

Lean 6 Sigma to motivate staff to improve processes

Sylvia Kok-de Vries



Statistics
Netherlands

Introducing Lean Six Sigma at Statistics Netherlands

2014

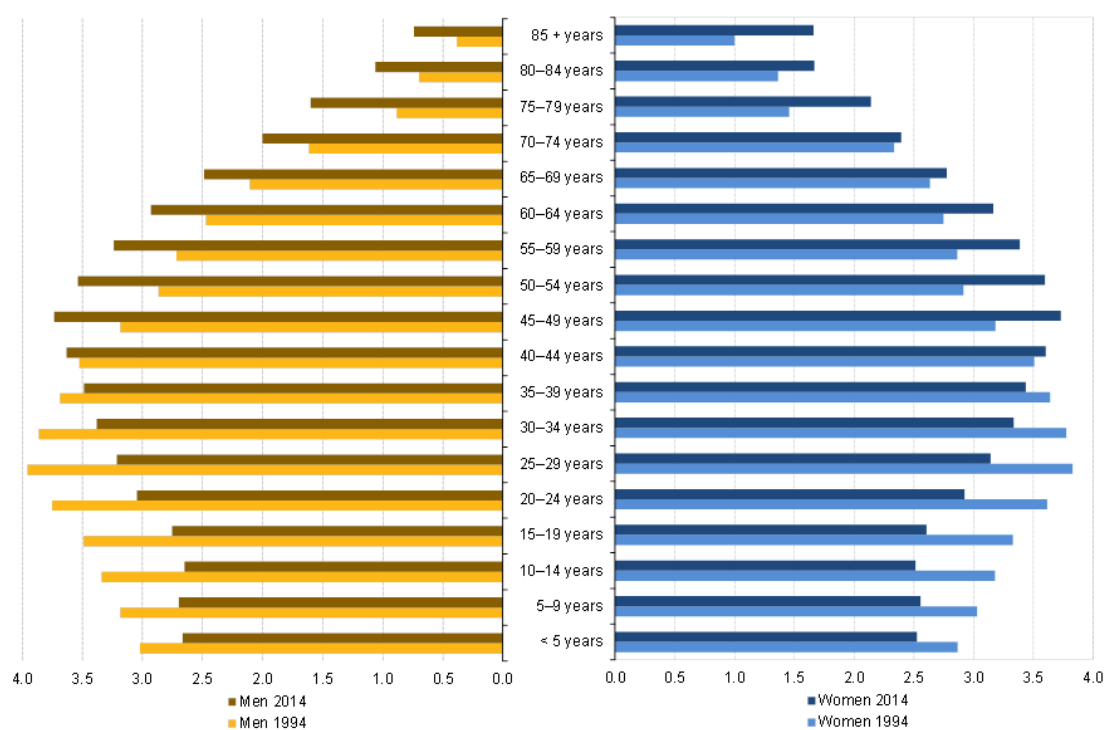


Starting implementation in a statistical production process

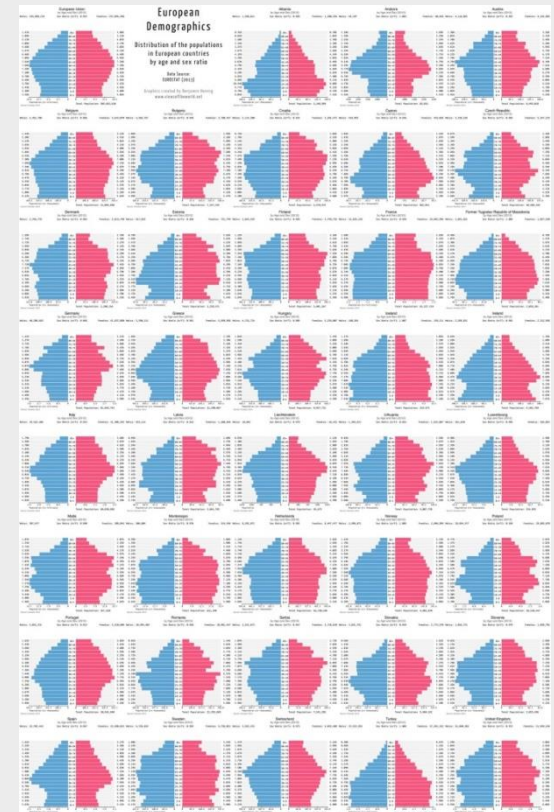


- First L6S project in team with
 - High workload
 - Work fragmentation

Example “Unified Demographic Data Collection”



