



UNECE

Working Party on Land Administration

76th session CHLM

Report on the work of the Bureau of the Working Party

Task Group 7:

Land Registry and Cadastre: One or two agencies?

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Why this study?

- Long lasting national discussions



Why this study?

- Long lasting national discussions
- Mergers and de-mergers do happen, but why?
- Umbrella organisations: no clear position

UNECE (2005):

“Although separate organisations may administer the land books, the cadastre, and the registers of mortgages and encumbrances, an integrated system is desirable either in one organisation or through electronic linkages”

1. Literature study

- Customers ask for one-stop shopping
- Certain level of “belief” that merging of organisations is necessary for that
- No empirical evidence that merged organisations work “better”
- Organisational structure and working processes are based on many different political objectives

2. Correlation study

| DB-ranking | Merged |
|------------|--------|
| 3 | yes |
| 5 | yes |
| 6 | no |
| 7 | no |
| 14 | no |
| 34 | no |
| 35 | yes |
| 49 | yes |
| 50 | yes |
| 53 | yes |
| 57 | no |
| 72 | yes |
| 73 | no |
| 83 | no |
| 104 | no |

Merged average rank = 7.0
Non-merged average rank = 8.7
Range 4 – 11,5

3. Narratives on mergers

15 narratives on the history of the merger-discussion:

- Speed of services is main driver for change
- No common argument for merging:
 - “Public sector reform”
 - “Neighbour country did it”
 - “WB wants it”

But also:

- “We can do without”



4. Scientific paper

- Paper Submitted to journal “Transforming Government: People, Process and Policy”:

“Living apart together – a comparative evaluation of mergers of cadastral agencies and public land registers in Europe”

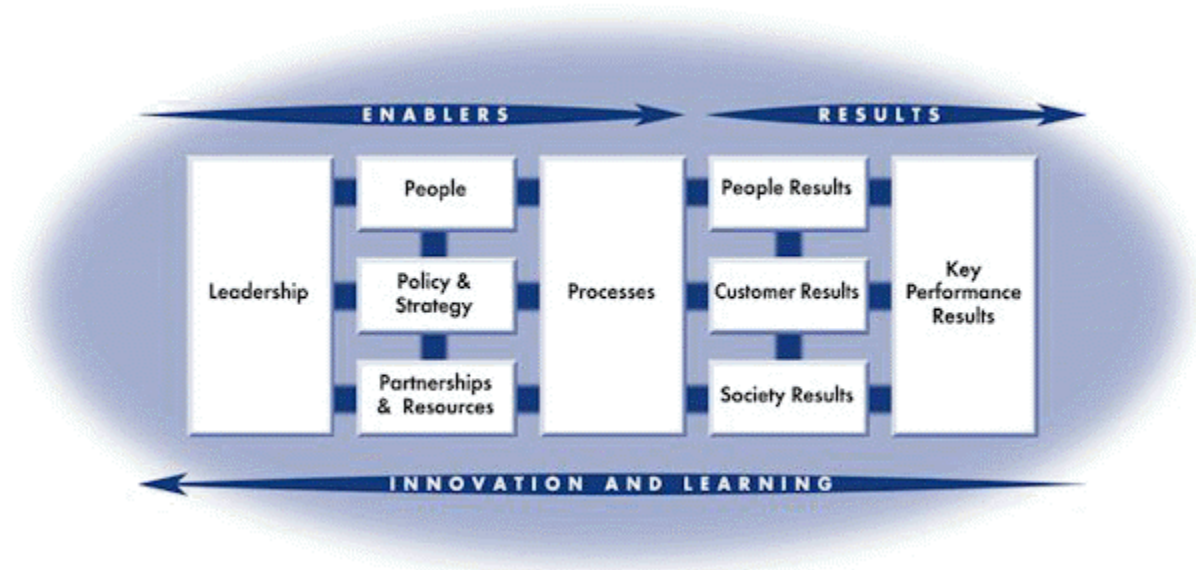


5. Conclusion so far

- Property rights registration needs one stop
- Merging yes/no to much black/white
- More detailed assessment necessary
- Different approach: measurement of performance
- Therefore: final research to prepare a more qualitative result

