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Central Statistics Office

UNECE HLG-MOS Korea

Modernisation & Structures Ireland's' Experience



Reflection

- Presentation - excellent opportunity to look back at the CSO's modernisation journey
- Role participation in HLG MOS played
- Some additional resources allocated but largely assigned to meeting growing demands



Context

- Strategy drives structure – CSO history, implementation
- “Don’t embed change in business as usual”

Trevor Sutton, ABS

- Need dedicated teams to support the business to implement the strategic initiatives
- Also need good governance
- Governance – timing key – maturity of organisation



CSO 2020 - A long term vision

- Focus on customers, what we do, and how we do it
- Increased demand - EU and National users
- Range, depth and complexity of requests
- Changing society – technologies, data sources, challenges
- Formal and informal scrutiny - increased greatly
- Data deluge - creates expectations
- Goal - positive sustainable change – takes time

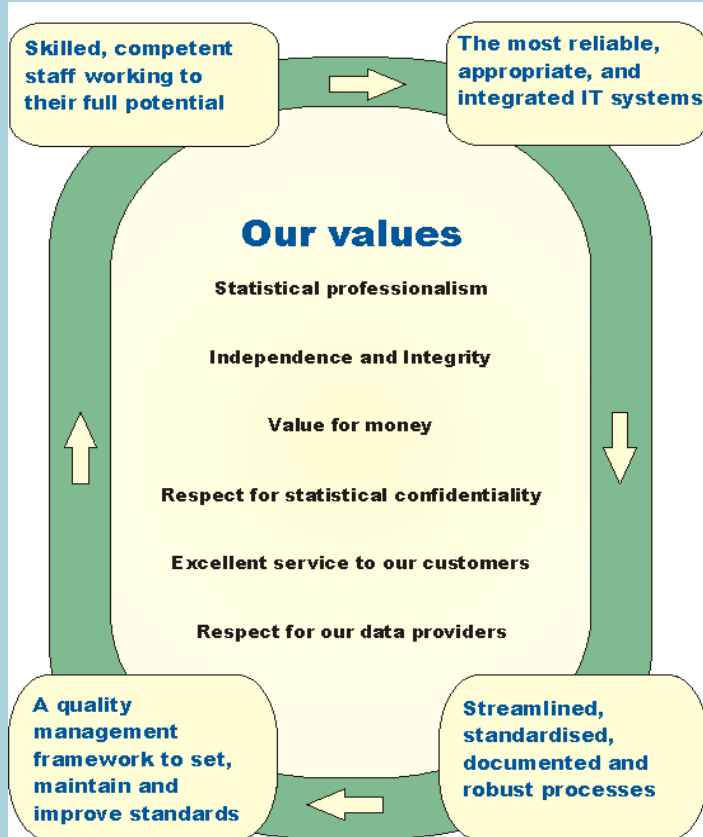


CSO 2020 - Influences

- UNECE HLG – MOS
- GSBPM and GAMS0
- Legislative shift at EU level – Enhanced coordination role

