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# Benchmarking Land Registration



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## Benchmarking of Best Practice

- Best Practice Benchmarking describes the comparison of performance data obtained from studying similar processes or activities and identifying, adapting and implementing the practices that produced the best performance results



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## Benchmarking of Best Practice

- How well are we performing compared to other organisations?
- What are the best practices?
- What improvement opportunities should we focus upon?



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## Proposed Questionnaire

- First Step
- Discussions at Bureau
- Agreement on benefit of carrying out a comparative study
- Using
  - ➔ Qualitative aspects of Land Administration Systems
  - ➔ *Inventory of Land Administration systems in Europe and North America*
- Consistency of approach
- Information sought will be easily identified and accessible



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## Benefits of Benchmarking Land Registration

- Cross-country comparisons of performance
- Comparisons over time
- Demonstrate strengths and weaknesses
- Justify need for reform and improvement
- Monitor performance and improvement
- Catalyst for innovation
- Promotion of universal standards



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## Format of Questionnaire – Part I

- Preliminary questions
- Definitions
- System of Registration
- % Coverage
- Availability online and online usage
- Security of Title
- Taxes and Charges
- Fees charged for registration and services



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## Format of Questionnaire – Part I

- Speed of Registration
- Activity
- Complexity and automation
- Multipurpose Cadastre
- Efficiency
- Gender Equality
- Address Register



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## Format of Questionnaire – Part II

- UNECE Inventory of Land Administration
  - ➔ Organisation and Government Responsibility
  - ➔ Land Title Registration
  - ➔ Topographical Survey
  - ➔ Land Use and Classification of Attributes





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## Next Steps towards Benchmarking

- Final agreement on questionnaire
- Issue to participating countries
- Collation of findings
- Presentation of conclusions
- Decisions on furthering the process