

New Technology on Czech Statistical Office website

Knowledge Base
i.e. Database of
Frequently Asked
Questions

WWW.CZSO.CZ before change



 Český


Český statistický úřad

Vítáme Vás ve vesmíru informací

Czech Statistical Office
Welcome to the Universe of Information

 Français

 Deutsch

 English

New look www.czso.cz

ČSÚ ČESKÝ STATISTICKÝ ÚŘAD
CZECH STATISTICAL OFFICE

HOME :: NAPIŠTE NÁM :: ENGLISH :: DEUTSCH :: FRANCAIS ::

O NÁS
POPRVÉ V ČSÚ
NABÍZÍME
STATISTICKÉ VÝKAZY
KRAJE
ČSÚ A EVROPSKÁ UNIE
KONTAKTY

Registr ekonomických subjektů
Klasifikace
Číselníky
Elektronický sběr dat

28.06. 2002 [Eurostat - Jak lépe poznat naše sousedy](#)
28.06. 2002 [Šetření vybraných cen](#)
27.06. 2002 [Mírný pokles výroby hovězího masa](#)
27.06. 2002 [Respondenti očekávají stabilní vývoj](#)
24.06. 2002 [Zhoršení obchodní bilance v květnu](#)
21.06. 2002 [Šetření vybraných cen](#)

Inflace, inflace, inflace...

Intrastat II
Informace o statistickém systému, který zjišťuje údaje o pohybu zboží uvnitř EU.

Nová technologie na našich stránkách
FAQ - dynamická databáze nejčastěji kladených otázek a odpovědí. Rychlý a jednoduchý způsob, jak získat odpověď na Vaši otázku.

Kancelář prezidenta republiky ocenila prezentaci volebních výsledků

CD-ROM Volby 2002, Poslanecká sněmovna Parlamentu ČR – (obálka) Prezentací systém
Kopie prezentačního systému ČSÚ, kterým se zveřejňují výsledky voleb. Data jsou ve formátu HTML a DBF (kód 8-0008-02).

Předběžné prohlášení pozorovatelů OBSE k volbám

INFORMACE O ČR
Nejžádanější
ČR v číslech
Statistická ročenka 2001
Rychlé a tiskové informace
Časové řady
Informace v mapách

1) Souborné informace
Regionální publikace
2) Životní prostředí, zemědělství
3) Práce, sociální statistiky
4) Obyvatelstvo, volby
5) Makroekonomika, HDP
6) Zahraniční obchod
7) Ceny
8) Průmysl, stavebnictví
9) Služby
0) Metodika

Ščítání lidu, domů a bytů
Volby

Knowledge Base on WWW.CZSO.CZ

The screenshot shows the website interface for the Czech Statistical Office (CZSO). At the top, there is a header with the CSU logo and the text 'CZECH STATISTICAL OFFICE' and 'ČESKÝ STATISTICKÝ ÚŘAD'. Below the header, there are navigation links for 'HOME', 'WRITE US', and language options 'ČESKY', 'DEUTSCH', and 'FRANCAIS'. The main content area is titled 'Database of Frequently Asked Questions' and features a search bar with a 'Search' button. Below the search bar, there are radio buttons for 'at least one word' and 'all'. The search results show a list of 37 questions, with the first 10 displayed. Each question is numbered and includes the number of accesses. A 'Put own question' button is located at the bottom of the list. On the right side, there is a sidebar with a menu titled 'INFORMATION ABOUT CR' and a list of categories including 'Aggregate information', 'Environment and agriculture', 'Labour and social statistics', 'Population and elections', 'Macroeconomy, GDP', 'External trade', 'Prices', 'Industry and construction', 'Services', and 'Methodology'. Below this menu, there are buttons for 'Census' and 'Elections'.

CSU CZECH STATISTICAL OFFICE
ČESKÝ STATISTICKÝ ÚŘAD

:: HOME :: WRITE US ::

ČESKY :: DEUTSCH :: FRANCAIS ::

Database of Frequently Asked Questions

Quick Search:

Find: at least one word all

Found 37 questions.

1	Where can I find the list of the most popular first names of children born in Czech Republic?	(54 accesses)
2	I would like to know how many persons in Czech Republic has the surname HENZEL?	(23 accesses)
3	How many inhabitants has Czech Republic?	(23 accesses)
4	Where can I find the last statistics of criminality, especially outrages from which results how many committed men, women and infants?	(3 accesses)
5	Where can I find the basic information about Czech Republic (for example the number of inhabitants, inflation rate, average wages, unemployment rate etc.)?	(71 accesses)
6	What does it mean abbreviation GDP and what is its value?	(54 accesses)
7	What is "Inflation", how is calculated and what is inflation rate?	(36 accesses)
8	What are "classifications and nomenclatures"?	(33 accesses)
9	In spite of the fact that the data on your web site are updated I see only old data. Why?	(33 accesses)
10	Where can I find the Identification number (IC) of certain company?	(32 accesses)

(Next 10 questions)

INFORMATION ABOUT CR

- Most Requested Data
- CR in Figures
- News and Press Releases
- Time series
- Information in Maps