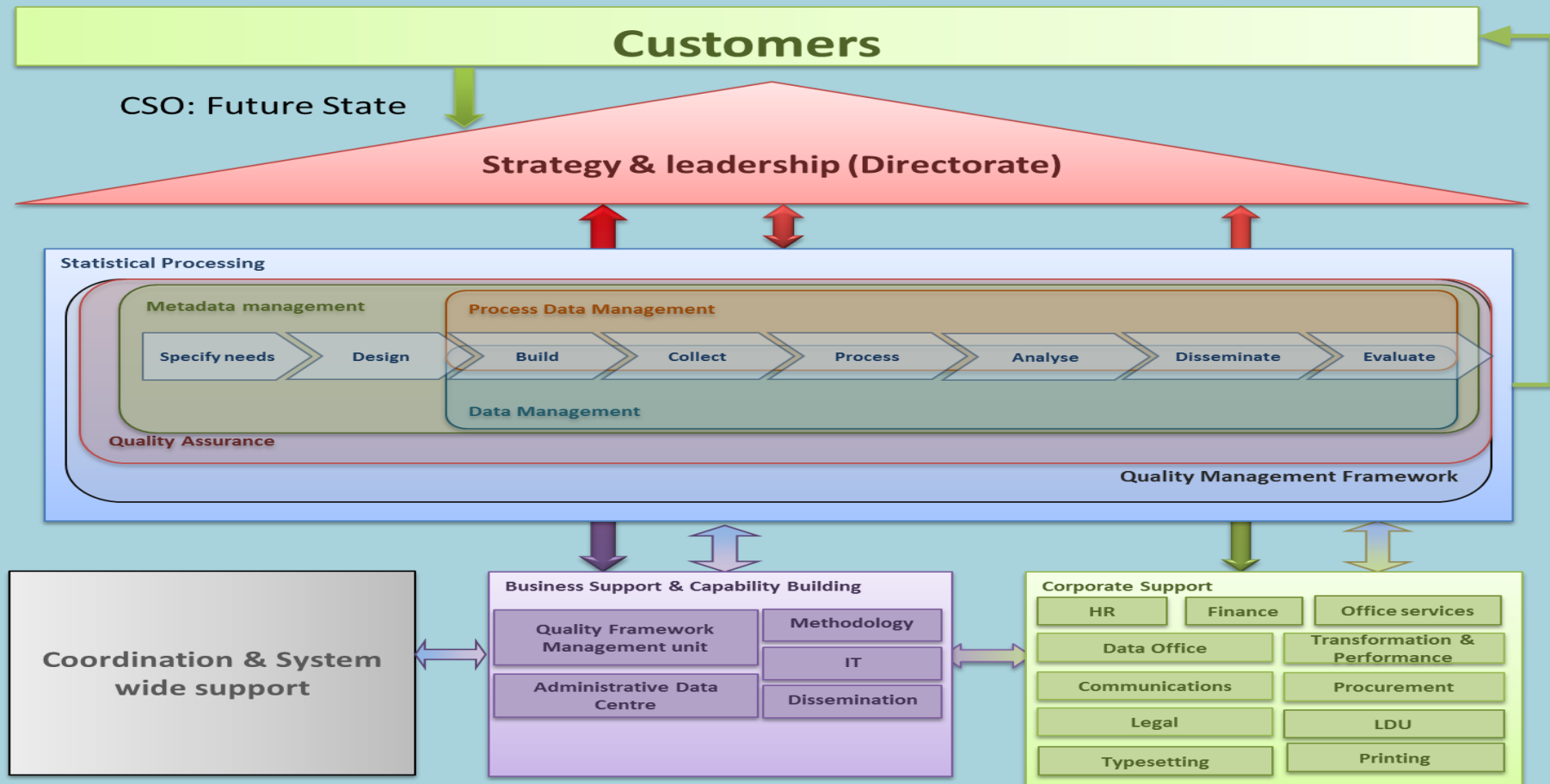


Values and 2020 Vision

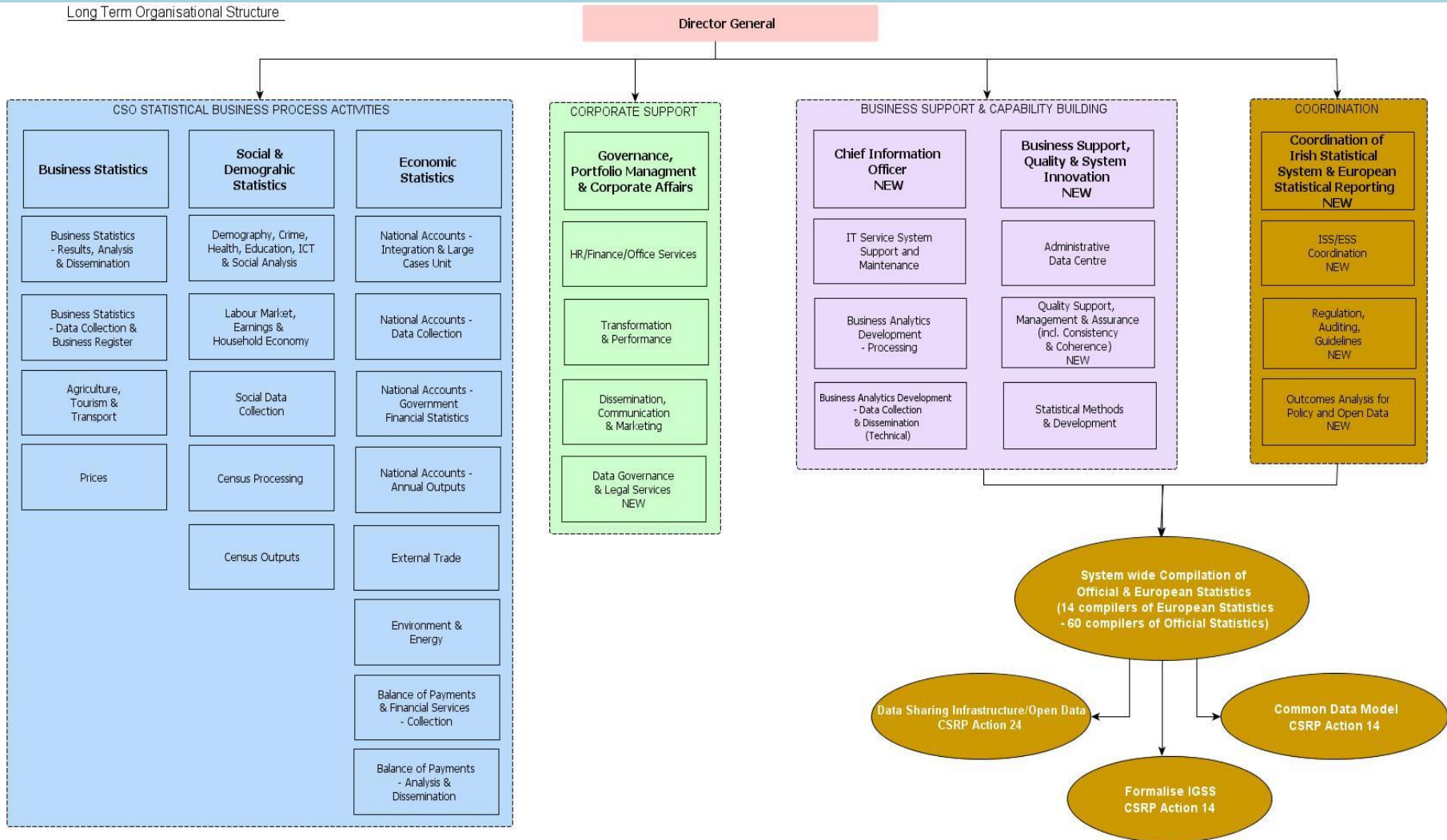




New Business Model



Long Term Organisational Structure





Modernisation structures

- New Statistical Coordination Directorate
- Outcomes analysis for policy and Open Data
- Transformation & Performance
- Data Governance & Legal Services
- Quality Management, Support & Assurance
- Communications & Dissemination



Evolution in thinking -2016

- World changing faster than us!
- Globalisation
- Post Truth Environment
- US Elections
- Twitter Social Media news cycle
 - ❖ Speed of news cycle
 - ❖ Citizens getting information from non traditional sources
 - ❖ The declining role of the traditional press
- Brexit



How we are changing

- How do we remain relevant
 - ❖ Citizen focussed outputs
 - ❖ Bespoke outputs for policy makers
- Supplement traditional “stove pipe” releases with more “indicator reports” and “horizontal outputs”
- National Data Infrastructure – use of unique identifiers for people, businesses and address points
- Secondary data sources and producing blended outputs



