

THE UNECE CONVENTION ON ACCESS TO INFORMATION, PUBLIC PARTICIPATION AND ACCESS TO JUSTICE IN ENVIRONMENTAL MATTERS (AARHUS CONVENTION)

TASK FORCE ON ACCESS TO INFORMATION

ELECTRONIC INFORMATION TOOLS: CASE STUDY BY *BELGIUM- Wallonia*

SITE OFFICIEL DU BIEN-ÊTRE ANIMAL EN WALLONIE

Bienetreanimal.wallonie.be

I. Description

- **1. Brief description: Site du bien-être animal en Wallonie**
- **2. Type:** [governmental, non-governmental, municipal, other] **gouvernemental (service public)**
- **3. Scope:** [international, sub-regional, national, local] régional
- **4. Working language(s):** français
- **5. Target users:** grand public, vétérinaires, éleveurs, refuges...Les Wallons
- **6. Starting year:** 2018
- **7. Budget and funding source:** 100 000 euros
- **8. Contact:**
[name, Daphné Demitri
functional title, Chargée de communication bien-être animal
institution] SPW
email: daphne.demitri@spw.wallonie.be
phone number: 081 649 595

II. Implementation

- **9. Policy, legal and institutional context:** nécessité d'un site grand public pour fournir les infos du service public wallon en matière de bien-être animal
- **10. Partner organizations involved:** /
- **11. Stakeholders involved, their expected benefits:** /
- **12. User needs and methods of their assessment:** /
- **13. Technology choice:** Jahia

III. Evaluation

- **14. Results:** 100 000 visiteurs par an
- **15. Efficiency gains:**
- **16. Risks:**
- **17. Challenges encountered (please indicate resolved or not):**
- **18. Lessons learned:**
- **19. Conditions for successful replication:**
- **20. Overall assessment of the tool:**