



# Customs Administration of the Netherlands





# Workshop - Strengthening Security on Inland Freight Routes



Wim Visscher RE

Senior policy advisor / National AEO coordinator / IT-auditor

Customs Administration of the Netherlands

National Office of Customs in Rotterdam



## AEO general

New York (11 september 2001)



Customs Trade Partnership Against Terrorism  
(C-TPAT) (VS)

World Customs Organization (WCO):  
Standards to Secure and Facilitate Global Trade (SAFE Framework)



WORLD CUSTOMS ORGANIZATION

European Union:  
AEO programme based on EU legislation





# AEO general

## Legislation/Certification (EU)

- Regulated Agent / Known Consignor
- ISPS (International Ship and Port facility Security)

## Legislation/Certification (Non-EU)

- C-TPAT (VS)
- Stairsec (Sweden)
- PIP (Partners in Protection / Canada)

## Commercial

- ISO (9000, 14000, 27001, 31000, etc.)
- TAPA (Transported Asset Protection Association): cargo crime



## AEO general

- Authorised Economic Operator: trusted actor in the supply chain



- Benefits from simplifications and facilitations
  - fewer physical controls
  - prior notification
  - etc.
- AEO status:
  - AEO-C (customs simplifications)
  - AEO-S (security and safety)
  - AEO-C / AEO-S (may be held at the same time)



## AEO criteria (EU: Union Customs Code)

1. Compliance with customs legislation and taxation rules
2. Administrative system of recordkeeping, managing commercial and transport records and allowing customs controls
3. Proven financial solvency
4. Practical standards of competence and professional qualifications
5. Where applicable, appropriate security and safety standards

*An AEO should focus on processes, management of risk, internal controls and measures taken to reduce risks*



## AEO-S (security and safety)

### Appropriate security and safety standards

- Building security
- Access controls
- Cargo security
- Business partner security
- Personnel security
- Security awareness programmes





## AEO: indirect benefits

- reduced theft and losses;
- fewer delayed shipments;
- improved planning;
- improved customer service;
- improved customer loyalty;
- improved inventory management
- improved employee commitment;
- reduced security and safety incidents;
- lower inspection costs of suppliers and increased co-operation;
- reduced crime and vandalism;
- improved security and communication between supply chain partners.





# AEO audit process

Top down approach (for example: security aspects)

- Security policy
- Implementation security policy in (organizational) security measures
- Internal control/audit of security measures

