

5<sup>th</sup> June 2020

“You have  
to change  
to stay the  
same !!!”



# IPCSA

International Port  
Community Systems  
Association

# IPCSEA – “A Community of Communities”



47 Members  
operating on  
over 50  
Countries



Operating in  
over 250 Sea  
and Air Ports



1 million +  
users of  
members  
systems



Over 50bn  
Electronic  
messages and  
exchanges per  
annum



Covering  
500m + TEUS  
10bn + Tonnes  
of cargo

# COVID-19: IMPACT & LESSONS LEARNED



Less resistance to change to new methods of working.



Digitalisation initiatives and projects have now become the highest priorities.



Greater support from the whole supply chain and particularly Government and Administrations.



Remote work of employees can be more productive



Port Community Systems and Single Windows are critical for trade continuity and provided the resilience to carry on trading



Video Conferencing and Online meetings can replace Face to Face

# COVID-19: BUILDING RESILIENCE

## PLAN

- **REVIEW** -Your current plan
- **RECONSIDER** – How those plans need to change
- **RATIONALISE** – What is practical

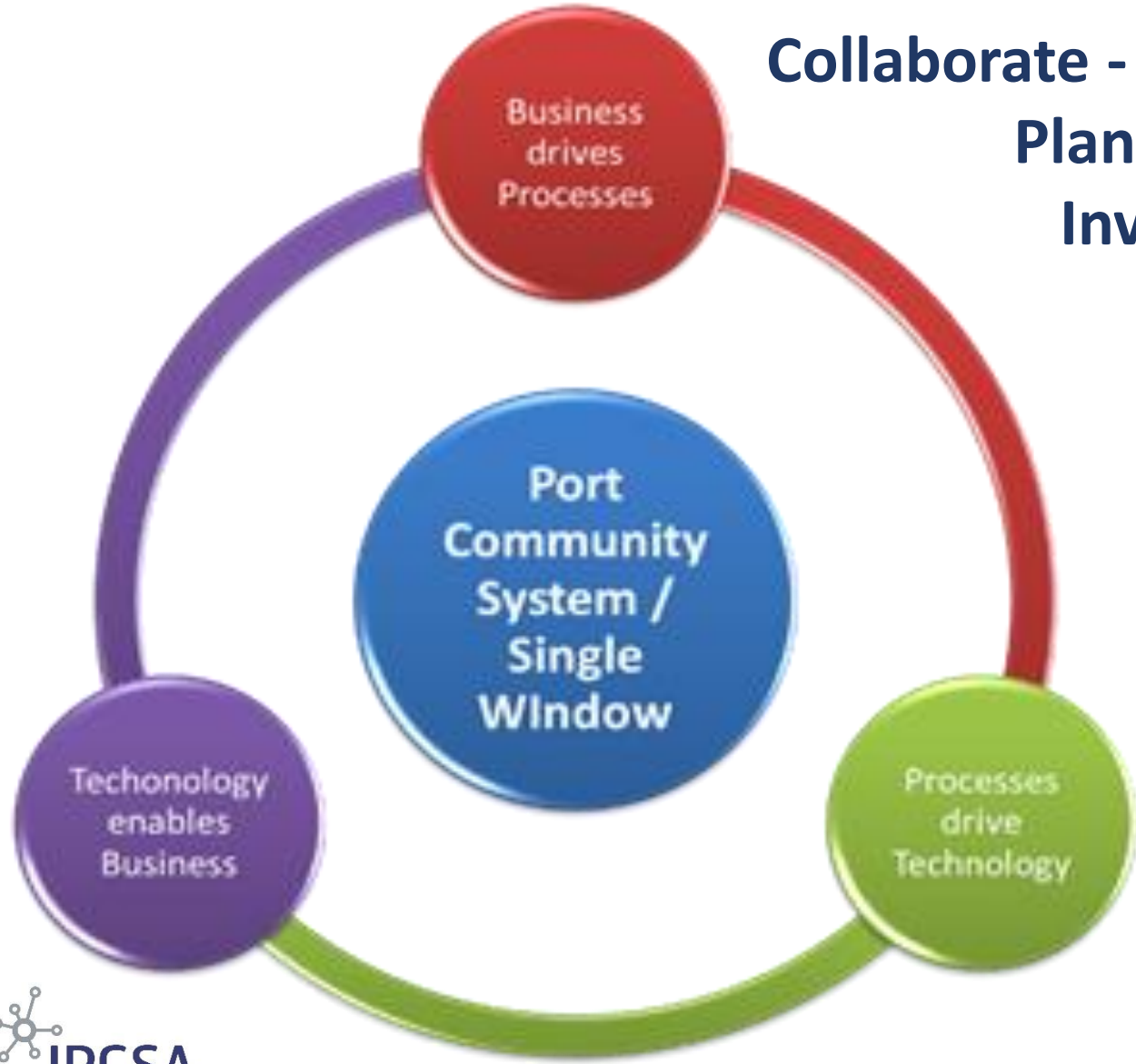
## PEOPLE

- **TRUST** -Your people & users
- **COMMUNICATE** – Keep all stakeholders engaged
- **SUPPORTIVE** – Help your people and stakeholders adapt

## PROCESSES

- **CONNECTIVITY** – How connected are you and how secure is that connectivity – support stakeholder resilience
- **INTERNATIONAL STANDARDS** – Ensure data and security is compliant with international standards
- **TECHNOLOGY NEUTRAL** – Ensure all solutions can be adapted to new technologies
- **TEST** – Test, test and test again. Ensure your systems and people are ready for change

# “You have to CHANGE to stay the same !”



**Collaborate** - Together with Trade and Administrations  
**Plan** - Build resilience into all processes  
**Invest** - In Digitalisation including software, hardware & people

## Useful Documents

[IMO: COV-19 Considerations](#)

[Industry “Call To Action”](#)

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