



Infra-web

Registration, communication
and dispatch of incidents

Infra-web UN/ECE Rome oktober 2005

06/12/2005

Program of presentation

- Introduction
- What is Infra-web
- History of Infra-web
- Who uses Infra-web
- The process
- Presentation of Infra-web

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What is Infra-web

- Computer program on Internet
- Registration of incidents, standard forms
- Alert and communication system for incidents
- Storage of incidents in data base
- Logbook
- GIS system
- Management reports
- Various connected databases
- Multi languages
- Operational since January 2004

History of Infra-web

- First ideas in 1988 (Sandoz Incident)
- Operational in 1994 name = Aquabel
- GIS module in 1997
- Start web version, Aquaweb 1999
- Introduction of other users 2002 (road, air)
- New name = **Infra-web**
- 1 January 2003 pilot operational
- 1 January 2004 operational in the Netherlands

Who uses Infra-web

- Staff of information and traffic centres
- Staff responsible for dealing with the incidents
- Experts who advice the crisis managers

- There are now > 700 users
- Netherlands and Germany (Rhine)
- > 4000 incidents registered since the start in January 2004

The process (1)



The process (2)

- Infra-web thinks in processes
- The process is every time the same:
- Registration, alarms, communication, review
- It does not matter what type of incident accure
- The user gets experience in the use of the system by using it also for smaller incidents
- Every type of incident has its own (shared) forms in the data base

The process (3)

BIG ADVANTAGE:

The users use one system for every type of incident

What does Infra-web cost?

For the Netherlands:

- A lot of money

For the UN/ECE:

- The Netherlands offers the use of the program for free to the UN/ECE
- So € 0,= for the use within UN/ECE

BUT:

- UN/ECE needs a server within the Internet

More information

Any Questions??

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Demonstration Infra-web