men, but that the relationship is not only much flatter for women but women spend less. The marginal effect of correcting for health status (whether or not the individual died during the analysis year) at all income levels is also evident. Thus this analysis of the micro-data provides a quantification of the marginal effects of the key contributing factors to health expenditures: sex, income and health.

³ Lee, McClellan and Skinner "The Distributional Effects of Medicare", NBER working paper 6910, January 1999.

This example controls only for demographic effects – yet the increasing complexity of economic activity requires the production of data that can be used to separate out not just complex demographic interactions, but also economic and spatial effects. The expansion of research on the human dimensions of environmental change has increasingly meant that researchers want to include the contextual variables surrounding an individual-the schools they go to, the neighborhoods they live in, the firms they work for, and the people with whom they interact. As Rindfuss points out, "Linking data on people and their environments is at the very core of IHDP"⁴ The imperative to identify marginal effects in such an environment will put tremendous pressure on statistical agencies.

c) Scientific safeguard

Access to micro-data is critical to ensure that other scientists can replicate important research. This acts as an important discipline device for both government statisticians and academic researchers. That there is overwhelming temptation for scientists to misrepresent results is, sadly, evident from the all-too-frequent news stories of data fabrication. That there is similar pressure on statistical institutes should be taken as self-evident.

I will give one example. I used to teach a PhD level Applied Econometrics class when I was on the faculty at American University in Washington DC. Because it was offered at night, and the university was close to downtown, I had many students from international organizations who were brushing up their quantitative skills. I structured the class so that the first few weeks were spent on discussing techniques for dealing with "dirty" data – a problem of which they were only too well aware, and students would take turns regaling the class with first-hand anecdotes. One particularly popular example was from a gentleman who had worked in his country's population division, charged with providing annual population estimates. Apparently, another division first estimated GDP, and since per capita GDP was an important criterion for determining international financial aid, his main task was to make sure that the denominator was high enough to keep per capita GDP appropriately low. While external access to the underlying micro-data might not be a panacea to cure cases like this, it certainly might increase the level of accountability – and reduce the amount of "dirty" data.

Constant vigilance in this area is important. When the gains to monopoly power over information are great, in terms of either political or professional prestige, it would be naïve to think that there were no malfeasance in even the most pristine of agencies. The consequences to the statistical system of such malfeasance can be devastating if unchecked.

d) Data quality

Although statistical institutes expend enormous resources in quality assurance to ensure that they produce the best quality product, there is no substitute for actual research use of

⁴ Ronald Rindfuss "Confidentiality Promises And Data Availability" in IHDP Update, 02/2002, Newsletter of the International Human Dimensions Programme on Global Environmental Change.

micro-data to identify data anomalies. Indeed, there is general recognition of the direct correlation between the quality of a national statistical institute and that institute's openness to external research in international agencies, such as the World Bank. The United States Internal Revenue Service (IRS) and the United States Census Bureau have actually formalized the role of researcher use of selected tax micro-data to improve national statistics. Because this inter-agency agreement only permits the IRS to release selected micro-data⁵ to the Census Bureau in order to improve the economic and demographic censuses, surveys and inter-censal population estimates researchers who use Census Bureau's tax-derived micro-data must document the benefits according to the following criteria:

- Understanding and/or improving the quality of data produced through a Title 13, Chapter 5 survey, census or estimate;
- Leading to new or improved methodology to collect, measure, or tabulate a Title 13, Chapter 5 survey, census or estimate;
- Enhancing the data collected in a Title 13, Chapter 5 survey or census. For example: Improving imputations for non-response; Developing links across time or entities for data gathered in censuses and surveys authorized by Title 13, Chapter 5.
- Identifying the limitations of, or improving, the underlying business register, household Master Address File, and industrial and geographical classification schemes used to collect the data;
- Identifying shortcomings of current data collection programs and/or documenting new data collection needs;
- Constructing, verifying, or improving the sampling frame for a census or survey authorized under Title 13, Chapter 5;
- Preparing estimates of population and characteristics of population as authorized under Title 13, Chapter 5;
- Developing a methodology for estimating non-response to a census or survey authorized under Title 13, Chapter 5;
- Developing statistical weights for a survey authorized under Title 13, Chapter 5.

A sterling example of how this can work is a new project between the Census Bureau and researchers at the Sloan Industry Centers. The Sloan Foundation has invested heavily in case study research of a number of industries, five of which (semi-conductors, software, retail trade, finance and trucking) are involved in this project. The Sloan researchers work directly with Census staff – and their rich industry specific knowledge should lead to contributions ranging from help with industry classification to identifying new survey questions that could hone in on the driving forces of change in their industry.

