

**Workshop on Implementing Efficiencies and Quality of Output
Geneva, 27-29 September 2017**

Palais des Nations, Salle V

AGENDA

Wednesday September 27th	
Session 1 9:30 – 10:00	Opening session Chair: Anna Borowska (CSO of Poland)
9:30 – 10:00	<p>Welcome and introduction to the workshop</p> <ul style="list-style-type: none"> - Chair <p>Modernization Update</p> <ul style="list-style-type: none"> - Therese Lalor, UNECE <p>Capabilities and Communication Group</p> <ul style="list-style-type: none"> - Anna Borowska, CSO of Poland
Session 2 10:00 – 12:30	Managing change and processes Session organisers: Anna Borowska (CSO Poland), Marie Creedon (CSO, Ireland)
10:00 – 10:05	Introduction by the session organisers
10:05 – 10:25	<p>Implementation of New Data Structures and Corporate Data Governance in the Central Statistics Office</p> <ul style="list-style-type: none"> - Fiona O’Riordan, Central Statistics Office, Ireland
10:25 – 10:45	<p>Organizational Transparency in Istat: first results of a systematic approach</p> <ul style="list-style-type: none"> - Angela Leonetti, Istat
10:45 – 10:55	General discussion
10:55 – 11:15	Coffee
Session 2 11:15 – 12:30	Managing change and processes (continuation) Session organisers: Anna Borowska (CSO Poland), Marie Creedon (CSO, Ireland)
11:15 – 11:35	<p>The Eurostat Process Management Framework</p> <ul style="list-style-type: none"> - Maurizio Capaccioli, Eurostat
11:35 – 11:55	<p>Developing a Statistical Training Framework based on the GSBPM</p> <ul style="list-style-type: none"> - Eilish O’Sullivan and Marie Creedon, Central Statistics Office, Ireland

11:55 – 12:15	Setting up a competences framework at Istat - Antonio Ottaiano and Pietro Scalisi, Istat
12:15 – 12:30	General discussion
12:30 – 13:30	Lunch break
Session 3 13:30 – 17:30	Lean Management Session organisers: Anne Trolie (Statistics Norway), Remco Paulussen (Statistics Netherlands)
13:30 – 13:40	Introduction on Lean - Anne Trolie, Statistics Norway
13:40 – 15:20	Interactive session on Lean - Remco Paulussen, Statistics Netherlands
15:20 – 15:40	Coffee
15:40 – 16:00	Lean 6 Sigma to motivate staff to improve processes - Sylvia Kok-de Vries, Statistics Netherlands
16:00 – 16:20	Smart Working and Teleworking: two possible approaches to lean organisation management - Patrizio Di Nicola, Istat
16:20 – 16:30	General discussion
16:30 – 16:50	The challenge of change when implementing lean - Susana Portillo, Ken Moore, Central Statistics Office, Ireland
16:50 – 17:10	On the road to continuous improvement - Jeremy Visschers, Martha Kevers, Remco Paulussen and Harm Aten, Statistics Netherlands
17:10 – 17:20	General discussion
17:20 – 17:30	Closing day one Chair: Anna Borowska, CSO of Poland

Thursday September 28th

Session 4 9:30 – 12:30	Risk Management Session organisers: Ben Whitestone (ONS UK), Fabrizio Rotundi (Istat)
9:30 – 9:35	Introduction by the session organisers
9:35 – 9:55	The interaction between lean methodology, quality audits and risk

	management to develop a quality culture, and to strengthen the bond between the underlying functions - Aina Silnes and Torgeir Skovdahl , Statistics Norway
9:55 – 10:15	Implementation of Risk Management System in Polish official statistics as an element of improving effectiveness and quality of completion of assumed goals and strategy - Barbara Kolasińska, CSO Poland
10:15 – 10:35	Risk Management in the quality assurance framework: strengths and weaknesses of the errors revision policy - Claudia Capatina, NSI Romania
10:35 – 10:50	General discussion
10:50 – 11:10	Coffee
11.10 – 12.30	RiskCamp on “Risk and Quality management: towards an integration”
12:30 – 13:30	Lunch break
Session 4 13:30 – 17:10	Risk Management (continuation) Session organisers: Ben Whitestone (ONS UK), Fabrizio Rotundi (Istat)
13.30 – 13.50	Response to disruptive events at INEGI – Mexico City office - Alberto Valencia, INEGI, Mexico
13.50 – 14.10	Ethics & organization: The fraud risk management practice in Istat - Fabrizio Rotundi, Alessandra Lucchese, Marco Topzzi and Angela Leonetti, Istat
14:10 – 14:30	Towards the agility of risk management in official statistics through the implementation of adaptive measuring system - Jerzy Auksztol, Regional Statistical Office in Gdańsk, Poland
14.30 – 14.40	General discussion
14:40 – 15:00	Coffee
15:00 – 17:00	Risk Management training DEMO
17:00 – 17:10	Closing day two Chair: Anna Borowska, CSO of Poland

Friday September 29th

Session 5	Quality Management
9:30 – 11:00	Session organisers: Angela Leonetti (Istat), Remi Prual (Statistics Estonia)
9:30 – 9:35	Introduction by the session organisers
9:35 – 9:55	Quality management in the Central Statistical Office of Poland – the main areas and results (good practices) - Monika Bieniek , CSO Poland
9:55 – 10:15	Eurostat's Quality Assurance and Quality Management Framework – Our way towards Excellence - Zsuzsanna Kovács, Eurostat
10:15 – 10:35	Re-using the users information on products and services to improve the Quality Management System at Statistics Spain (INE) - Agustín Cañada, Luisa Muñoz, Statistics Spain (INE)
10:35 – 11:00	General discussion
11:00 – 11:20	Coffee
Session 6	Summary of the workshop and concluding remarks
11:20 – 12:30	Chair: Anna Borowska (CSO of Poland)
11:20 – 11:40	Roundtable and feedback from session organisers
11:40 – 11:50	Proposals for future work
11:50 – 12:20	General discussion
12:20 – 12:30	Closing of the workshop