



Draft version 13 November 2017

Improving management of multi-apartment buildings to increase investments in housing and utilities sector and presentation of the Country Profile of Housing Sector of the Republic of Kazakhstan

Workshop

Venue: International Exhibition "Housing and Public Utilities – EXPO-2017", Astana

Languages: English and Russian with interpretation

17 November 2017
Astana, 3 Dostyk Street
Exhibition centre "Korme"

Introduction

The workshop will discuss the government policy in housing and utilities sector with a focus on the improvement of management of common areas in multiapartment buildings. Best practices in raising awareness of homeowners, building their trust to condominium management authorities and attracting investments to the renovation of the multiapartment buildings will be presented and discussed.

The workshop will include a presentation of key outcomes and recommendations of the Country Profile on Housing of the Republic of Kazakhstan prepared by the United Nations Economic Commission for Europe in cooperation with UN-HABITAT and the United Nations Development Program in Kazakhstan at request of the former Ministry of Economy of Kazakhstan¹. The Country Profile provides an analysis of the housing legislation and housing policies, housing demand and energy efficiency, financial frameworks and urban development; and it has a special focus on the maintenance and management of multipartment buildings. The authors of the Country Profile will present findings of the study and recommendations.

Workshop participants: housing experts representing the Ministry for Investments and Development of Republic of Kazakhstan, representatives of homeownership associations, heads of condominium management authorities, representatives of housing inspection services of local executive authorities, representatives of utility companies, apartment owners and homeowners, managers and service companies, national and international experts.

Draft workshop agenda

09.30-10.00	Registration of participants
10.00-10.15	Welcome remarks: <ul style="list-style-type: none">• Representative of the Ministry for Investments and Development of the Republic of Kazakhstan• Munkhtuya Akhtangerel, Deputy Resident Coordinator UNDP Kazakhstan• Gulnara Roll, Head, Housing and Land Management Unit, UNECE• Tatiana Khabarova, Head, UN-Habitat in Russia

¹ Formerly Committee on Housing was part of the Ministry of Economy. Since May 2017, the Committee is part of the Ministry of Investments and Development

10.15-11.00	<p>The reform of housing policy in the Republic of Kazakhstan</p> <ul style="list-style-type: none"> • Deputy Chair of KazCenter ZhKH • Alexander Belyi, Project Manager, UNDP Kazakhstan • Head of the housing inspection service department
11.00-11.45	<p>Presentation of the Country Profile on Housing of the Republic of Kazakhstan</p> <ul style="list-style-type: none"> • Information on the project - Cecilia Batac, Country Profile Coordinator, Housing and Land Management Unit, UNECE <p><i>Country profile key conclusions and recommendations</i></p> <ul style="list-style-type: none"> • Irina Gentsler, Head, Housing Sector, "Institute for Urban Economics" Foundation • Evgeniya Zhelezova, Project Manager, International Relations Department, Agency for Housing and Mortgage Lending, Russian Mortgage Market Development Institute • Ariel Ivanier, Economic Affairs Officer, Investment Policy Reviews, Division on Investment and Enterprise, UNCTAD • Aleksandr Belyi, UNDP Project Manager
11.45- 12.05	Coffee break
12.05-13.30	<p>Best practices on housing stock management and maintenance</p> <ul style="list-style-type: none"> • Joseph Hegedüs, Managing Director, Metropolitan Research Institute, Hungary: Best European practices • Representative of Germany • Saule Akhmetova, Chairman of KSK "Chingiz" (Karaganda). Experience of modernization of a residential house. Model "Business plus residents" <p>Questions and answers</p>
13.30-14.00	Discussion. Adjourn.

14:30-16:30 The workshop will be followed by discussions in small groups on chapters of the Country Profile, topics of housing policy and management and housing finance.