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ECONOMIC COMMISSION FOR EUROPE

COORDINATING UNIT FOR OPERATIONAL ACTIVITIES

Team of Specialists on Quality Management Systems

WORKING PROGRAMME OF THE TEAMS OF SPECIALISTS ON QUALITY MANAGEMENT SYSTEMS FOR 2002-2003

The Expert Meeting on Quality Management Systems held on 13 February 2002 discussed the Terms of References of the Team of Specialists on Quality Management Systems (see UNECE document OPA/AC.28.10) and approved the Working Programme for the years 2002-2003 as following:

Date	Event (Place)/ Project	Organizer/Project Leader
14.02.2002	Presentation of the Terms of References and	UNECE CUOA (Coordinating Unit
	adoption of the establishment of the Team of	for Operational Activities) and
	Specialists on QMS at the 3 rd Session of the	Mrs. Signe Ratso
	Working Party WP.8	Chair of the Team of Specialists on
		QMS and Deputy Secretary General
	Geneva, Palais des Nations	of the Ministry of Economic Affairs
		Tallinn
30.04.2002	Design a web-site on QMS within the web-	UNECE CUOA
	system of the UNECE	Mr. Antal Szabó, Regional Adviser
	Geneva, Palais des Nations	on Entrepreneurship and SMEs
25-	Expert Meeting on "How to Become Supplier of	UNECE CUOA Regional Adviser
26.10.2002	Large National Enterprises and Transnational	on Entrepreneurship and SMEs;
	Corporations (TNCs)" – Preparation and	Chair and Co-Chairs of the Team of
	moderation of the Session on Supply Quality	Specialists; Participating Specialists;
	Requirements (See Information Notice No.1	national quality associations and
	OPA/AC.30/1 as of 28 February 2002)	organizations
	Geneva, Palais des Nations	

2 nd quarter of 2002 – mid. 2003	Project on Adaptation of an interactive CDROM for ecological assessment of enterprises in accordance with the ISO 14,000 standard requirement.	Project Leaders: Mr. Jean-Pierre Guth and Mr. François Bels
2 nd quarter 2002	Preparation of the Project outline and modalities of cooperation with DAFCO	University Delegation for Continuing Education, Ministry of National Education, DAFCO
30.06.2002	Sending information on the Project outline to the Member of the Team of Specialists on QMS	Besançon (France)
until the end of 2002	Preparation of MoU between DAFCO and the interested participants	
2002-2003	Adaptation of the program and development of national version in accordance with the agreed MoU	
2 nd quarter	Project on Comparative analysis of excellent	Project Leader:
of 2002 – end of 2003	quality models and practices for SMEs taking into account the European Excellent Quality Model by EFQM	Mr. Johnny Lindström President of the Swedish Institute
2 nd quarter 2002	Compilation of a Questionnaire	for Quality Göteborg
by the end of 2002	Collection of information	Participating experts:
1 st -2 nd quarters 2003	Analysis of the received national studies	Ms. Sugár Karolina Managing Director of the HQDC Budapest
place and time to be determinated	Presentation and discussion of the results	Ms. Diane Dibley SME Manager of the EFQM Brussels
on the next Meeting of the team of Specialists		Mr. Johann Zoder Managing Director of Machinery and Steel Construction Austria
on QMS		Mr. Werner Konas Civil Servant, Federal Ministry of Economic Affairs & Labour Vienna
		Prof. Mr. Lee Harvey Centre for Research Into Quality, University of Central England in Birmingham (UK)

2002-2003	Project on Creation of a Russian Total Quality Management Centre under the umbrella of UNECE & UNEP Project document: OPA/AC.28/4	Project Leaders: Prof. Dr. Lidia Shokina, Deputy Chairman, Committee on
3 rd quarter of 2002	Elaboration of a Feasibility Study on the Russian TQM Centre	Sustainable Ecology, Chamber of Industry and Trade, Moscow
time and place to be	Discussion and possible adoption of the Feasibility Study Geneva, Palais des Nations	Dr. Dmitrievski Anatoly, Director, Oil and Gas Research Institute, Moscow
determinated later 2003	Implementation and creation of the Russian TQM Centre in accordance with the adopted Feasibility Study	Mr. Alexandrov Anatoliy Head of HSE Department, Oil Company LUKOIL
2002-2003	Project on Establishment of a Commonwealth of Independent States (CIS) Quality Centre	Project Leaders:
	under the umbrella of the UNECE Project document: OPA/AC.28/8	Mr. Valery Koreshkov President, Euro-Asian Council for Standardization, Metrology and
3 rd quarter	Elaboration of a Feasibility Study on the CIS Quality Centre	Certification (EASC) Minsk
time and place to be determinated later	Discussion and possible adoption of the Feasibility Study Geneva, Palais des Nations	Mr. Nikolay Kusakin Director of EASC Minsk
2003	Implementation and creation of the Russian TQM Centre in accordance with the adopted Feasibility Study	
2002-2003	Project on Creation of a Center for Support the Public Quality Movement Project document: OPA/AC.28/7	Mr. Taras Kalyta,
3 rd quarter of 2002	Elaboration of a Feasibility Study on the Quality Centre	Director, Ukrainian Association for Quality Kiev
time and place to be determinated	Discussion and possible adoption of the Feasibility Study Geneva, Palais des Nations	
later 2003	Implementation and creation of the Ukrainian TQM Centre in accordance with the adopted Feasibility Study	

2002-2003	Creation Quality Management Systems in accordance with the ISO 9,000 series of standards for the Russian Light Industry based on Group Training and Implementation methodology	Participating companies: ROSLEGPROM (Russian Federation), Ministry of Industry and Technology of the RF, Fund for Assistance to Small Innovative Enterprises of the RF, and QUALIPROD Ltd (Hungary) and DIGART (Switzerland)
February 2003 in connection with the 4 th session of the WP.8	Expert Meeting on QMS Review the activities carried out within the framework of the Team of Specialists on QMS, adjusting the Working Programme for 2003 Geneva, Palais des Nations	UNECE CUOA Mr. Antal Szabó Regional Adviser on Entrepreneurship and SMEs and Mrs. Signe Ratso Chair of the Team of Specialists on QMS
time and place to be determinated later	Training Course on European Quality Excellent Model	UNECE CUOA and Ms. Diane Dibley SME Manager of the EFQM Brussels
time and place to be determinated later	Workshop on Comparative analysis of excellent quality models and practices	Mr. Johnny Lindström Project Leader
2 nd or 3 rd quarter 2003	Study Tour on Learning experiences in implementing quality management systems based on winners and finalists of the European Quality Award competition Budapest, Hungary	Ms. Sugár Karolina Managing Director Hungarian Quality Development Centre