



International Rail Transport Committee  
Comité international des transports ferroviaires  
Internationales Eisenbahntransportkomitee

# Legal and contractual implications of COVID-19 on passenger rail traffic

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UNECE COVID-19 informal advisory group  
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Sandra Dobler, Senior Legal Adviser  
In charge of  
Passenger traffic, Data Protection, Infrastructure



## SUMMARY



- Who we are



- Passenger rights



- Data Protection

# WHO WE ARE



## Members

200 railway + maritime companies from all around the world

## Aim

- Implementation of international and EU transport law
- Standardisation of the contractual relationships

Passenger traffic

Freight traffic

Infrastructure

Multimodality

Data Protection

# LEGAL AND CONTRACTUAL IMPLICATIONS OF COVID-19 IN RELATION WITH THE PASSENGERS

- Situation regarding COVID-19 crises raised several questions for our members
- CIT provided legal support to its members
- CIT GS issued measures regarding legal and contractual implications of COVID-19 in the relation with the passengers (recommendatory character)
- Experiences from the COVID-19 crises will be used in the further development of CIT agreements and products, possible amendments of existing texts also

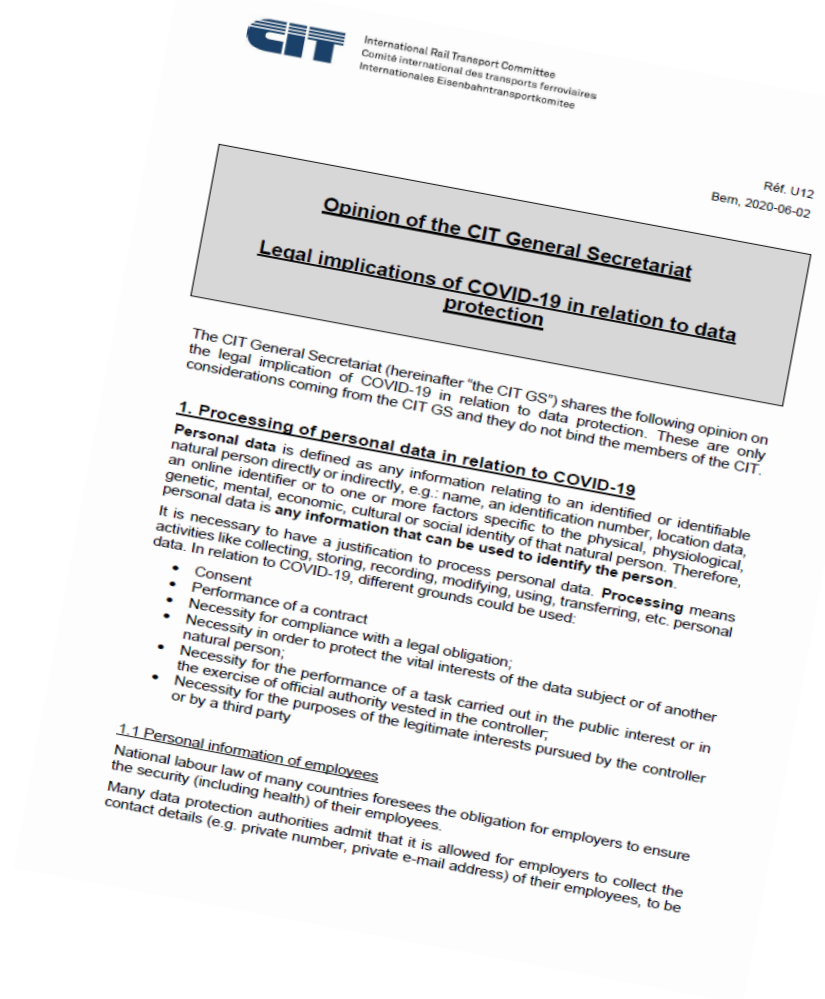


## KEY POINTS

- Significance of the information provided to passengers (on running/interrupted services, after sales)
- Measures to put in place if the service is not running (assistance, re-routing, etc.)
- After sales and commercial gesture and the cooperation between carriers in that respect
- Implementation of State's measures such as control of passengers and sanitary measures

# LEGAL IMPLICATIONS OF COVID-19 IN RELATION TO DATA PROTECTION

- Several measures had to be taken to fight COVID-19, which raised issues in relation to data protection (use of health data, personal information, location data, etc.)
- Here too CIT provided legal support to its members
- CIT GS issued measures in relation to processing of such personal data (recommendatory character)
- Legal findings arising from those different issues will be integrated in the CIT Manual on data protection for transport undertakings



## KEY POINTS

- Don't process personal data (including sensitive data) if not necessary (non-existence of a ground to do so)
- If necessary, process (collect, store, use, disclose, etc.) only the minimum amount of personal data (including sensitive data)
- Comply in principle with the rights of your passengers/employees as regards data protection (right to be informed, right to object, right of access, right to portability, right to be forgotten, right to rectification)
- Ensure that you have measures in place to keep personal data (including sensitive data) secure (e.g. no data breach possible, etc.)

**Thank you  
for your attention!**

**Questions?**

**Sandra Dobler**

Senior Legal Adviser

Tel. : +41 31 350 04 80

E-mail : [sandra.dobler@cit-rail.org](mailto:sandra.dobler@cit-rail.org)

[www.cit-rail.org](http://www.cit-rail.org)