6. Final Research

- Answer on what determines a good performance
- Structured questionnaire



EFQM

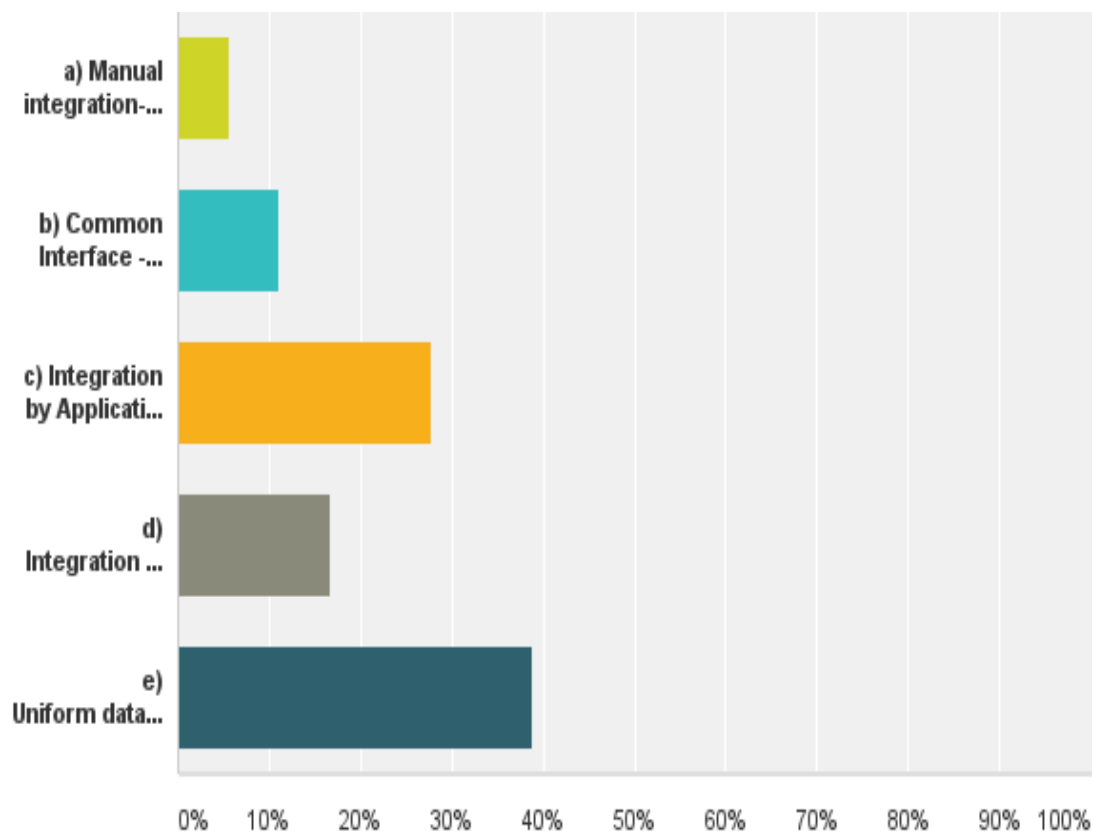
6. Final Research

- Sent out some 50 questionnaires to 40 countries
- Returned 21 from 19 countries until December 9th
 - Greece, Slovenia, Austria, Denmark, Sweden, Kyrgistan, Cyprus, Finland, Estonia, Czech Rep, Bulgaria (2x), Slovak Rep, England, Spain (2), Lithuania, Iceland, Italia, Netherlands, Ireland.
- Just enough to start analysis...more is desirable
- Please sent in your questionnaire!!!

Questionnaire on Organizational Cooperation for Cadastre and Land Registration Activities

