# International obligations related to equitable access to water and sanitation

Roberto Martin-Hurtado, Consultant to UNECE Chantal Demilecamps, UNECE





### The Human Right to Water and Sanitation



#### UNGA Res (2010): Water & sanitation = basic human right

Everyone is entitled to water & sanitation which is:

- ... available
- ... accessible
- ... of good quality / safety contamination
- ... affordable
- ... acceptable

#### Principles of the human right:

- Non-discrimination and equality
- Information and transparency
- Participation

- Accountability
- Sustainability





### The Human Right to Water and Sanitation



#### **States obligation:**

- Progressive realisation and maximum available resources
- Respect, protect, fulfil

#### Human Rights Council Resolution 15/9 (2010)

Calling on States to achieve progressively the full realization of human rights obligations:

- including unserved and underserved areas
- attention to vulnerable & marginalized groups





## Equitable access under the Protocol on Water and Health







#### The Protocol key objectives:

- (a) Access to drinking water for everyone
- (b) Provision of sanitation for everyone

#### A specific focus on equitable access:

"Equitable access to water, adequate in terms both of quantity and of quality, should be provided for all members of the population, especially those who suffer a disadvantage or social exclusion" (art. 5)



## Equitable access under the Protocol on Water and Health







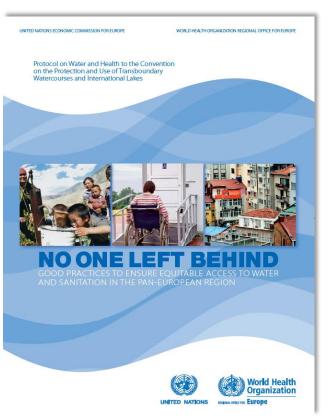


The Protocol: a practical instrument to progressively implement the human right to water and sanitation

- \* **Safety:** ensure «adequate supplies of water free from [..] substances which constitute a potential danger to human health»
- \* Implementation strategy: set targets and target dates, develop plan for achieving the targets, provisions for public participation
- \* Monitoring: establish arrangement for monitoring achievement of targets, Compliance Committee (possibility of communication from public if non compliance)

## Questions?

### No One Left Behind



- \* Identifies key **challenges** in ensuring equitable access to water and sanitation
- \* Analyzes national governance frameworks and options for them to address equitable access
- \* Presents concrete **good practices**and lessons learnt on policy options
  and measures to address inequities





## Inequities to be fought on 3 fronts

Dimension	Inequities in access to water and sanitation
Geographical disparities: water resources, WSS infrastructure	Certain areas of a country (rural areas, poor urban neighborhoods) have no physical access or have access of lower quality than other areas
Social disparities: vulnerable and marginalised groups	Within areas with good access, certain groups do not have access because they don't have private facilities, the public and institutional facilities they rely on are not adequate, or suffer unintended or intended discrimination
Economic disparities: affordability issues	Within areas with good access, the water and sanitation bill represents too large a share of disposable income for some households

### Reducing geographical disparities

### **Policy** options

**Example of good practice** 

Closing price gaps Ensuring access to water in remote rural areas

in Finland



Long term programme of public subsidies for water sector: investment targeted to smaller and remote communities, no subsidies for operation and maintenance + extensive groundwater research

Closing access gaps





## Ensuring access for vulnerable and marginalized groups (1)

Examples of vulnerable and marginalised groups	Examples of barriers for enjoying access	
Persons with disabilities, persons with serious and chronic illnesses	Standard (private and public) water and sanitation facilities may not be adequate to their special physical needs	
School children, hospitalized patients, detainees, refugees	Institutions on which they relay (schools, hospitals, prisons, refugee camps) may not have adequate water and sanitation facilities	
Homeless people, nomadic and travelling communities	Public facilities (fountains, showers, toilets) on which they rely may not be available	
Illegal settlers, illegal immigrants	Water and sanitation service providers may not serve undocumented persons or housing facilities located in untenured land	
Indigenous people, persons belonging to ethnic or other minorities	Water providers and social services agencies may incur in unintended or intended discriminatory practices (service provision, allocation of aid, participation)	

## Ensuring access for vulnerable and marginalized groups (2)

#### **Policy options**

#### **Example of good practice**

Cross- cutting policy options to ensure non-discrimination

Providing water and sanitation for persons without fixed dwellings in Flanders (Belgium)

Targeted policy options



Belgium's Flanders region has established four transit areas for travelling communities with water and sanitation facilities - each one can receive 10-25 families for a period of a few days



## Keeping water and sanitation affordable for all

## Policy options

**Example of good practice** 

Tariff measures

Volontary introduction of social tariffs in Poland



The Polish operator AQUA SA introduced a reduced tariff for low-income households (at a cost of 1% of utility revenue) based on the eligibility criteria used by the municipal social services

Targeted policy options



## But also a need to steer governance frameworks to ensure equitable access

## Policy options

**Example of good practice** 

Good water governance and management

Empowering consumers in the UK: Consumer Council for Water in England and Wales

"Equitable access lens" to speed up progress



The Consumer Council for England and Wales uses consumer research and direct customer feedback to inform water policy making and implementation – such as on affordability issues



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### Questions?

Chantal Demilecamps
UNECE, co-secretariat of the Protocol on Water and Health
Chantal.demilecamps@unece.org