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Supporting papers

INEGI AT HAND PROJECT

Submitted by INEGI, Mexico¹

I. INTRODUCTION

1. During 2009, INEGI launched the *INEGI at hand Project*, with the purpose to promote the knowledge and use of the Statistical and Geographical Information produced and published by INEGI among strategic sectors of Society (Public, Private, R&D, Academic, and Social).
2. On April 7, 2006, it was published in the Federal Official Gazette, the constitutional amendment on Article 26 of the Mexican Constitution, given birth to the National System of Statistics and Geography Information, and on April 2008, it was also published the Law of the National System of Statistics and Geography Information.
3. The objectives of the National System of Statistics and Geography Information are the following: (i) produce Information; (ii) dissemination of Information by means of friendly consulting mechanisms; (iii) promote the knowledge and use of Information and (iv) preserved Information.
4. On the other hand, *INEGI at hand* was created to offer the support to strategic users taking advantage of new mechanisms to access Information according to international benchmarks and standards, and completing it with an overall Capacity Building program.
5. This is a coordinated program among different offices inside INEGI, leaded by the General Directorate for Strategic Affairs.
6. The experience of INEGI with this Project has been very useful because, among other benefits, has strengthened the relation between INEGI and decision makers in the public, private, academic, research, development, and social sectors.
7. The President of INEGI from the very beginning has been an enthusiastic sponsor, when he realizes and value the respond of key strategic sector leaders to this project.

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II. OBJECTIVES OF *INEGI AT HAND* PROJECT AND LEGAL FRAMEWORK

8. Contribute the positioning of INEGI as the Institution of Official Statistics & Geography that produces process and publish the statistical and geographical information, regarding the reality of Mexico for the benefit of strategic users.
9. Foster, enhance and develop relations with strategic users of Information by means of a concrete and practical program with the aim to communicate Information.
10. To assure that we are constantly monitoring our main users of Information and services provide by INEGI.
11. Provide friendly online access with the use of new technology in this field.
12. Obtain feedback of strategic users in order to provide better services to enhanced their decision making process and for INEGI to understand the needs of strategic users of Information.
13. The Mexico Political Constitution and INEGI's Law marked the path that this Project follows to develop and create mechanisms which facilitate the consulting process of Information, to provide knowledge and use of Information with new methodology for dissemination of INEGI's Information and always observing the Law Principle of Confidentiality of the Information and just for statistical purposes.

III. LESSONS LEARNED

14. "*INEGI at hand*" is a strategic tool to access Information products and services provided by INEGI. And all this for the sole purpose to have more and better information to frame and construct Public Policy and enhanced the Decision Making Process in all sector of Society.
15. At INEGI we have taken into account the needs and requirements of strategic users with a strategic driven to the market and not to the product itself. And not just disseminate Information but to communicate Information which we have acknowledge that is not quit the same.
16. It also contributes to maintain the leadership of INEGI in the Statistical and Geographical Information sector, with high standards, and be seen as a flexible, reliable and state of the art for the benefits of strategic users.
17. Last but not least this important Project has teaches us that we have to work in constant coordination with the different offices of INEGI for better results of *INEGI at hand*. And also the constant and fluid communication between INEGI and strategic sectors is and added value for the improvement of this new Project and of course the core of it.