maandag 14 december 2015

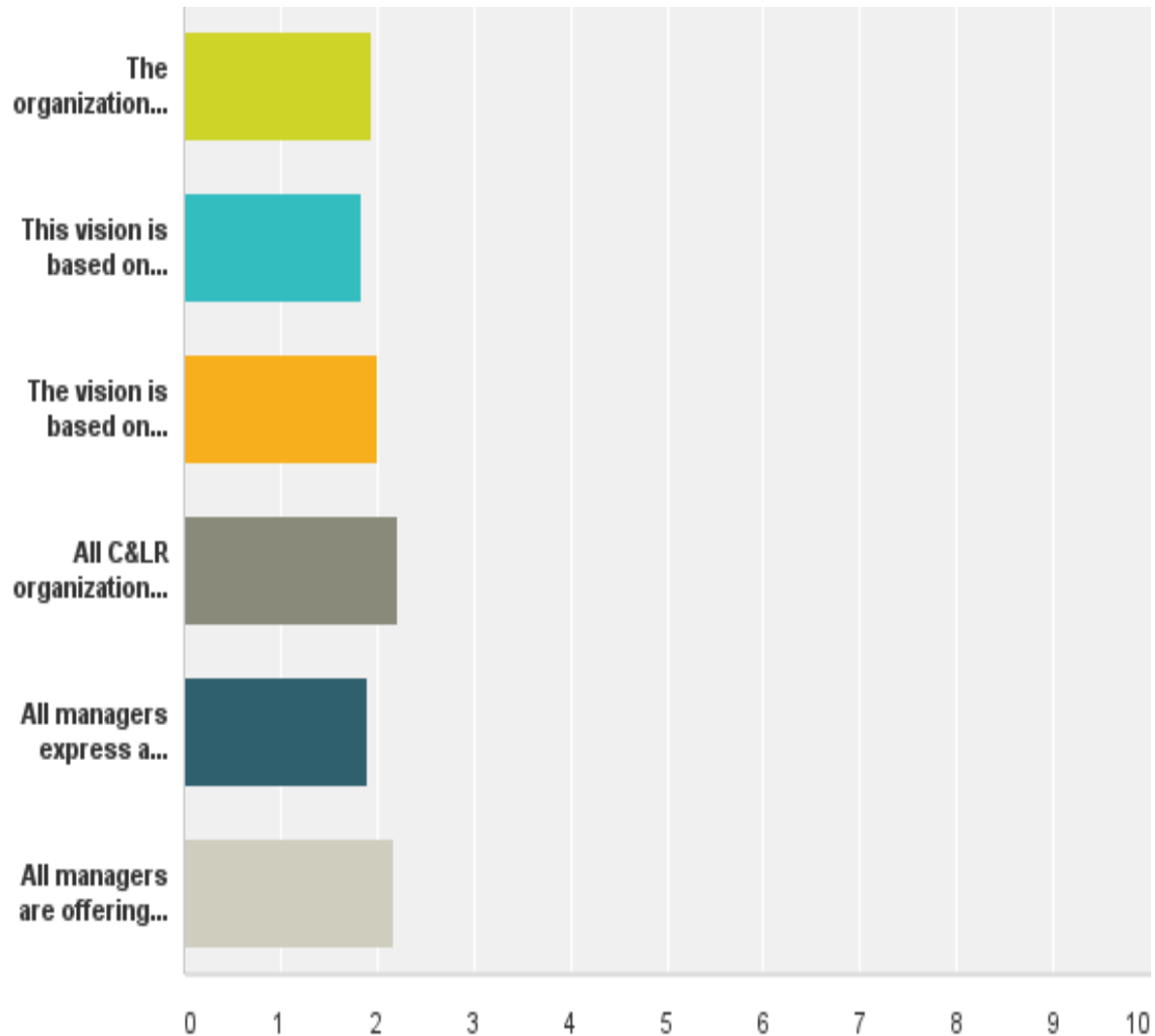
Q8: Please indicate the type that best represents the level of integration of the cadastral and land registration databases in your country.



Q8: type that best represents the level of integration of the cadastral and land registration databases in your country

| Antwoordkeuzen | Reacties |
|---|-----------------|
| a) Manual integration-user manually integrates selected data. | 5,56% 1 |
| b) Common Interface - user is supplied with web browser and integration has to be done still by users using search engines. | 11,11% 2 |
| c) Integration by Applications – uses integration applications to access various data sources and returns integrated results to user. | 27,78% 5 |
| d) Integration by Middleware – makes possible integration of various applications that access different data sources. | 16,67% 3 |
| e) Uniform data access – provides unified global logical view of physically distributed data Common data storage – physical data integration by transferring data to new data storage that provides fast data access. | 38,89% 7 |
| Totaal | 18 |

Q9: Leadership



Q9: Leadership

| | I fully agree | I largely agree | I partly agree | I disagree | Totaal | Gewogen gemiddelde |
|--|--------------------|--------------------|--------------------|--------------------|--------|--------------------|
| The organization(s) responsible for the C&LR-processes has (have) a clear joint vision on the execution of their tasks. | 42,11% 8 | 26,32% 5 | 26,32% 5 | 5,26% 1 | 19 | 1,95 |
| This vision is based on thorough knowledge and analysis of the environment of all C&LR organizations (clients, stakeholders, minister, etc). | 42,11% 8 | 36,84% 7 | 15,79% 3 | 5,26% 1 | 19 | 1,84 |
| The vision is based on strengths, capabilities and the unique positions of all C&LR organizations. | 42,11% 8 | 21,05% 4 | 31,58% 6 | 5,26% 1 | 19 | 2,00 |
| All C&LR organizations are adapted to optimal execution of the integrated C&LR services. | 31,58% 6 | 42,11% 8 | 0,00% 0 | 26,32% 5 | 19 | 2,21 |
| All managers express a positive attitude towards cooperation with other land administration organizations. | 38,89% 7 | 38,89% 7 | 16,67% 3 | 5,56% 1 | 18 | 1,89 |
| All managers are offering a powerful stimulus to improvement, renewal and innovation of integrated C&LR processes. | 27,78% 5 | 33,33% 6 | 33,33% 6 | 5,56% 1 | 18 | 2,17 |