Statistical institutes operating in an environment where the blurring of firm and industry boundaries is accelerating, where the differentiation between place of work and place of residence is increasingly unclear, and where the engine of economic growth has changed

⁵ As in many countries, selected tax data form the heart of the Census Business Register – the business sample frame – and play a critical role in developing inter-censal population estimates.

from measurable machines and equipment to the much less measurable workforce quality will increasingly need to turn to external researchers for guidance.

e) Development of core constituency

The funding of a statistical agency depends on the development of a constituency and greater use of data – which includes the creation of new products from existing data - creates a constituency beyond that of those who access the data. More analysis, more publicity and more insights lead to a greater understanding of the value associated with products produced by the statistical institute – with associated funding benefits. I have been associated with at least one statistical agency that resolutely opposed any access to its micro-data by anyone other than its own staff. This resulted in extremely strained relations with other ministries and the development of pseudo-statistical agencies within those other ministries that developed and fielded their own surveys without appropriate sampling frames or survey development or statistical method expertise. Not only did this generate (in my opinion) bad data for decision making, but it also seriously threatened the long-term financial viability of the statistical agency. Specifically, the ministries directly competed with the national statistical institute for funding, and co-ordinated strong resistance to any funding increases for that institute.

The value of a core constituency goes beyond the (admittedly crass) funding aspect. The quality of staff that can be hired is directly correlated with the prestige and visibility of the institute, and the perceived quality of work that can be done within its walls. External researchers, who are often academics, also advise and counsel students about career opportunities. Cultivating this network is an important first step to developing a high quality staff – maintaining the dynamic interaction between staff and their mentors can create an ongoing virtuous cycle of information exchange and education.

The costs of micro-data use - and how they are changing

One of the most boring things about economists is that they will tell you that nothing in life is free. I am no exception. The most obvious costs of micro-data use include the cost of providing access, potential reputational costs and the costs associated with reidentification of the sampled entities and the concomitant potential disclosure of confidential attributes. These are the costs that must be weighed against the benefits of providing access.

a) The cost of providing access

Clearly the cost of providing access depends on the modality, and several have been developed by statistical institutes across the world – public use micro-data, remote access sites, research data centres and licensing. The agencies' explicit costs for each of these methods are substantial in terms of staffing, support and documentation. The costs to users vary dramatically – public use data are clearly the lowest cost option, while the explicit and opportunity costs of accessing micro-data research data centers are substantial.

The most important of these modalities – and the one subject to most change - is public use micro-data. Statistical institutes have worked very hard to make these available, with dramatic success. It is not an overstatement to say that since such data were first created over 30 years ago, they have had a major impact on decision making. Indeed, decisions are often made in developing countries based on results from European and North American public use data sets. Funding decisions for some entire data collection activities are predicated on the existence of public use micro data. However, the cost and feasibility of producing high quality public use datasets is unfortunately increasing. A combination of technological advances in computing capacity, computer linking software and increased online availability of administrative data threaten their very existence⁶.

Dealing with the threats to public use files is an area in which much needs to be done – and one in which statistical agencies can join forces. One under-investigated area is the effect of the choice of different disclosure protection techniques on data quality. The lack of agency focus on this is evident: agencies that pour resources into producing top quality data - for example, survey design to improve response quality, and response follow up to reduce attrition bias – will spend much less on the decision to top-code, data-swap or suppress information. While this lack of focus was rational in a less technologically savvy era, it is unlikely that statistical institutes will continue to be able to be so sanguine. I hope that agencies will increasingly rely on technical statistical analysis to make decisions about the appropriate level of data quality/data protection.

One of the most attractive technical developments, in my opinion, is that devoted to creating inference-valid synthetic datasets⁷. These datasets often use multiple imputation and other Bayesian techniques to create datasets with the same analytical structure as the underlying protected data. They can be used by researchers at a remote site to develop an understanding of the structure of the datasets, use simulated data to develop code and even estimate basic relationships before sending the code to the secure site to estimate the true underlying relationships. The quality of this approach is evident in Figure 3 – using French data, Abowd and Woodcock show that there is almost no difference between results estimated using some forms of synthetic data and real data. Other forms of synthetic data suffer some analytic difficulties but they appear to be manageable.

