

Workshop

**“Sustainable urban transport and mobility:
Policies and practices on the basis of UNECE
Environmental Performance Reviews”**

Budva, Montenegro, 18–19 June 2019

Review: meeting satisfaction survey

This document reviews the feedback from 30 participants in the Budva Workshop. Participants' comments are listed by questions sub-divided by topics. The table below displays the participants' overall impression of the meeting. Percentage satisfaction is indicated in italics.

Number of responses	Overall impression	Excellent	Good	Satisfactory	Unsatisfactory
30	Format of the meeting	25 <i>83%</i>	5 <i>17%</i>		
30	Preparation of documents	23 <i>77%</i>	6 <i>20%</i>	1 <i>3%</i>	
30	Quality of discussions	26 <i>87%</i>	4 <i>13%</i>		
30	Timing of the session	23 <i>77%</i>	6 <i>20%</i>	1 <i>3%</i>	
30	Venue	24 <i>80%</i>	6 <i>20%</i>		
30	General organization and logistics	24 <i>80%</i>	5 <i>17%</i>	1 <i>3%</i>	
30	Quality of presentations	25 <i>83%</i>	5 <i>17%</i>		

1. What was the highlight of this workshop? (What did you like about it the most?)

Enhanced national and international cooperation:

- Gathering of ministries and representatives of transport and environment sectors from different countries.
- Representatives from transport and environment sectors can share experiences and their commitments towards sustainable development, within and between countries.
- Different expertise that was matched, possibility to cooperate, learn and share good practice to the countries from the region.

Substance:

- Discussions about public transport [session 4: *Identifying practical solutions in priority areas to support sustainable urban transport and mobility*]
- Sustainability in the area of environment and transport
- Pragmatic and efficient discussions during the interactive sessions
- Interesting and introductory presentations from each country
- Specific examples from countries
- Inspiring topic and meeting, lots of valuable data

Format:

- Interactive sessions 4 [*idem*] and 5 [*Identifying the next steps for the implementation of EPR recommendations related to transport and environment from the latest EPRs of participating countries*]
- interconnection between transport and environment sectors
- working in groups and identifying practical solutions in priority areas to support sustainable urban transport
- diversity of discussions/presentations/ideas

2. What was your least favourite part of this event?

- Every part was more or less useful
- Workshop in session 5 [*Identifying the next steps for the implementation of EPR recommendations related to transport and environment from the latest EPRs of participating countries*]
- Workshop were a bit too long
- Lunch times was too long
- Session B [5] needs to be split in two days
- Session 4 [*Identifying practical solutions in priority areas to support sustainable urban transport and mobility*]
- Session 4 and 5
- Diversity of presentations

3. Were there any parts of the workshop that you found especially useful?

Expertise:

- Each countries' presentations
- Guidelines received from UNECE experts: they lighted the way environment is expected to be integrated into the transport policy.
- Exchanges of expertise, views, experiences between participants from different countries

Topic:

- E-mobility and infrastructure
- Report by countries on the state of their development
- EBRD presentation
- Different presentations of day 1.
- Session 2 [*Tools and instruments to support sustainable urban transport/mobility and abatement for mobile emission sources to reduce air pollution*]

Format:

- Interactive session, communication between groups
- All parts of the workshop were especially useful, comprehensive.
- Last day working in the groups
- Entire workshop will be useful

4. How will this workshop improve your work?

New contacts, networking, new communication skills

Enhanced knowledge:

- New ideas that will improve the quality of work
- Improved understanding of topics, common challenges in the region and identifying nations' deficiencies.
- Have a better picture on mitigation measurements due to air problems from transport sector
- Improve our recommendations for the EPRs
- Help in identifying national priorities in accordance with regional and other programmes
- Work will be improved through reinforced integration of environment with the transport policy
- It will help in developing program of measures for air quality in transport sector
- Will try to implement in my everyday work what we have heard

5. Do you have any topic suggestions for future similar events?

Format:

- Prioritising focus for the project

- Continue to integrate environment into other sectoral fields.
- Topics are good, but we need more time for each of them
- Treating the problem of public transport for the environment looking from the perspective of spatial planning
- Practiced implications and challenges
- Involve local authorities, organise similar event with some other governmental policies (health, agriculture, ...)

Topic suggestions:

- Project funding
- Development of e-mobility
- Environment and agriculture
- Road safety and multimodality
- SEA and EIA and transport
- Energy, sustainable lifestyles
- More about sea and air traffic
- SDGs links with any other horizontal topics

6. How can we make such events better?

- Organise a 3-day workshop with more interactive sessions, with less presentations and more dialogue between participants
- Concentrate on specific topic and make it a bit longer
- Provide to each representative the possibility to take the floor during the meeting. Because, during session 4 and especially 5, I felt in this respect. It was a bit weird the silence (non-interactivity) during the meeting and since the participants were mostly from non-EU countries (except Croatia, Italy and Romania), I thought this is the format, to leave them the entire space to express themselves. I have noticed the EU countries were more silent this time. But, all in all, was extremely useful!
- UNECE presentations are of great help because they shape perfectly the thematic area of the meetings; provide precise guidelines to understand the field and in an effective and efficient approach.

7. Any other comments or feedback?

- Greetings to UNECE, Germany and Montenegro
- Everything was so good
- Excellent event, there should be more
- In Montenegro again, anywhere by the seaside
- Continue in the same spirit
- Excellent place, excellent weather
- Very good and friendly atmosphere overall