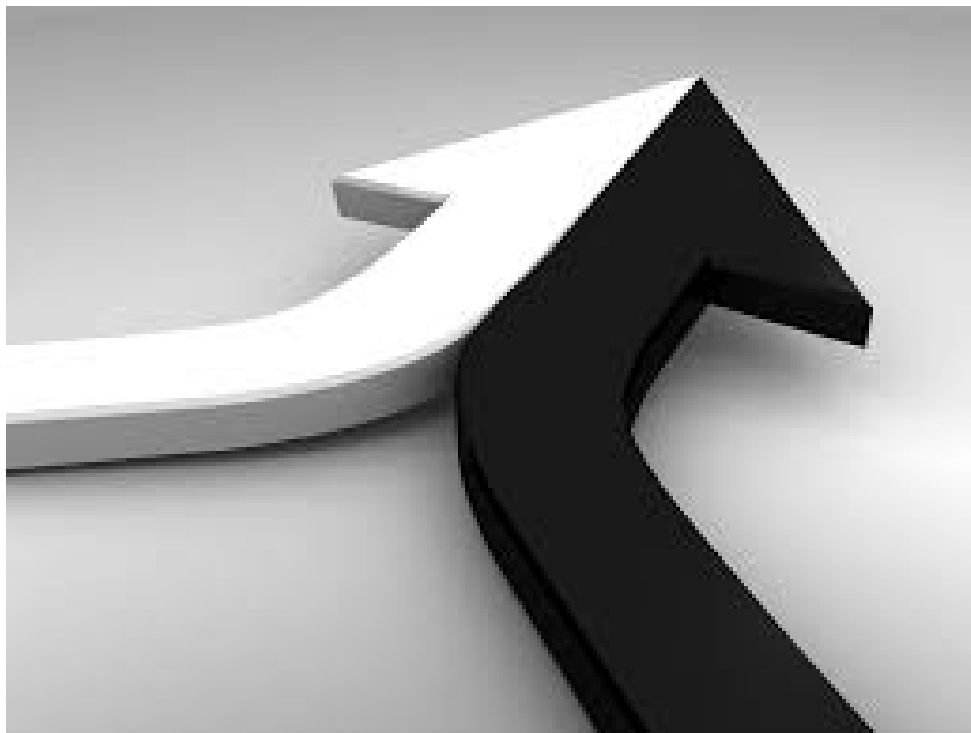
Q17 Can you give specific examples how coordinated Human Resource policy is positively affecting the joint results of the C&LR-organizations?

Beantwoord: 11 Overgeslagen: 8

| # | Reacties | Datum |
|----|---|--------|
| 1 | in the context of the merger of Land Registration, Valuation and Ordnance Survey functions, there is a joint working group in place in order to formulate a common HR policy for the new entity | 10-12 |
| 2 | In Italy the organisational cooperation for C&LR activities dates back to the '90s, so its effects resulted long time ago, and are non easily measurable at the present time. | 26-11 |
| 3 | No | 13-11 |
| 4 | Programme for selection, improvement of professional skills and promotion of employees according to uniform criteria is implemented. | 10-11 |
| 5 | No, there is not any coordinated Human Resource policy | 4-11-2 |
| 6 | N/A | 30-10 |
| 7 | Influences good cooperation between cadastre and LR staff. | 30-10 |
| 8 | Staff is motivated and knows their targets => improves their commitment to NLS. | 28-10 |
| 9 | Staff and employees aware of common strategy, can suggest simplifications of procedures | 23-10 |
| 10 | Please see above - being in the same organisation means that all policies are the same for the whole organisation. | 23-10 |

6. Final Research

- March 2016: Paper for World Bank conference
- June 2016: Scientific paper
- Please sent in your questionnaire!!!



Thank you for listening