How we are changing cont'd

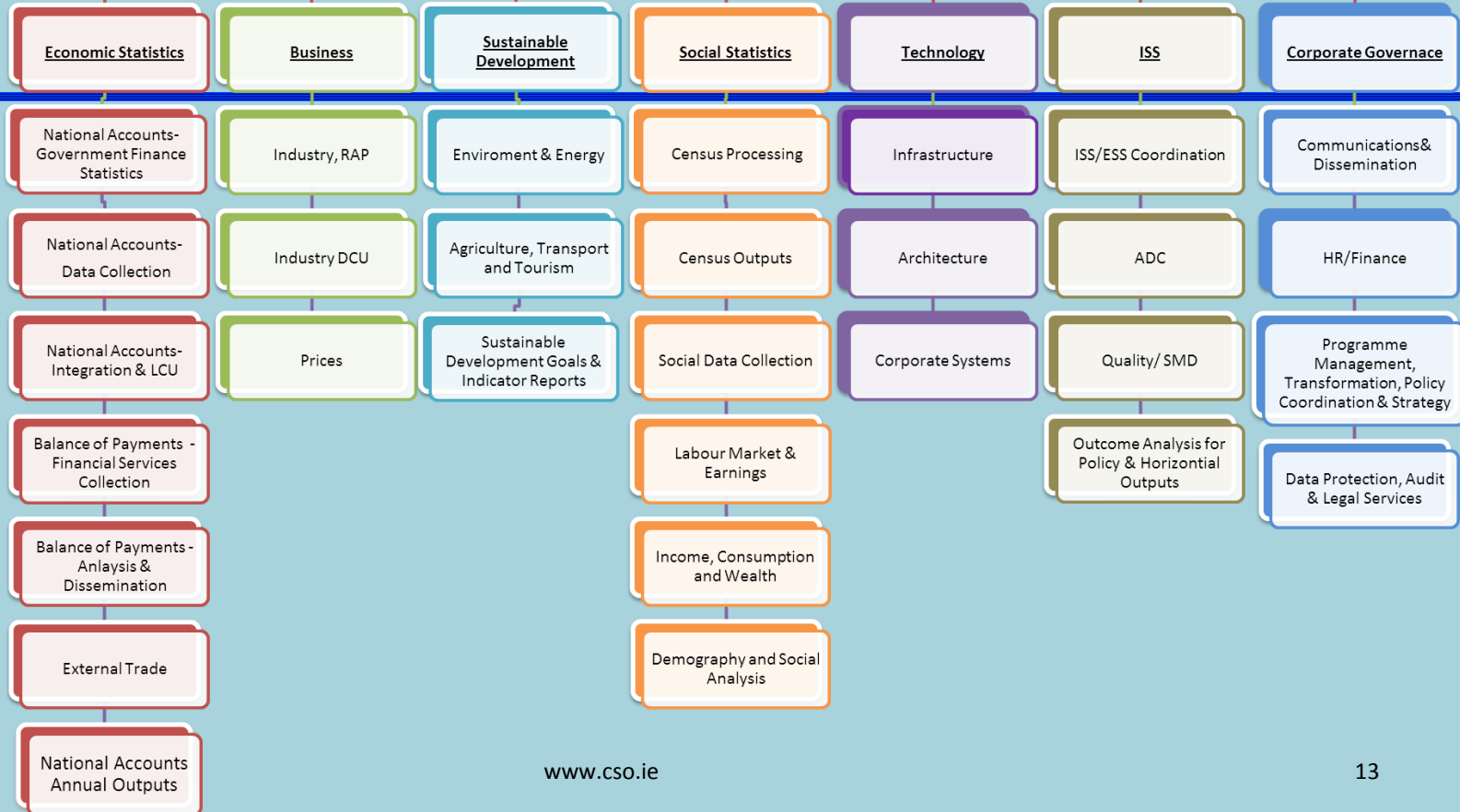
- Post truth society – communicate value of Off. Stats
- Citizen to become our defenders if necessary
- More digestible information/Infographics etc.
- Improved governance to support early failure!!
- Partnerships
- Agility & Adaptability
- Appropriate level for GSBPM implementation?



New Structure 2017

Tier 2

Director General



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Summary

- No perfect structure
- Support business through dedicated structures to deliver change
- Recognise external drivers always evolving which may require our structures to evolve
- Recognise the new challenges – competitors, instant news, instant commentary etc. – and prepare