(*) Data refer to 1 January of each reference year. 1994: EU-27. 2014: provisional data given the non-availability of detailed data for Greece.
 Source: Eurostat (online data code: demo_pjangroup)



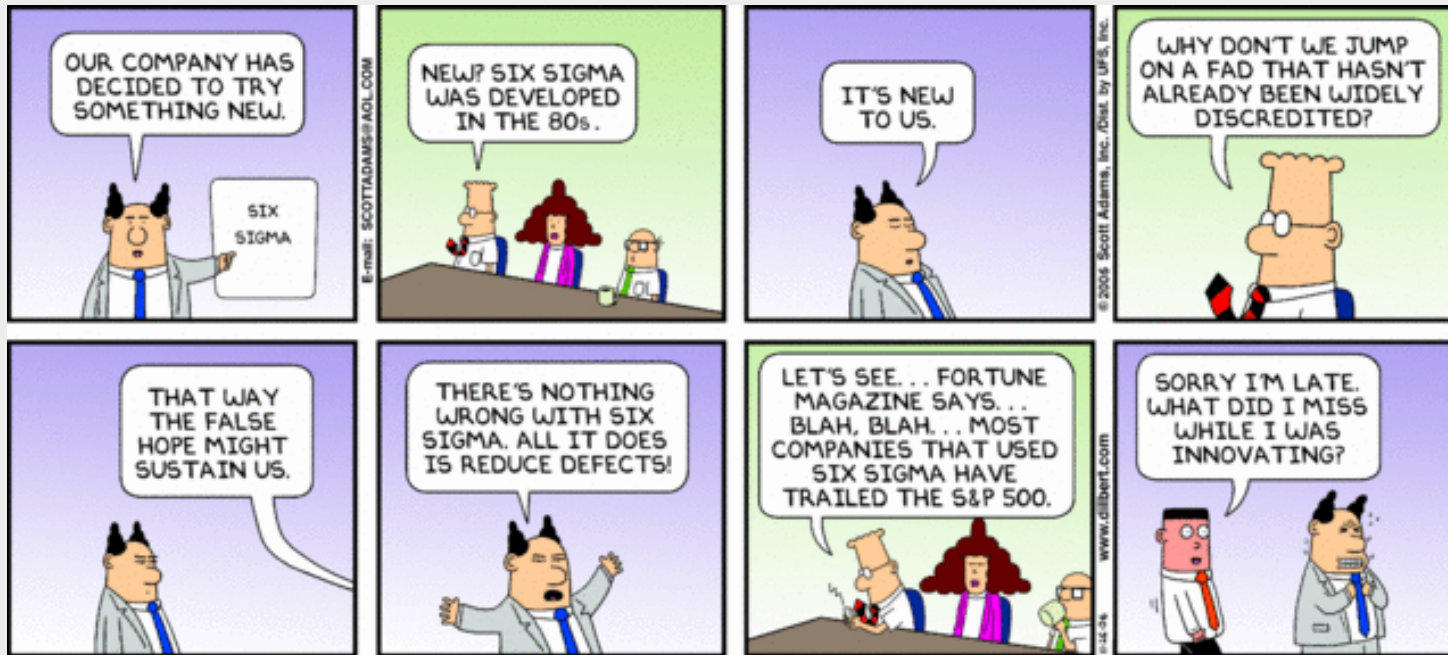
Continuous implementation



Training all staff



Is it all that simple?



Bringing the methodology to life



- Enthusiastic
 - Green belt
 - Teammanager
 - Champion
- Good feeling workflow
- Circle of influence

Keep going



Next step Lean Operational Management



Questions?