⁶ See, for example, Chapter 1 in *Confidentiality, Disclosure and Data Access: Theory and Practical Applications for Statistical Agencies*, coedited with Pat Doyle, Laura Zayatz and Jules Theeuwes, North Holland, 2001.

⁷ "Disclosure limitation in longitudinal linked data" Abowd and Woodcock (2001) in <u>Confidentiality</u>, <u>Disclosure and Data Access: Theory and Practical Applications for Statistical Agencies</u> edited by P. Doyle, J. Lane, J Theeuwes and L. Zayatz, North Holland, Amsterdam, 2001.



Figure 3

b) Reputational costs

Another very real cost associated with outside researcher access to national statistical institutes is that of reputation. The production of official statistics is the mandated reason for their existence – and the typical agency expends enormous effort making sure that published statistics with their imprimatur are the national gold standard. As a result, each agency is understandably concerned that research results using data with their imprimatur, and without their expertise, could be misconstrued as "official" – and be misused. Anecdotal evidence from developing countries reinforces this – there is a substantial fear that international officials can misuse the data, misinterpret it, and produce incorrect – possibly irreproducible - results that take inordinate amounts of time to clarify.

It is possible to manage this type of damage. The World Bank's Living Standards Measurement Survey (<u>http://www.worldbank.org/lsms/</u>) has extensive tutorials, software packages and "how-to" manuals to make sure that researchers working with similar datasets know what they're doing. An alternative approach was taken in the U.S. in the form of the recent "Information Quality Act" which requires the U.S. Office of Management and Budget to develop government-wide standards for data quality. Interestingly, that act distinguishes between "ordinary" and "influential" information – the latter including "influential scientific, financial or statistical information" that will "have a clear and substantial impact on important public policies or important private sector decisions" (67 FR 8452). Even more tellingly, influential information should be reproducible by qualified third parties (though exceptions apply).

c) Disclosure of respondent identities

The ultimate cost to an agency is for an external researcher to disclose the identity of a business or individual respondent. While the penalties for this are typically substantial – ranging up to 10 years in jail and a \$250,000 fine in the U.S. – the consequences of such a breach could be devastating to respondent trust and response rates. As trust in the government appears to be declining, statistical agencies might well also be concerned that respondent trust in their ability to protect respondent confidentiality is declining – and that this might only be exacerbated by permitting widespread researcher access

I need hardly tell a group of statistical agency heads that the only way to find out whether such perceptions are likely an important issue is to collect data and analyse it! There has been some research attempting to quantify the order of magnitude of the relationship between trust and response rates, and the trends over time in the U.S. (by Eleanor Singer for respondents to demographic surveys, and Nick Greenia for respondents to economic surveys). Indeed, a resolution was adopted at a UN/ECE confidentiality workshop in Skopje, Macedonia in 2001 to move forward with a joint European endeavour to quantify the effect of researcher access on perceptions, but I am not clear on how much progress has been made in actual implementation.

Summing Up

It is clear that statistical agencies will increasingly be challenged to provide more access to micro-data. I would argue that this should not be seen as a necessary evil, but rather a chance to fulfill a critical societal mission. However, since increased access does not come without increased costs, it would seem reasonable for a conference such as this to see whether the costs might be reduced by combining efforts. Some areas in which joint research and development might provide substantial dividends, for example, would be:

- 1. the creation of inference-valid synthetic datasets
- 2. the protection of micro-data that are integrated across several dimensions (such as workers/firms/geography)
- 3. the quantification of the risk/quality tradeoff in confidentiality protection approaches
- 4. the effect on response rates of increased micro-data access.

I will close with two quotes. The first is from Chap T. Le and James R. Boen in *Health and Numbers: Basic Statistical Methods.* "There are aspects of statistics other than it being intellectually difficult that are barriers to learning. For one thing, statistics does not benefit from a glamorous image that motivates students to persist through tedious and frustrating lessons...there are no TV dramas with a good-looking statistician playing the lead, and few mothers' chests swell with pride as they introduce their son or daughter as

"the statistician."" The reason I give you this quote is so that your feelings will not be hurt when I tell you that my children's reaction when I told them I was going to a Conference of European Statisticians meeting was, to say the least, underwhelming! However, I was delighted to be invited – because as Sir Francis Bacon noted "Knowledge is Power" – and your mission is to disseminate the data that underlies that knowledge. I firmly believe that the work you do is fundamental to the functioning of society – and will become increasingly important in an information driven society. I very much hope that your focus on micro-data today will bear fruit in the form of providing the optimal amount of researcher access to micro-data in each of your respective statistical agencies.