Portal concept & features
Project goals & tasks

Create Common Portal on rail service facilities
- EU-wide, User-friendly
- Accepted and used by the sector ("Tool of choice");
- Serving market needs

Prepare conditions for a self-sustainable portal operation
- after the project
- technical portal status, governance structure, business model

Initial data feeding
- to ensure a “critical mass” of facility data at operation start

Further portal (software) development
- User-friendly tool
- Changes in data model (compliance with regulations)
- User roles / management
- Editing/validation functions

Data Feeding
- Ensure usage + update of existing data
- Supplement /complete data ("critical mass")
- Optimise data input / update procedures

EU Service Contract: MOVE/C3/2017-198
Consortium: HaCon, IBS, SGKV, Triona, UIC, UIRR
Project period: 04/2018 – 05/2019
**Common Rail Facility Portal: Concept & benefits**

**Includes all types of rail service facilities (SF)**
- according Directive 2012/34

**Serves different purposes & user groups**
- Publication channel for SF data (IMs, RFCs)
- Managing/Publishing SF data (IMs, SF operators)
- Easy access to SF data (RUs, Transport operators)

**Compliant with EU legislation**

**Functionalities include**
- Comprehensive search & filter features, SF details,
- Facility editing form and Bulk Import/Export,
- Data/access management for Users – Organisations – Facilities
Access/rights management

Approved: Editing rights for facilities of organisation
Owner ("O"): accepts/administrates users of that organisation
Administrator: can edit all organisations, users, facilities

New user

Organisation users

Approved / Owners

Administrator

Applies for membership

Organisation

Organisation facilities
Portal data
(collected within project phase)
Main data sources

- **Infrastructure managers (as SF operators)**
  Data provision IMs (GySEV, IP), Sample data from Network Statements

- **European registers**
  RICS (organisation codes/names) – mainly for freight terminals; RINF/CRD not yet included

- **Facility operators**
  Direct feeding during test runs (Bentheimer Eisenbahn / Kraftverkehr Emsland, Hupac, KTL, Lugo Terminal,…), DB Energie (refuelling stations DE), Operator websites for single facilities

- **Other existing information portals**
  for specific facilities/data: Intermodal Map (SGKV; freight terminals), Rail Cloud (maintenance facilities) for sample data

- **Further secondary sources**
  e.g. VABU (private sidings AT), VDV (regional IMs DE), SBB Cargo / map.geo.admin.ch (freight terminals CH), Trainline (passenger stations), Green Cargo (freight terminals SE), press clips, Google maps (geo locations)…
Number of facilities by countries

- Germany: 1230
- Austria: 1106
- Belgium: 613
- Switzerland: 442
- Sweden: 396
- Portugal: 161
- Hungary: 142
- Poland: 58
- Slovenia: 6
- Slovakia: 19
- Romania: 35
- Spain: 51
- Norway: 34
- Latvia: 6
- Ireland: 7
- Italy: 82
- Luxembourg: 3
- Czech Republic: 68
- Croatia: 65
- Danmark: 11
- Denmark: 9
- Finland: 18
- Estonia: 7

Total: ca 5000 facilities

Status: 27 April 2019
Number of facilities by facility types

- Refuelling facility: 28
- Public siding: 1319
- Storage siding: 7
- Intermodal terminal: 1184
- Maintenance facility: 19
- Marshalling yard: 78
- Mobile service provider: 3
- Multifunctional rail terminal: 214
- Other technical facility: 17
- Private siding: 1555
- Passenger station: 688

TOTAL ca 5000 facilities

Status: 27 April 2019
Implementation Timeline / Key dates
Implementation timeline

Project phase

- Project portal development
- Test phase
- Initial data feeding
- Handover
- Intermediate operation

Post-Project operation

- Permanent operation by Portal Management (PoM)

**Timeline Events**

- 04/2018: Project portal development
- 05/2019: Test phase, Handover, Intermediate operation
- 16 July 2019: 1st Governance Board Meeting

**Status:**

July 2019
Implementation timeline - Key dates

- **17/05/19**: Handover of all project outputs to DG MOVE Deliverables; Updated Dissemination and Communication Plan; Packaged web portal

- **From 18/05/2019**: Start of intermediate portal operation
  Portal administration by HaCon/Triona on a voluntary basis

- **Until 24/06/2019**: Coordination of open questions and change requests between DG MOVE and RFP Project Consortium

- **15/07/2019**: Change requests implemented / Final tests to be concluded
  Corrections: list of mandatory parameters, general improvements / error corrections

- **By 19/07/2019**: Delivery of final updated portal to DG MOVE
Portal operation status
101 Registered Users

thereof 32 individual users and 69 allocated to an organisation
Portal operation – Access statistics

…since 1 April 2019:

- **Users per week**
  (daily fig. accumulated)

- **Countries > 200 users:**
  Belgium, Spain, Germany, Norway, Romania, France
Portal operation – Feedback

...since 17 May 2019.

Some 30 feedback forms received:

- Information on incorrect data  
  (→ input for data updates by PA)
- User support requests
- Organisation registration requests
- Other requests  
  (e.g. for getting access to portal data base)
Portal operation – Data updates

...since 17 May 2019:

- **Change requests**
  by registered users
  – to be validated by SF
  Operator or Portal Admin

- **Deactivated**
  by Portal Admin
  based on user feedback

- **Saved as Draft**
  By SF Operator (20)
  or Portal Admin (2)

- **Active** (=Published Updates)
  By SF Operator (20)
  or Portal Admin (148)

![Pie chart showing the status of data updates]

**Status:**
15 July 2019
Portal operation – Continuous collection of potential development issues

Separate list, covering e.g.

- Improved website navigation tools
- Performance improvements
- Enabling multiple devices
- Improved Search/Filter functionalities
- “Password eye” icon
- Print/export facility details
- Add photo gallery
- Multi-language capability
- Data import from other systems
- Dynamic capacity information
- Data validity linked to TT period
Thank you for your attention!

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