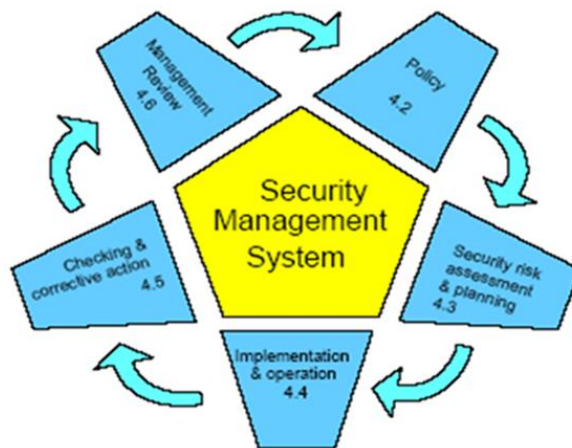


Figure 2 — Security management system elements



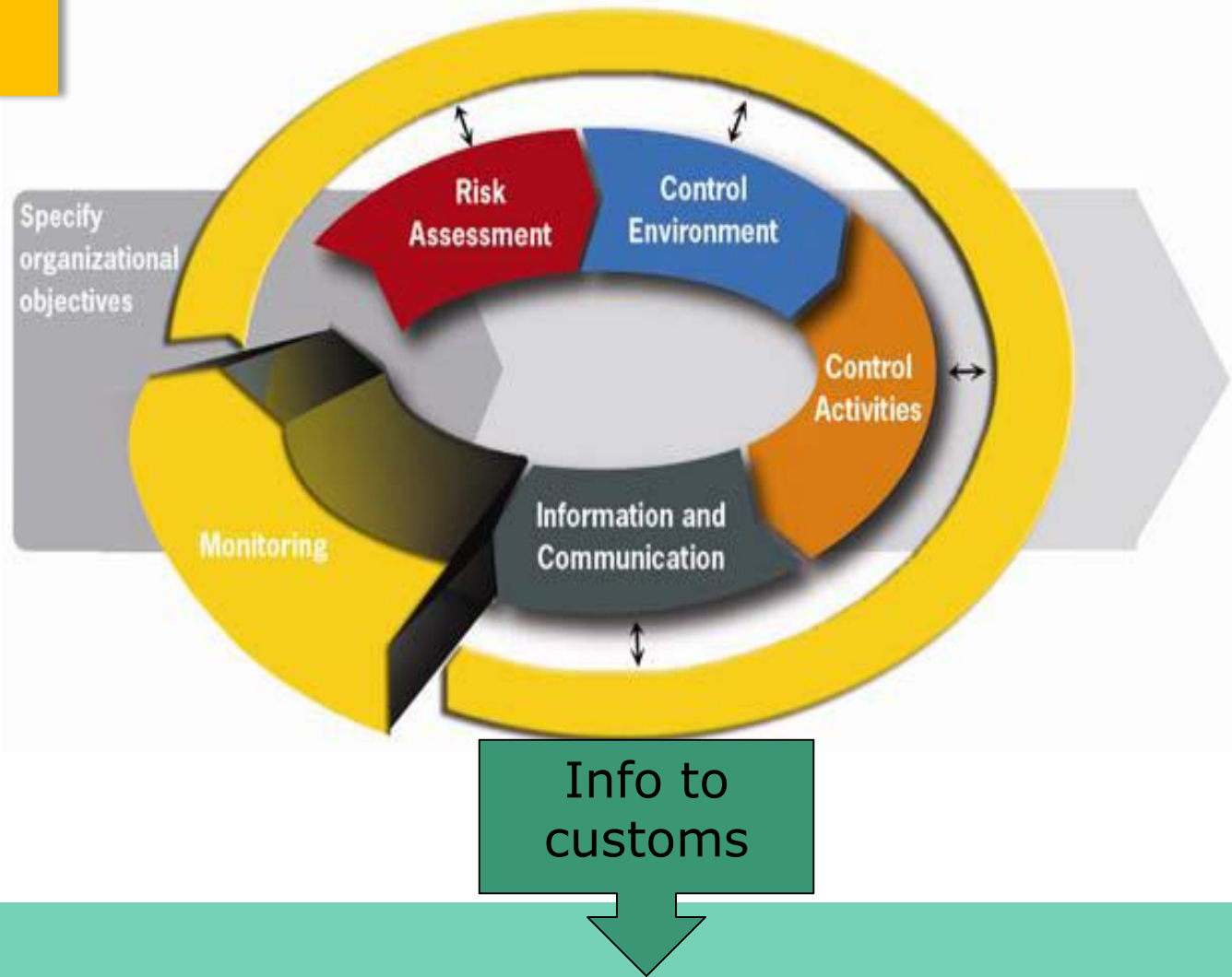
# Business monitoring system

AEO criteria

Compliance

Record keeping

Safety & Security





## AEO monitoring

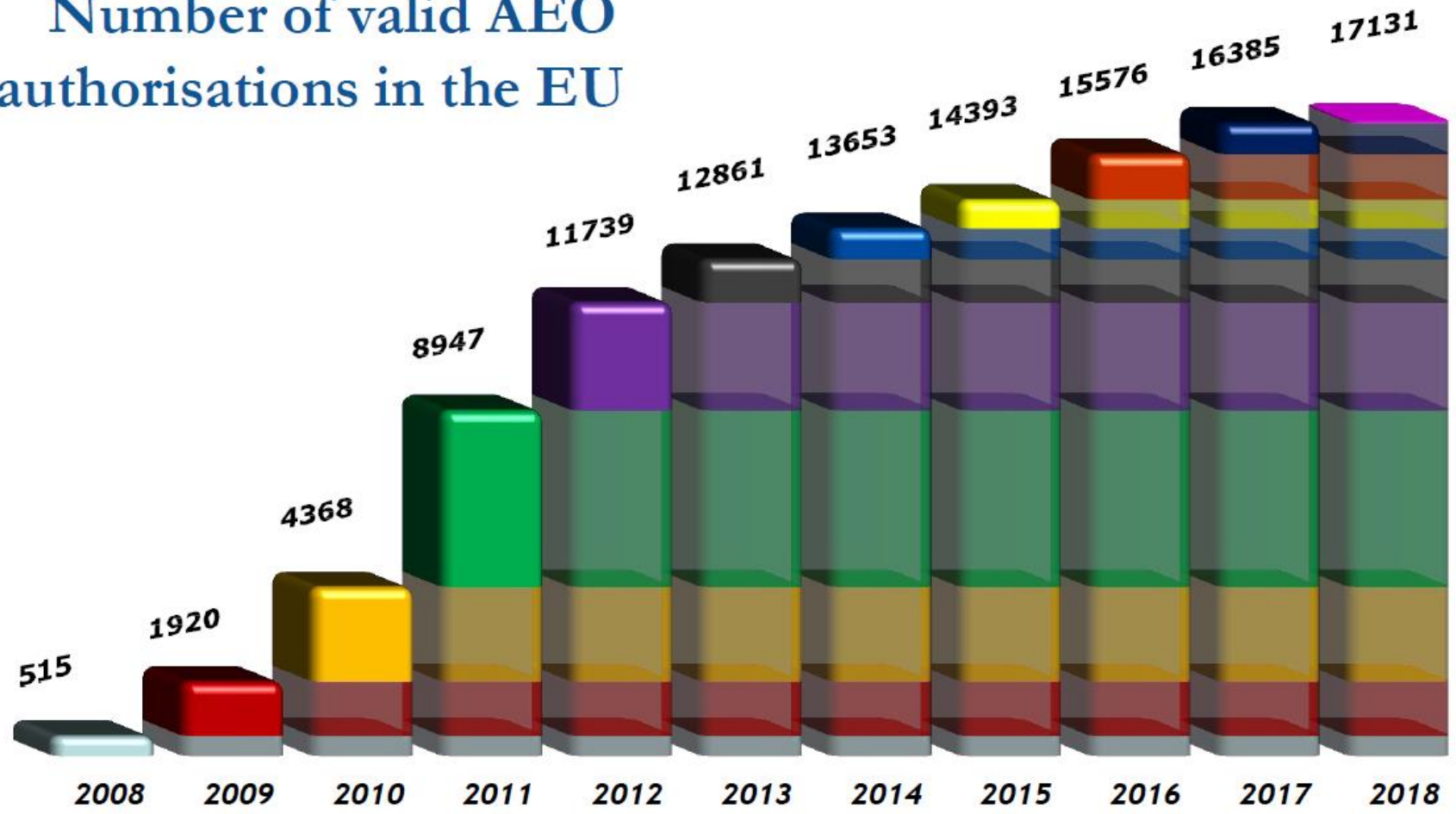
- Continuous monitoring by Customs.
- AEO monitoring (AEO field audit) every 3 years:
  - positive result
  - re-assessment
  - suspension
  - revocation
- High risk signals: immediate action by Customs!
- Checking AEO criteria based on company risk assessment, business AEO monitoring system