1 Aggregate information

2 Environment and agriculture

3 Labour and social statistics

4 Population and elections

5 Macroeconomy, GDP

6 External trade

7 Prices

8 Industry and construction

9 Services

10 Methodology

Census

Elections

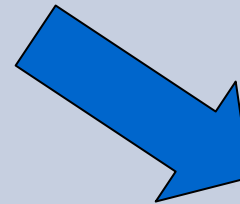
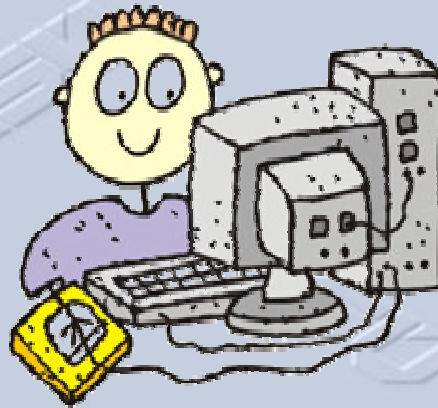
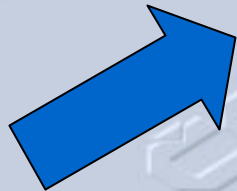
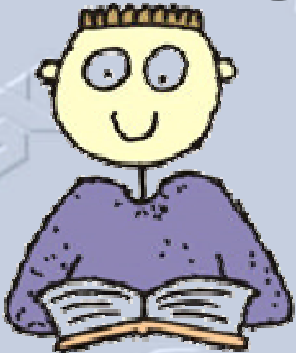
Knowledge Base:

Database of Frequently Asked Questions

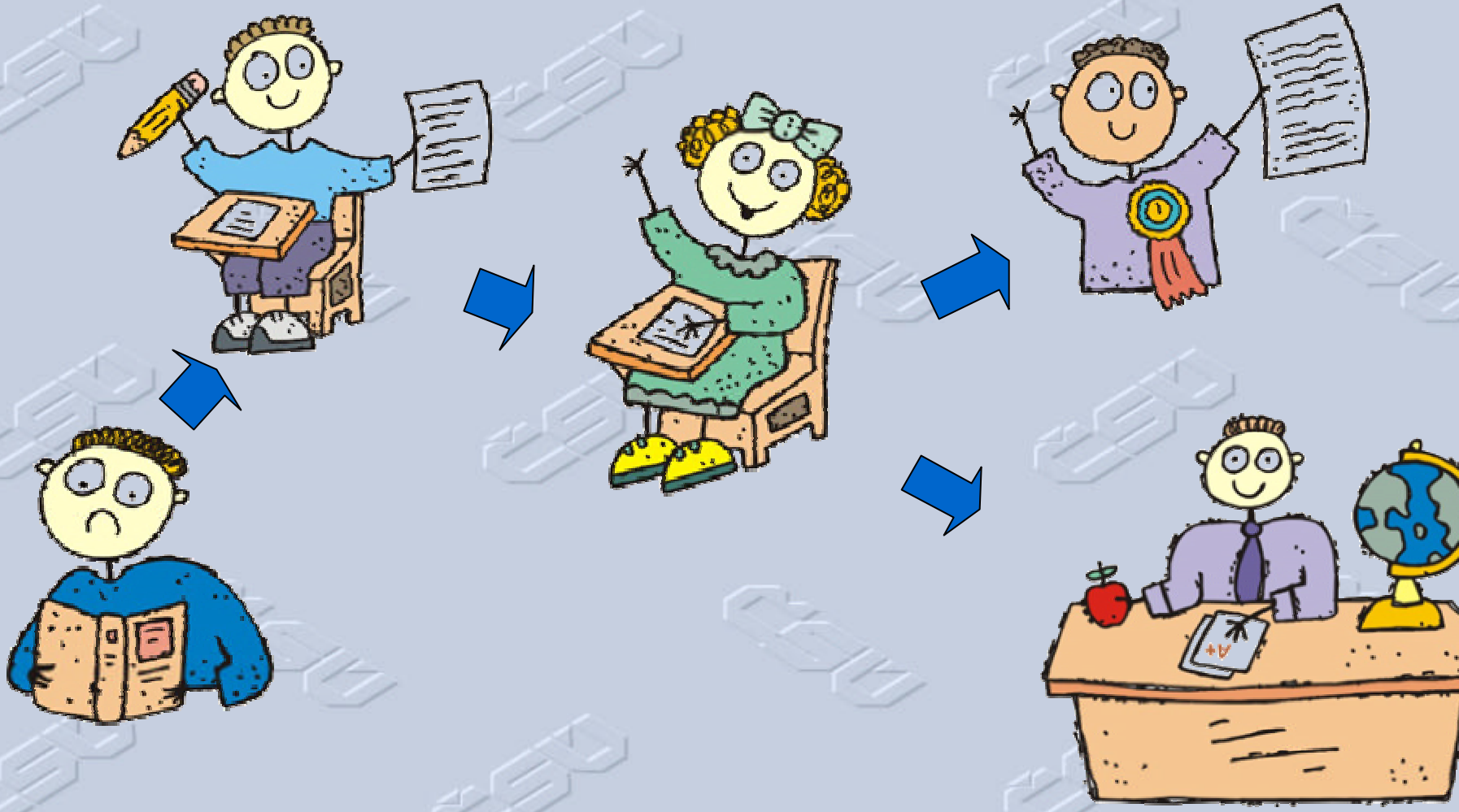
- Dynamic application
- Database of questions and answers with advanced search and off-line communication with the clients

Easily, quickly and clearly

How many
inhabitants
has CZ?



Easily but not so quickly



Knowledge Base: Database Frequently Asked Questions

- Arrangement questions according to their frequency (from the most frequented to the least frequented ones)
- Fulltext search in texts of questions, answers and key words

Operations with KB

- Very easy
- Enables questions processing by more persons
- Interface „manager - agent“

Contribution of solution

- Interactivity for static www presentation
- Marketing tool
 - Continual marketing survey
 - Creates statistics of questions
 - Announces the news
- Cheap way of informations transfer

Contribution of solution II.

- Economy of human resources
- Central source of information usefull also for internal needs
- Answers may contain links on websites
- Answers may contain html, ie graphically modified information