
Applying Statistical Business Process Documentation in Egypt - The Challenges Overcome

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Abstract

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The Central Agency for Public Mobilization and Statistics in Egypt (CAPMAS) went through several phases to find the model that ensures preserving the history of its statistical products and modernize official statistics. The Generic Statistical Business Process Model (GSBPM) is the model, which has chosen and applied since 2013 that includes documentation of all potential statistical operations in a standardized way through eight main phases and more than forty subprocesses for those phases. Despite the continued training, streamlining the documentation measures for the staff members to use the model efficiency and benefits achieved, CAPMAS encounters challenges require additional measures to achieve high-quality statistical business process. Define the departments to be mapped on the right phases in the model and raising the quality of documentation in each phase is the continued challenges. The paper outlines background about applying the GSBPM in CAPMAS, the challenges that have encountered, measures to overcome, the benefits achieved and future actions.

Keywords

CAPMAS; GSBPM; quality