European  
Commission

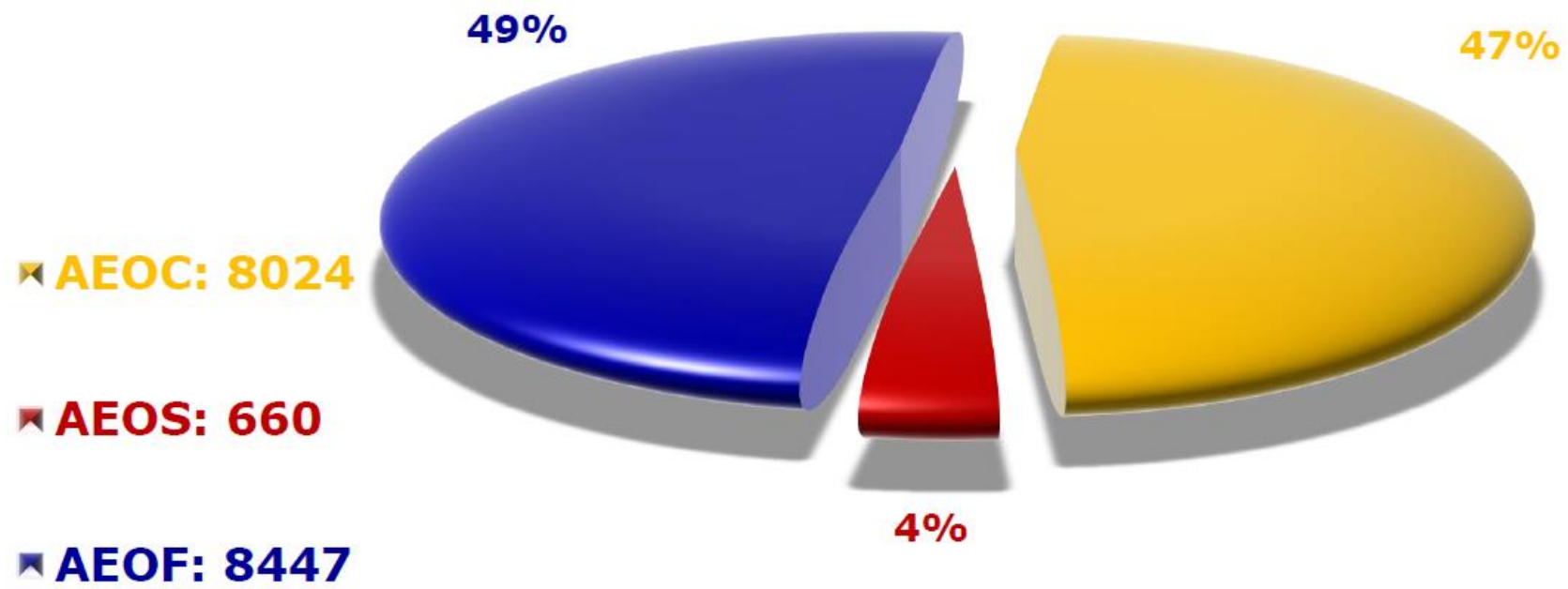
# Number of valid AEO authorisations in the EU





Commission

## Valid AEO authorisations (31.12.2018)





## Involvement of AEOs in the supply chain

