



# Using the Food Insecurity Experience Scale to monitor the impact of COVID-19

Sample interview script for telephone call center operators

<b>FOOD INSECURITY EXPERIENCE SCALE</b> <b>Individually Referenced</b>
OPERATOR: read the questions typed in boldface below, clearly and slowly. Repeat, if necessary, when respondents do not understand.
Responses to the main questions below should be simple “yes” or “no” but you should also record if the respondent doesn’t recall, or refuses to answer

BEGINS module

<b>Now I would like to ask you some questions about food.</b>	
<b>Q1. During the last 30 days, was there a time when you were worried you would not have enough food to eat because of a lack of money or other resources?</b> OPERATOR: record response If “Yes”, go to question Q1a If “No,” “Don’t Know,” or “Refused, go to question Q2	0 No 98 Don’t Know 1 Yes 99 Refused
<b>Q1a. Was this specifically due to the COVID-19 crisis?</b> OPERATOR: record response Go to question Q2	0 No 98 Don’t Know 1 Yes 99 Refused
<b>Q2. Still thinking about the last 30 days, was there a time when you were unable to eat healthy and nutritious food because of a lack of money or other resources?</b> OPERATOR: record response If “Yes”, go to question Q2a If “No,” “Don’t Know,” or “Refused, go to question Q3	0 No 98 Don’t Know 1 Yes 99 Refused
<b>Q2a. Was this specifically due to the COVID-19 crisis?</b> OPERATOR: record response Go to question Q3	0 No 98 Don’t Know 1 Yes 99 Refused

<p><b>Q3. In the same period, was there a time when you ate only a few kinds of foods because of a lack of money or other resources?</b></p> <p>OPERATOR: record response</p> <p>If "Yes", go to question Q3a</p> <p>If "No," "Don't Know," or "Refused, go to question Q4</p>	<p>0 No 98 Don't Know</p> <p>1 Yes 99 Refused</p>
<p><b>Q3a. Was this specifically due to the COVID-19 crisis?</b></p> <p>OPERATOR: record response</p> <p>Go to question Q4</p>	<p>0 No 98 Don't Know</p> <p>1 Yes 99 Refused</p>
<p><b>Q4. Always with reference to the last 30 days, did you ever had to skip a meal because there was not enough money or other resources to get food?</b></p> <p>OPERATOR: record response</p> <p>If "Yes", go to question Q4a</p> <p>If "No," "Don't Know," or "Refused, go to question Q5</p>	<p>0 No 98 Don't Know</p> <p>1 Yes 99 Refused</p>
<p><b>Q4a. Was this specifically due to the COVID-19 crisis?</b></p> <p>OPERATOR: record response</p> <p>Go to question Q5</p>	<p>0 No 98 Don't Know</p> <p>1 Yes 99 Refused</p>
<p><b>Q5. Still thinking about the last 30 days, was there a time when you ate less than you thought you should because of a lack of money or other resources?</b></p> <p>OPERATOR: record response</p> <p>If "Yes", go to question Q5a</p> <p>If "No," "Don't Know," or "Refused, go to question Q6</p>	<p>0 No 98 Don't Know</p> <p>1 Yes 99 Refused</p>
<p><b>Q5a. Was this specifically due to the COVID-19 crisis?</b></p> <p>OPERATOR: record response</p> <p>Go to question Q6</p>	<p>0 No 98 Don't Know</p> <p>1 Yes 99 Refused</p>
<p><b>Q6. During the last 30 days, did your household ran out of food because of a lack of money or other resources to get food?</b></p> <p>OPERATOR: record response</p> <p>If "Yes", go to question Q6a</p> <p>If "No," "Don't Know," or "Refused, go to question Q7</p>	<p>0 No 98 Don't Know</p> <p>1 Yes 99 Refused</p>
<p><b>Q6a. How often did this happen? Was it only once or twice? Did it happen 3 to 10 times, or it was more than 10 times?</b></p> <p>OPERATOR: record response</p> <p>Go to question Q6b</p>	<p>2 Rarely (1 or 2 times)</p> <p>3 Sometimes (3-10 times)</p> <p>4 Often (more than 10 times)</p> <p>98 Don't Know</p> <p>99 Refused</p>
<p><b>Q6b. Was this specifically due to the COVID-19 crisis?</b></p> <p>OPERATOR: record response</p> <p>Go to question Q7</p>	<p>0 No 98 Don't Know</p> <p>1 Yes 99 Refused</p>

<p><b>Q7. Still thinking about the last 30 days, was there a time when you were hungry but did not eat because there was not enough money or other resources for food?</b></p> <p>OPERATOR: record response</p> <p>If "Yes", go to question Q7a</p> <p>If "No," "Don't Know," or "Refused, go to question Q8</p>	<p>0 No 98 Don't Know 1 Yes 99 Refused</p>
<p><b>Q7a. How often did this happen? Was it only once or twice? Did it happen 3 to 10 times, or it was more than 10 times?</b></p> <p>OPERATOR: record response</p> <p>Go to question Q7b</p>	<p>2 Rarely (1 or 2 times) 3 Sometimes (3-10 times) 4 Often (more than 10 times) 98 Don't Know 99 Refused</p>
<p><b>Q7b. Was this specifically due to the COVID-19 crisis?</b></p> <p>OPERATOR: record response</p> <p>Go to question Q8</p>	<p>0 No 98 Don't Know 1 Yes 99 Refused</p>
<p><b>Q8. Finally, and still with reference to last 30 days, was there a time when you went without eating for a whole day because of a lack of money or other resources?</b></p> <p>OPERATOR: record response</p> <p>If "Yes", go to question Q8a</p> <p>If "No," "Don't Know," or "Refused, module is finished</p>	<p>0 No 98 Don't Know 1 Yes 99 Refused</p>
<p><b>Q8a. How often did this happen? Was it only once or twice? Did it happen 3 to 10 times, or it was more than 10 times?</b></p> <p>OPERATOR: record response</p> <p>Go to question Q8b</p>	<p>2 Rarely (1 or 2 times) 3 Sometimes (3-10 times) 4 Often (more than 10 times) 98 Don't Know 99 Refused</p>
<p><b>Q8b. Was this specifically due to the COVID-19 crisis?</b></p> <p>OPERATOR: record response</p>	<p>0 No 98 Don't Know 1 Yes 99 Refused</p>

END Module is finished